



DIGITAL  
ECONOMY  
COMPASS  
2022

# Conflict, inflation, food supply and energy crises, as well as the long tail of the pandemic caused shockwaves across the world in 2022

As 2021 was about to end, there was a broad sense of optimism for the year ahead, a "back to normal" after the pandemic. In fact, the second half of 2022 saw a gradual lifting of most limitations put in place to stop the spread of COVID-19. However, there is little question that the Russian invasion of Ukraine was the event that had the greatest impact on the year. In addition, the unexpected war had a significant effect on the world economy, leading to substantial rises in the cost of food and energy as well as an overall global surge in inflation rates, which led to aggressive monetary tightening and uncertainties triggering a global cost-of-living crisis. Because of these new uncertainties, some topics related to the digital economy need to be re-evaluated.

In this context, we decided to publish the sixth edition of the Digital Economy Compass. It aggregates and makes sense of data from both our own models as well as the most relevant third-party sources out there. Data shown is structured around five topics we want to highlight: eCommerce facing the global recession and resetting expectations, the ascent of the crypto economy, gaming and the Metaverse with the hype around immersive digital worlds, growing cybersecurity challenges, and the future of smart mobility.

Chapter 1 - "From frenzy to fall: is eCommerce back to normal?" (released in August 2022), shows what happened to many digital industries in 2022 after the unparalleled COVID-19 boom in the years before. In 2022 eCommerce finds itself at a turning point. Dramatic developments on a global scale, such as the Russia-Ukraine war, inflation, and supply chain shocks, are pointing at a global recession and have led to a performance slowdown of many major players.

Chapter 2 - "The ascent of the crypto economy" (released in May 2022), debates the turbulent development of cryptocurrencies with its many advances and setbacks. The industry has moved on from concepts and whitepapers to real-life applications, adding over 10,000 different cryptocurrencies, several novel ideas and features such as smart contracts, which unlocked a plethora of possibilities and given rise to an entire crypto ecosystem. Despite significant advancements, cryptocurrencies remain highly controversial due to high volatility, increasing numbers of cyberattacks, and issues related to energy consumption and scalability.

Chapter 3 – “Gaming and the Metaverse: Will the evolution of gaming give rise to a new digital economy?” (released in December 2022), discusses the hype surrounding the Metaverse, betting on a future of an immersive virtual world that does not yet exist. Many are contributing to this flurry of activity by freely experimenting in this space. As the gaming industry expands, technology and gaming experiences follow suit. There are many unanswered questions surrounding the Metaverse: who will control it, what it will encompass, and how much of an impact it will have on our lives. In its current state, the Metaverse is only a set of potentials and not a reality.

Chapter 4 - “Cybersecurity: fighting the formidable foes of the internet” (released in November 2022), tells how a relentless rise in cyber threats, which were created to some extent by the pandemic, is putting cybersecurity on everyone's agenda. Additionally, dramatic developments on a global scale, such as the Russia-Ukraine war, also continue to accelerate cybersecurity spending and the priorities of organizations.

Chapter 5 - “Smart Mobility – The future is digital, greener, and more efficient” (released in October 2022), undertakes an expedition in our way of moving people in the 21st century. The topic of smart mobility comes with discussions about cleaner, safer, and more efficient mobility. Heated debates about topics centering around global greenhouse gas emissions, the consequences of air pollution, road traffic accidents, and traffic congestion indicate that mobility in the 21st century is not smart yet.

The Digital Economy Compass is published every year by Statista and focuses on finding answers and, in doing so, new questions with the most relevant and recent data out there. Our own research and market analyses are accessible outside the Digital Economy Compass in even greater depth and are bundled into a targeted product family. The [Statista Market Outlooks](#) provide 700,000+ data stats on 2,200+ markets, 700+ reports, and cover 150+ countries. The [Statista Global Consumer Survey](#) contains data from 1,700,000+ interviews, covering 56 countries and 50+ industries as well as 14,500+ brands. The [eCommerceDB.com](#) collects revenue data and 40+ KPIs of 20,000+ online stores in 50+ countries and generates 270+ reports. The [Statista CompanyDB](#) provides data about 1.7 million companies, which is clustered into 80+ industries and condensed into 1,000+ reports depicting 28+ different KPIs.

For the Digital Economy Compass 2022, we are proud to have compiled more than 200 slides with the most insightful and exciting data. We hope you find them to be both informative and enjoyable.



A handwritten signature in black ink, appearing to read "Dr. Friedrich Schwandt". The signature is fluid and cursive, written on a white background.

Dr. Friedrich Schwandt (CEO)

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## CHAPTER 1

# From frenzy to fall: is eCommerce back to normal?

Originally released in August 2022 (as Chapter 2)



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# A post-pandemic hangover is ending the celebration of eCommerce growth

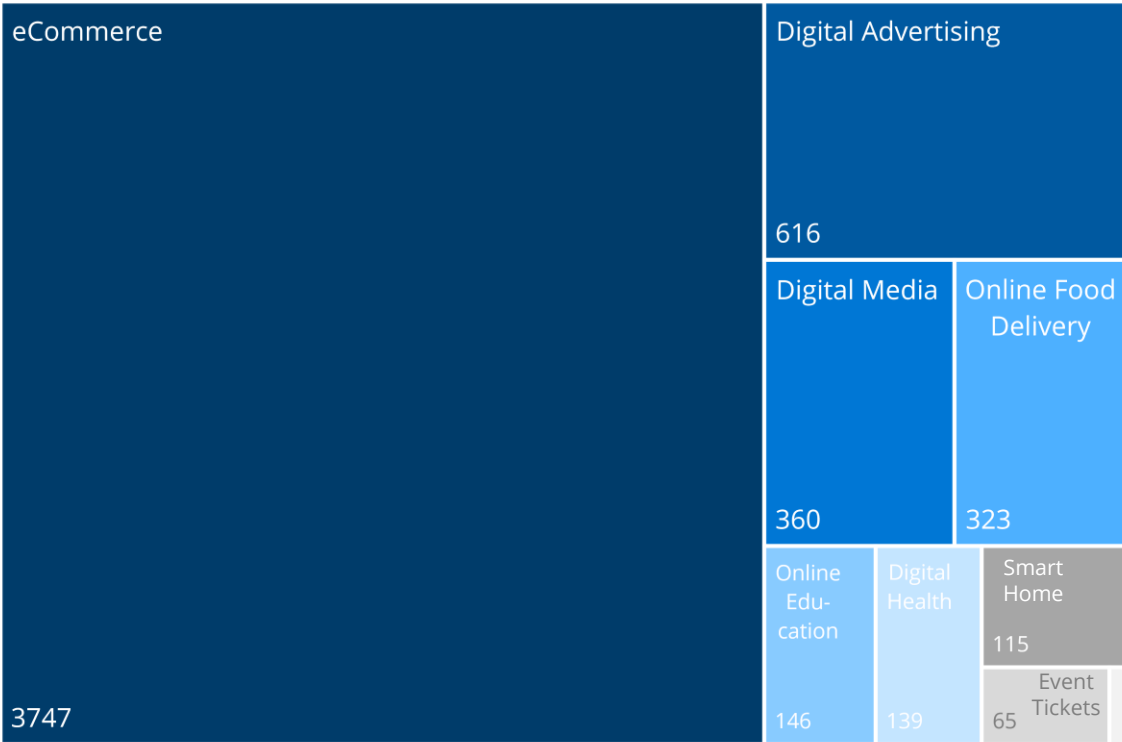
The eCommerce rollercoaster is in full swing, and nobody knows where it is going. After an unparalleled boom set in motion by the global COVID-19 crisis, eCommerce finds itself at a turning point. Dramatic developments on a global scale such as the Russia-Ukraine war, inflation, and supply chain shocks are pointing at a global recession and are forcing a performance slowdown of many major eCommerce players. 2022 will be the first time in its long history that the market will see negative revenue growth. Of course, this always has to be seen in perspective, and many industry experts contest the comparison of today's growth figures with pre-COVID-19 data. Nevertheless, the market is now compelled to tackle substantial questions and how to go forward. Even if there is a lot of headwind at the moment, we still believe online shares will eventually increase and revenue growth will get back on track.



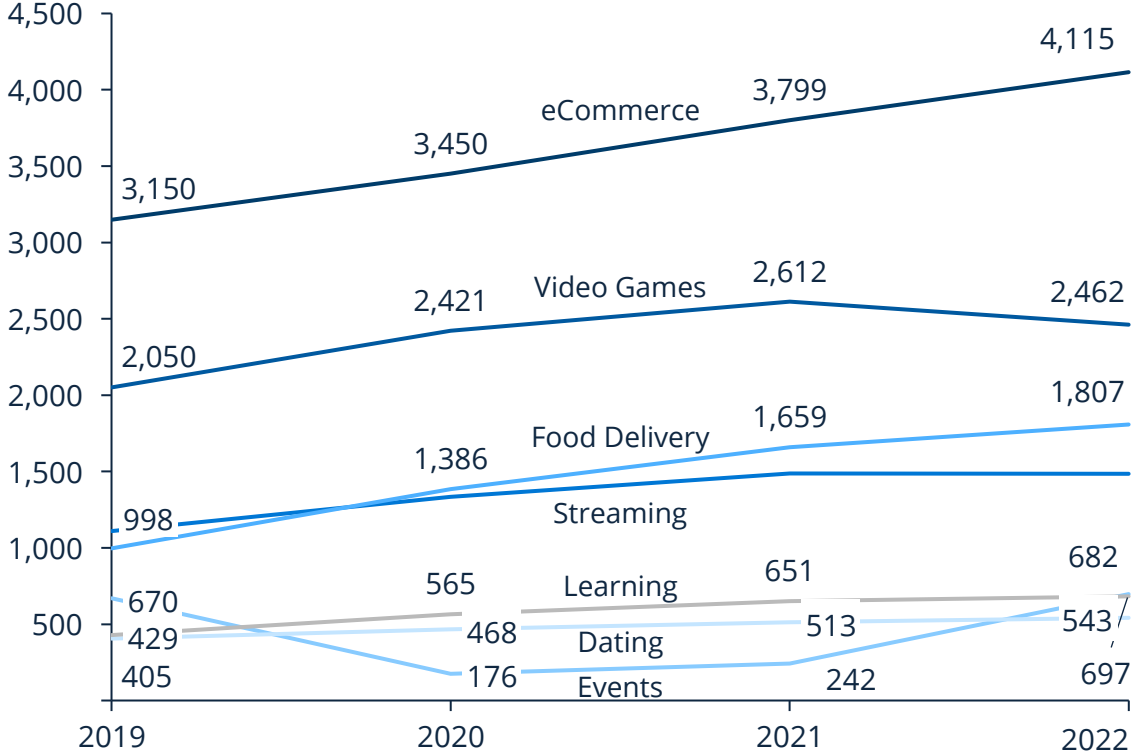


# Despite turbulent developments on a global scale in 2022, eCommerce still accounts by far for the largest chunk of the digital economy

Revenue of selected markets of the digital economy in billion US\$ in 2022<sup>(1)</sup>



Users of selected markets of the digital economy in million

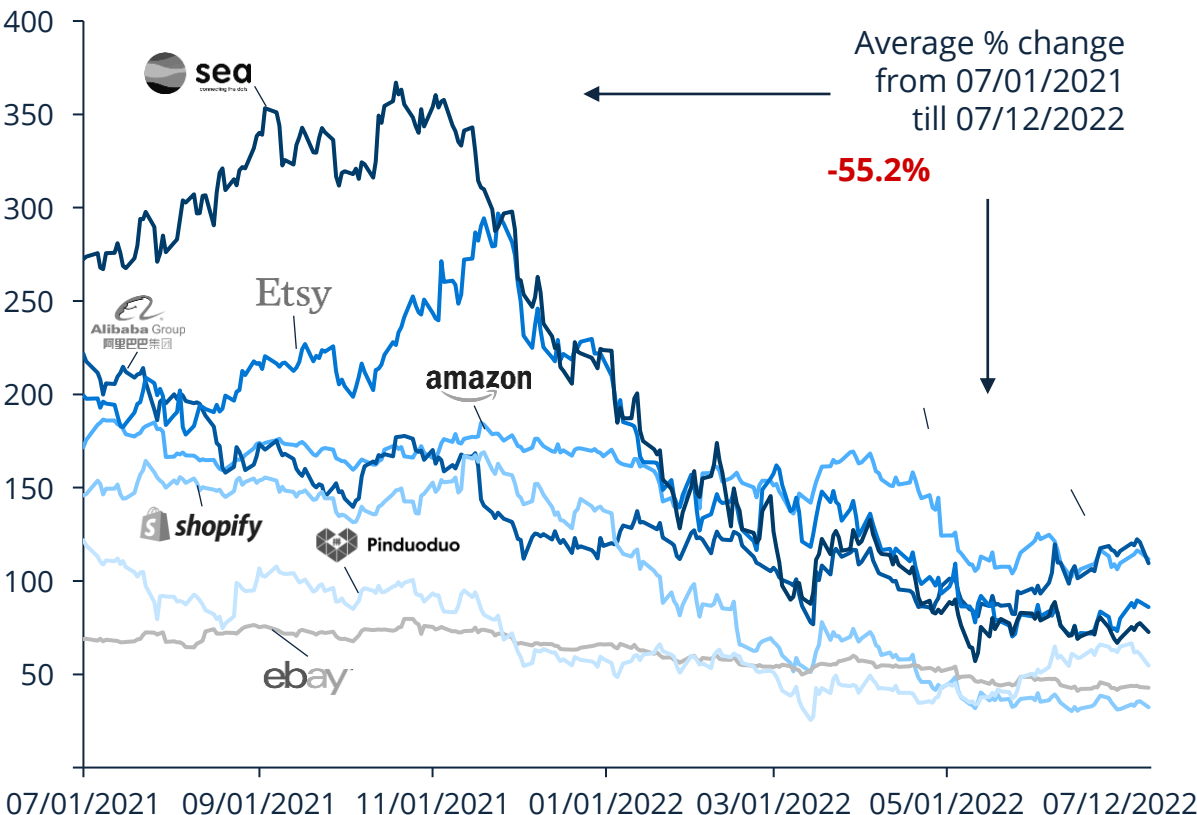


9 Notes: (1) Preliminary forecast, June 2022 (not published in the Digital Market Outlook so far)

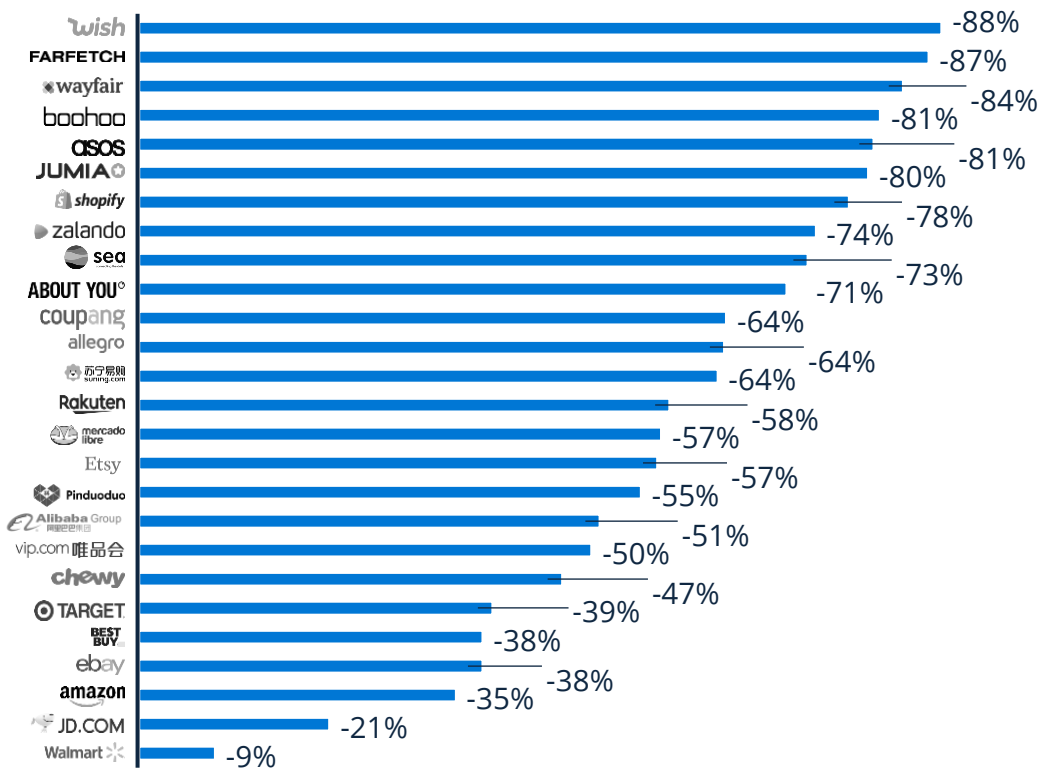
Sources: Statista Digital Market Outlook, June 2022

Dramatic developments pointing at a global recession are leading to an extreme slowdown in performance on the stock market for many eCommerce players

Stock prices of selected eCommerce key players in US\$

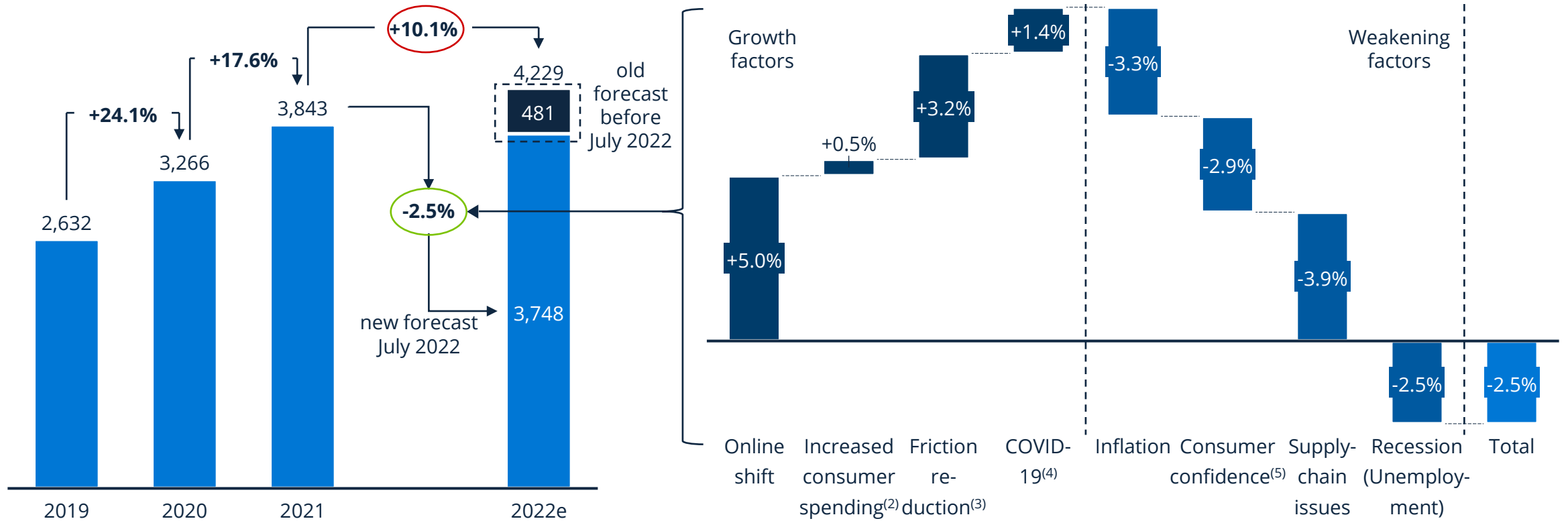


Stock price change from July 2021 to 2022 for selected eCommerce key players



# For the first time in its long history, eCommerce growth will be negative in 2022

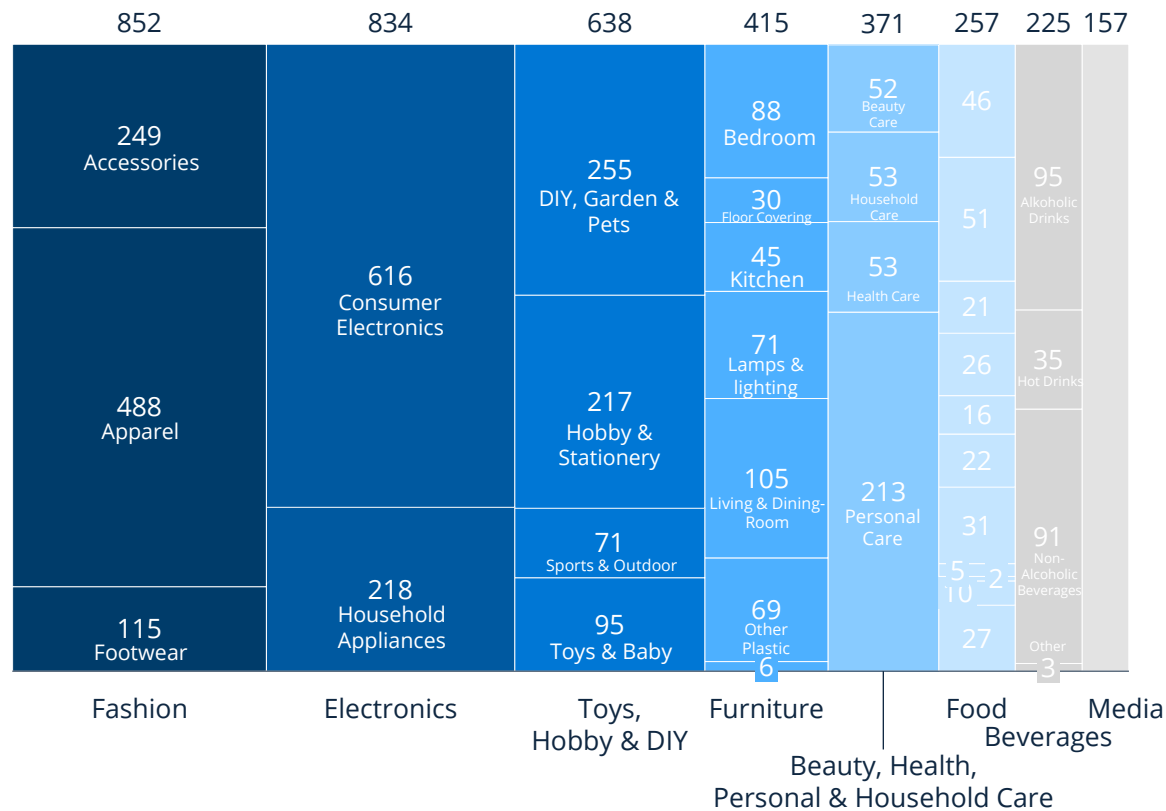
Global eCommerce revenue forecast in billion US\$(<sup>1</sup>)



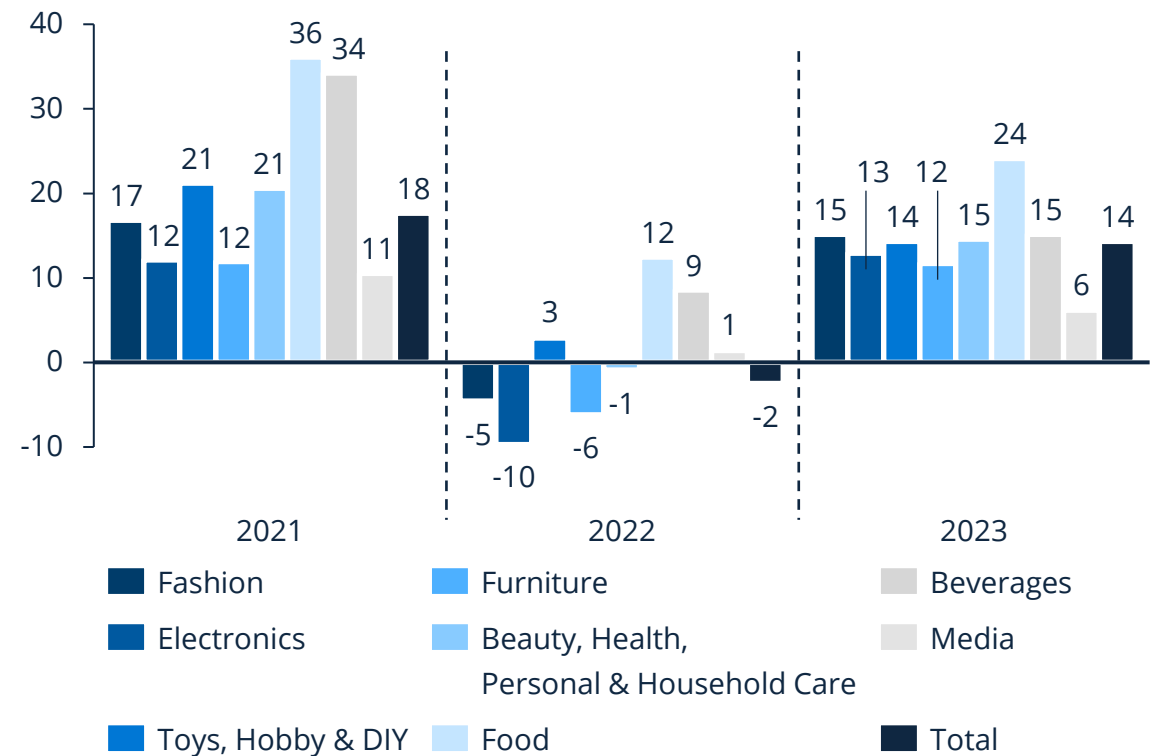
11 **Notes:** (1) Preliminary forecast as of June 2022 (not published in the Digital Market Outlook so far) (2) Wealthier consumer not much affected by macroeconomic developments (3) E.g., by bigger inventory, improving discovery, individualization, payment and shopping systems, optimized logistics etc. (4) Lockdowns and other government restrictions that drive online consumption (5) Consumer budget shift and shaken consumer confidence  
**Sources:** Statista Digital Market Outlook, June 2022

While discretionary segments such as Electronics have been hit hard, others serving essential needs such as Food & Beverages are still performing well

Worldwide eCommerce revenue by category in billion US\$ in 2022<sup>(1)</sup>



Growth rates of eCommerce categories in %<sup>(1)</sup>

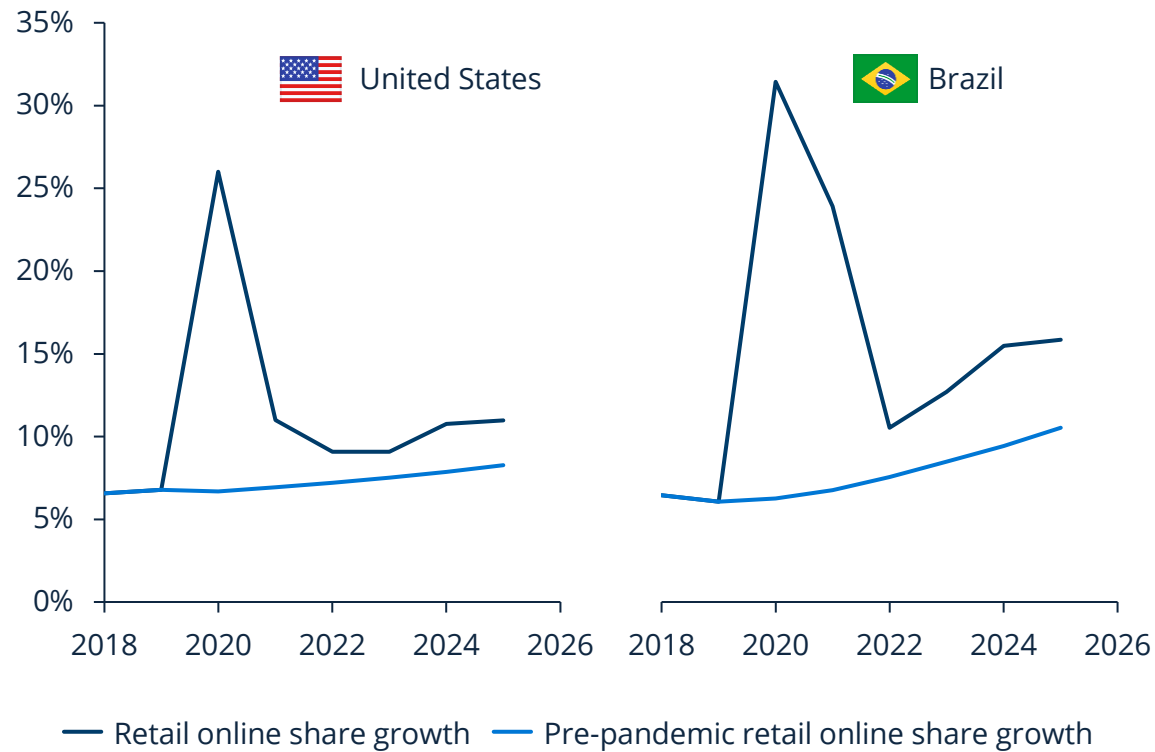


12 Notes: (1) Preliminary forecast, June 2022 (not published in the Digital Market Outlook so far)

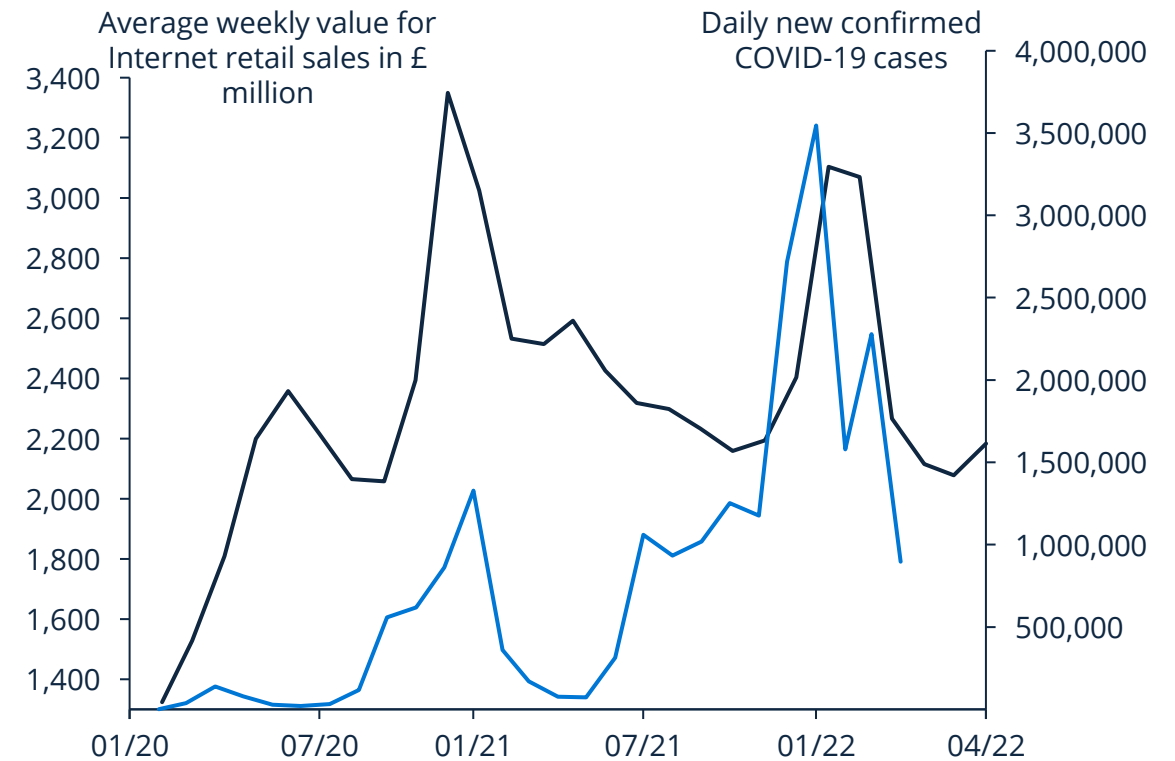
Sources: Statista Digital Market Outlook, June 2022

# As the incidence rates of COVID-19 decline in 2022, the growth of retail done online is more in line with pre-pandemic trends

**Growth rates of retail online shares<sup>(1)</sup>**



**Internet retail sales in comparison to new COVID-19 cases in the UK**

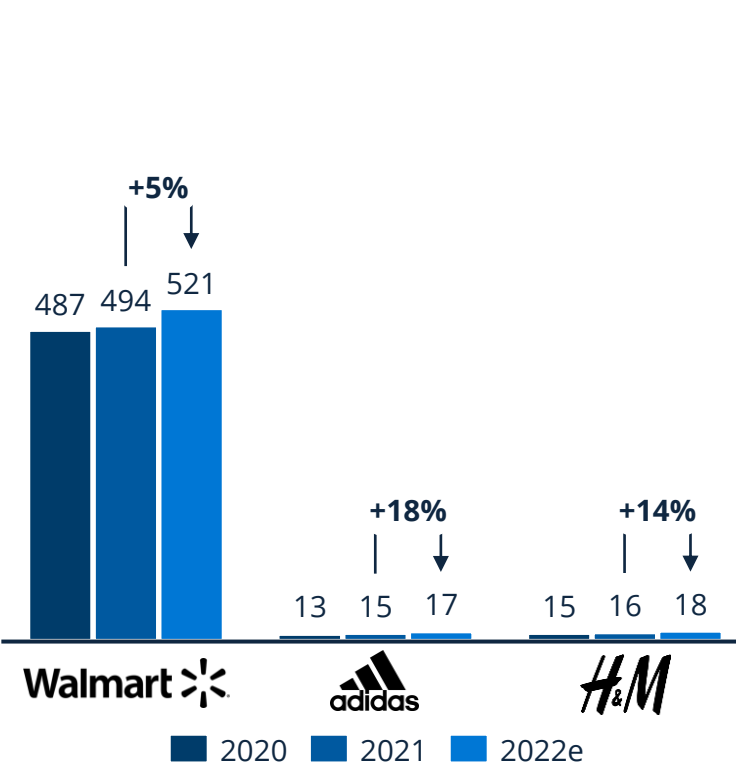


13 **Notes:** (1) Preliminary forecast, June 2022 (not published in the Digital Market Outlook so far)

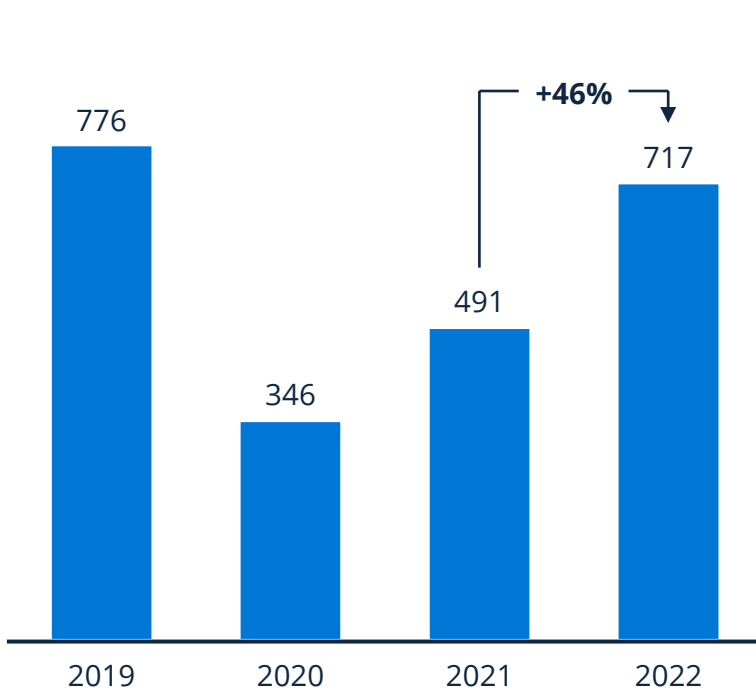
**Sources:** Statista Digital Market Outlook, June 2022; UK retail sales index; Oxford COVID-19 Government Response Tracker

# What was once spent on eCommerce during the pandemic is now being budgeted for offline, travel, and event items

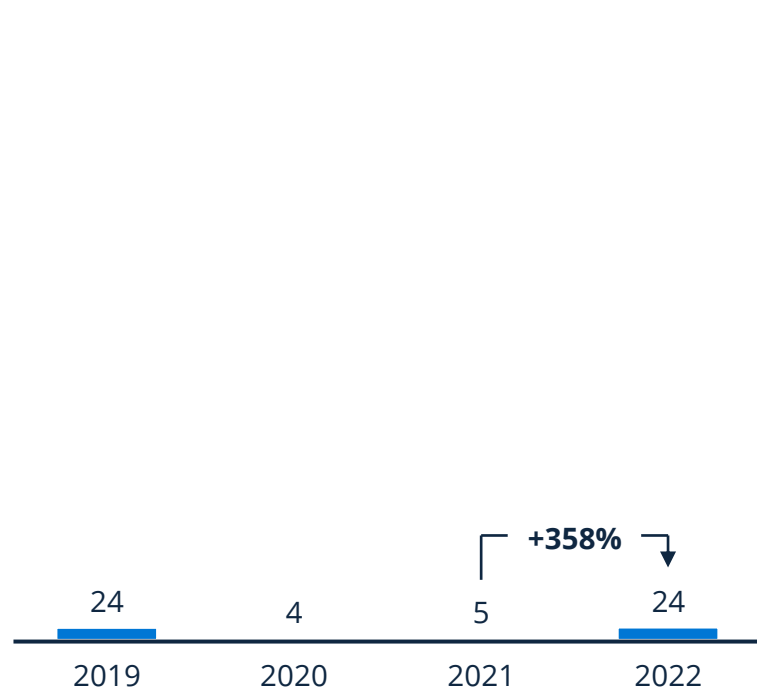
Offline sales revenue of selected brands in bn US\$



Global revenue of Travel & Tourism in bn US\$



Global revenue of Live Music Ticket Sales in bn US\$

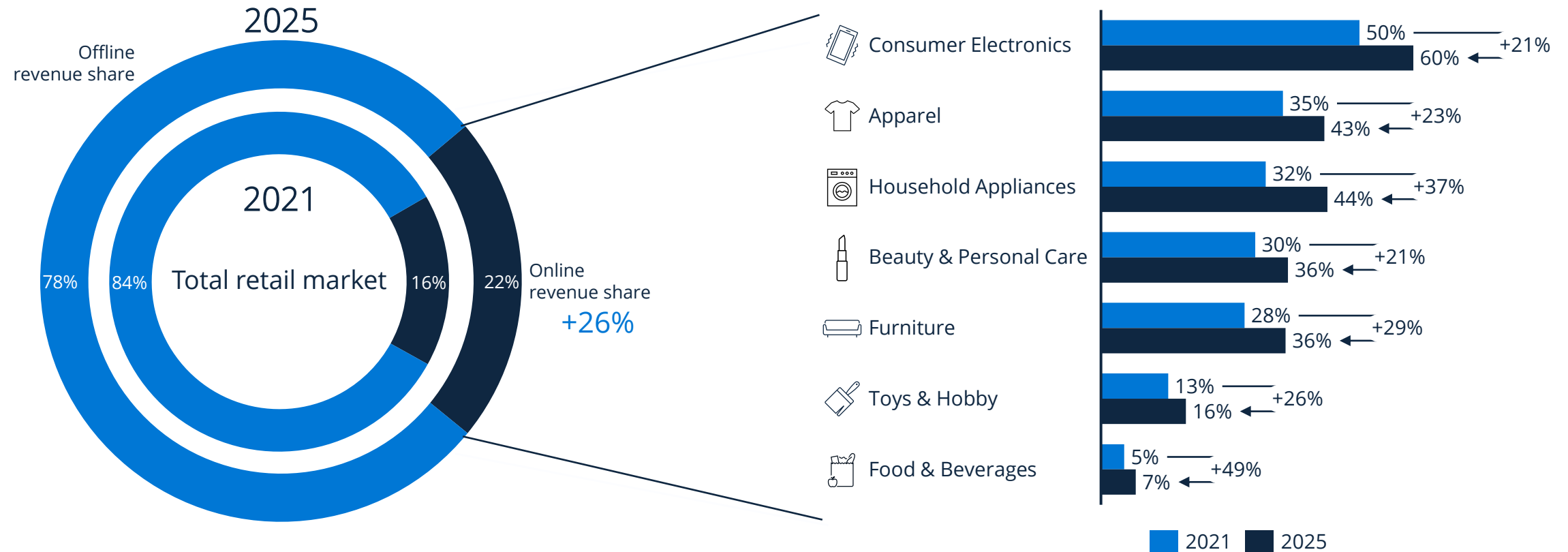


14 An average exchange rates for respective year have been applied to the findings from the financial report based on the IRS website.

Sources: Company Information; eCommerceDB; Statista Market Outlook 2022

Although there is a current tendency to return to retail offline sales, online shares are projected to increase on a global scale until 2025

Worldwide offline and online share of total retail revenue<sup>(1)</sup> and online share of selected categories<sup>(2)</sup>

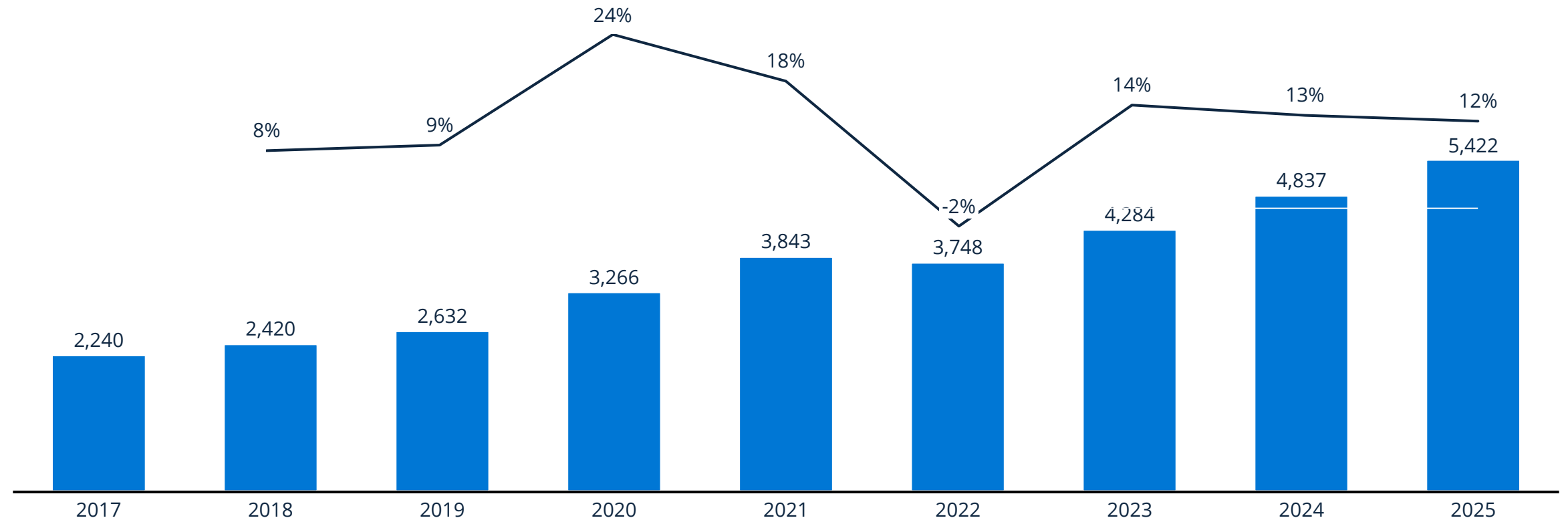


15 **Notes:** (1) Total retail revenue is defined by all categories covered by the Statista Consumer Market Outlook (2) Preliminary forecast, June 2022 (not published in the Digital Market Outlook so far)

**Sources:** Statista Digital Market Outlook, June 2022

Although 2022 will be a tough year for eCommerce, revenue growth is expected to bounce back next year

Global eCommerce revenue in billion US\$ and growth rates<sup>(1)</sup>





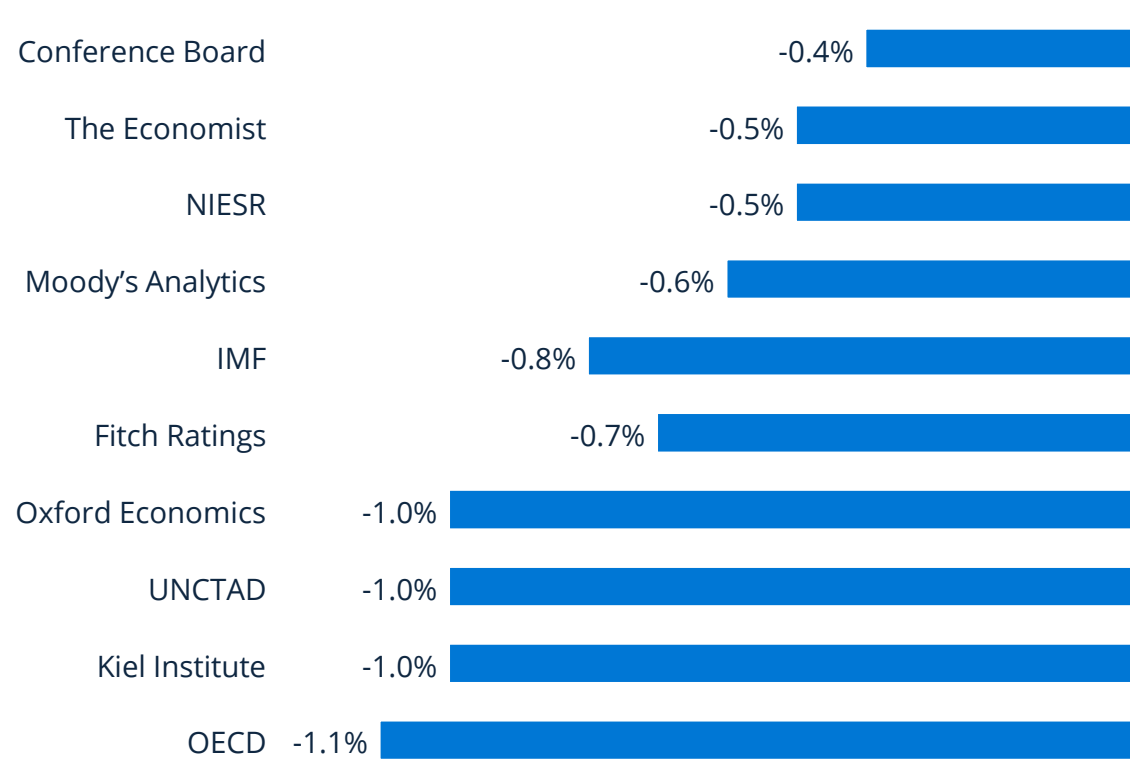
# Rising prices, dwindling revenues: eCommerce is facing the global arrival of stagflation

Russia's invasion of Ukraine and its effects on commodity markets, supply chains, inflation, and financial conditions have aggravated the slowdown in global growth. Preexisting deglobalization pressures will likely be exacerbated, with countries seeking a higher degree of self-reliance and companies rebalancing supply chains. Supply chain shocks, which are the key drivers behind congestions in global trade, have dramatically delayed delivery times by suppliers this year. Consumers will notice this most when purchasing durable goods but less so in the areas of staples and services. In general, they will see their budgets squeezed by higher food and fuel prices, which will crowd out other spending. Additional pressure comes in the form of reduced incomes caused by unemployment. Considering all these developments, eCommerce companies are facing substantial challenges, for which, after the golden years of the pandemic, perhaps not everyone was prepared.

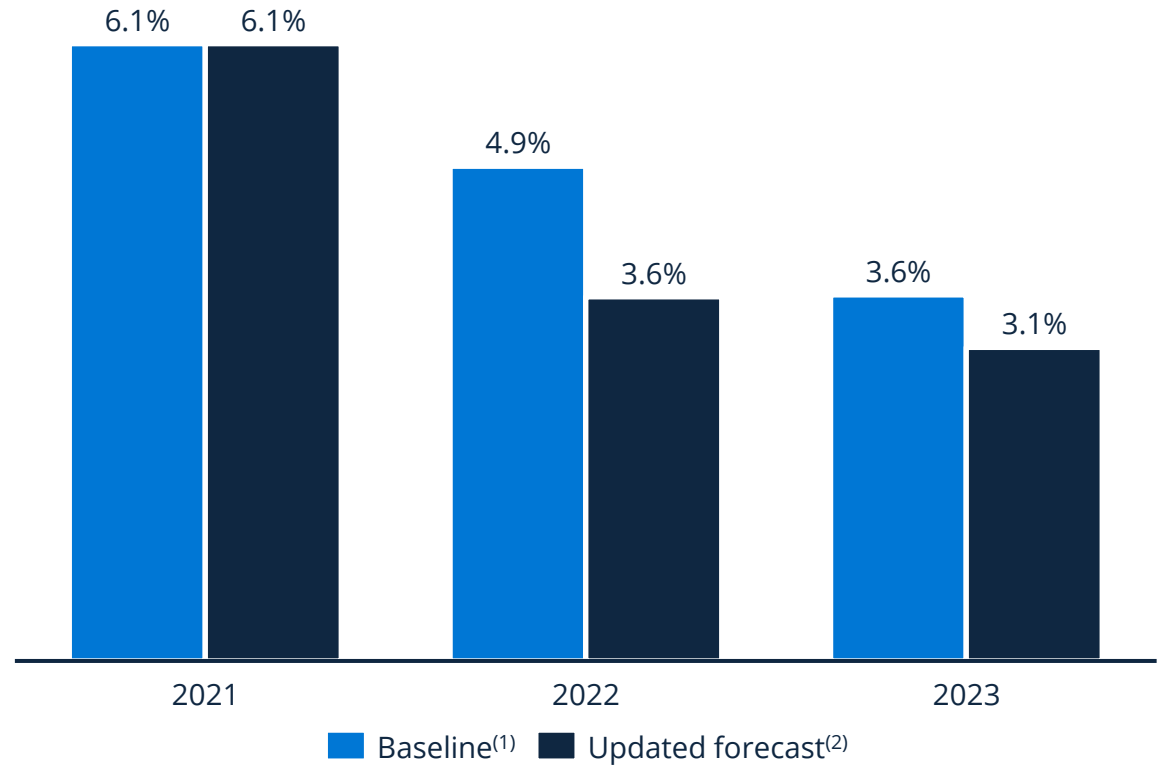


# Major economic institutions adjusted their global GDP projections in 2022

Global GDP projection revision by selected institutions



Projected real GDP growth rate

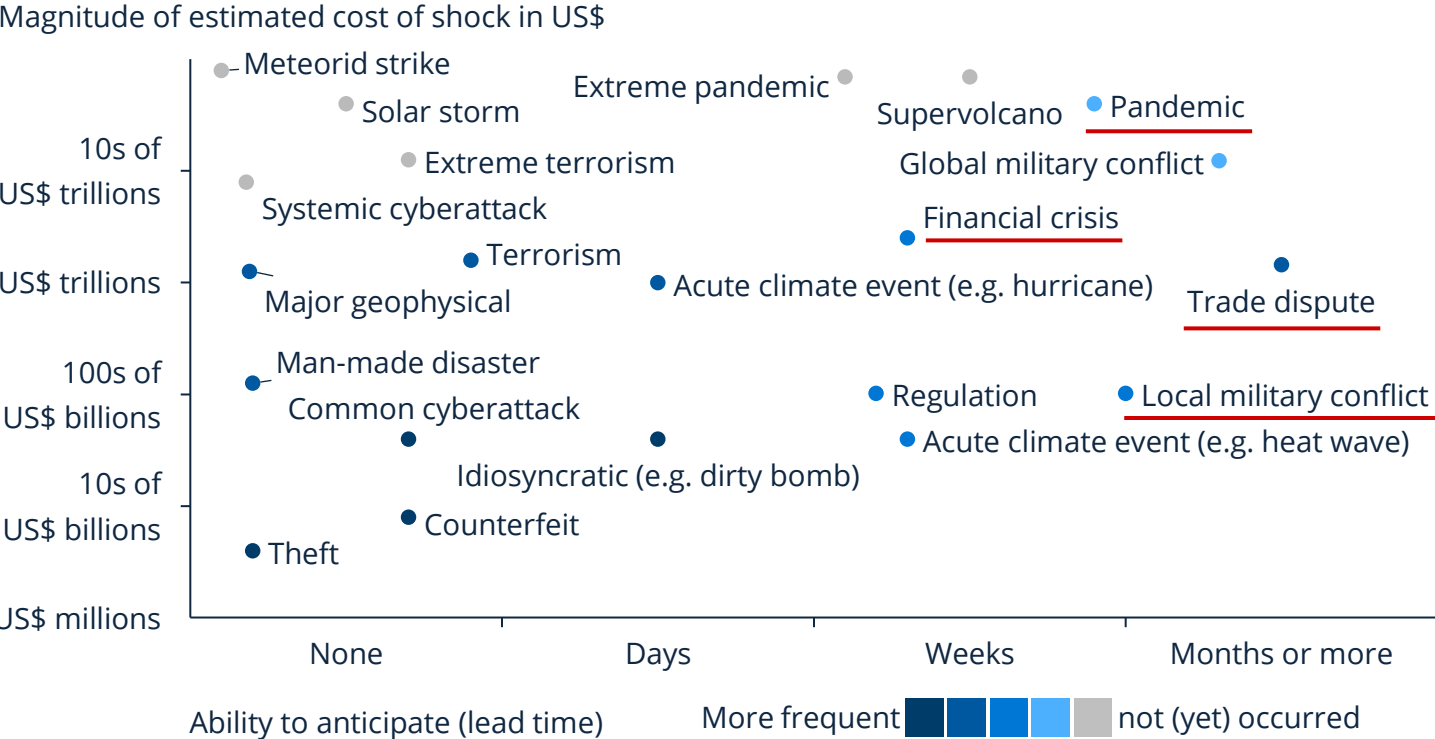


18 **Notes:** (1) "Baseline" reflects the IMF's World Economic Outlook, October 2021; baselines of respective forecasters differ (2) IMF World Economic Outlook April 2022

**Sources:** IMF; Conference Board; The Economist; NIESR; Moody's Analytics; Fitch Ratings; Oxford Economics; UNCTAD; Kiel Institute; OECD; Statista

# Declining economic growth in 2022 has been affected by a wide array of ongoing global disruptions

## Magnitude of disruptions, frequency, and ability to anticipate

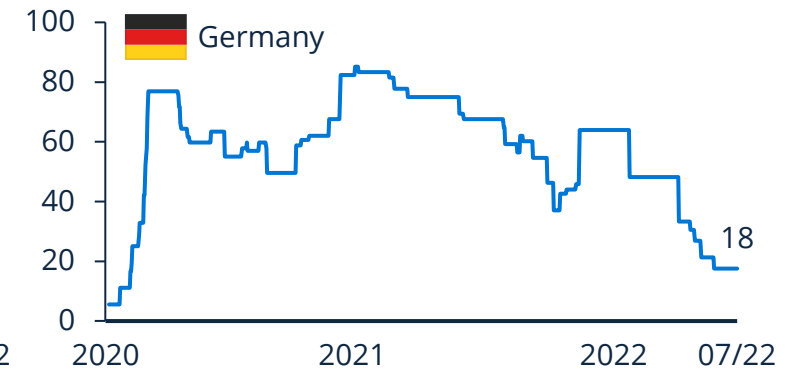
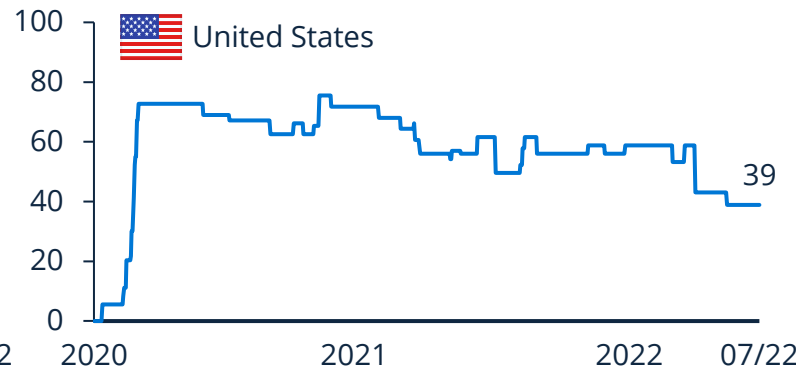
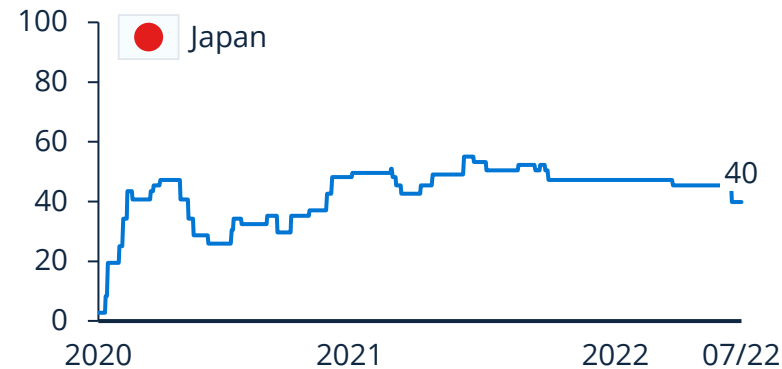
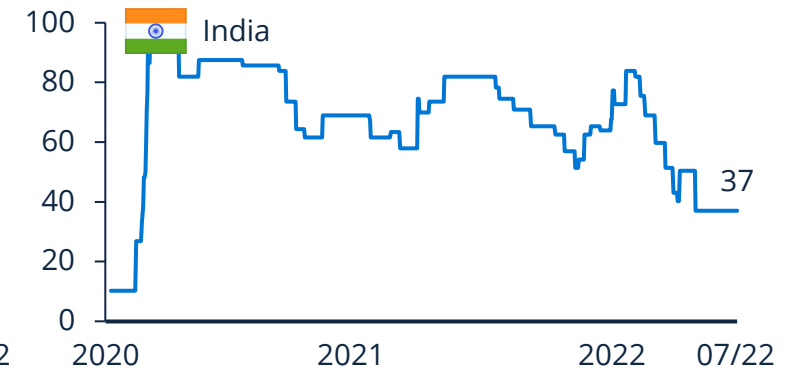
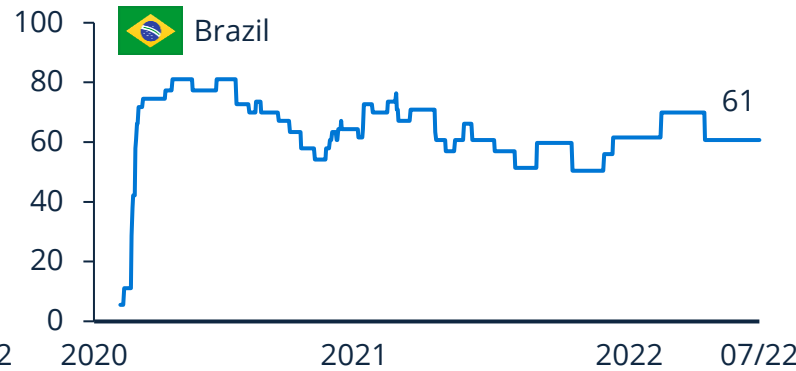
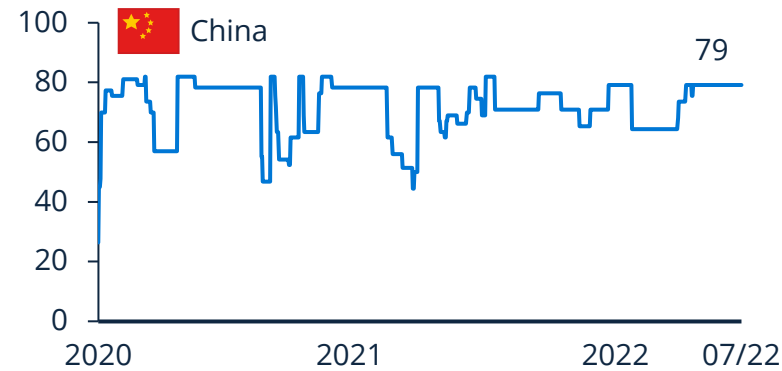


## Disruptions the economy is facing in 2022



# In some countries, stringent government policies related to COVID-19 continue to affect the global economy in diverse ways

COVID-19 stringency index for selected countries<sup>(1)</sup>



20 Notes: (1) The stringency index is a composite measure based on nine response indicators including school closures, workplace closures, and travel bans, rescaled to a value from 0 to 100 (100 = strictest)

Sources: Oxford COVID-19 Government Response Tracker

# The Russia-Ukraine war is expected to cause severe pressure on both supply chains and consumer budgets, and effects are likely to last long-term

## Starting point

- Consumer markets are still recovering from the pandemic-induced recession, with spending on services still being subdued as compared to pre-crisis levels and spending on physical consumer goods having heightened.
- Fiscal measures have stabilized and boosted household incomes, leading to many households having excess savings. Additionally, lockdowns and social distancing have resulted in reduced out-of-home spending on services.
- Excess savings and limited supply (supply chain issues) have led to inflationary pressures, which were originally expected to ease once economies reopened.

## Expected immediate impact

- The war will have long-term, severe consequences: global growth could decrease by 1 to 2 percentage points as compared to prewar forecasts.
- Although Russia and Ukraine make up only around 2% of global trade, they are key suppliers for some mineral and agricultural commodities, so the war will trigger additional supply chain pressures.
- Energy-intensive industries as well as industries reliant on affected commodities are most exposed.
- Consumers will see their budgets squeezed by higher food and fuel prices, which will crowd out other spending. Discretionary consumer goods spending will be most affected.
- Additionally, consumers might be affected by a possible recession in the form of reduced incomes caused by unemployment.

## Possible long-term consequences

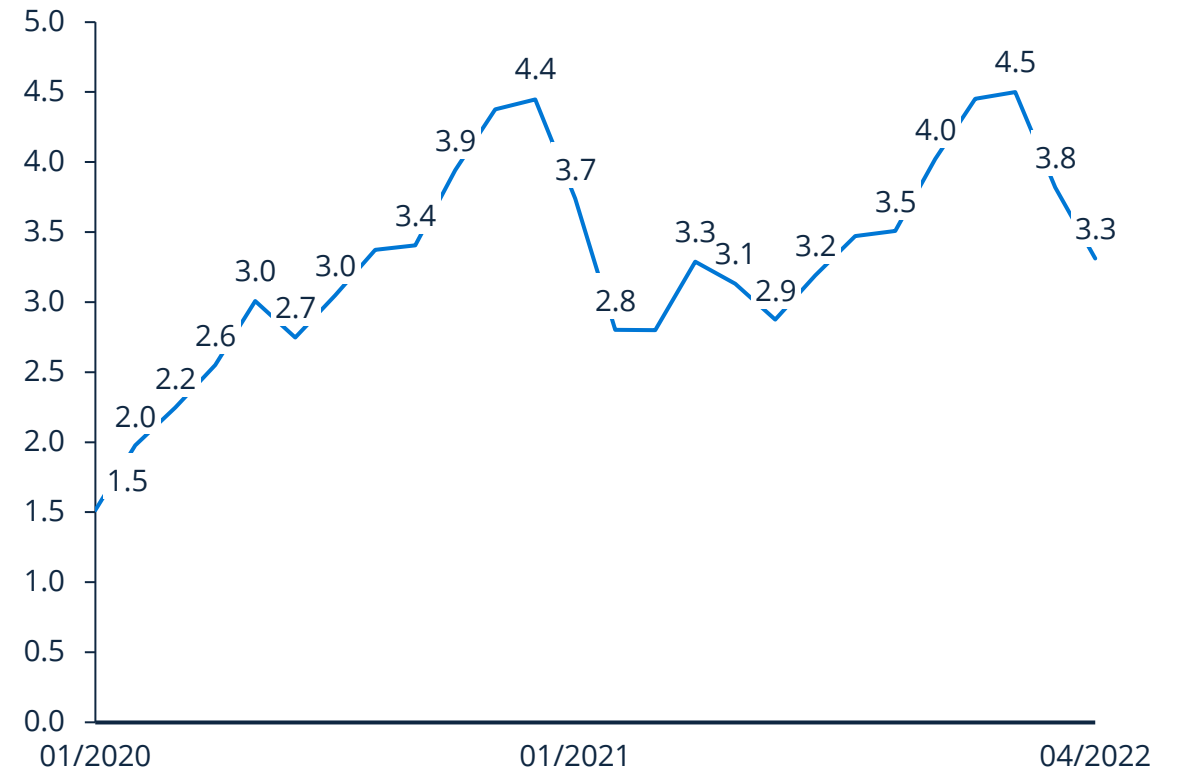
- Due to disrupted crop cycles and increased risk perception, a COVID-like V-shape recovery of food supply is not in the cards, and there is likely to be long-term scarring.
- Globally, preexisting deglobalization pressures will likely be exacerbated, with countries seeking a higher degree of self-reliance and companies rebalancing supply chains.
- As in classic recessions, the most affected areas will be durable consumer goods and vehicles, versus consumer staples and services.
- Due to inflationary pressures, fiscal stabilizing measures are expected to be more limited than those in response to the COVID-19 recession.

# After the pandemic pressure seemed to ease, the Russia-Ukraine war has again thrown global supply chains into disarray

Cargo and tanker vessels jammed on the North Sea on June 9, 2022<sup>(1)</sup>



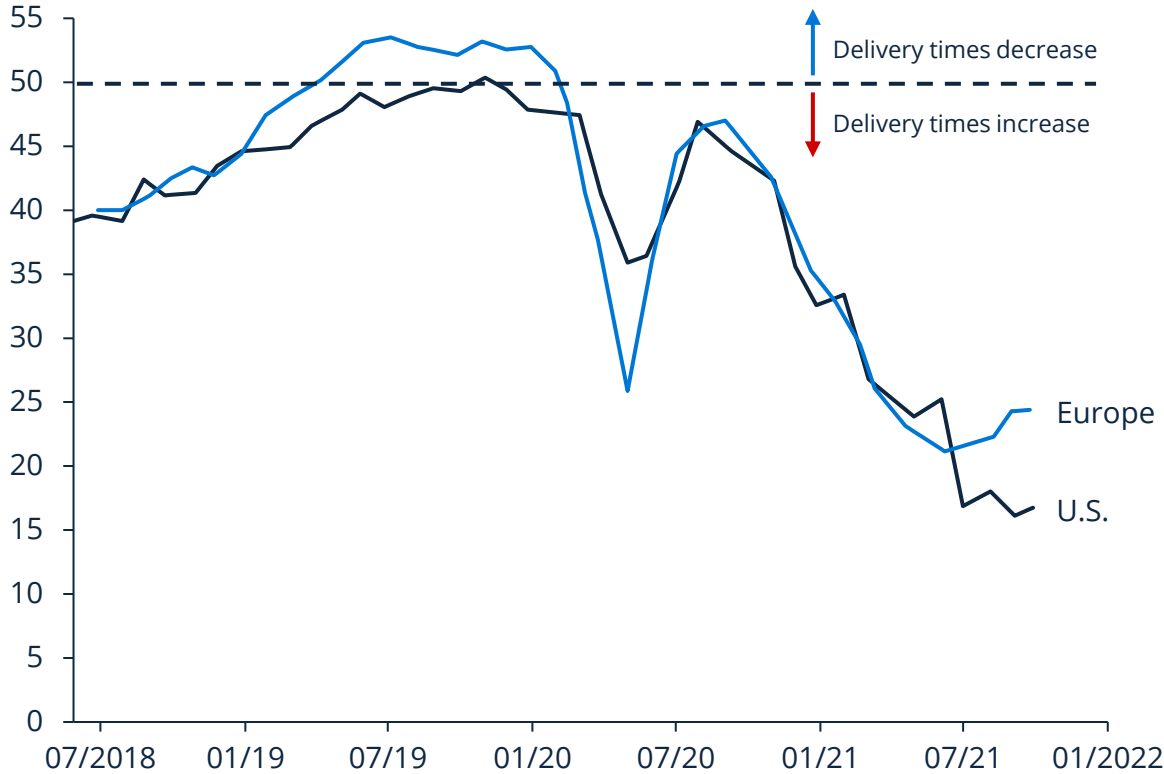
Global Supply Chain Pressure Index (GSCPI)<sup>(2)</sup>



22 **Notes:** (1) 9-10am CET (2) Measured in standard deviations from average; values of +1 or higher indicate significant stress. The GSCPI, from Federal Reserve Bank of New York, uses data from shipping, purchasing managers' index surveys and manufacturing to chart disruption across the globe  
**Sources:** FleetMon, New York Federal Reserve

# Supply chain shocks have dramatically delayed delivery times

**Manufacturing PMI suppliers' delivery times<sup>(1)</sup>**



## Factors exacerbating supply chain disruptions

### Supply-side factors

- COVID-19 lockdowns, shutdowns of factories and ports
- Shortages of intermediate inputs such as chemicals and chips
- Labor shortages, particularly in the US and Europe
- Extreme weather events
- Industrial accidents
- Aging or insufficient logistic infrastructure (e.g., congested ports and canals)
- Ripple effects of Russia-Ukraine war (e.g., energy supply insecurity)

### Demand-side factors

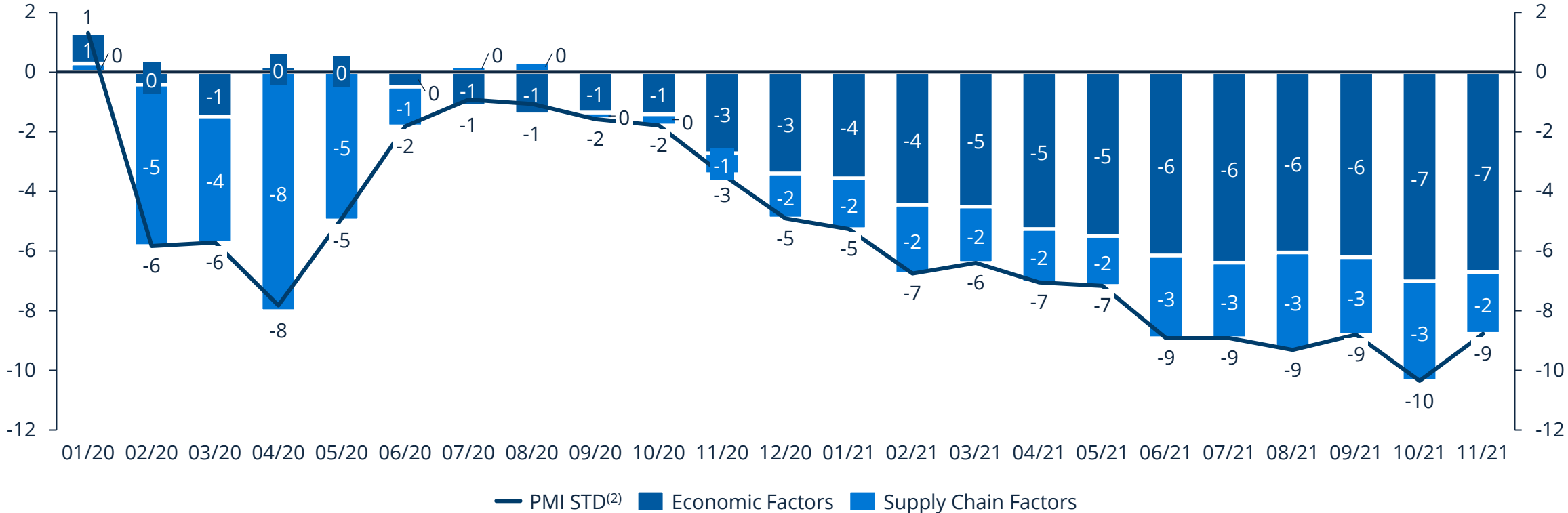
- Weaker demand for services such as tourism and recreational activities
- Stronger demand for manufactured goods

23 **Notes:** (1) PMI = Purchasing Manager's Index; an index of over 50 indicates that delivery times are getting shorter, while an index of less than 50 indicates a decrease in delivery times

**Sources:** International Monetary Fund (IMF), IHS Markit

# Demand and supply chain shocks are the key drivers behind congestions in global trade

PMI supplier delivery times deviation from mean, percent contribution of economic factors (demand) and supply shocks<sup>(1)</sup>





# Industries reliant on energy and other key commodities are most affected by the Russia-Ukraine war, with collateral damage inflicted on domestic consumption

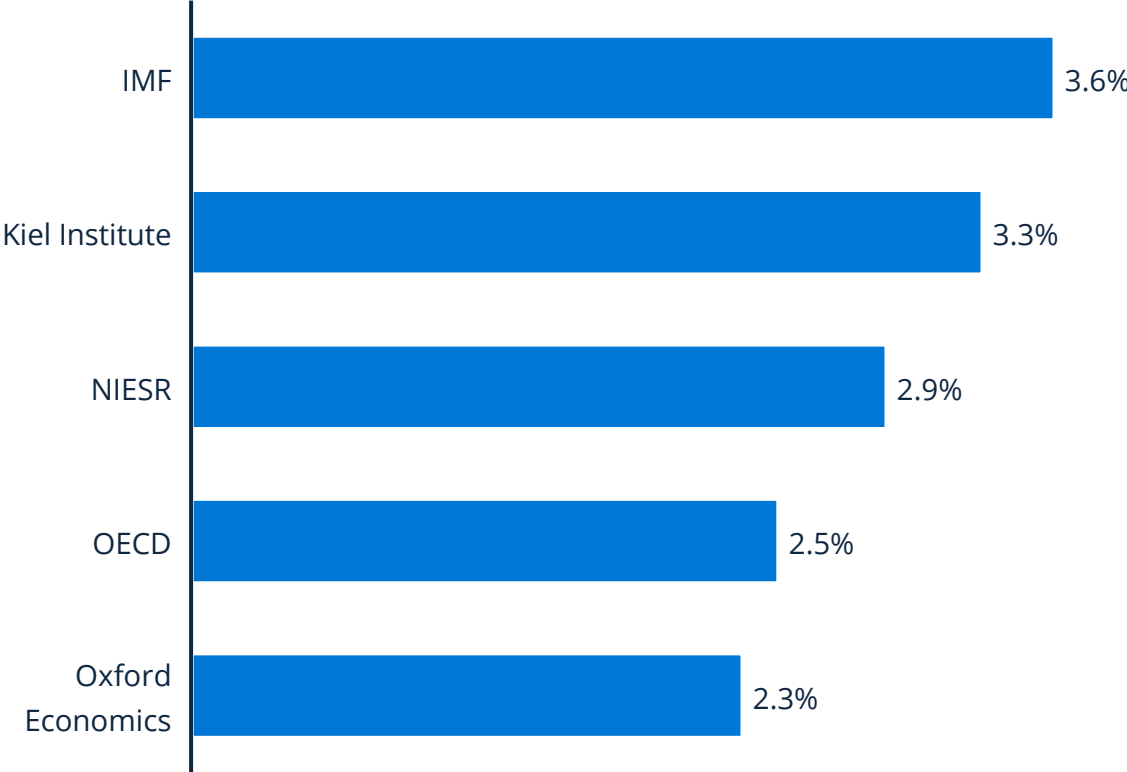
## Expected impact by industry (ISIC<sup>(1)</sup>)

Agriculture <sup>(2)</sup>	Banking, Finance & Insurance	Accommodation, Restaurants & Nightlife
Mining & Quarrying <sup>(3)</sup>	Manufacturing	Real Estate
Energy Supply	Transportation & Storage	Professional, Scientific & Technical Activities
Wholesale, Retail Trade & Car Dealers	Construction	Administrative & Support Services
Water Supply, Sewerage & Waste Management	Information & Communication	Other

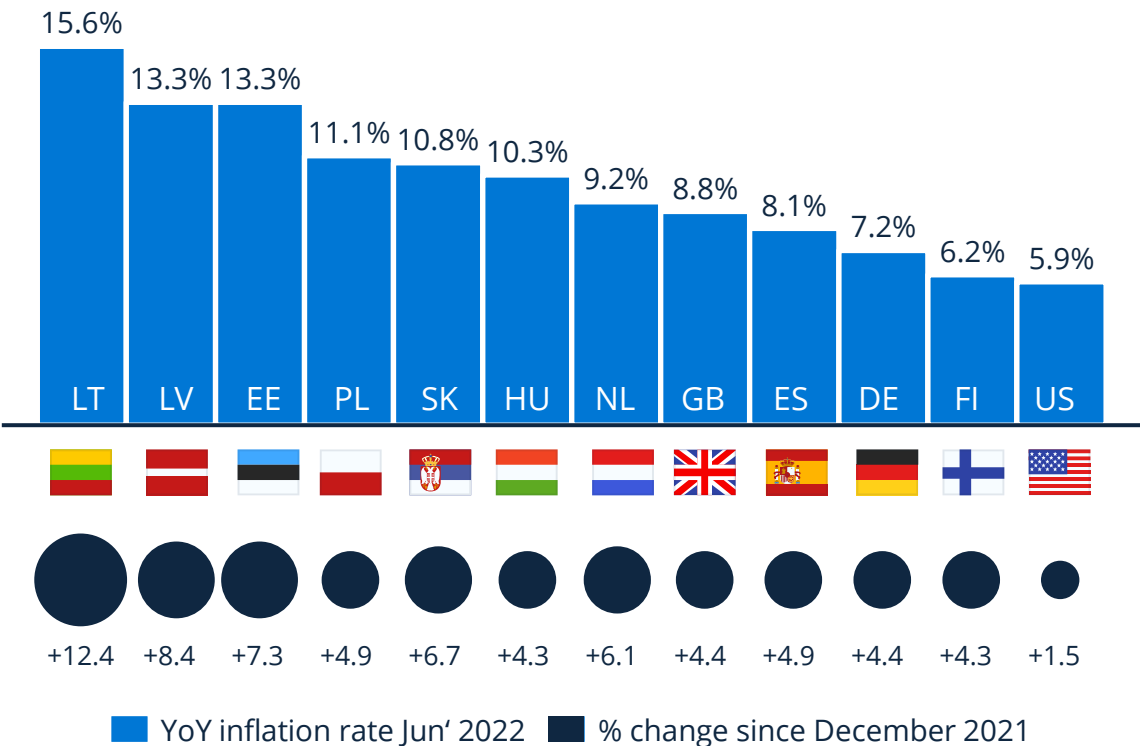
Strong negative impact	Medium negative impact	Slightly negative impact	No or positive impact
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# Due to the war, the global economy is also facing substantial inflationary consequences

Global inflation revision by selected institutions in percentage points



YoY inflation rate in 2022<sup>(1)</sup>

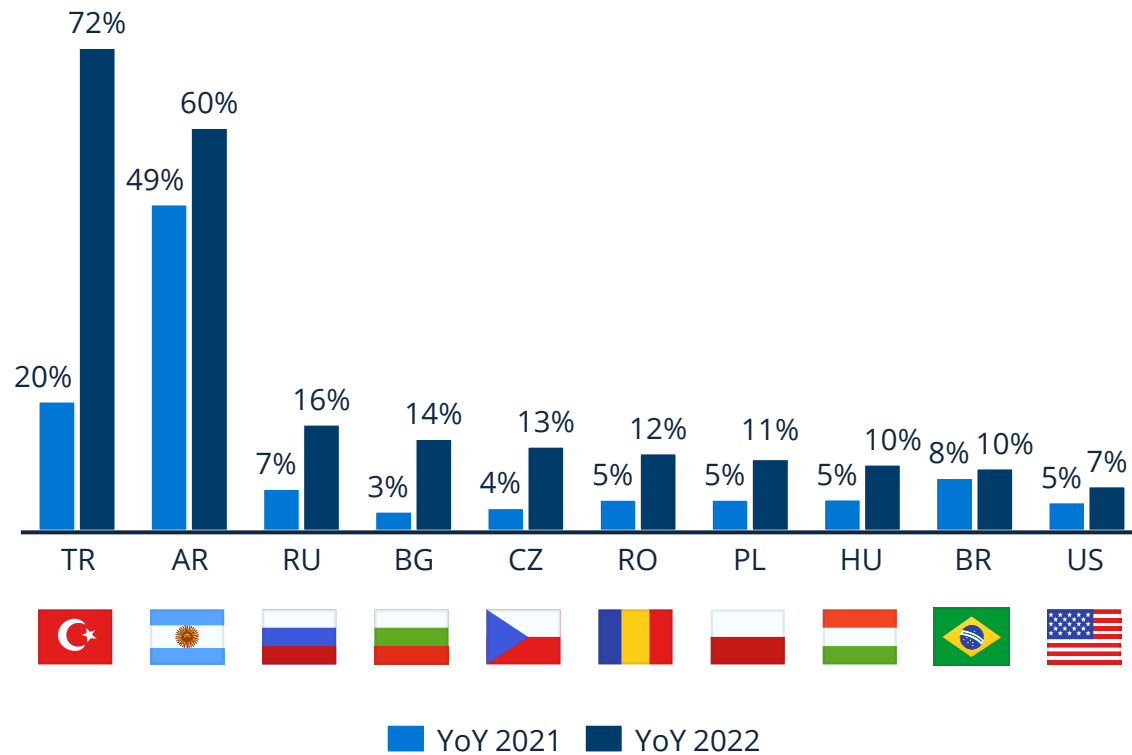


26 Notes: (1) Projections as of June 2022

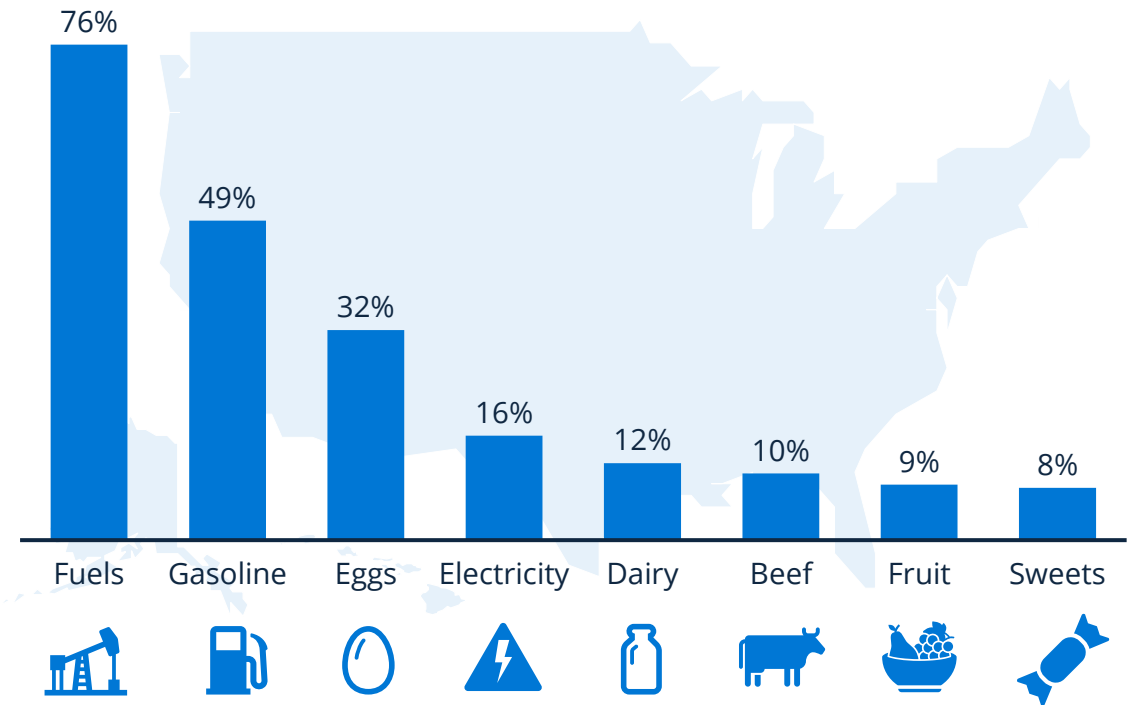
Sources: OECD, IMF, Kiel Institute, NIESR, Oxford Economics

A significant price increase of commodity products became apparent in mid-2022 and is expected to remain high in the medium term

YoY consumer price index<sup>(1)</sup> change

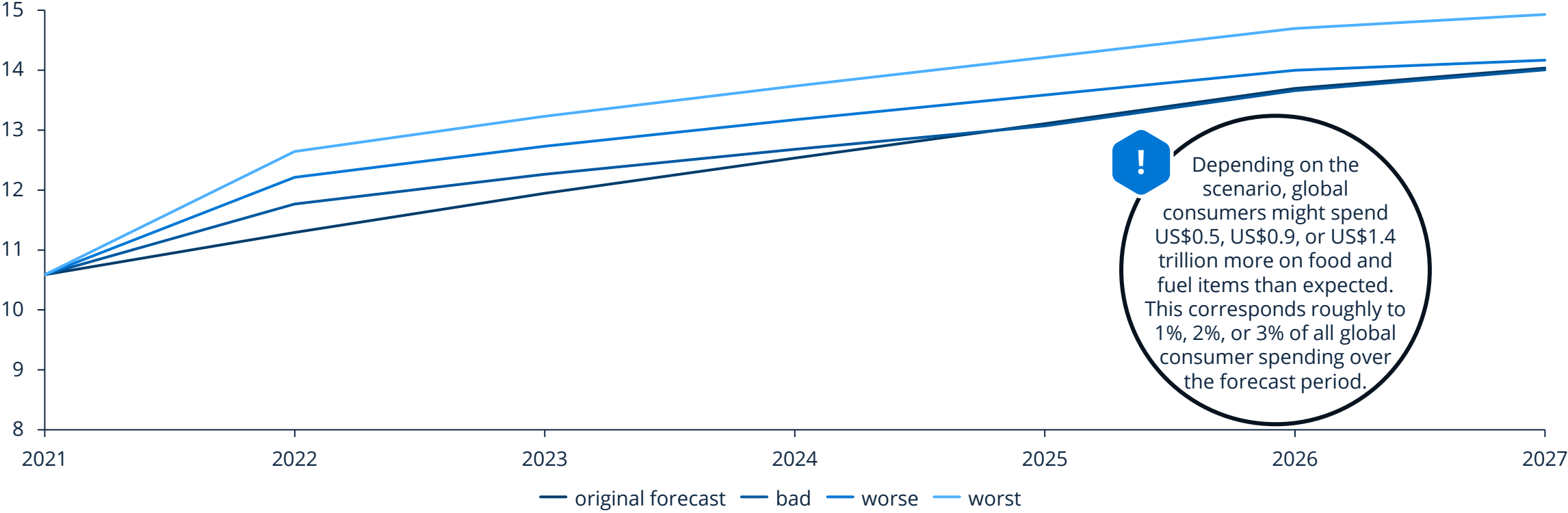


12-month change consumer price index by category in the U.S. in May 2022



# Our projections translate to additional spending of up to US\$1.4 trillion on food and fuel in 2022, which would crowd out other spending

Global projected consumer spending on food and fuel items by impact scenario in trillion US\$



! Depending on the scenario, global consumers might spend US\$0.5, US\$0.9, or US\$1.4 trillion more on food and fuel items than expected. This corresponds roughly to 1%, 2%, or 3% of all global consumer spending over the forecast period.

28 **Notes:** Private households and NPISHs (= non-private institutions serving households); current US\$; in comparison to our March model, mitigation effects across the supply chain were taken into account so that commodity prices do not drive inflation as severely as originally modelled  
**Sources:** Statista Digital Market Outlook, June 2022

# Durable consumer goods will likely take a blow because higher food and fuel bills need to be paid

## Modeled impact on forecast by category (COICOP<sup>(1)</sup>)

Food	Housing maintenance and repairs	Goods for routine household maintenance	Transportation services	Newspapers, books, and stationery	Social protection
Non-alcoholic beverages	Water, garbage disposal, etc.	Services for routine household maintenance	Postal services	Package holidays	Insurance
Alcoholic beverages	Electricity, gas, etc.	Medical products	Telephone and telefax equipment	Education	Financial services n.e.c. <sup>(2)</sup>
Tobacco	Furniture	Medical services	Telephone and telefax services	Catering services	Other services n.e.c. <sup>(2)</sup>
Clothing	Household textiles	Purchase of vehicles	Audiovisual, photographic, and information-processing equipment	Accommodation services	
Footwear	Household appliances	Vehicle fuel and oil	Major recreational durables	Personal care products	
Actual rent	Glassware, tableware, etc.	Vehicle parts	Other recreational items	Personal care services	
Imputed rent	Tools and equipment for house and garden	Vehicle services	Recreational and cultural services	Personal effects n.e.c. <sup>(2)</sup>	

Strong negative impact (-5% or less)

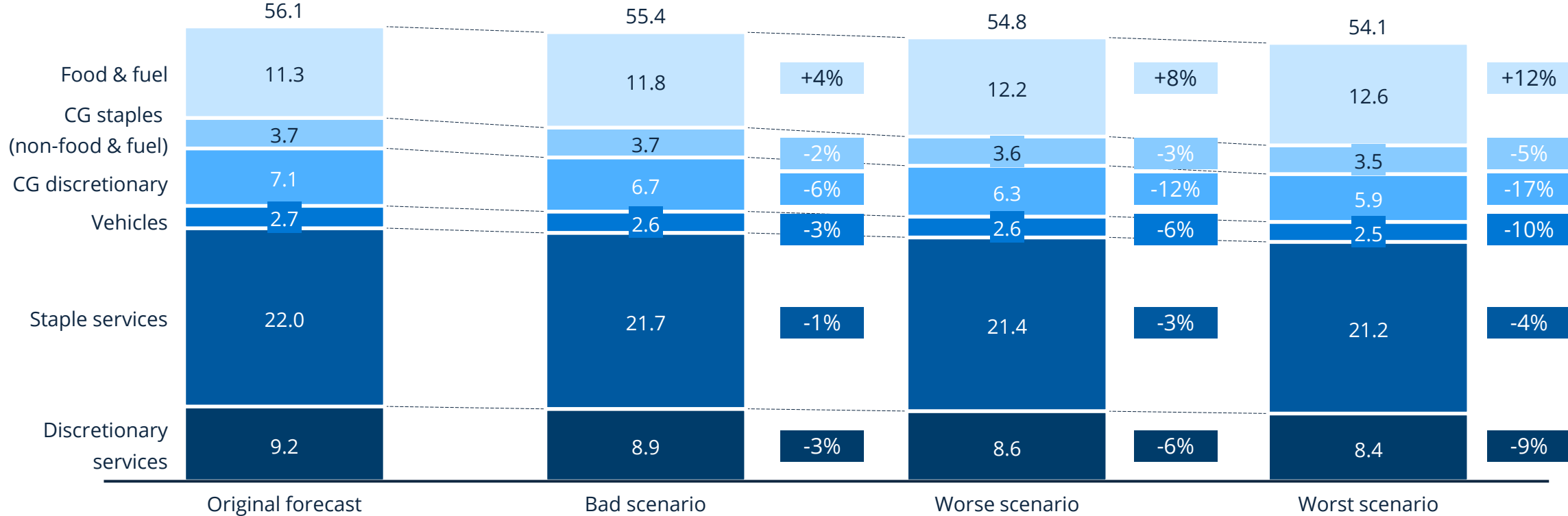
Medium negative impact (-3% to -4%)

Slightly negative impact (-1% to -2%)

Positive impact (0% to 24%)

Total consumer spending is holding up rather well, but significant amounts are being reallocated from discretionary items to food and fuel

Projected consumer spending worldwide by impact scenario in trillion US\$ in 2022



30 **Notes:** Private households and NPISHs (= non-private institutions serving households); current US\$; in comparison to our March model, mitigation effects across the supply chain were taken into account so that commodity prices do not drive inflation as severely as originally modelled  
**Sources:** Statista Digital Market Outlook, May 2022

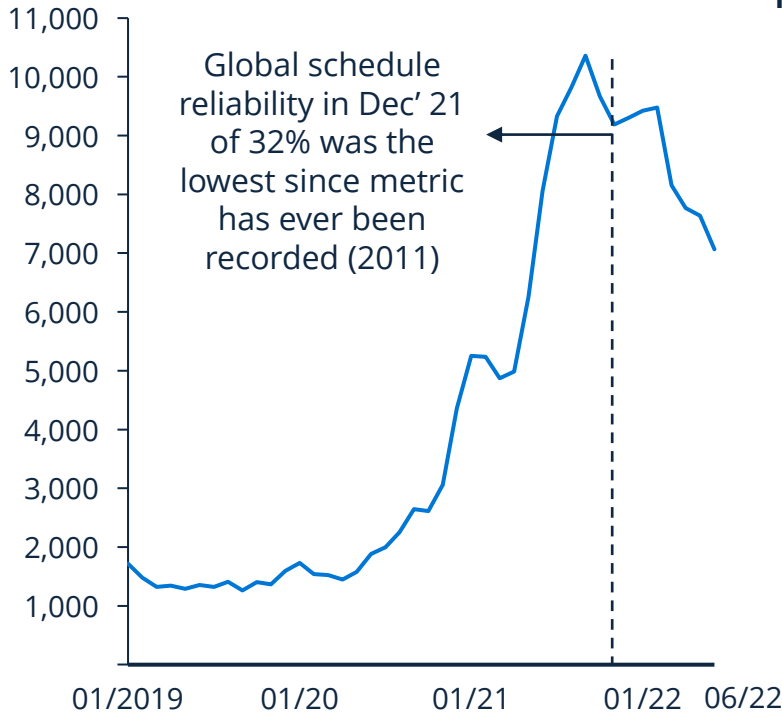
# Over-stocked, over-hired, over-built? Are eCommerce companies resetting expectations?

The COVID-19 pandemic and the following restrictions imposed by governments on the public presented a unique opportunity for eCommerce businesses and platforms to thrive. Massive consumer demand in the sector accelerated the pace and scope of hiring practices, logistics investments, and digital advertising to bridge the gap. However, this exaggerated growth led several eCommerce companies to march into the post-pandemic era with a mindset all too similar to the one they had during the rapid phase of expansion. This strategy left these companies overstocked, overstaffed, and unable to optimize their overhead expenses. Major players are recalibrating their performance in 2022 from the pandemic-driven surge by downsizing their human resources, redirecting advertising budgets, and optimizing inventory costs. eCommerce companies need to build resilience, survive the downturn, and thrive in the next cycle.

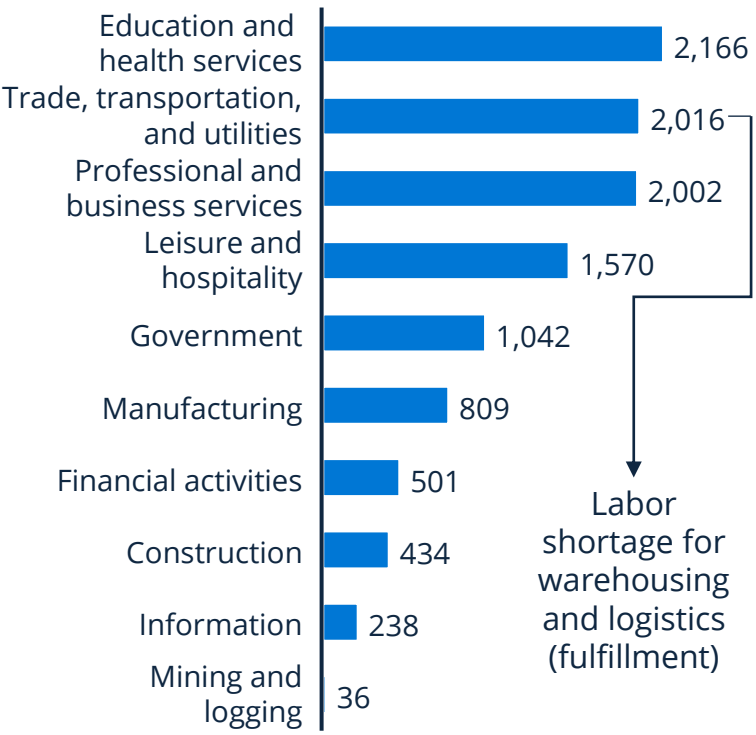


# eCommerce growth was overshadowed by sourcing, fulfillment, and advertising becoming costlier, slower, and less effective

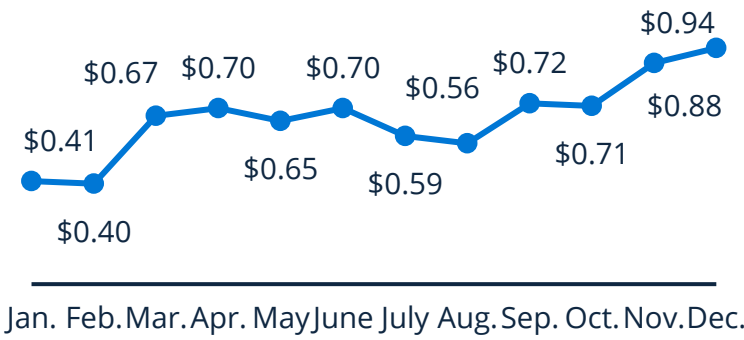
**Global container freight rate index in US\$**



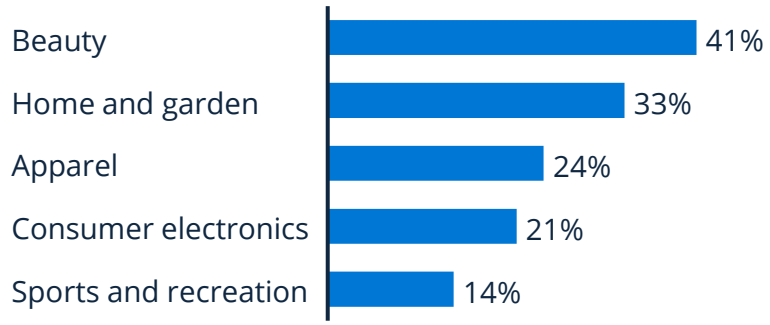
**Job openings in the U.S. per industry in thousands in May 2022**



**Average CPC for Amazon Ads in the U.S. in 2021**



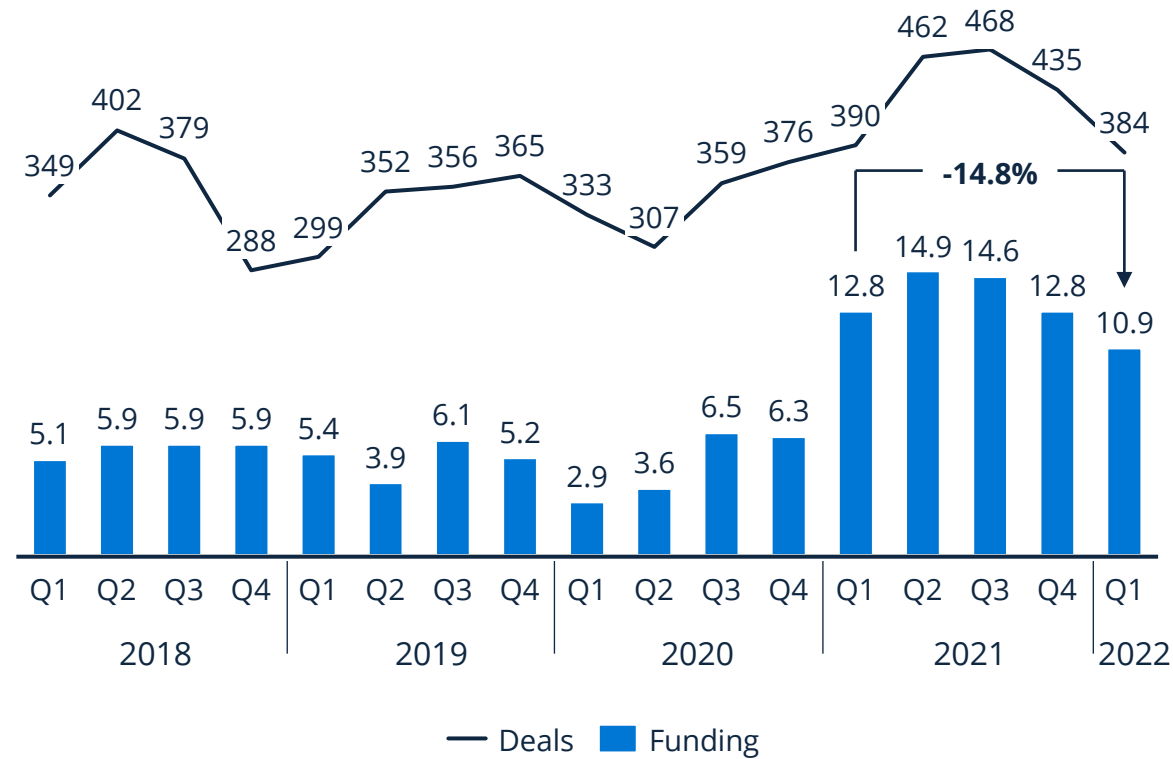
**Google paid search CPC growth by selected category YoY in Q3 2021**



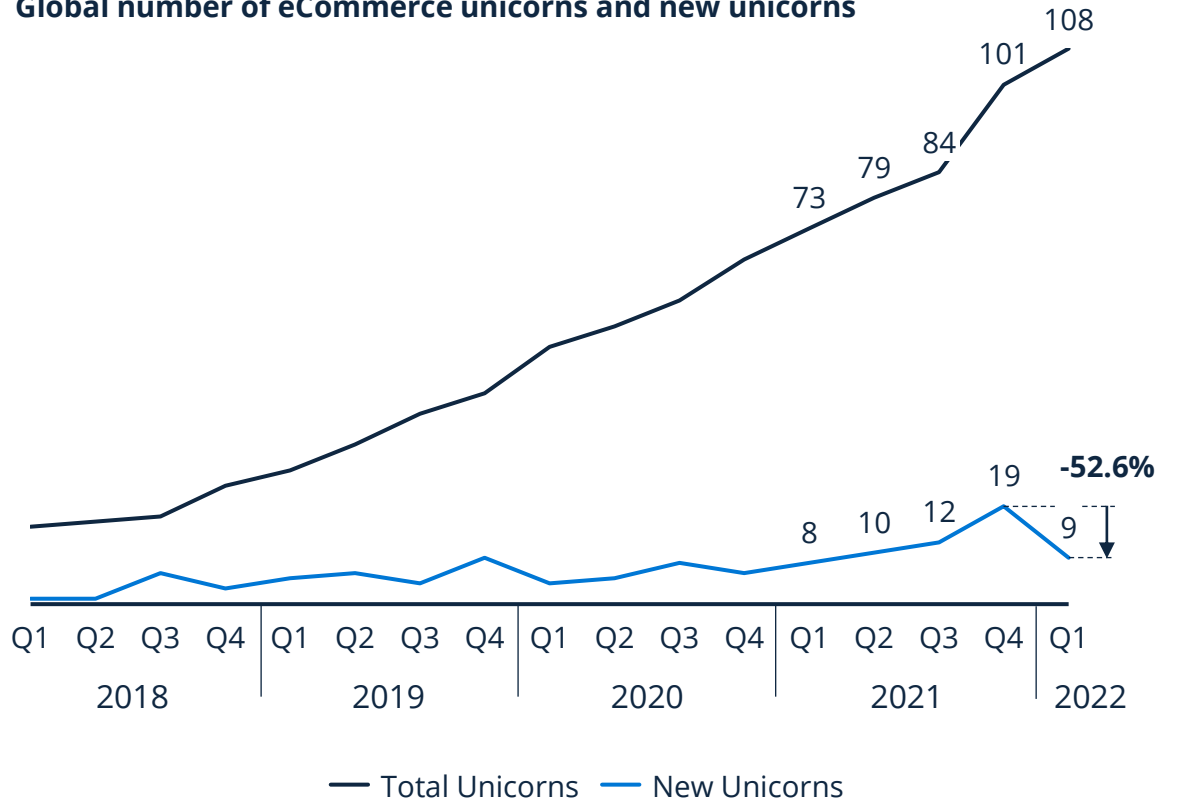


At the beginning of 2022, eCommerce funding as well as unicorn growth started slowing down

Global eCommerce funding in billion US\$ and amount of deals

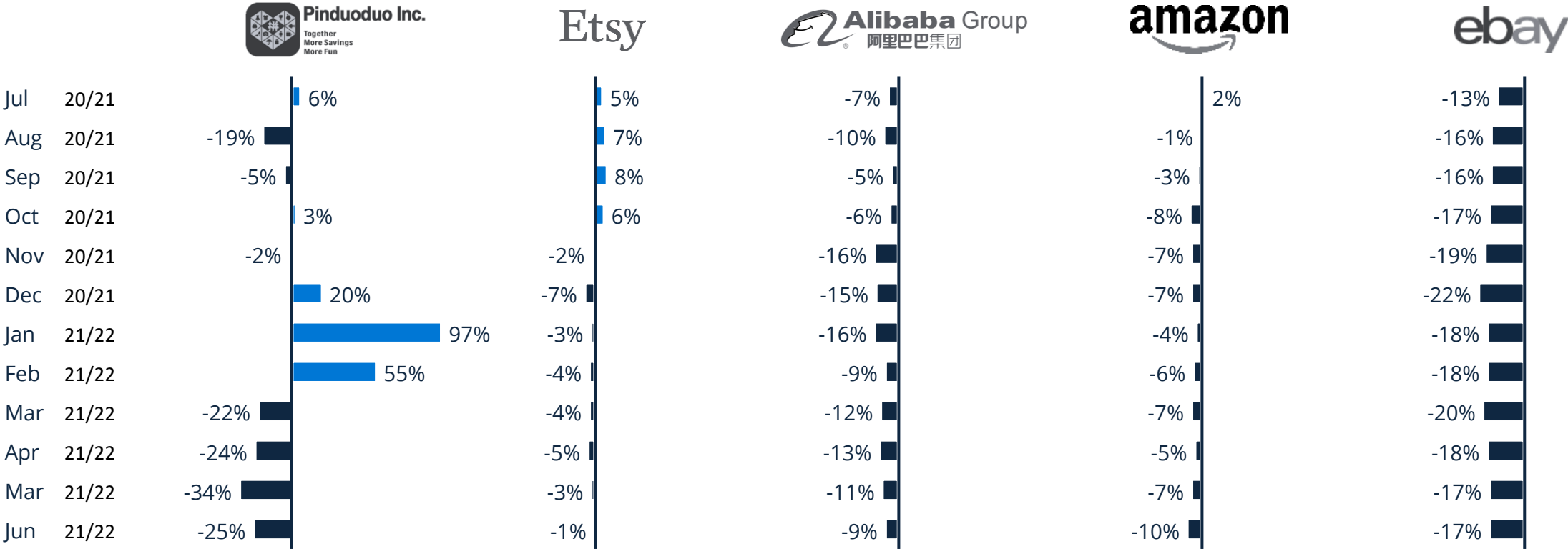


Global number of eCommerce unicorns and new unicorns



# Monthly web traffic of major eCommerce players has been continually declining in the post-lockdown era

MoM<sup>(1)</sup> web traffic growth of selected eCommerce key player

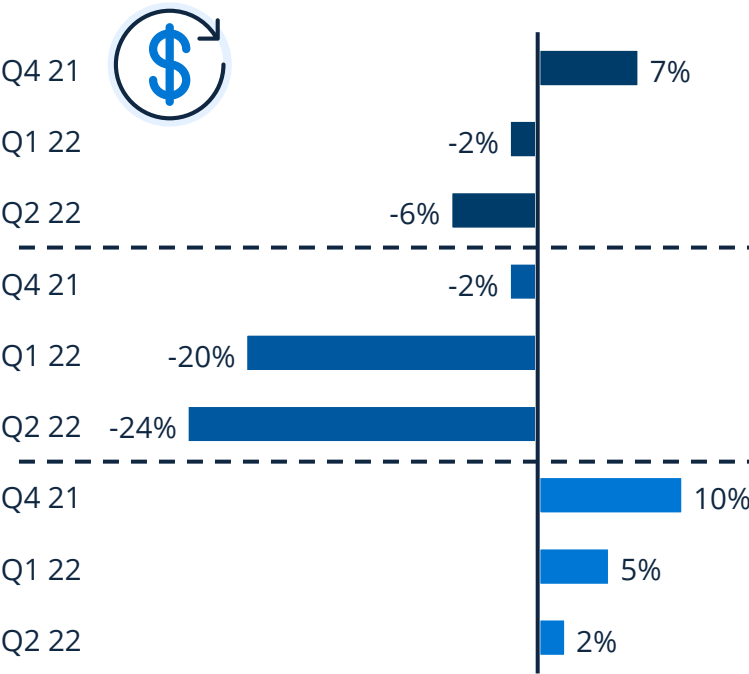


34 Notes: (1) Month-over-Month

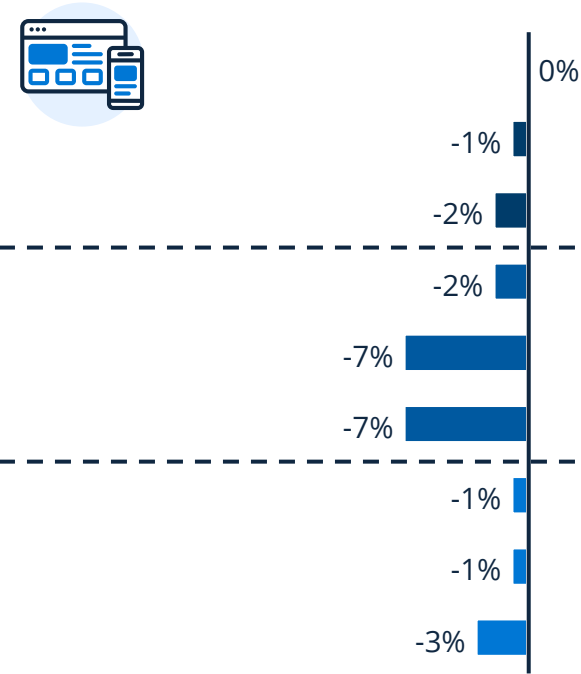
Sources: Similarweb

The Salesforce Shopping Index had indicated particularly low performance for European countries and predicted negative figures as early as Q4 2021

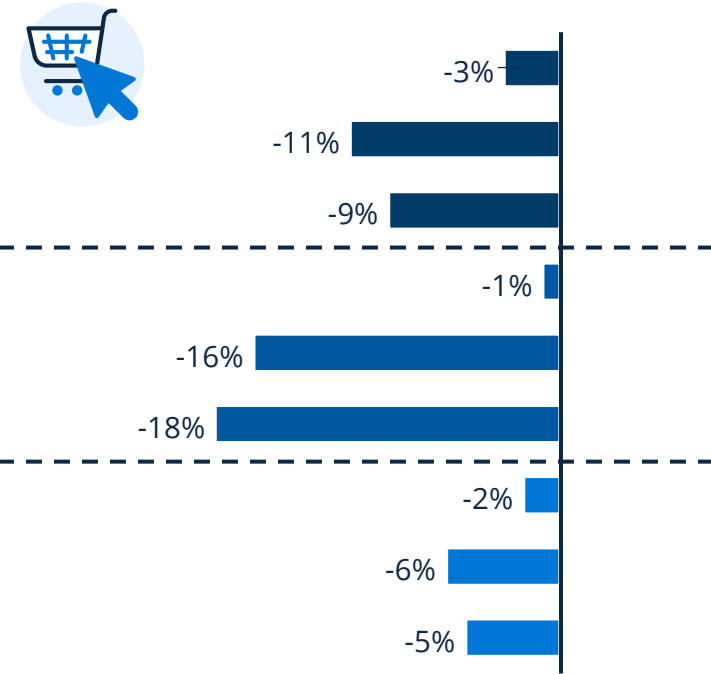
YoY<sup>(1)</sup> digital commerce (GMV) growth



YoY<sup>(1)</sup> traffic (number of visits) growth



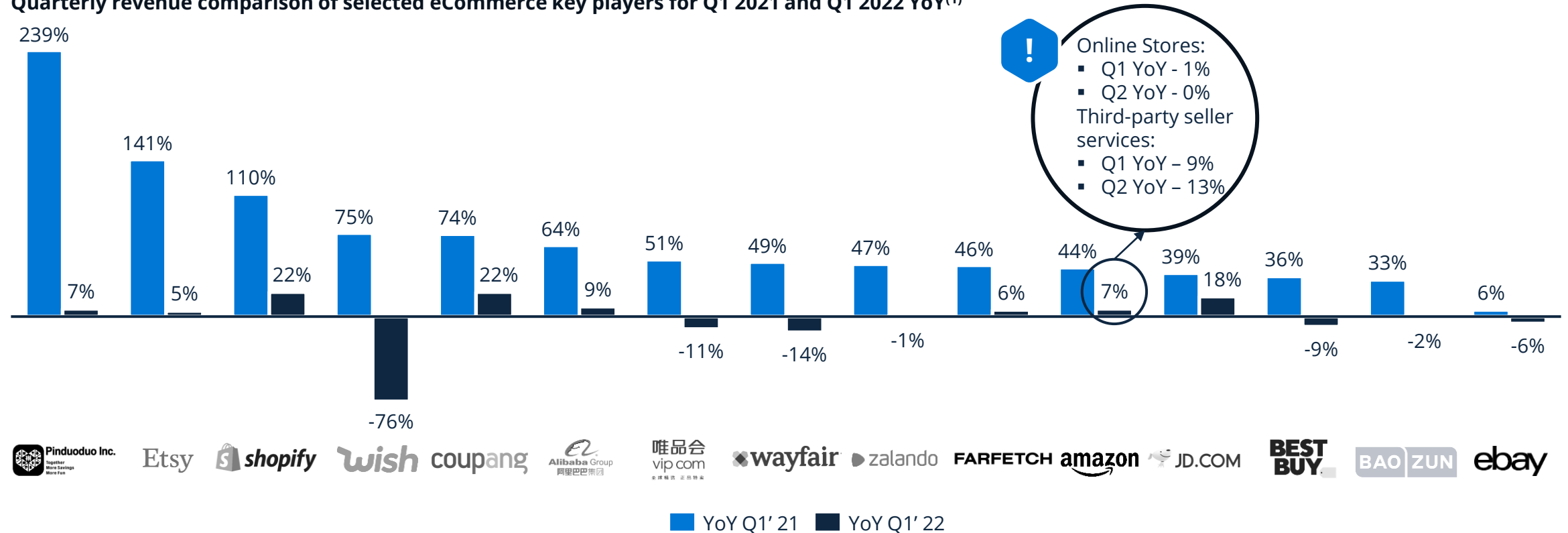
YoY<sup>(1)</sup> order (number of orders placed) growth



Global 
 Germany 
 U.S.

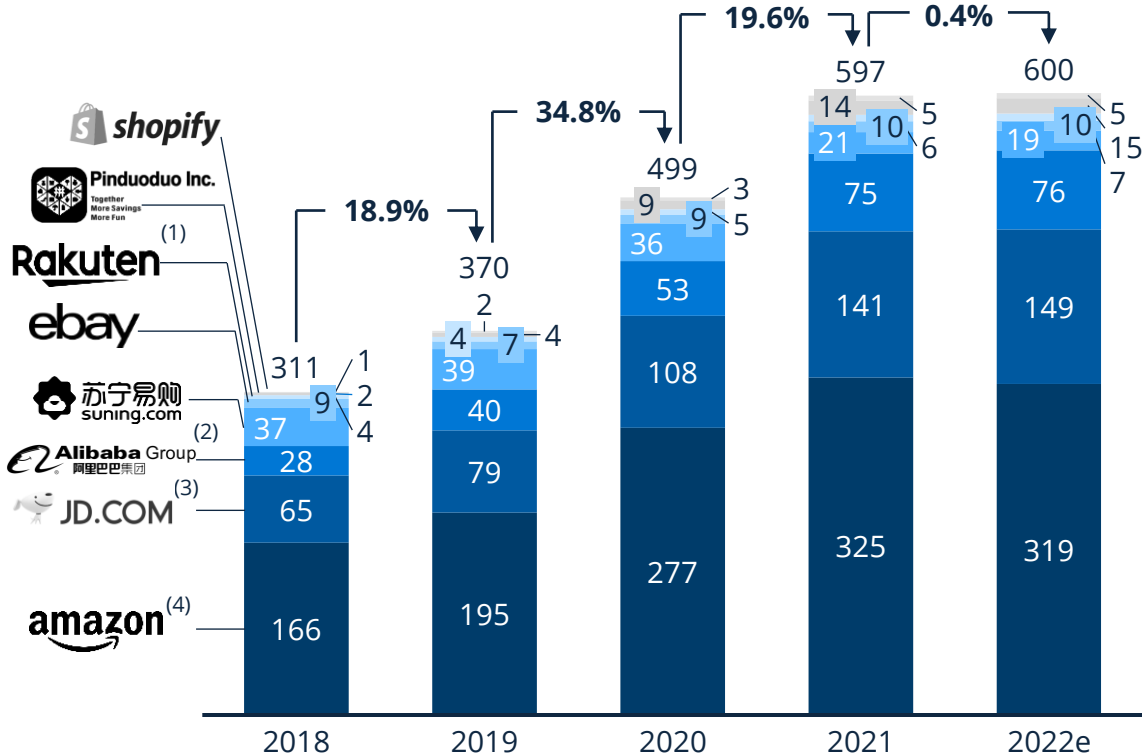
YoY<sup>(1)</sup> performance for Q1 2022 shows figures below expectations for most key players in contrast to the pandemic-induced growth seen in Q1 2021

Quarterly revenue comparison of selected eCommerce key players for Q1 2021 and Q1 2022 YoY<sup>(1)</sup>

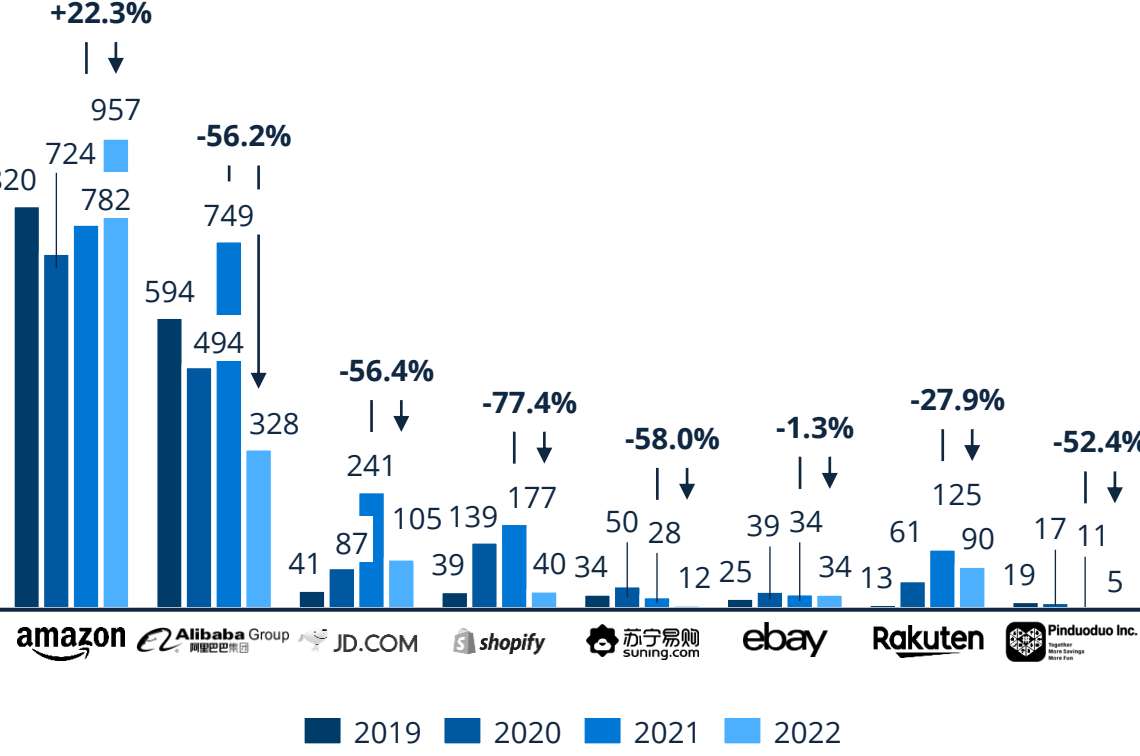


# Major players forced to reassess in 2022 from pandemic-driven surge as market capitalization ceased by mid-year for most of them

eCommerce revenue of selected key players in billion US\$



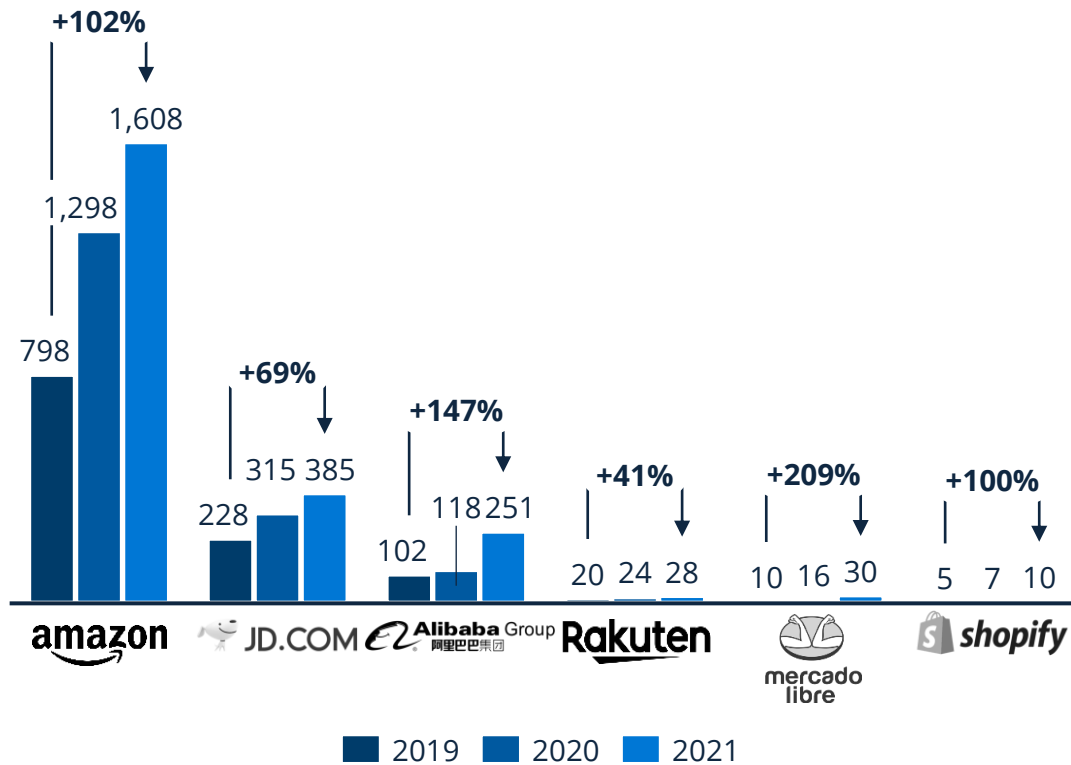
Market caps of selected key players on the 1st of June of the respective year



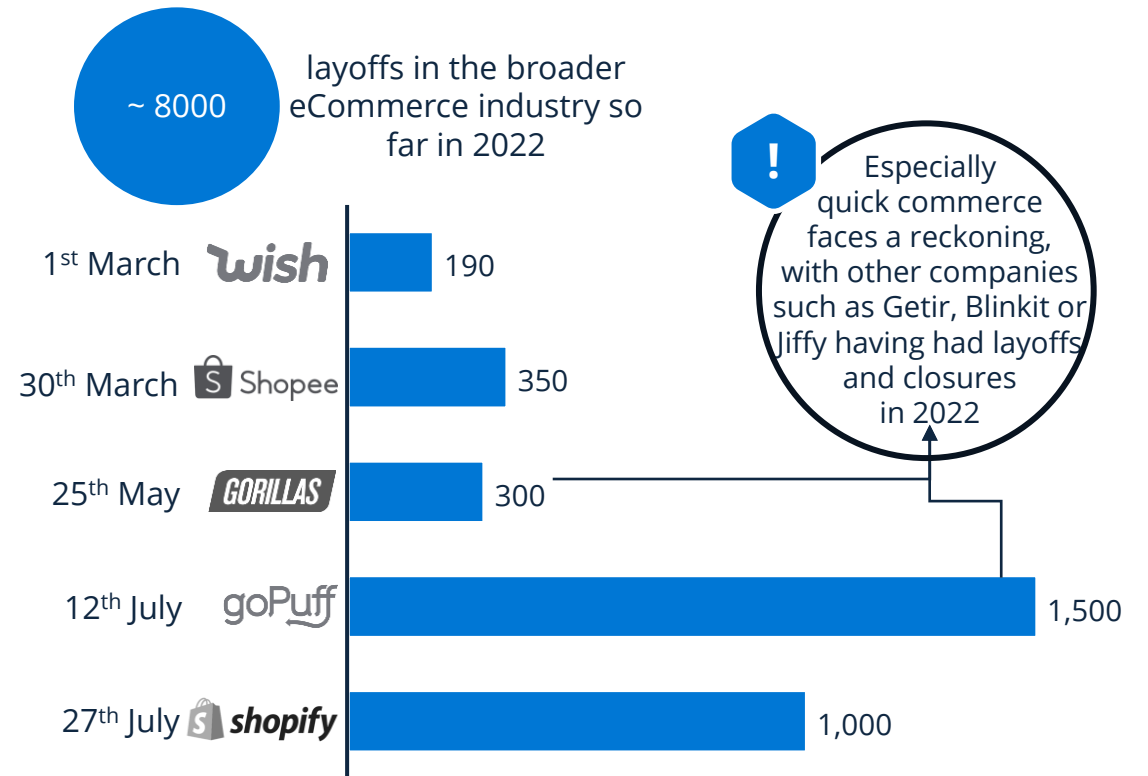
37 Notes: (1) Rakuten revenue from domestic eCommerce (2) Alibaba Group revenue from China commerce and international commerce (3) JD.com revenue from JD Retail (4) Amazon revenue from online stores and third-party seller services  
Sources: Statista Digital Market Outlook, July 2022; Company information; Yahoo Finance

# More waves of layoffs are taking place in the industry, whose workforce boomed between 2020 and 2021

Number of employees of selected eCommerce players in thousand



Selected layoffs of eCommerce companies in 2022



# Fintech payment providers strongly connected to eCommerce, particularly BNPL services, are also witnessing mounting losses with their valuations tumbling



### BNPL<sup>(1)</sup> faces numerous hardships

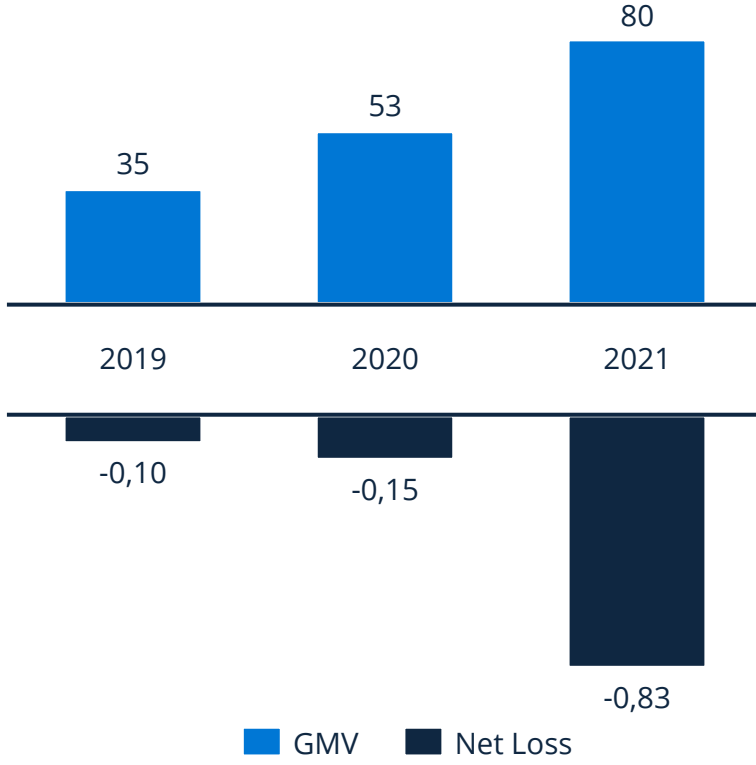
#### Macroeconomic climate

- Rising costs of borrowing and refinancing due to surging inflation and ensuing interest rate hikes
- Shrinking discretionary spending by consumers
- Fading eCommerce boom
- Looming recession may lead to debt defaults
- BNPL has yet to prove itself profitable

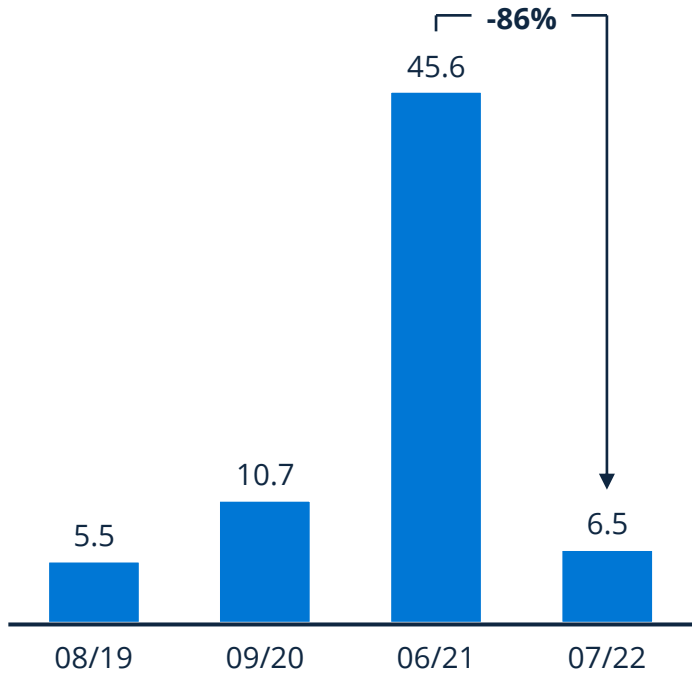
#### Klarna's outlook for the next years looks bleaker

- Various competitors are entering the market, even big players such as Apple, Inc. and PayPal
- After rapidly expanding in 2021, Klarna is now downsizing and has laid off 10% of its staff

Klarna's GMV<sup>(2)</sup> vs. net result in billion US\$



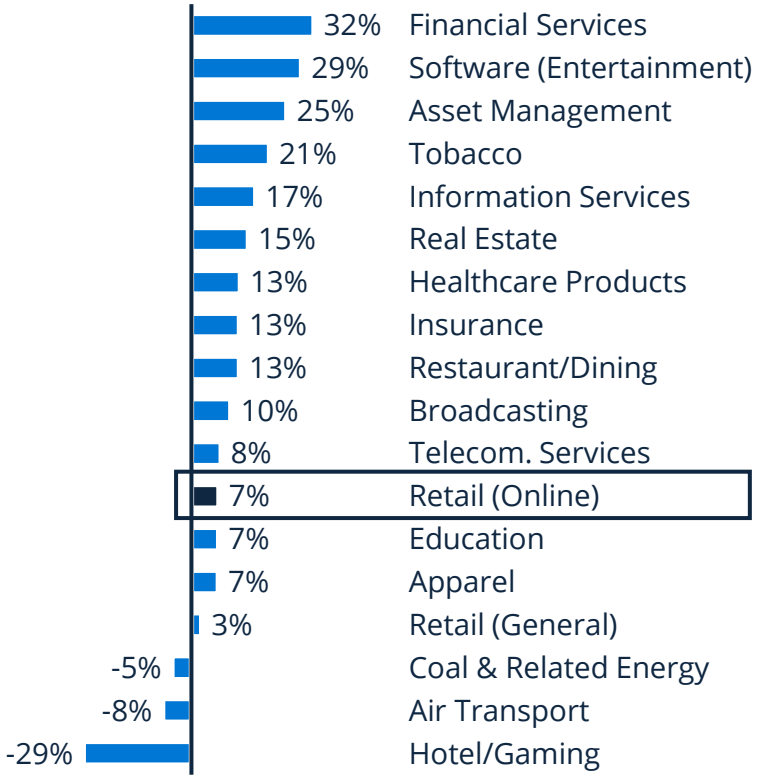
Klarna's valuation development in billion US\$



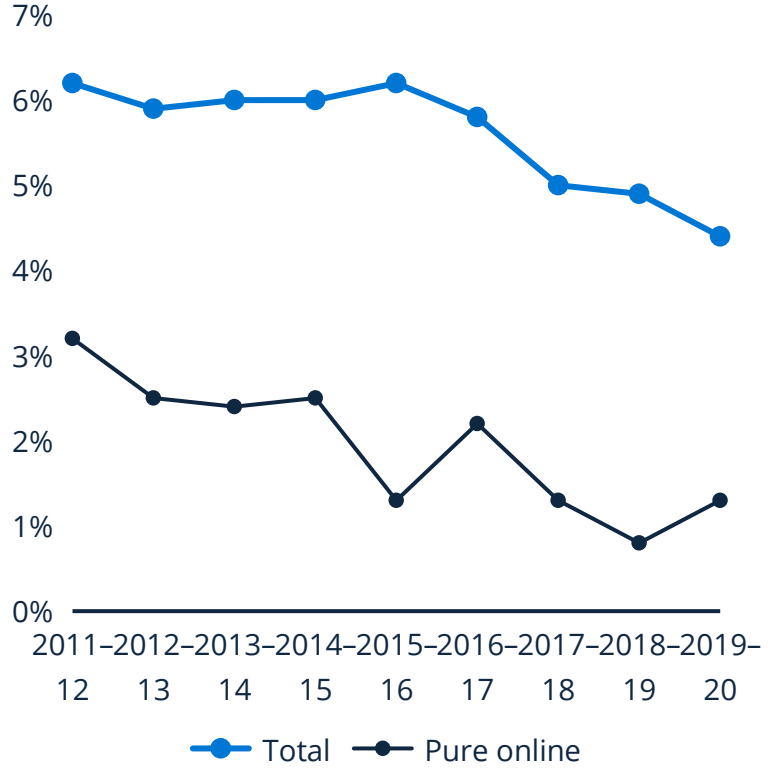
Notes: (1) Buy Now, Pay Later (2) Gross Merchandise Value; all figures in US\$ billion, annualized net result and GMV based on Q1 2022 financial figures; an average exchange rates for respective year have been applied to the findings from the financial report based on the IRS website  
Sources: Company information; Craft; Crunchbase

# Given the current circumstances, eCommerce's already low margins are under even more pressure

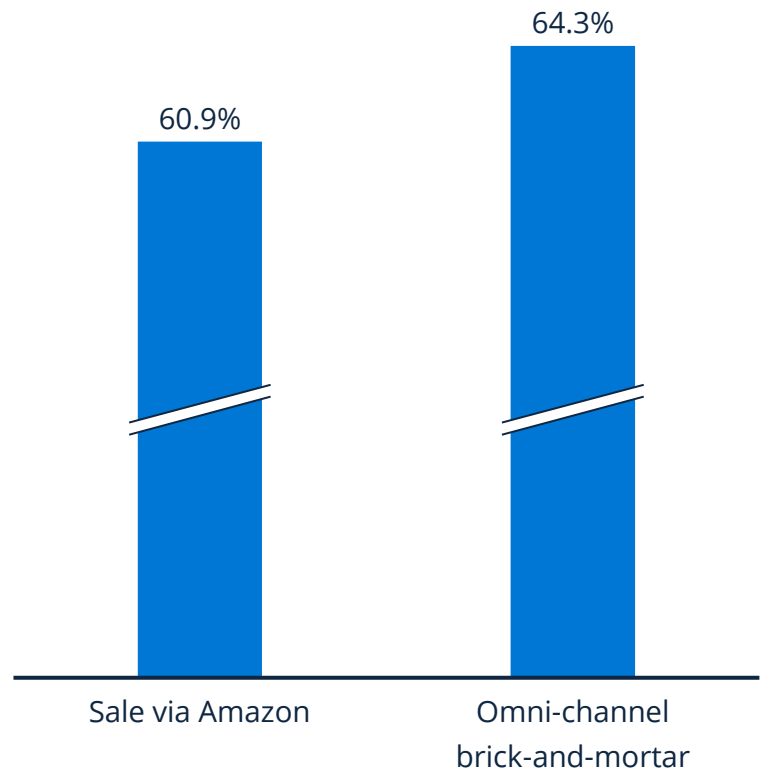
Average industry net margins in the U.S in 2022<sup>(1)</sup>



Pre-tax profit margins, %



Cost margins, % (excluding OGS)

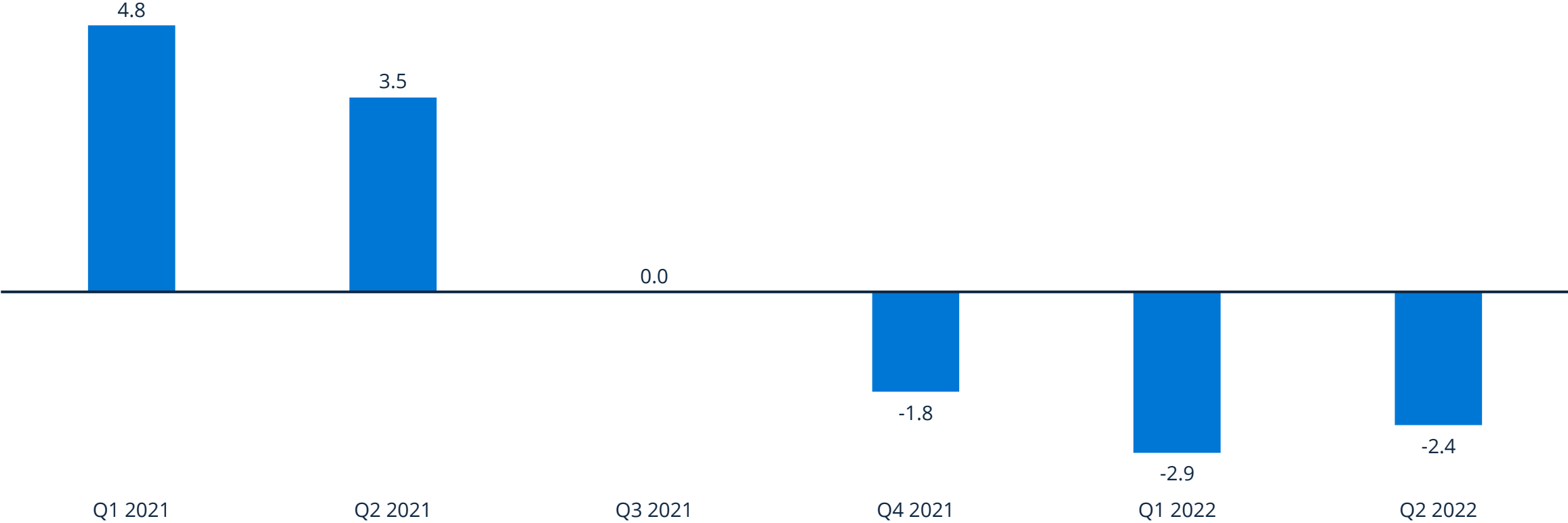




# Even Amazon's eCommerce business demonstrates a trend of sinking and currently negative operating income

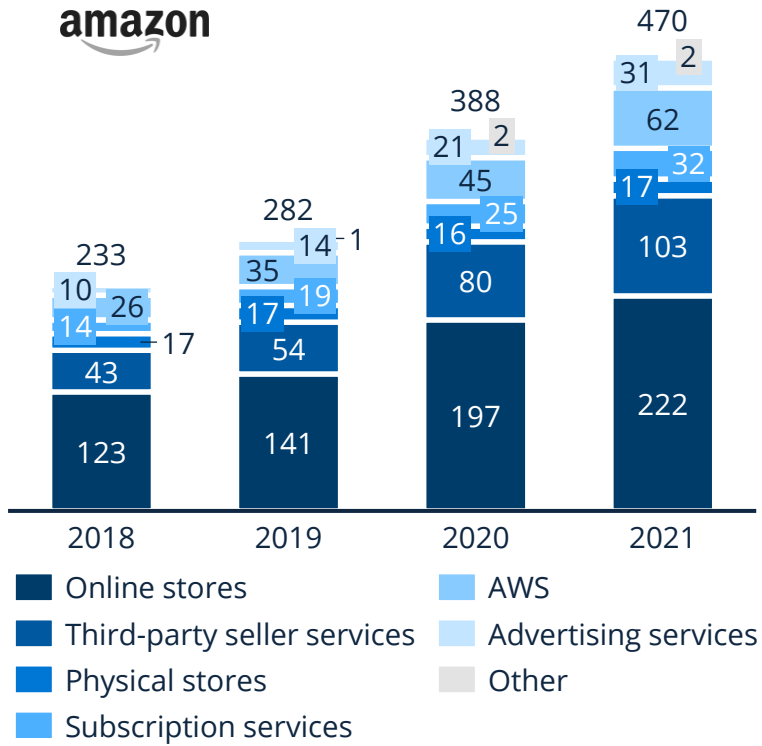


Amazon operating income for North America and International in US\$ billion

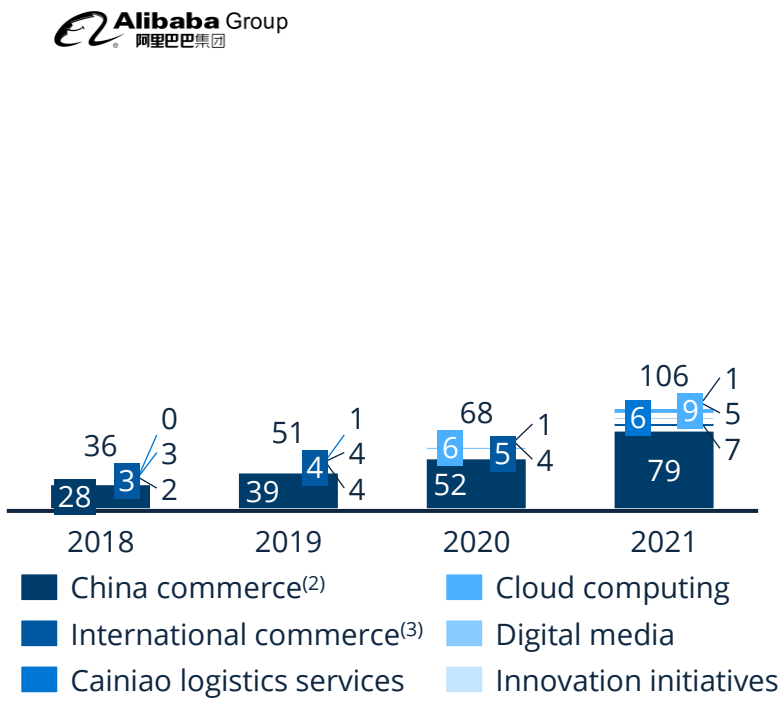


By branching out into other sectors and revenue opportunities, established eCommerce players are attempting to compensate for thin online retail margins

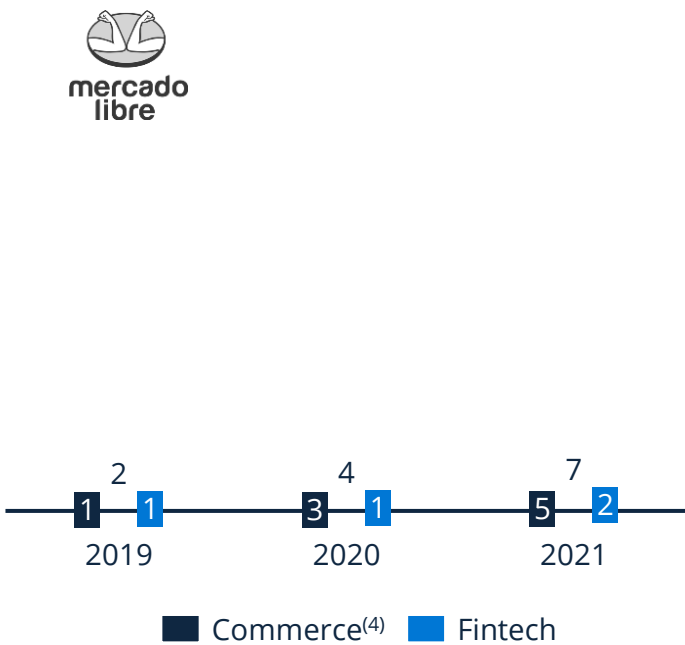
Amazon revenue by segment in billion US\$



Alibaba Group revenue by segment in billion US\$



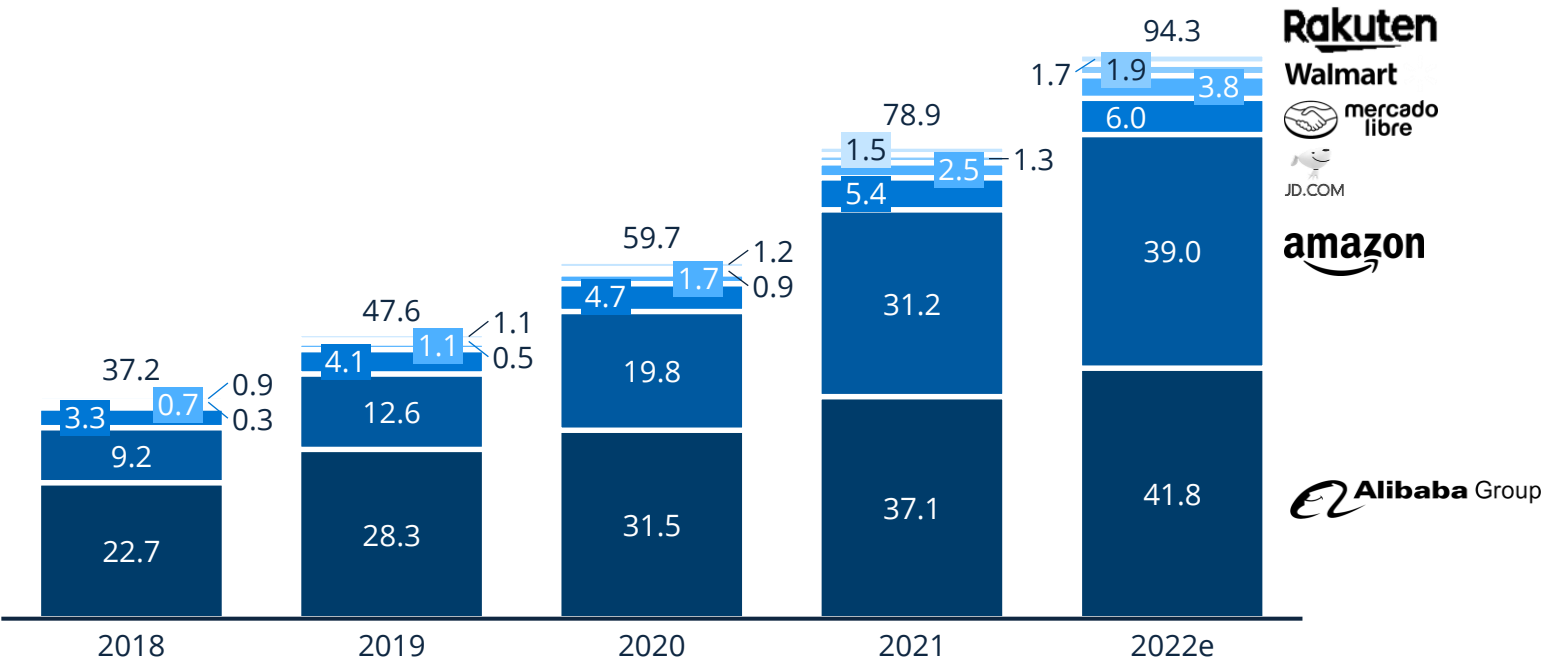
Mercado Libre revenue by segment in billion US\$



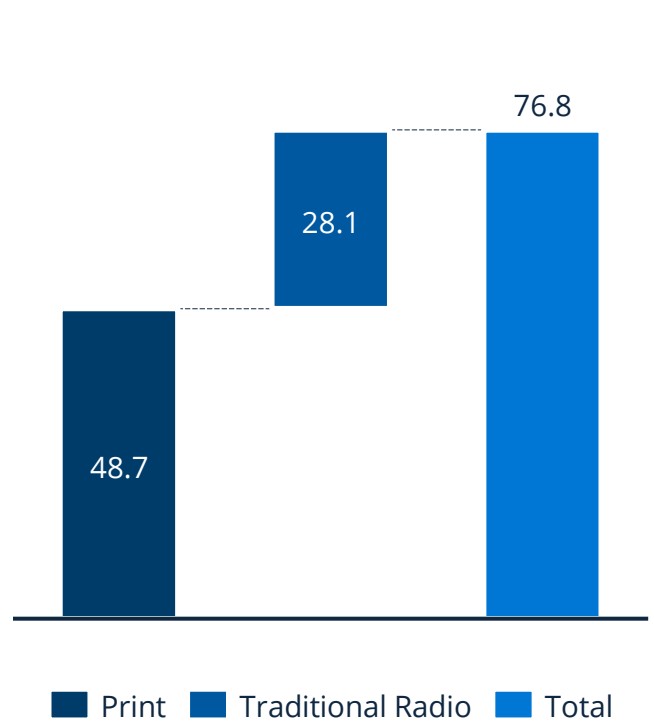
42 Notes: (1) January 2022 (2) China commerce includes China commerce retail, China commerce wholesale, local consumer services, core commerce – others (3) International commerce includes international commerce retail, international commerce wholesale (4) Commerce includes ad sales and classified fees as well as logistic fees Sources: Stern School of Business at New York University; Company information

# Many large ecommerce players are therefore moving into the higher margin advertising business themselves

Global advertising revenue of selected eCommerce players in billion US\$



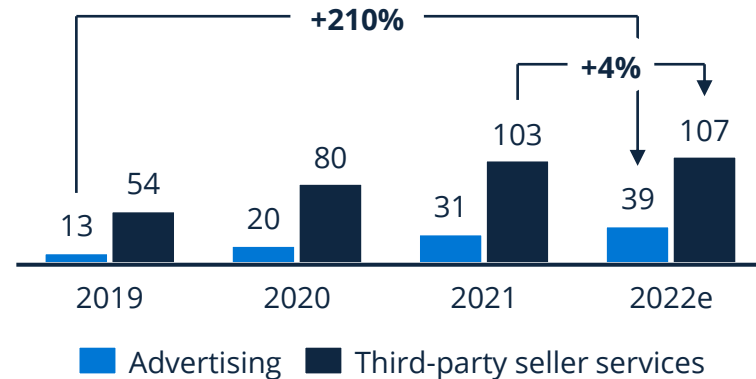
Worldwide print and radio ad spend in billion US\$



Amazon not only tripled ad revenues in 2022, but also moved beyond its own ad inventory by becoming a DSP and attacking linear TV advertising with Freevee

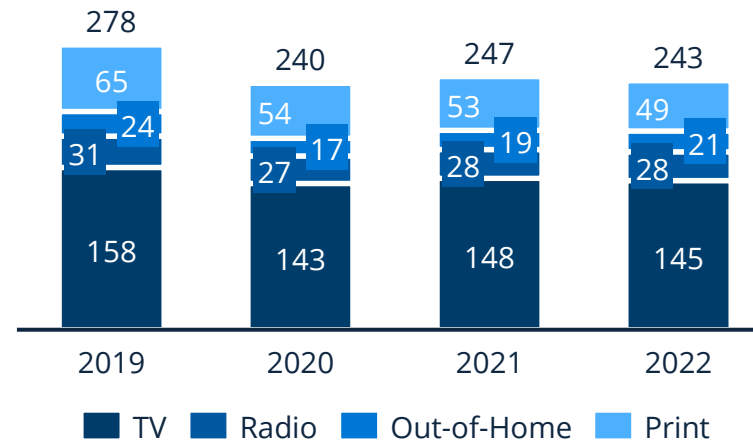


Amazon selected segment revenues in US\$ billion



Amazon's advertising business tripled over the last 3 years (in 2021 being nearly 8x as large as Snapchat), but growth is strongly connected to their own add ecosystem in their marketplace environment. With a slowdown in growth for third-party seller services, revenue opportunities could be limited in the future.

Traditional advertising revenue in US\$ billion



Even though with all formats in decline, in 2021 30% of all ad spending still came from traditional (non-digital) segments. TV advertising being the biggest one of it, still accounting for a lot of revenues that could be captured from digital players.

Amazon's ad supported streaming offer



Amazon has launched its free, ad-supported streaming channel Freevee in 2022. Originally launched as IMDb TV in the U.S., the UK and Germany are the second and third country worldwide in which Freevee was launched. Freevee offers classic series and movies as well as in-house productions. Commercial breaks interrupt the content, as with linear TV.




With this strategy, Amazon is not only giving a cost-free opportunity to customers next to prime video, but also eating into the linear TV ad spend ecosystem.

# Besides advertising, direct selling gains global traction during the pandemic particularly in the APAC region

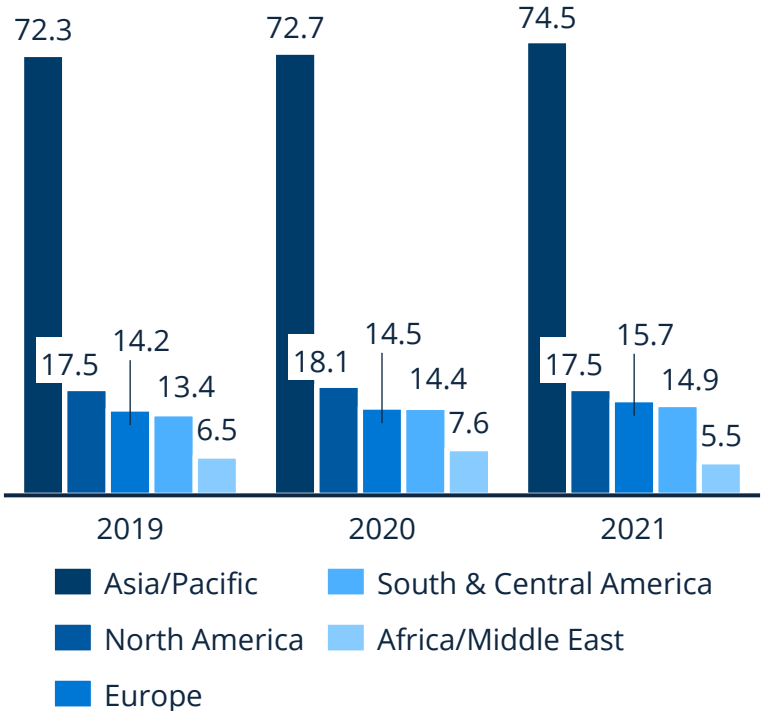
### What are DTC<sup>(1)</sup> brands?

DTC brands sell their products or services directly to consumers without using intermediaries such as third-party retailers, wholesalers, and/or agents. Typically, sales are conducted online, but pop-up stores or other physical locations sometimes appear to meet consumer desire for the omnichannel experience.

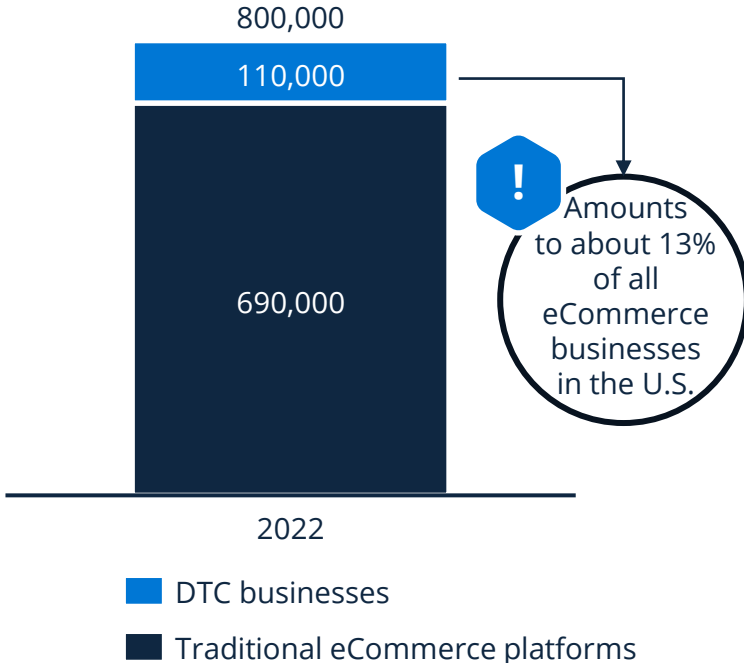
The advantages of the DTC route are:

-  Higher revenue margin per product
-  Direct access to consumer data and insights for decision making
-  Better customer engagement that establishes brand loyalty

Global distribution on the number of direct selling independent representatives<sup>(2)</sup> in millions



Number and distribution of eCommerce platforms in the U.S.



45 Notes: (1) Direct-to-consumers (2) Independent Representatives have signed an Independent Contractor agreement with a direct selling company enabling them to purchase products at a discount, sell, sponsor, and earn.

Sources: Wfdsa.org; Forbes; The Future of Customer Engagement and Experience; Harvard Business Review; PipeCandy

# Being hyper focused on empowered consumers is the mantra for establishing a successfully DTC<sup>(1)</sup> brand

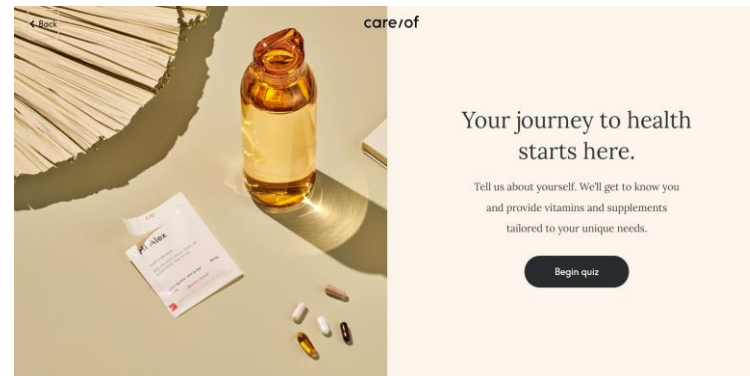
## Casper: The Sleep Company

Founded in 2014, this a mattress company achieved US\$100 million in sales in under two years. From the start, Caspar's magic formula was in its simplicity: it produced one mattress that was **affordable, top quality, and delivered to the customer's doorstep**. By doing so, Casper provided a great shopping experience and eliminated confusion by offering a single product to consumers.



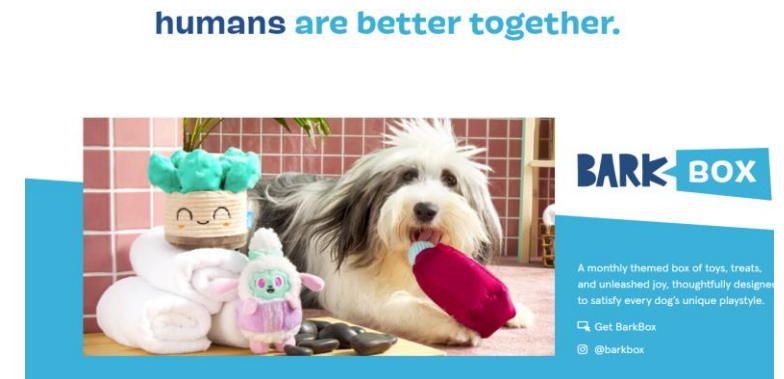
## Care/of: Personalized vitamins is one quiz away

Care/of was founded in 2016 aimed to transform the vitamin buying experience into a smooth digital journey. Website visitors take a **quiz** to provide key health information. With the help of an algorithm, a **personalized and clinically based regimen of vitamins** is put together and delivered by subscription to the customer. In 2020, **Bayer** acquired a 70% stake in the company that was valued at US\$225 million.



## BarkBox: Taps into an unmet millennial market

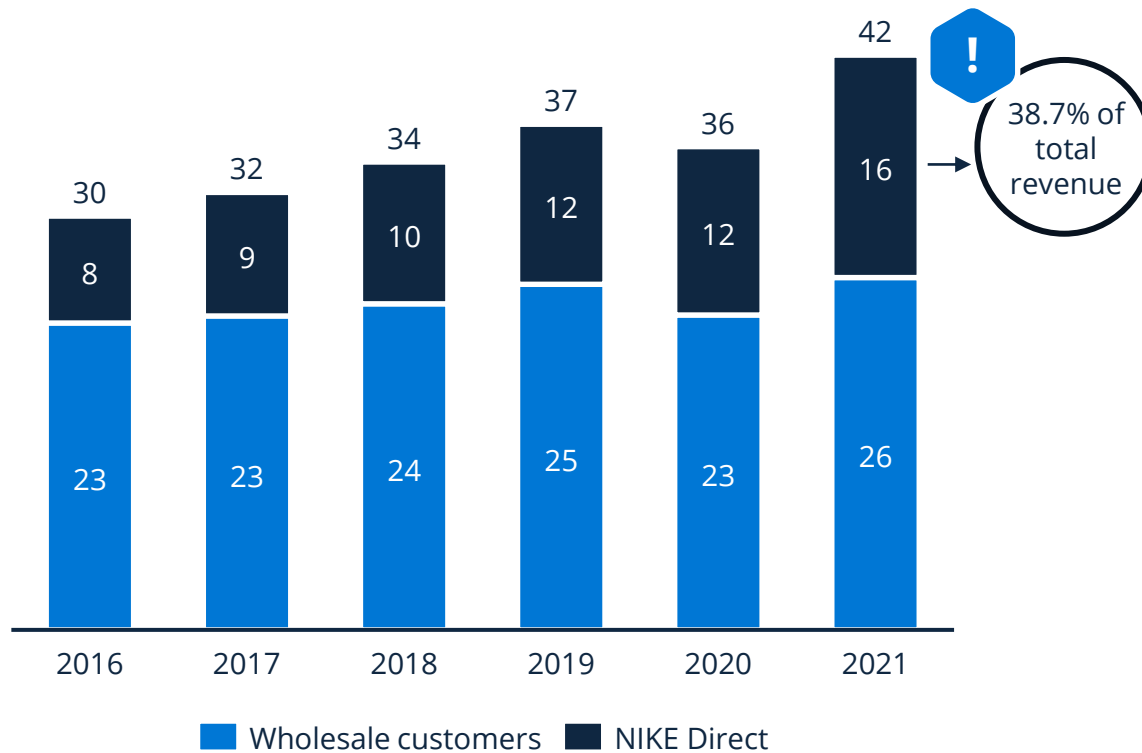
BarkBox was founded in 2011 and targeted the niche demographic of millennial **die-hard dog lovers**. BarkBox provides them with a **monthly themed box of toys and treats** designed to please and includes a surprise gift in every shipment. BarkBox achieved a revenue of US\$250 million in 2019.



By incorporating DTC<sup>(1)</sup> into their sales channels, retail juggernauts such as Nike have redefined their company strategy and successfully generated revenues



NIKE DTC sales in billion US\$



**Nike's journey from traditional marketing-first retailer to D2C juggernaut**

Over the years, Nike has generated high revenues from its DTC channel by incorporating the design and execution of two key strategies into its business, Consumer Direct Offense and Consumer Direct Acceleration.

**Consumer Direct Offense** the triple-double strategy is based on three concepts: **Double innovation** offers an in-depth selection to its franchises, **Double speed** minimizes the time incurred between production and selling, and **Double direct connection** focuses on selling more products via digital channels.

**Consumer Direct Acceleration**, which is the most recent phase of the **Consumer Direct Offense** strategy, focuses on three areas: creating a digital marketplace of the future, offering its products to all consumer demographics, and assertively investing in its digital transformation process.

These strategies have not only helped Nike effectively address the changing consumers behaviors but have also successfully optimized its costs.

# Although many brands are aggressively shifting towards DTC<sup>(1)</sup> to generate higher profit margins, its underlying profitability remains questionable

## DTC books high revenue per unit, but is the shift profitable for brands?

There are many benefits company would have by shifting to DTC: it has better control of its overall brand, able to collect detailed consumer insights and achieves higher revenue per item sold. However, three factors affect its profitability:



Although revenue per item may seem to grow by using the DTC model, the overall revenue of the company does not because the abandonment of the wholesale channel leads to a loss in revenue units.



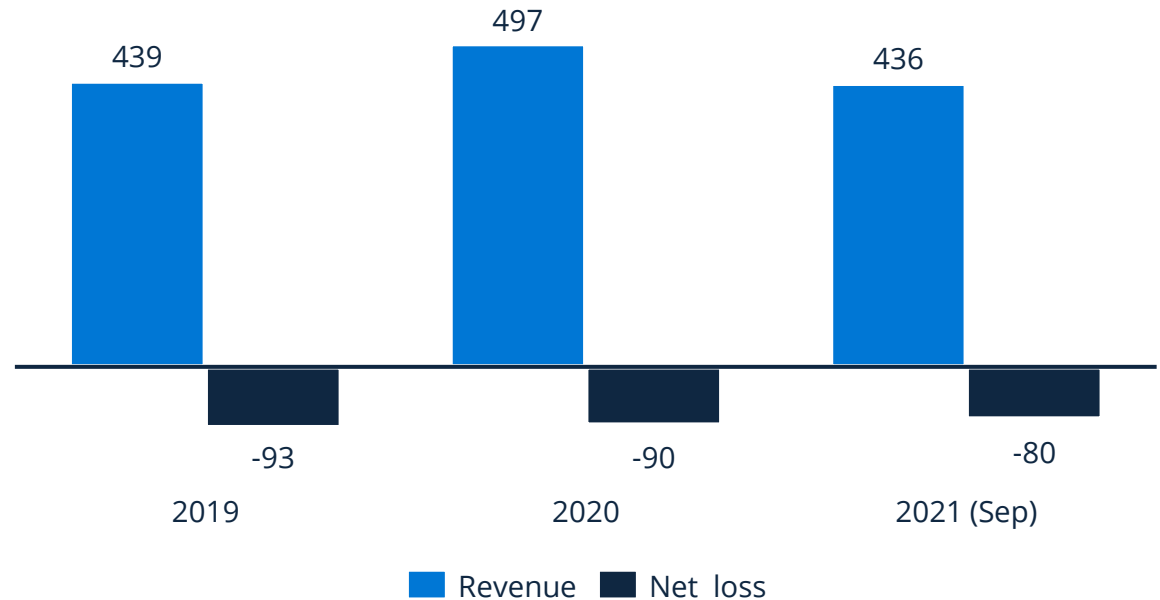
eCommerce platforms generate significant profitability by saving rent and labor costs. However, ecommerce creates its own set of expenses, including fulfillment, logistics, heavy marketing, technology, and return policies.



DTC brands spend on digital advertising in order to acquire customers but without a physical infrastructure, its goals are not necessarily clear. Customer Lifetime Value CLV<sup>(2)</sup> is one such matrix often overlooked but potentially beneficial for DTC brands.

## Revenue vs. net results of Casper in US\$ million

The success of Casper Sleep, Inc. depended largely on its investment in marketing, but its path to profitability appeared rocky as a result.





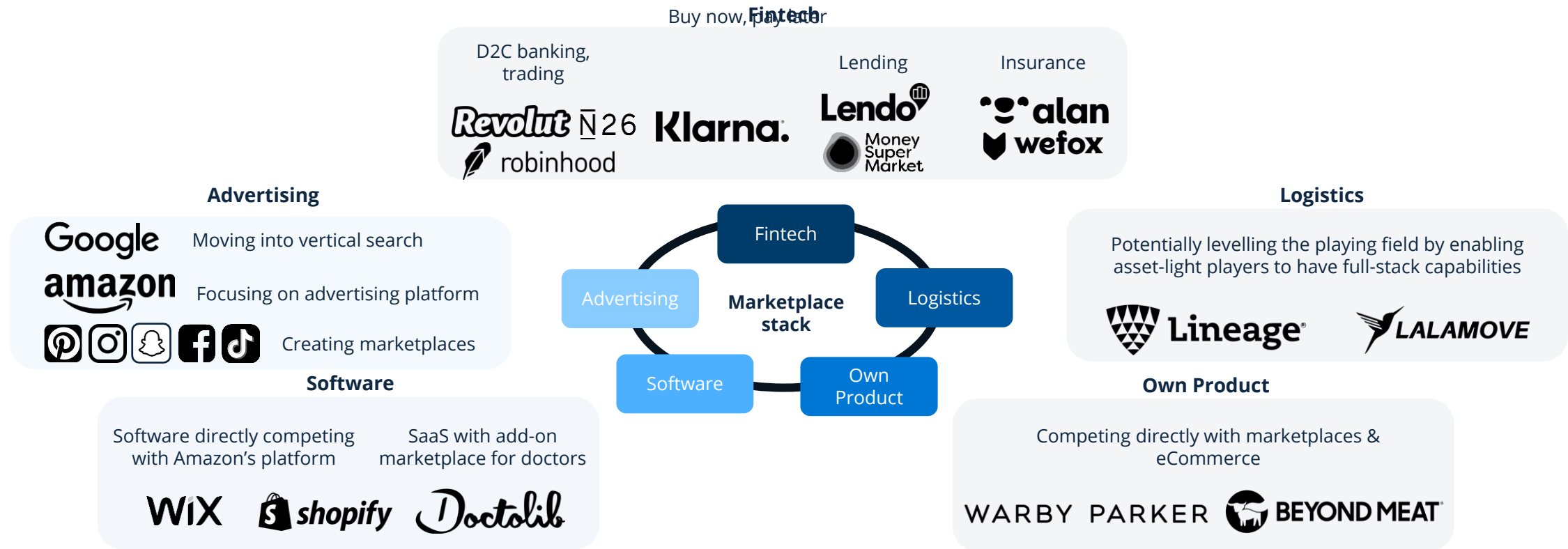
# Frictionless social and metaverse commerce: the future of eCommerce?

The eCommerce market is evolving just as quickly as it is expanding. One consequence of rapid innovation in this space is the emergence of an ecosystem that reduces friction within the value chain. These interconnected platforms, which are still being developed by several companies, continue to generate interest among VCs. In particular, social commerce and payment platforms have significant potential to shape the future of eCommerce. With the line between the physical and digital world blurring day by day, technologies such as blockchain, artificial intelligence, augmented and virtual reality, cryptocurrency payment platforms, and 5G are shaping consumer shopping into an increasingly seamless experience in the metaverse.



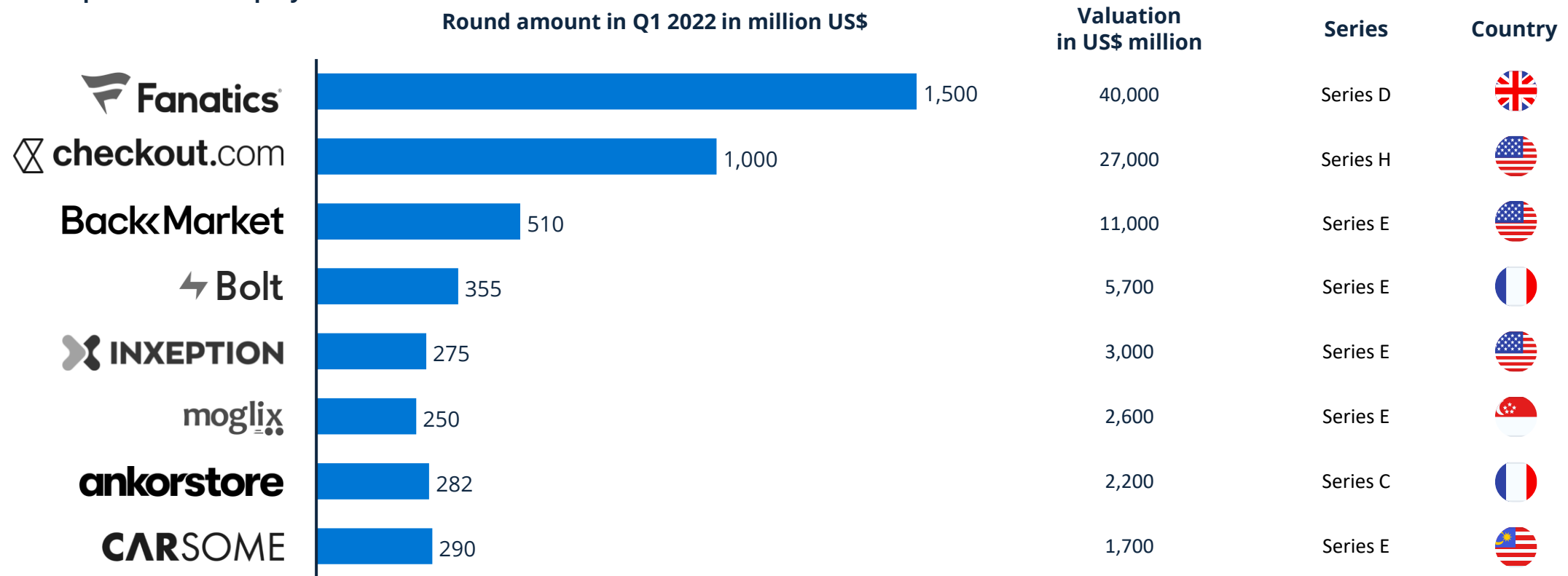
A short-term development of the broader eCommerce ecosystem is increased connectedness that removes friction along the value chain

Overview of the broader eCommerce marketplace stack



Several eCommerce connected platforms that can leverage certain aspects of frictionless commerce continue to gain much attention from investors in 2022

Global top eCommerce equity deals in 2022

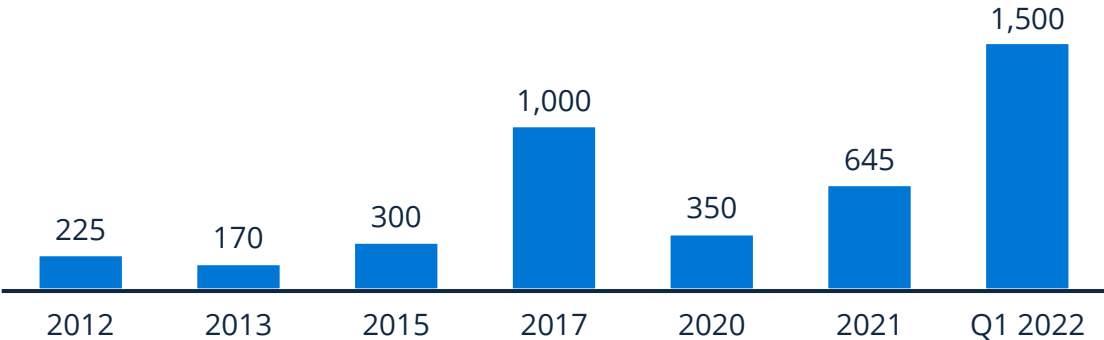


In addition to selling classic sports apparel, Fanatics offers sports collectibles, NFTs, trading cards, and merchandise, as well as sports betting and iGaming



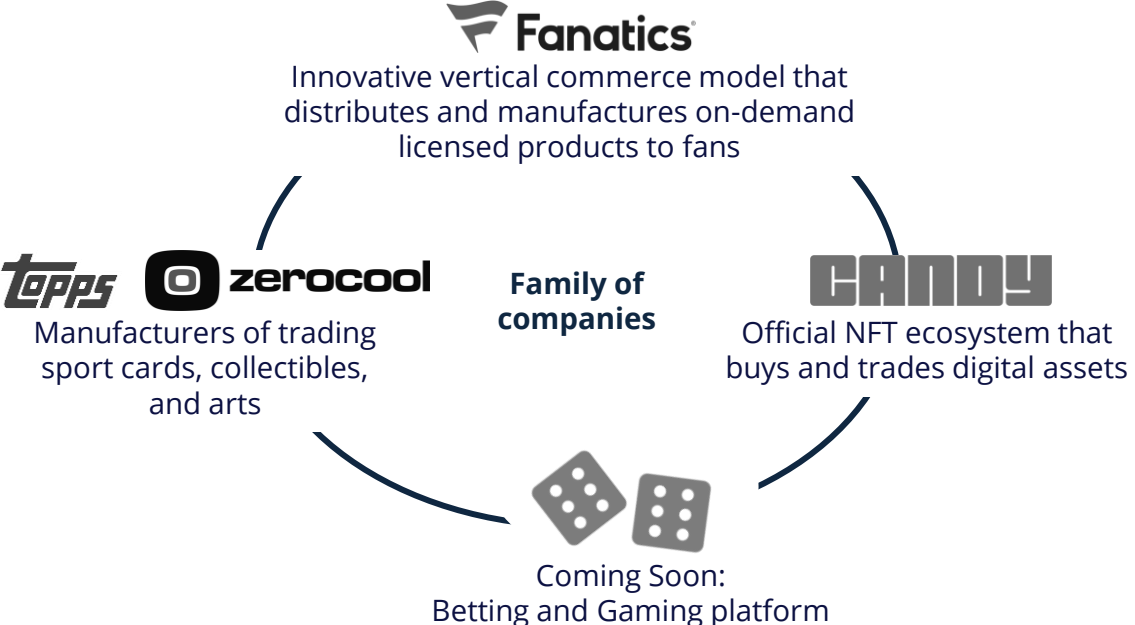
Fanatics, a global leader in licensed sports merchandise, has drawn the attention of investors from various industries. The company transforms the digital sports experience by becoming a real-time, on-demand platform for a broad array of sports products fans. The company currently has a database of more than 80 million sports fans, which gives Fanatics the advantage of being able to provide personalized offers and acquire/generate customers for its new businesses.

Fanatics's funding from 2018 - 2022 in million US\$



Diversity of Fanatics investors

- Financial Institutions**
  - SoftBank Group
  - Thrive Capital
  - Blackstone Group
  - Fidelity Management
- Athletic Organizations**
  - National Football League
  - Major League Baseball
  - Sliver Lake
- Entertainment**
  - Jay-Z
  - Roc Nation

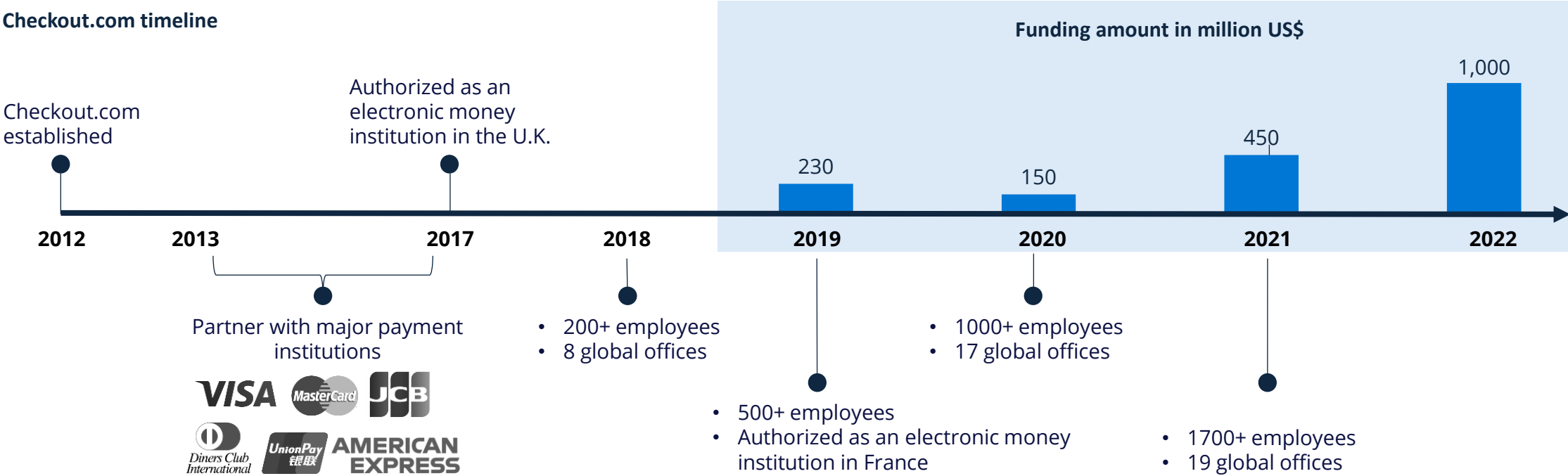


# Checkout.com has become Europe's top valuable payment provider with a US\$40 billion valuation in 2022



Checkout.com, a cloud-based payment solution for marketplaces, has raised US\$1 billion in a funding round that makes it the UK's most valuable private tech company. The company almost tripled its valuation to US\$40 billion in a year. The company succeeded in catching up to the online shopping trend after several years of profitability and expanded its business to over 1700 employees in 19 global offices in just ten years.

### Checkout.com timeline

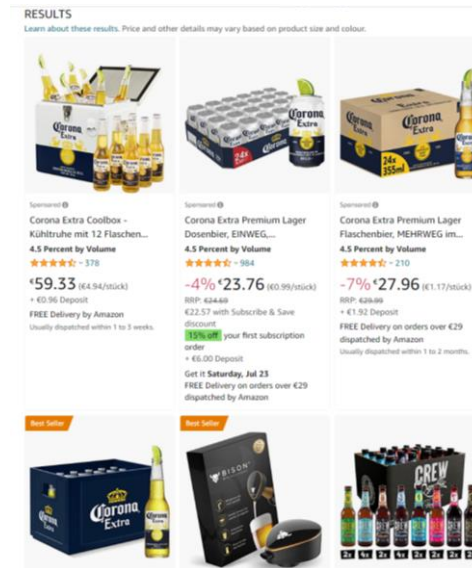
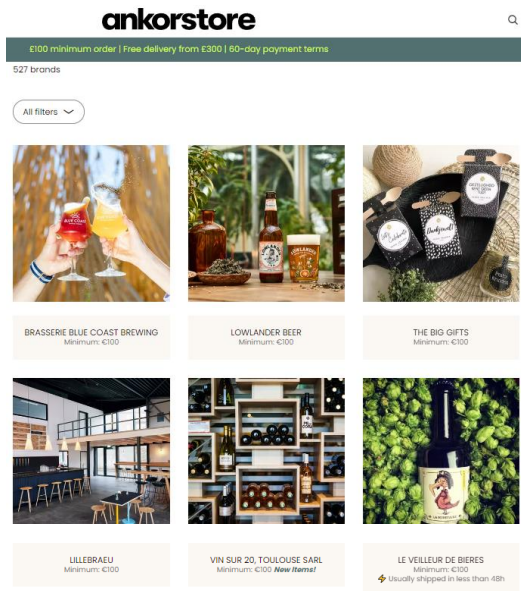


# Ankorstore, a wholesale marketplace that connects shop owners and specialist brands with neighborhood retailers, reached unicorn status in three years

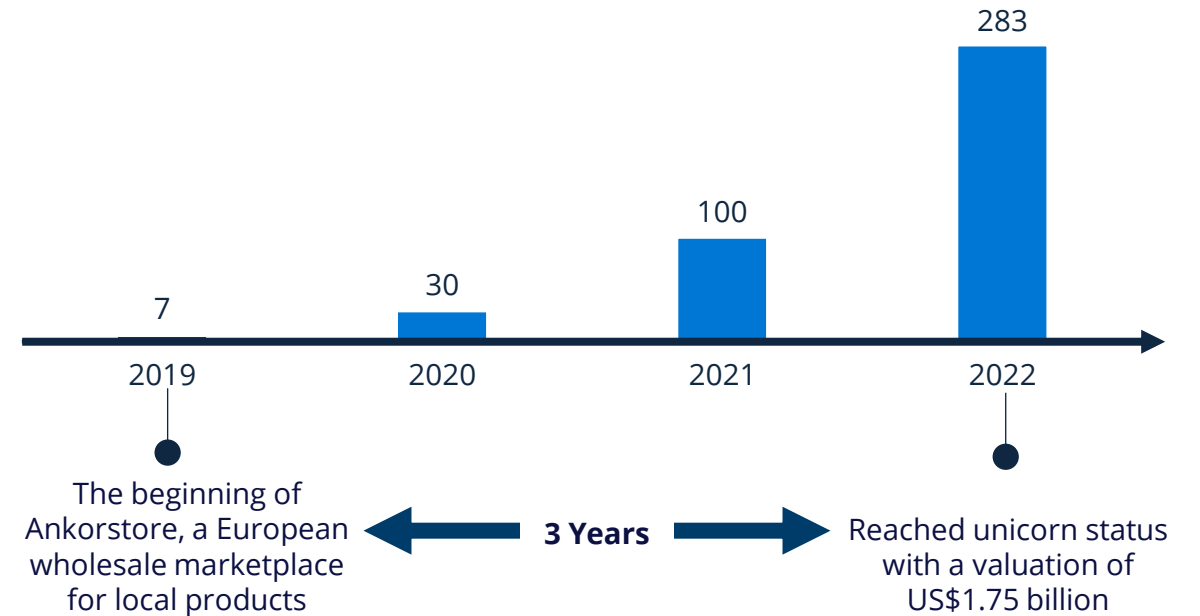


Ankorstore, founded in July 2019, is the fastest growing online wholesale marketplace that has reached unicorn status in three years. Ankorstore connects 20,000 authentic brands and 250,000 local retails across 33 countries in Europe. Unlike other major commercial marketplaces, Ankorstore has focused on localization and has been successful with this strategy.

## Comparison of Ankorstore's and Amazon's pages in the beer category

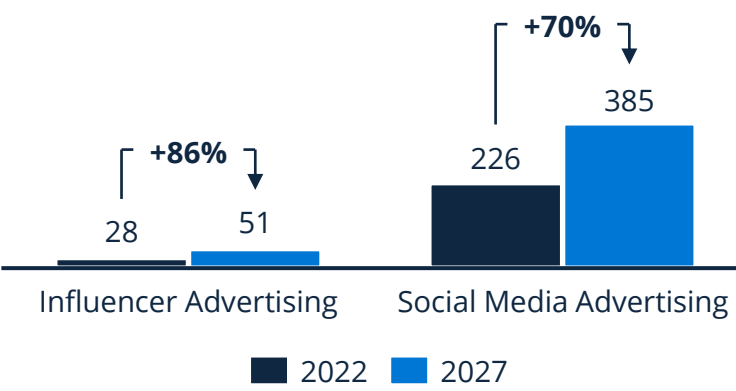


## Ankorstore's funding amount in US\$ million

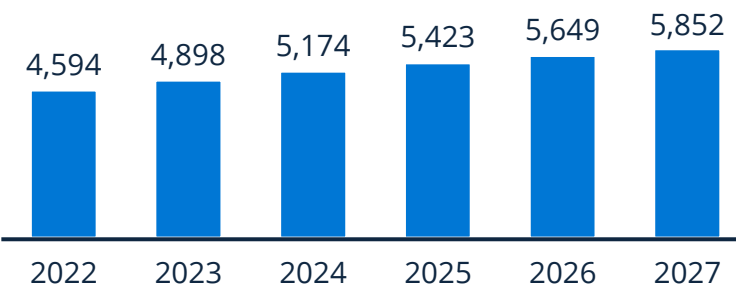


# Long-term topics such as social commerce will lead to the next wave in online shopping: leveraging convenience and network effects of social media

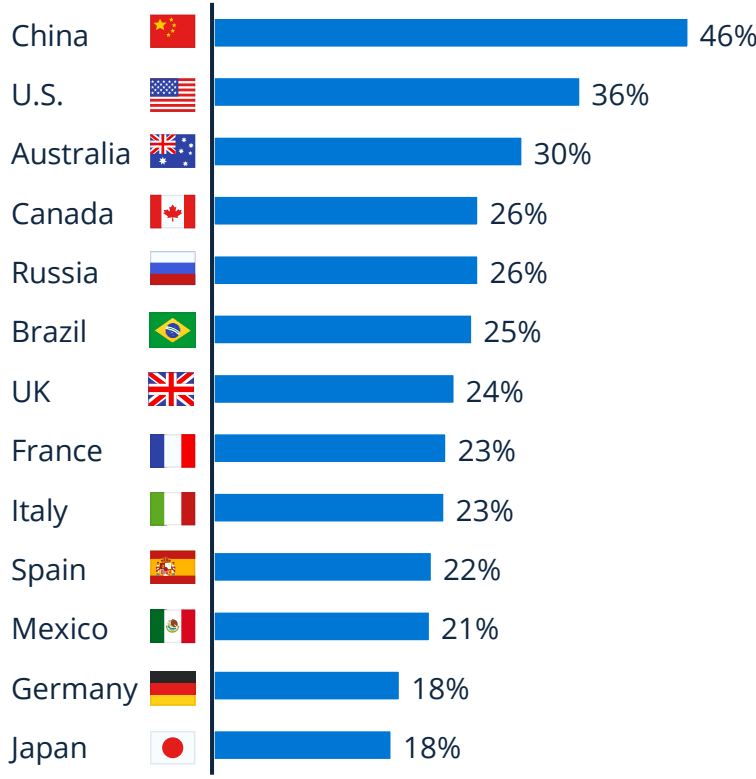
Global social and influencer ad revenue in US\$ bn



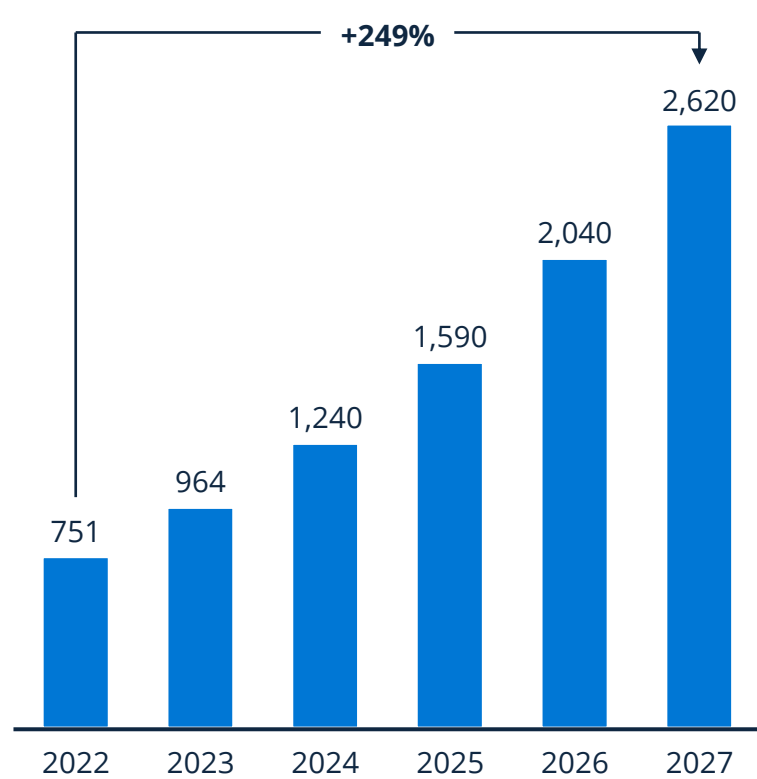
Global number of social media users in million



Users purchasing from social networks in 2021



Global social commerce revenue in bn US\$



# As the line between the physical and digital world becomes increasingly blurry, the metaverse will reimagine the path to omnichannel shopping experiences

## Overview of future next-level commerce





## CHAPTER 2

# The ascent of the crypto economy

Originally released in May 2022 (as Chapter 1)



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## The ascent of the crypto economy

Cryptocurrencies with their disruptive potential have gone mainstream	59
How blockchain technology is reimagining the world of internet, money, and finance	92

# Cryptocurrencies with their disruptive potential have gone mainstream

The ascent of cryptocurrencies has been turbulent, accompanied by many advances and setbacks. In 2009, the first Bitcoin block was mined; in 2015, Ethereum introduced the first programmable blockchain; in 2018, 80% of the market was erased by a speculative bubble; and most recently, Bitcoin has even become a legal tender in some countries. The industry has moved on from concepts and whitepapers to real-life applications, adding over 10,000 different cryptocurrencies with a market capitalization of over US\$2 trillion (end of 2021), creating an entire ecosystem of use cases. Despite significant advancements, cryptocurrencies remain highly controversial due to high volatility, increasing numbers of cyberattacks, and issues related to energy consumption and scalability. Nevertheless, many startups and companies are entering the sector, and more and more governments, investment funds, and corporations are formulating their crypto strategies, transforming the sector into a mainstream industry.



# A cryptocurrency is a tradable and decentralized digital asset built on blockchain technology

## Simplified explanation of how cryptocurrencies work<sup>(1)</sup>



Someone initiates a **transaction**.



The transaction is broadcasted to all nodes of a **peer-to-peer network**.



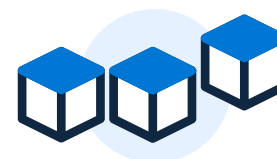
Nodes attempt to validate the transactions based on **embedded algorithms** (PoW, PoS<sup>(2)</sup>).



The transaction is **verified!** Nodes continue to work on the next block.



Once validated, the signed block is **broadcast** to the other network nodes, which then accept it.



The validated transactions are bundled as a block and added to the **blockchain**.

### What is a cryptocurrency?

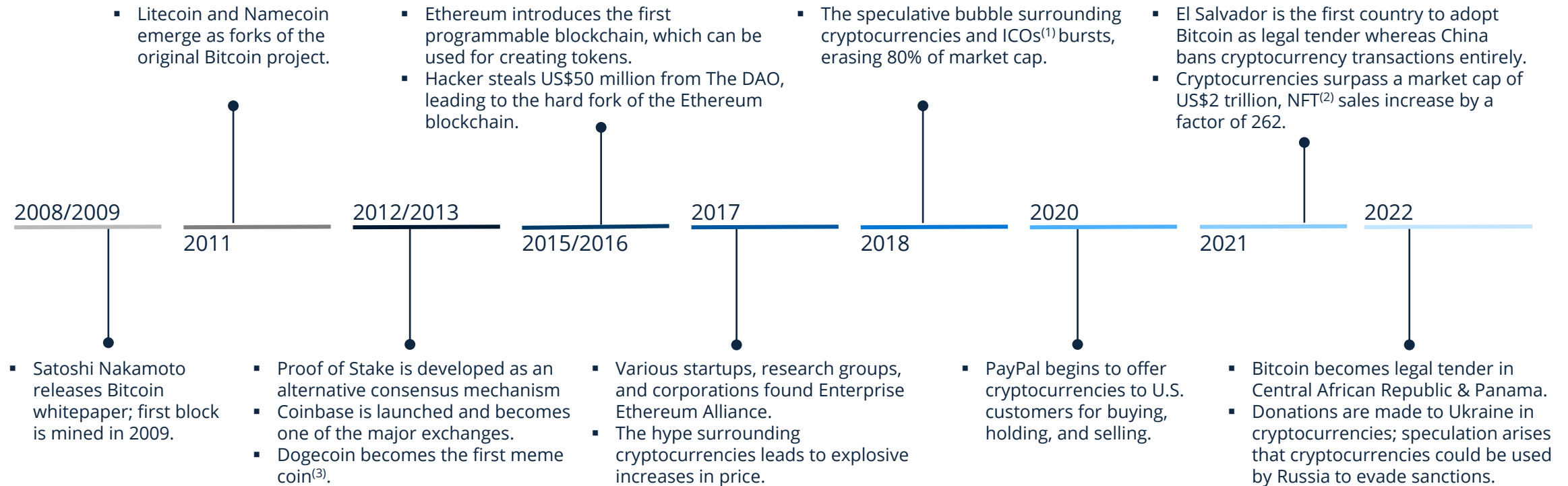
A cryptocurrency is a digital currency. Each coin consists of cryptographic signatures definitively proving individual ownership.

### What is a blockchain?

A blockchain is a distributed ledger that records all transactions by gathering them in blocks, which are then immutably chained together.

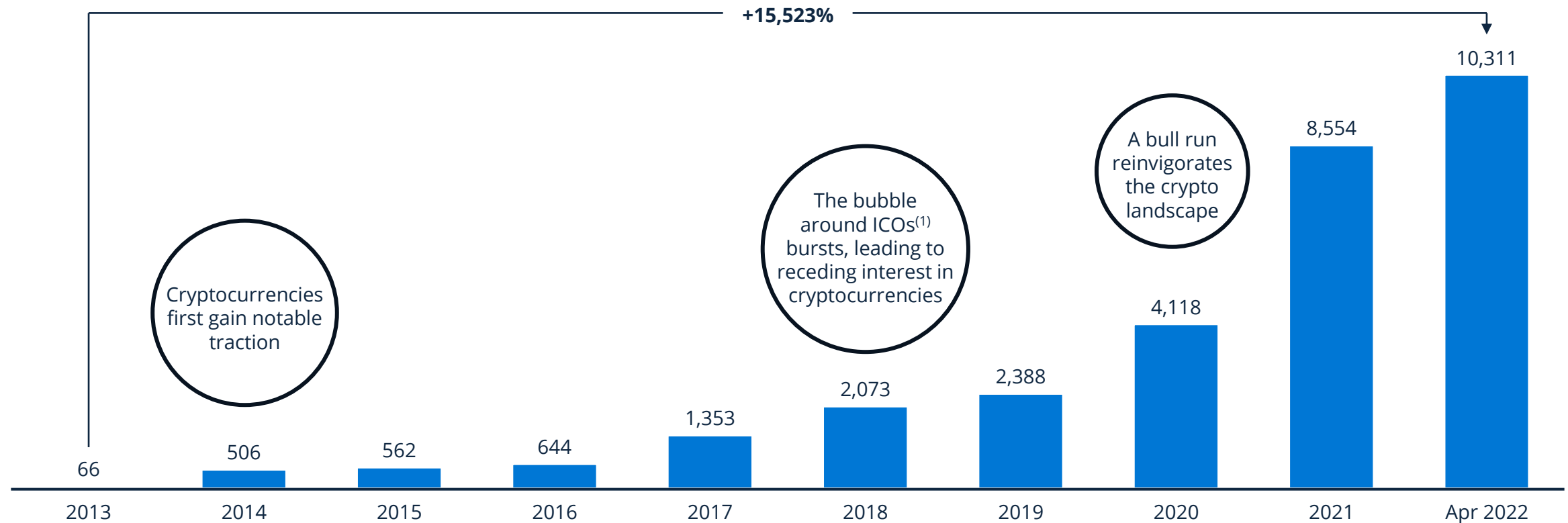
# The ascent of cryptocurrencies has been turbulent, accompanied by many advances and setbacks

## Timeline of selected events leading to the rise of cryptocurrencies



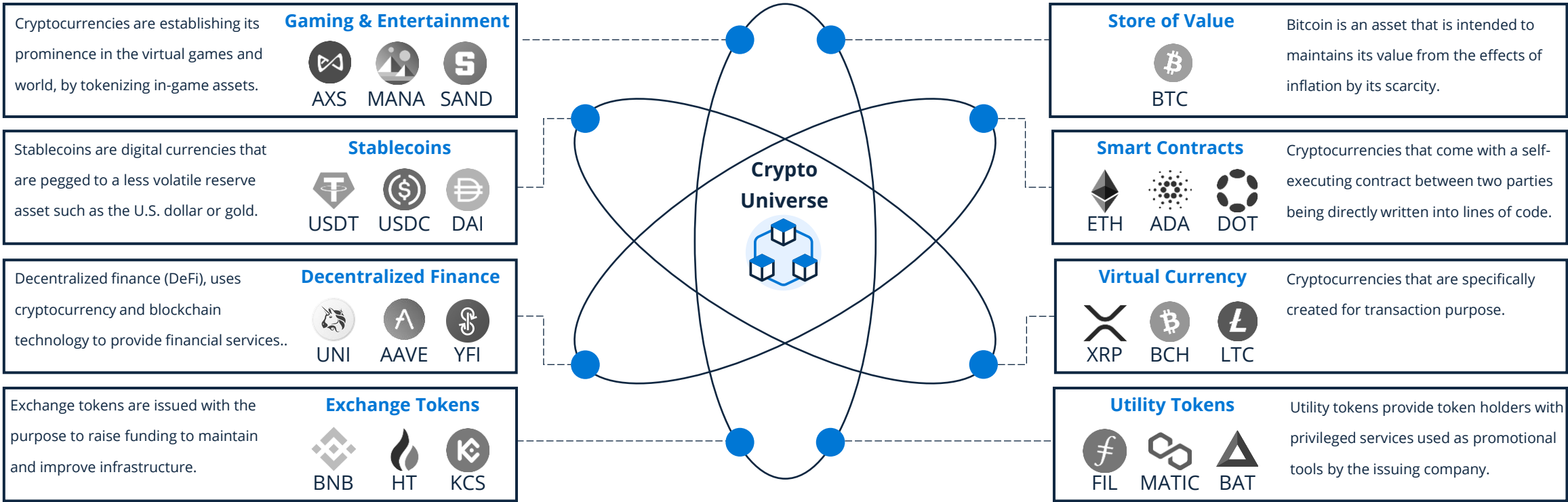
Today, there are just over 10,000 cryptocurrencies, indicating a dramatic increase from just a handful of digital coins in 2013

### Global number of cryptocurrencies



# Cryptocurrencies from its infancy in 2009 have evolved into an entire ecosystem with several use cases

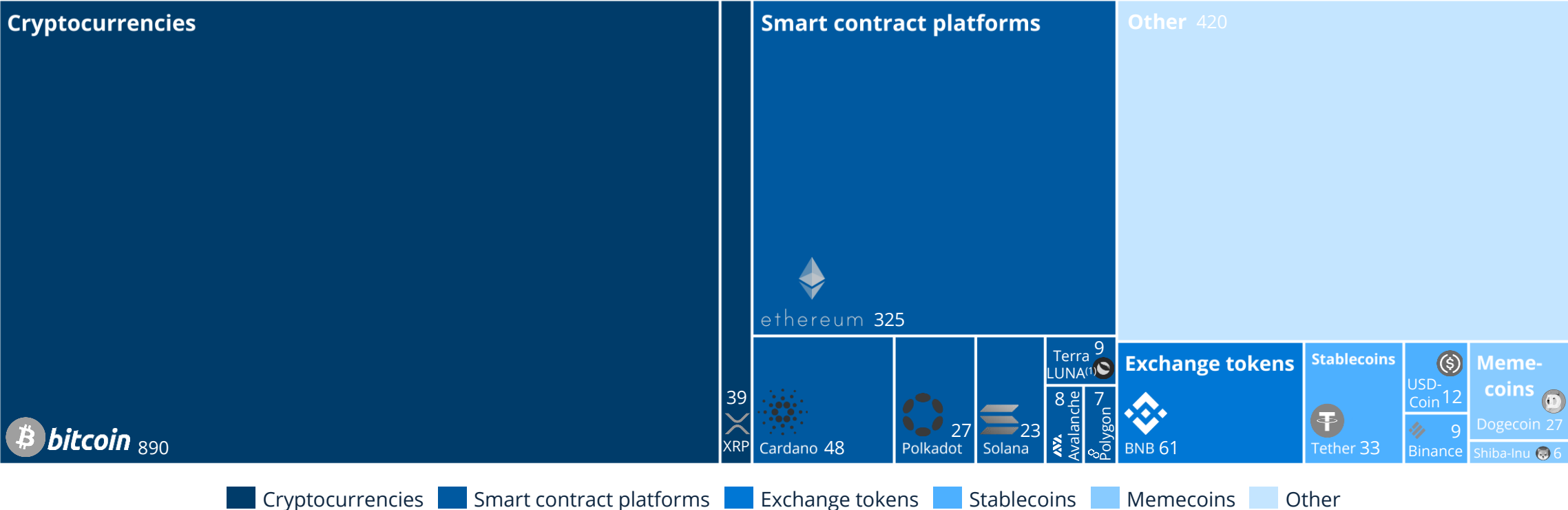
## Selected categories of cryptocurrencies based on their use cases



63 **Notes:** (1) Exchange tokens are issued by crypto exchanges with the purpose to raise funding for the platform to helps it maintain and improve its infrastructure  
(2) Utility tokens serves some use case within a specific ecosystem where these tokens allow users to perform some action on a certain network  
**Sources:** MVIS

The crypto segment reached an average market capitalization of US\$2 trillion in 2021 with Bitcoin and Ethereum constituting more than half the entire sector

Average market capitalization of the crypto segment in US\$ billion in 2021



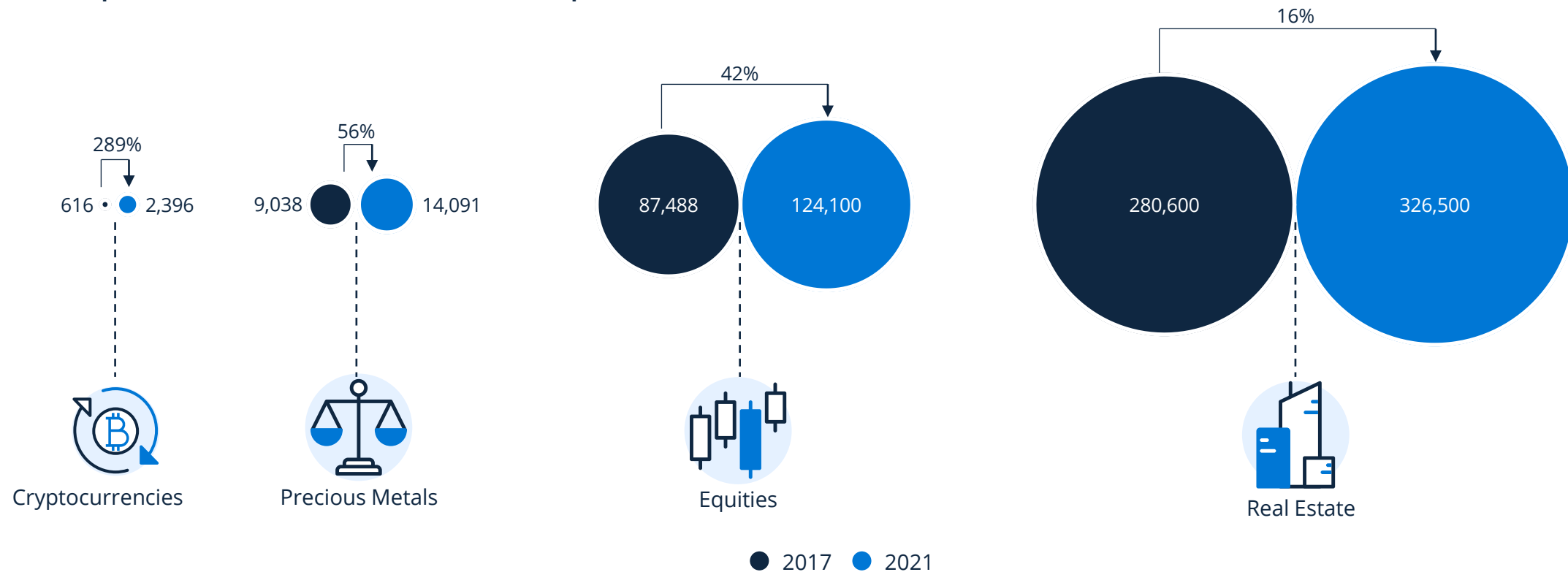
64 Notes: Terra Classic (LUNC, or LUNA 1.0)

Sources: CoinMarketCap, TradingView, CoinGecko



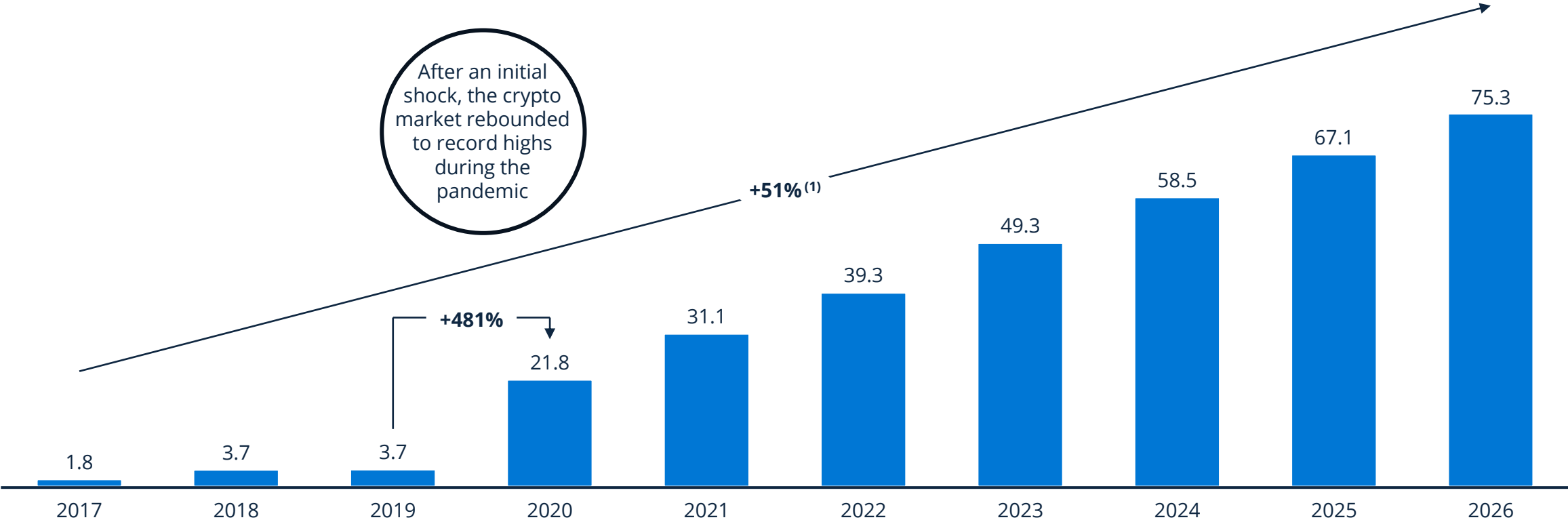
# Compared to other popular asset classes, cryptocurrencies are still small in terms of market capitalization

## Market capitalization of different asset classes in comparison in US\$ billion



The pandemic triggered a significant increase in revenues made in the crypto sector with growth of 481% from 2019 to 2020

Global cryptocurrencies revenue forecast in US\$ billion

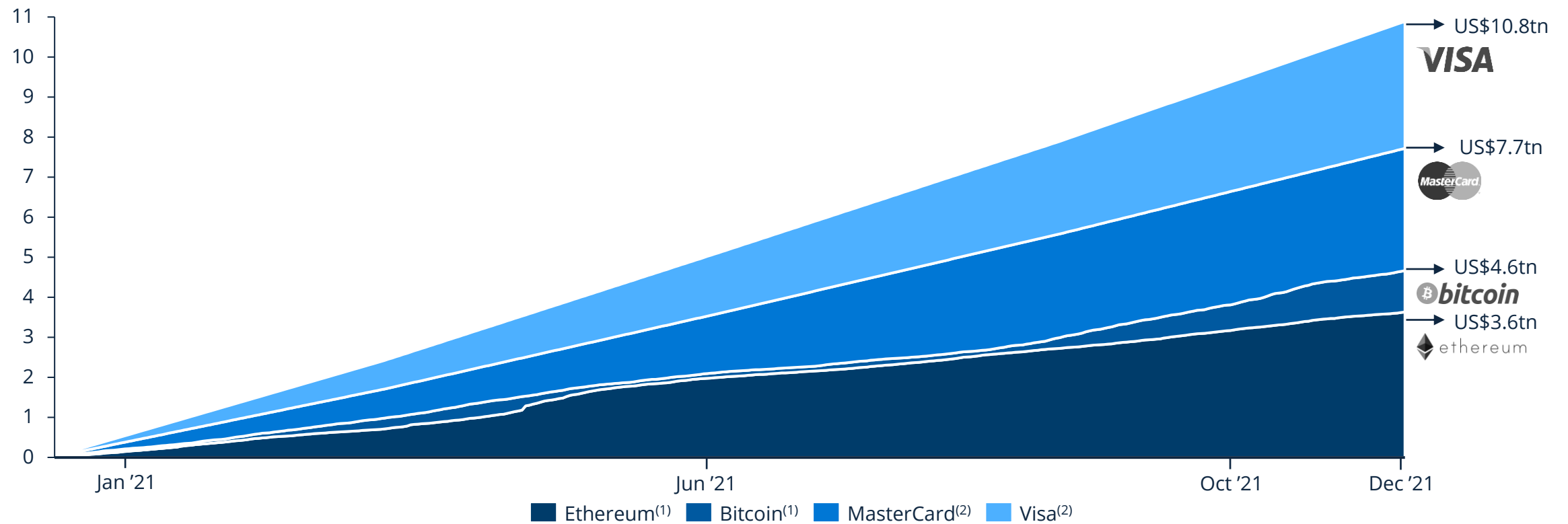


66 | Notes: (1) CAGR: Compound Annual Growth Rate / average growth rate per year

Sources: Statista Digital Market Outlook 2022, CoinGecko, BitInfoCharts

As cryptocurrencies grow in value, transaction volumes have also increased, nearly catching up to network volumes to that of Visa and Mastercard

Total transaction volume for 2021 in US\$ trillion



67 Notes: (1) Ethereum and Bitcoin payment volume corrected to account for non-meaningful transactions (2) VISA and MasterCard payment volume extrapolated from quarterly reports

Sources: Company information, CoinMetrics

Notably, the total transaction volume is still limited due to transaction delays and scalability issues with cryptocurrencies

Transaction finality<sup>(1)</sup> of different cryptocurrencies in minutes in January 2022<sup>(2)</sup>

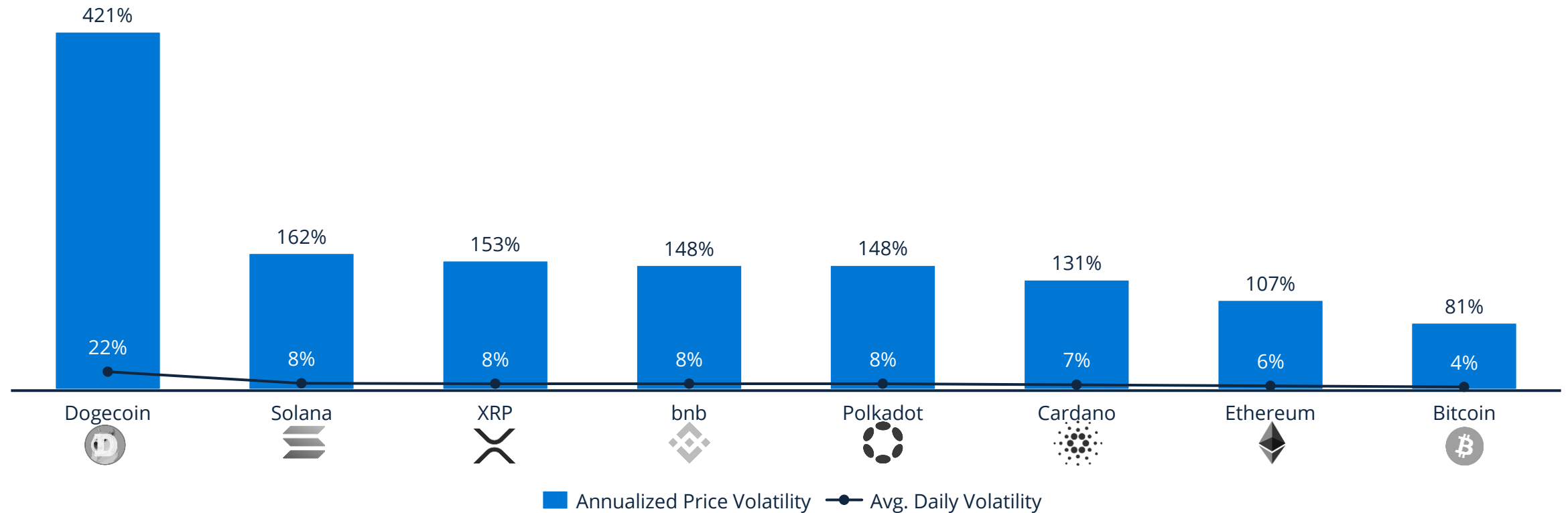


68 Notes: (1) Transaction finality refers to the moment when parties involved in a transaction can consider the transaction to be completed (2) All times listed are approximate and can vary depending on network conditions

Sources: Kraken.com

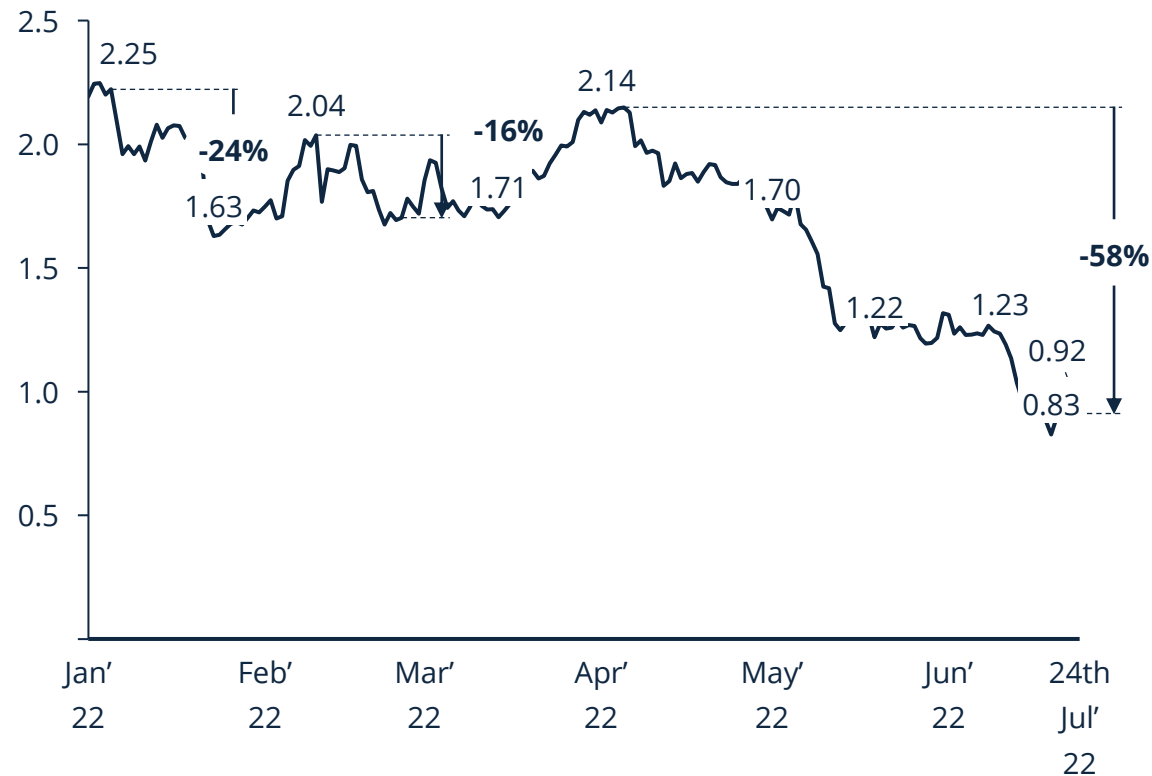
Because all cryptocurrencies inevitably experience huge fluctuations in their valuation, they remain a high-risk investment

Annualized and average daily price volatility of top eight coins by market capitalization in 2021



Volatility and risks are becoming significantly evident since beginning of 2022 when a market-wide extreme loose in value started

**Cryptocurrencies total market capitalization in US\$ trillion**



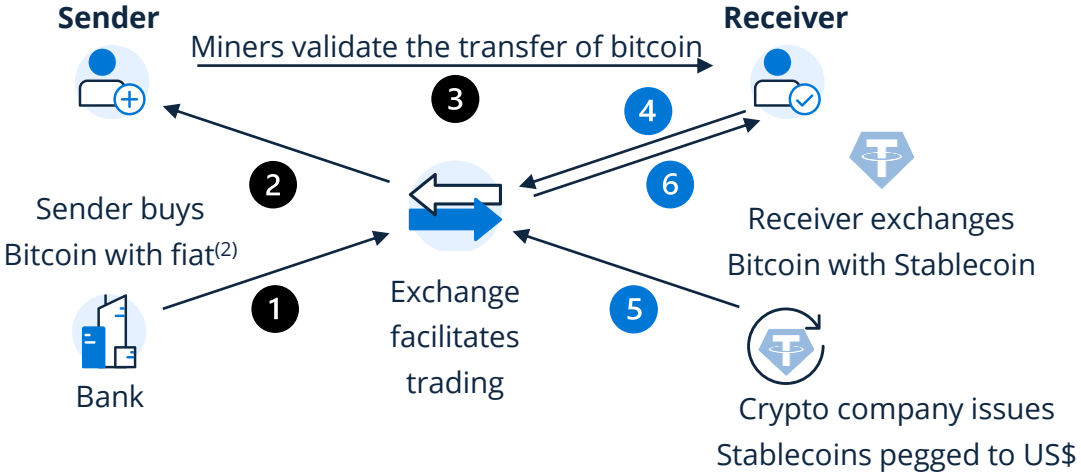
**Bitcoin price in US\$**



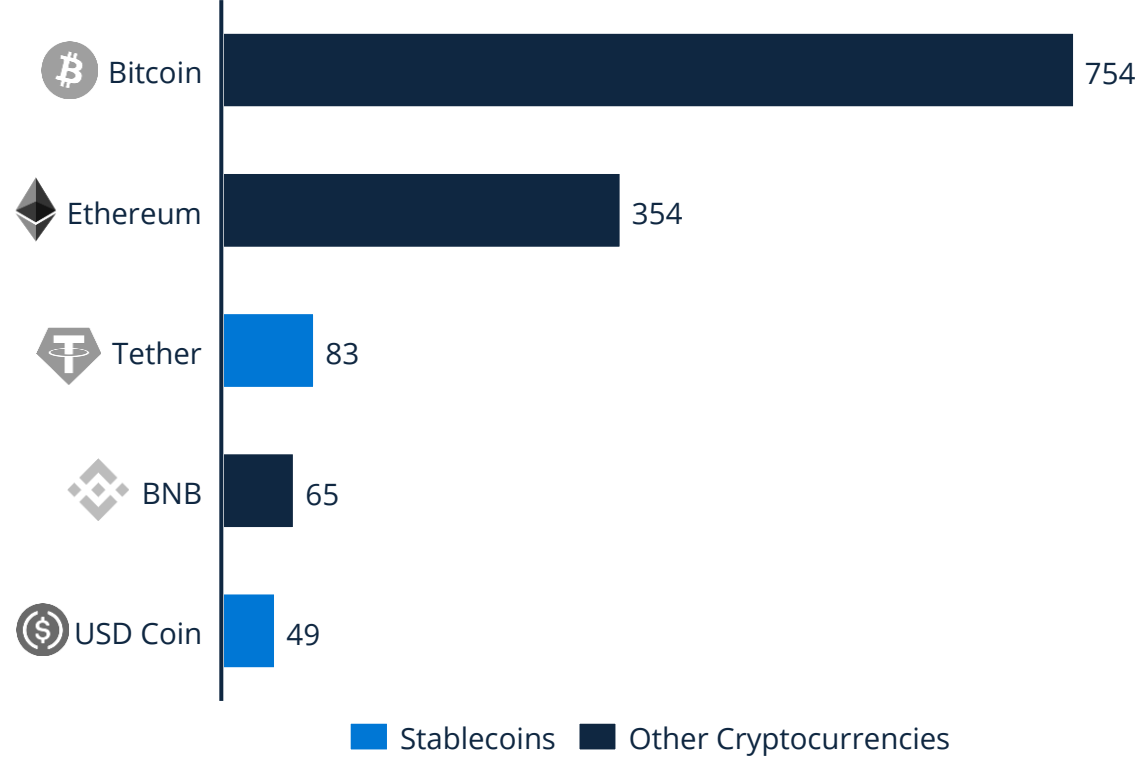
# Stablecoins are one way to deal with the volatility problem of cryptocurrencies because they are designed to preserve the value of digital assets

## How Stablecoins work?

A Stablecoin is a digital currency that is pegged to a less volatile reserve asset such as the U.S. dollar or gold. Stablecoins were introduced to minimize volatility relative to unpegged cryptocurrencies like Bitcoin.



## Top-5 coins by market capitalization<sup>(1)</sup> in US\$ billion in 2022



71 | Notes: (1) 05.05.2022 (2) Fiat money is a type of currency that is not backed by any commodity such as gold or silver, and typically declared by a decree from a government (e.g. Euro, USD, Yen)

Sources: Fintech Futures, Investopedia, Coinmarketcap

# Terra fails to establish the working concept of algorithmic Stablecoins with the prices of LUNA<sup>(1)</sup> nose-diving and UST<sup>(2)</sup> losing its peg in May 2022

## What are the different types of Stablecoins?

### Collateralized Stablecoins



Collateralized Stablecoins are minted or burned when assets such as fiat currencies, gold or cryptocurrencies are deposited to or withdrawn from their reserves



To maintain the stability of the Stablecoins peg there is a need for large volumes of liquid reserves

### Algorithmic Stablecoins



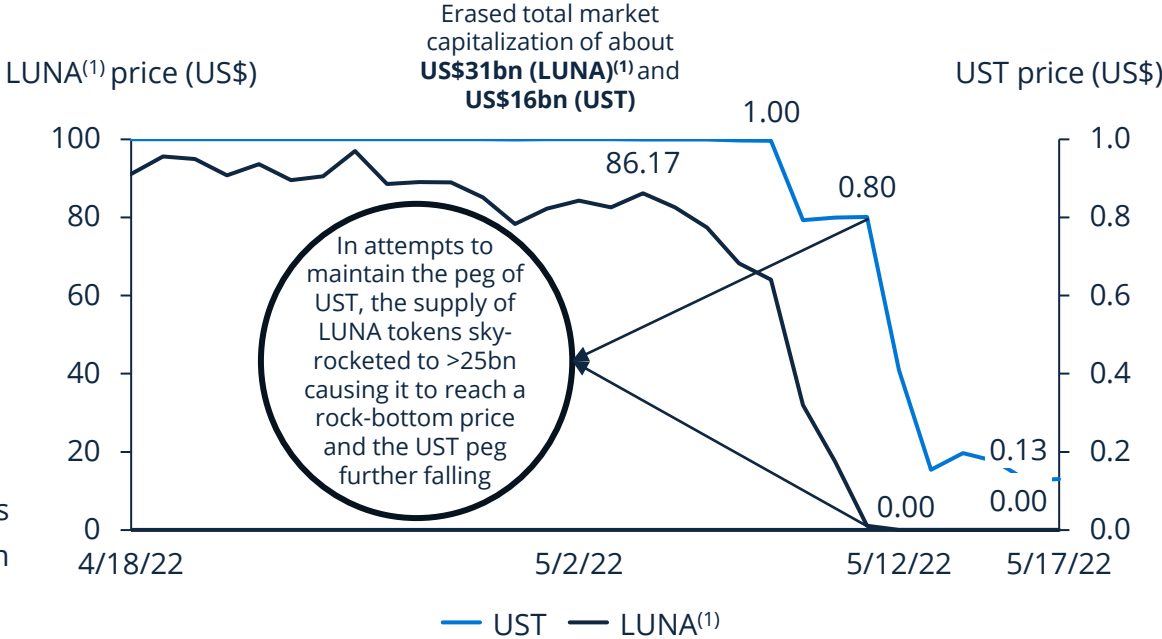
Algorithmic Stablecoins do not use the concept of depositing collaterals. They leverage algorithms and smart contracts to manage supply and demand of tokens, thereby, maintaining their price stability



When Stablecoins (UST) price is <US\$1, the protocol incentivizes users to burn Stablecoins and mint the linked cryptocurrency (LUNA)<sup>(1)</sup> in the protocol

## The collapse of the Terra protocol

Terraform Labs designed the Terra protocol that issued the first algorithmic Stablecoin UST and LUNA<sup>(1)</sup>, the latter of which algorithmically backs the former

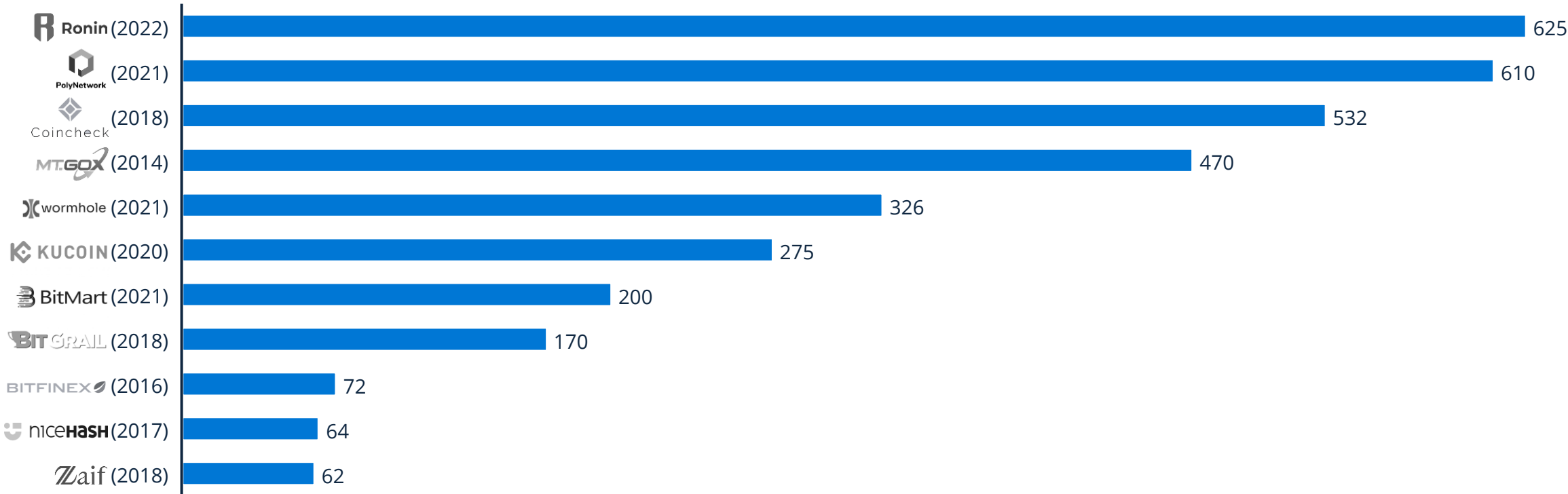


72 | **Notes:** (1) Version 1.0 Terra Luna - Native token - since 28<sup>th</sup> of May LUNA actually refers to the "new" 2.0 version of the coin called Terra (LUNA). The "old" coin is now being referred to as Terra Classic (LUNC)  
 (2) Terra USD - Stablecoin  
**Sources:** Coindesk, Coinmarketcap, Sila, Gemini, Bitcoinist



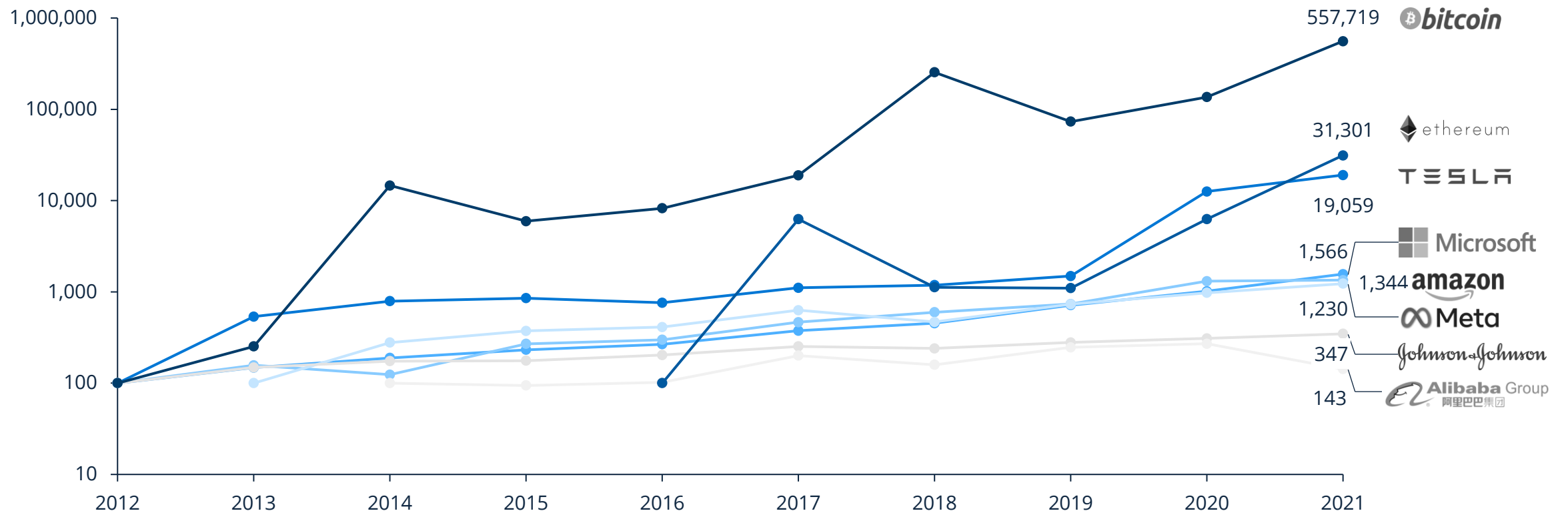
Despite significant advancements, cryptocurrencies remain highly controversial due to increasing cyberattacks within the past few years

The biggest crypto heists of all time in US\$ million



Although Bitcoin received its fair share of negative attention, early-stage investments would have yielded an extremely high return

US\$100 of investment in shares of Bitcoin and Ether compared to mega corporations' stocks in 2012 and its respective yield in 2021 in US\$(<sup>1</sup>)

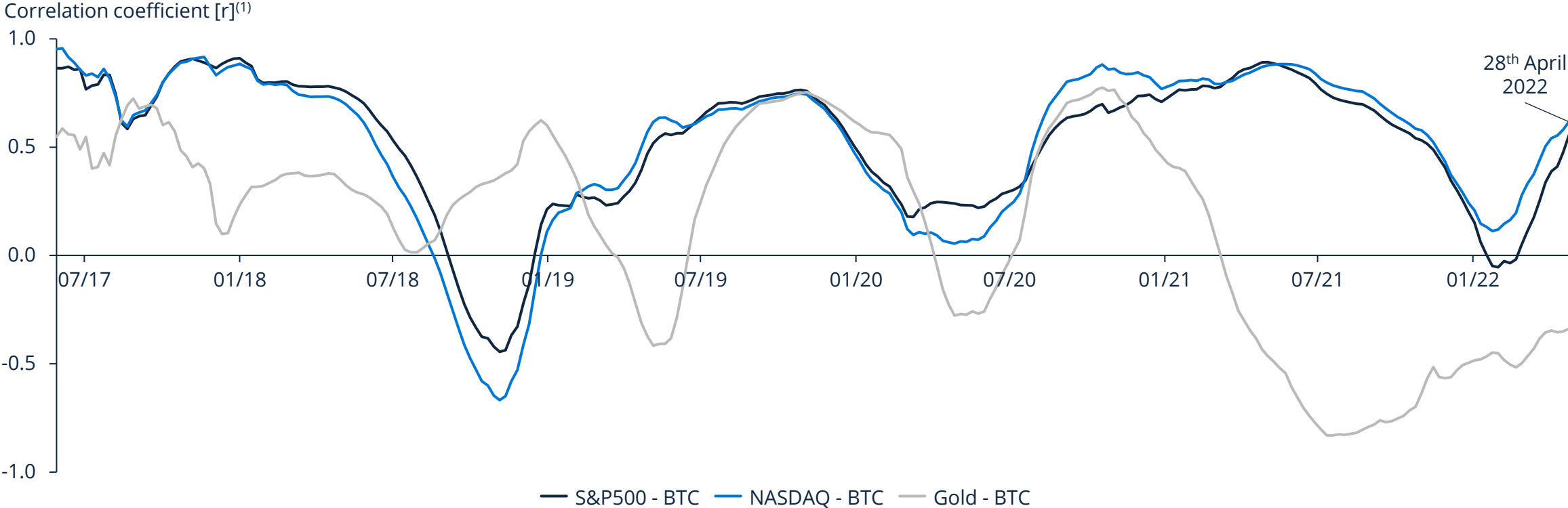


74 | Notes: (1) Initial value as of 03/01/2012 or earliest available. Because of the huge difference in size, the data is shown as logarithmic scale in this chart.

Sources: Yahoo finance, Coindesk, Investing.com

While Bitcoin is often described as an alternative to gold, its historical price action suggests it is more closely related to stocks

**52-week rolling correlation between Bitcoin (BTC) with S&P500, NASDAQ and Gold**



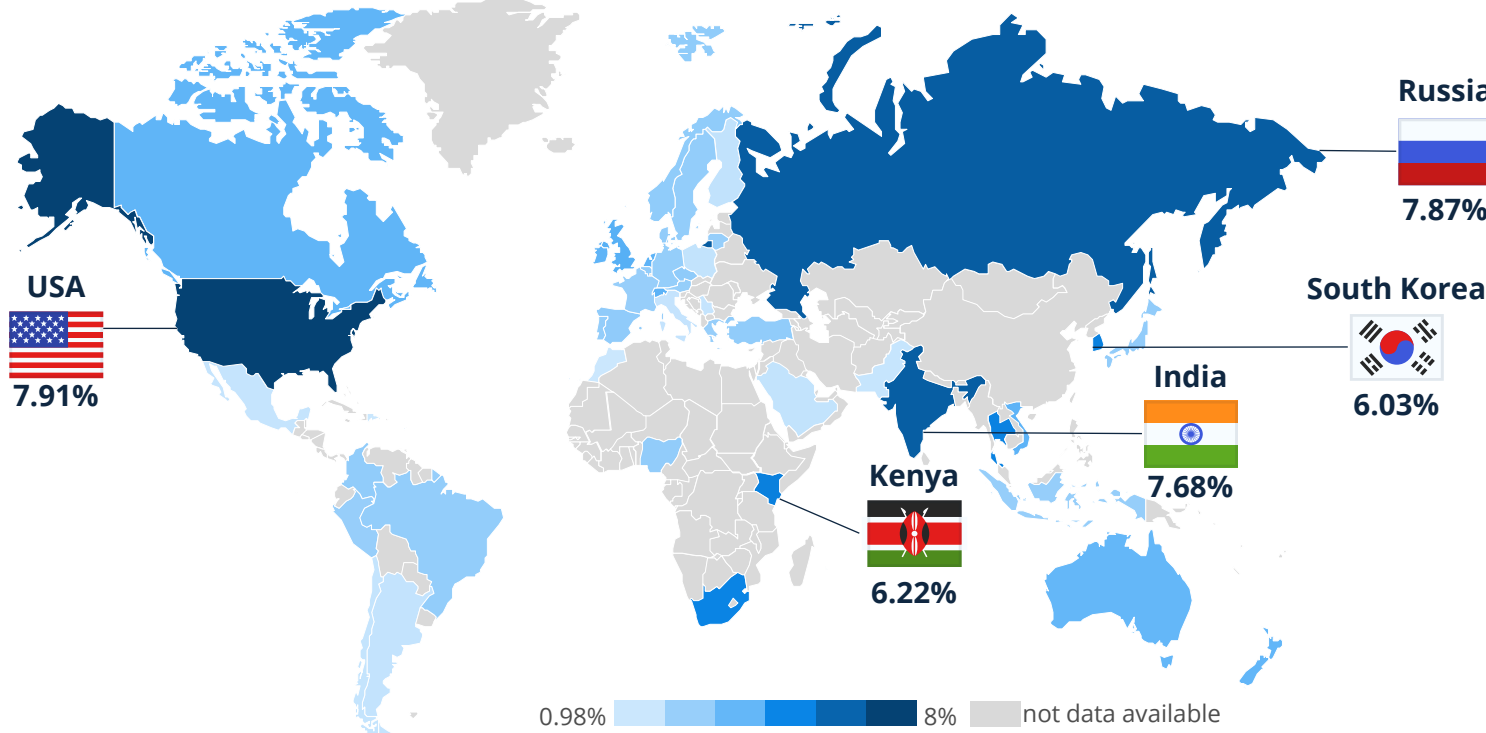
75 **Notes:** (1) 1.0 = very strong relation two each other; 0 = no relation to each other; -1.0 = strong negative relation to each other - Chart shows correlation in 52-week sliding window preceding the date; the correlation coefficient changes as market conditions change  
**Sources:** Yahoo Finance

So far, there is a high rate of consumer adoption for cryptocurrencies in the US as well as in emerging economies

Top ten countries by cryptocurrency users in 2021

Country	Users (millions)
India	107.0
United States	26.3
Russia	11.4
Indonesia	7.4
Nigeria	6.6
Brazil	6.5
Vietnam	4.2
Japan	4.0
Thailand	4.0
Pakistan	3.7

Cryptocurrency user penetration rate<sup>(1)</sup> in 2021

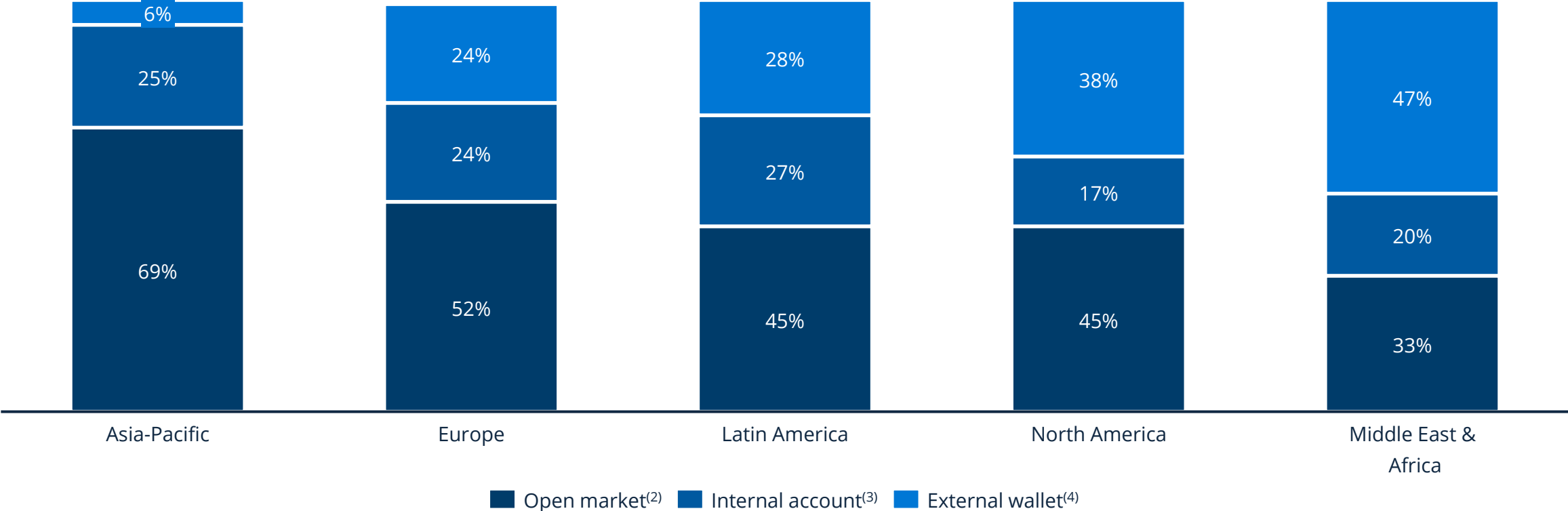


76 Notes: (1) The penetration R/rate is the share of active paying customers (or accounts) from the total population of the selected market (market segment, region) for each year

Sources: Statista Digital Market Outlook 2022

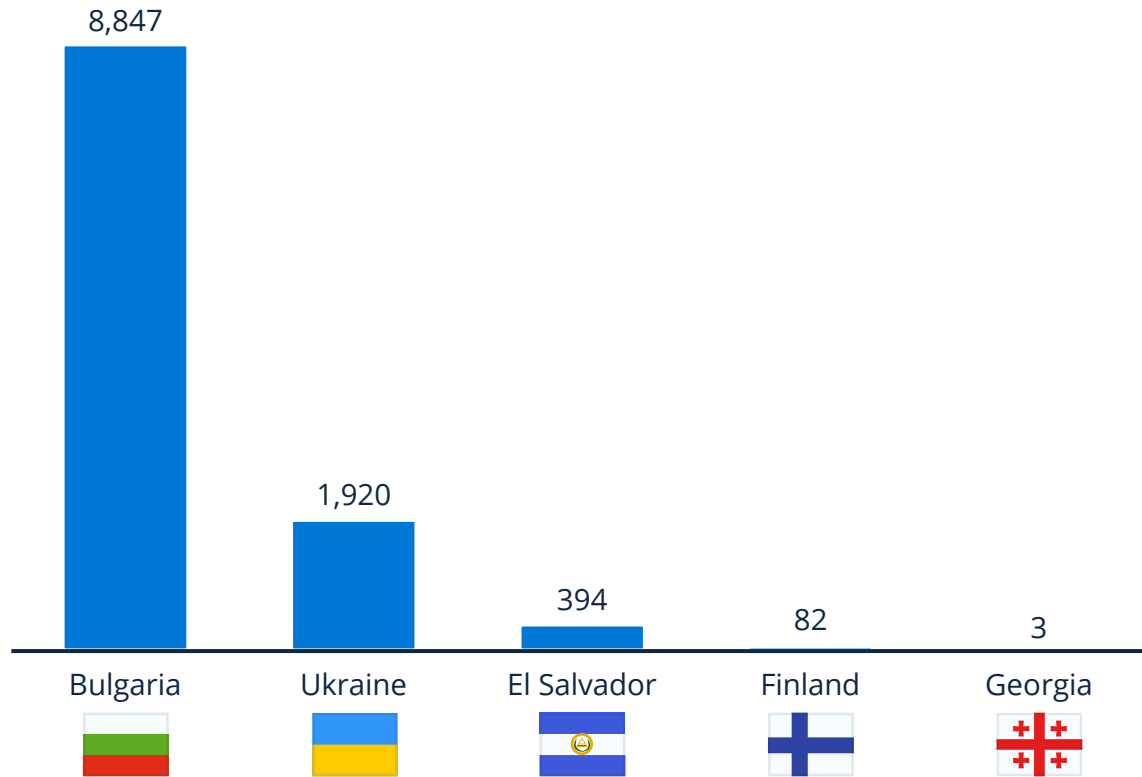
# Based on the off-chain activities of the exchange locations, Asia-Pacific and Europe are heavily involved in the trading of cryptocurrencies

Share of transaction type based on the off-chain activities<sup>(1)</sup>



# In rare cases, Bitcoin made its way to the national treasury of some countries because of new regulations, crackdowns on cybercrime and donations

Bitcoin equivalent in US\$ million held by governments of different countries



Bulgaria has more bitcoins than gold in its treasury. The country holds 213,519 Bitcoins, which is US\$8.8 billion compared to its US\$2.5 billion gold reserve. This staggering number of Bitcoins was confiscated by Bulgarian authorities as part of a law enforcement operation in 2017.



Ukraine's government is raising donations via cryptocurrencies and using them to aid purchases of critical supplies. As of April 05, 2022, Ukraine has raised more than US\$60 million through digital coin donations, of which US\$41 million has been spent on acquiring bulletproof vests, helmets, and medical supplies.

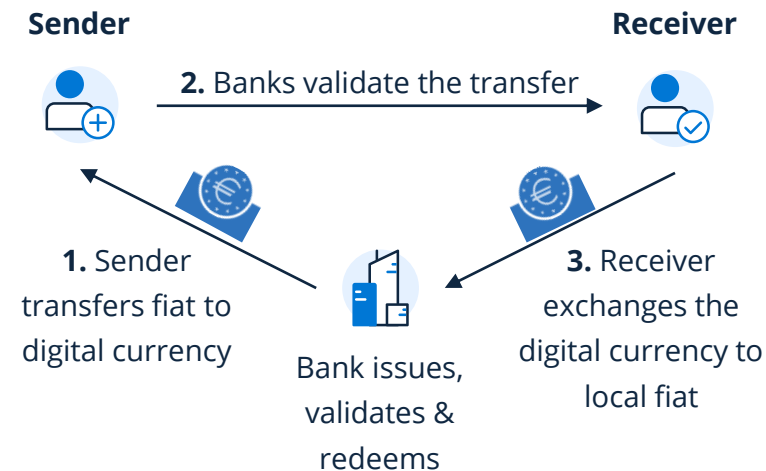


El Salvador officially made Bitcoin legal tender in September 2021 as an attempt to reduce costs in international remittances, lower the percentage of underbanked people, and minimize the reliance on the U.S. dollar. Bitcoin was declared as legal tender in Central African Republic & Panama in April 2022.

# In addition to adopting regular cryptocurrencies, some countries have taken the initiative to create their own central bank digital currencies (CBDCs)

## How do CBDCs work?

Central bank digital currencies are digital tokens that are very similar to cryptocurrencies but are issued by a centralized authority (central banks and government institutions). They are pegged to the value of that country's fiat currency.



## State of selected CBDCs<sup>(1)</sup>



EU

In July 2021, the European Central Bank (ECB) decided to develop a digital euro. A digital euro would not replace cash, but rather complement it and thus would give consumers an additional payment option.



Sweden

The Swedish Central Bank, has undertaken a digital currency piloting project. It focuses on issuing e-krona as a digital currency by the Riksbank. Like bills and coins, e-krona would be guaranteed by the state.



Bahamas

Project Sand Dollar was launched in October 2020 to support access to financial services in the Bahamas, whose archipelago of 700 islands makes cash distribution difficult.



China

The People's Bank of China is in the test phase of the digital yuan, also known as e-CYN. China has already distributed 200 million yuan (US\$30.7 million) in digital currency as part of pilot projects across the country. A digital yuan app was also launched in 2022.



Canada

The Canadian project Jasper started in 2017 and marks a milestone in the payments industry. It is the first time that a central bank cooperates with the private sector to realize a distributed ledger technology (DLT) experiment.



South Korea

In May 2021, the Bank of Korea (BOK) stated its intent to select a technology supplier through an open bidding process to research the practicalities of a CBDC. The first pilot phase has been successfully completed and the second phase will continue until June 2022.

# Mainstream companies across multiple industries took interest and have a positive stance on cryptocurrencies

## What can organizations do with cryptocurrencies?

Gartner predicts that by 2024, at least 20% of large enterprises will use digital currencies for payment, stored value or collateral.<sup>(1)</sup>



Value

- Management reporting
- Treasury and accounting
- Security wallet and custody services



Payments

- Stablecoins and other cryptocurrencies for payments
- Cooperation with payment processors offering cryptocurrencies such as Square, PayPal, BitPay, and Coinbase



Leverage

- Cryptocurrency and stablecoin holdings as collateral for income generation (e.g., lending, liquidity provision)
- Cooperation with companies that bridge centralized and decentralized finance

## Selected companies having a positive stance on cryptocurrencies<sup>(2)</sup>



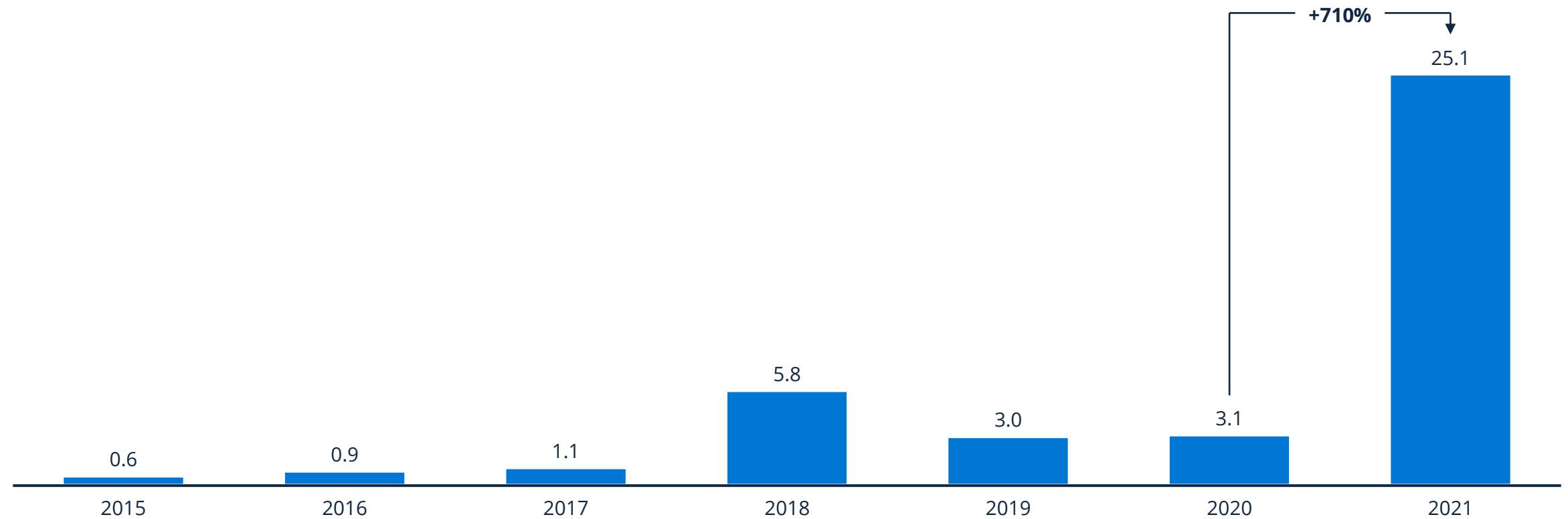
Positive stance:

- Accepting crypto as payment method
- Offering cryptocurrency-related products or services
- Hiring for crypto products or services
- Having cryptocurrencies in treasury



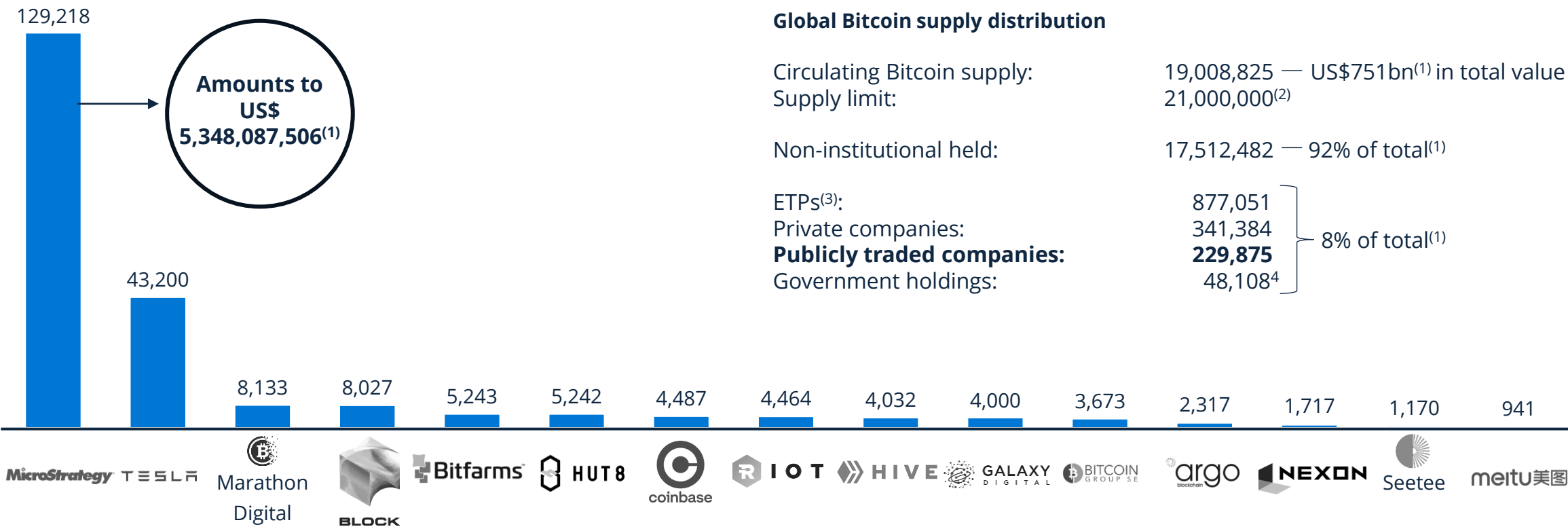
In 2021 investments into the cryptocurrency and blockchain sector skyrocketed to over US\$25 billion

Venture and private investment into crypto and blockchain sub verticals in US\$ billion



# Some companies take an active approach by buying or accepting direct crypto payments, predominantly with Bitcoin

## Public companies with highest number of Bitcoins on their balance sheet



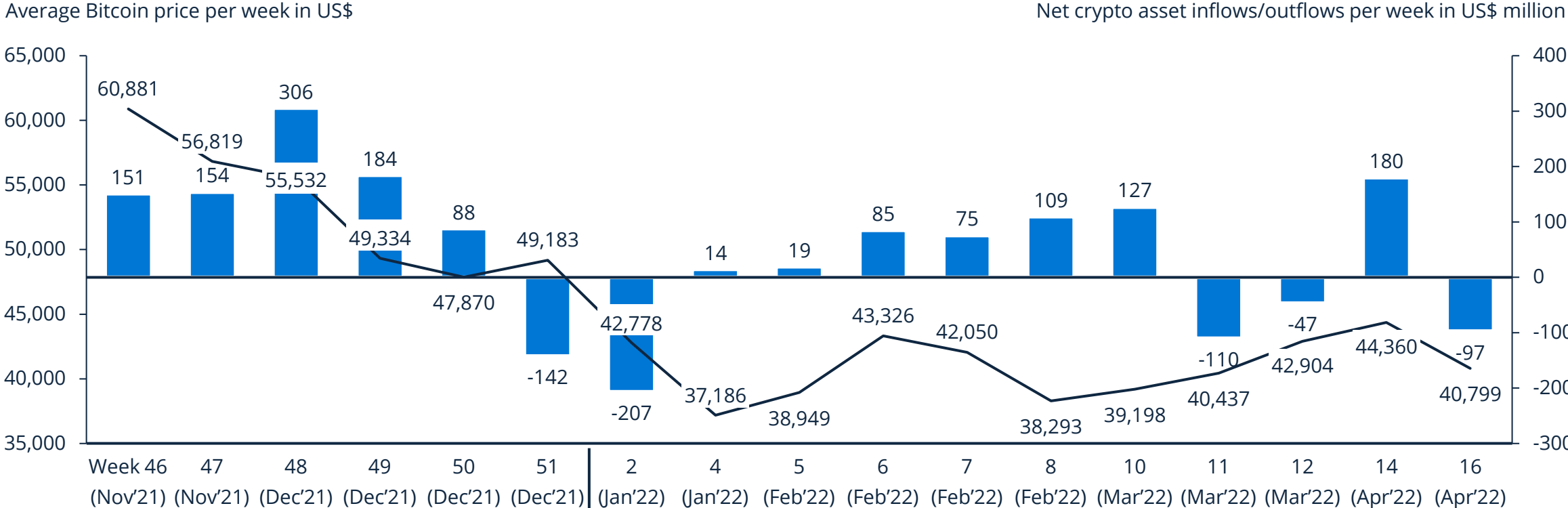
## Global Bitcoin supply distribution

Circulating Bitcoin supply:	19,008,825 — US\$751bn <sup>(1)</sup> in total value
Supply limit:	21,000,000 <sup>(2)</sup>
Non-institutional held:	17,512,482 — 92% of total <sup>(1)</sup>
ETPs <sup>(3)</sup> :	877,051
Private companies:	341,384
<b>Publicly traded companies:</b>	<b>229,875</b>
Government holdings:	48,108 <sup>4</sup>
} 8% of total <sup>(1)</sup>	

82 Notes: (1) 11.04.2022 (2) Bitcoin is edging closer to reaching its finite, maximum level of supply, which is pushing up its price and making it more difficult to mine. The last of which was forecasted to be mined around the year 2140 back in 2017 - with the assumption that the rate of mining is reduced by half every four years. (3) Exchange-traded products are types of securities that track underlying security, index, or financial instrument Sources: btcdirect.eu, bitcointreasuries.net, bitinfocharts.com, coinmarketcap.com

After prices hit an all-time high for Bitcoin and institutions invested heavily in crypto at the end of 2021, prices and inflows have leveled off

**Average weekly Bitcoin price compared to net crypto asset institutional inflow and outflow**



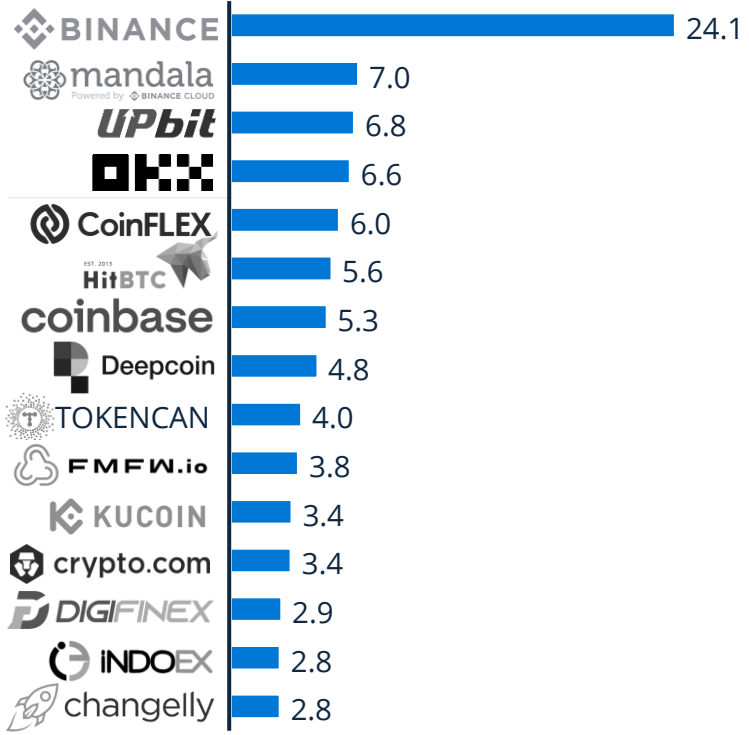
Many startups and companies are entering the crypto sector to make money with all kinds of new solutions, resulting in the creation of a diverse ecosystem

**Selected key players per segment in the crypto space**






Crypto exchanges such as Binance that enable users to buy, sell, or trade cryptocurrencies are one of the most prominent examples in the sector

Largest cryptocurrency exchanges based on 24-hour volume in US\$ billion in 2022

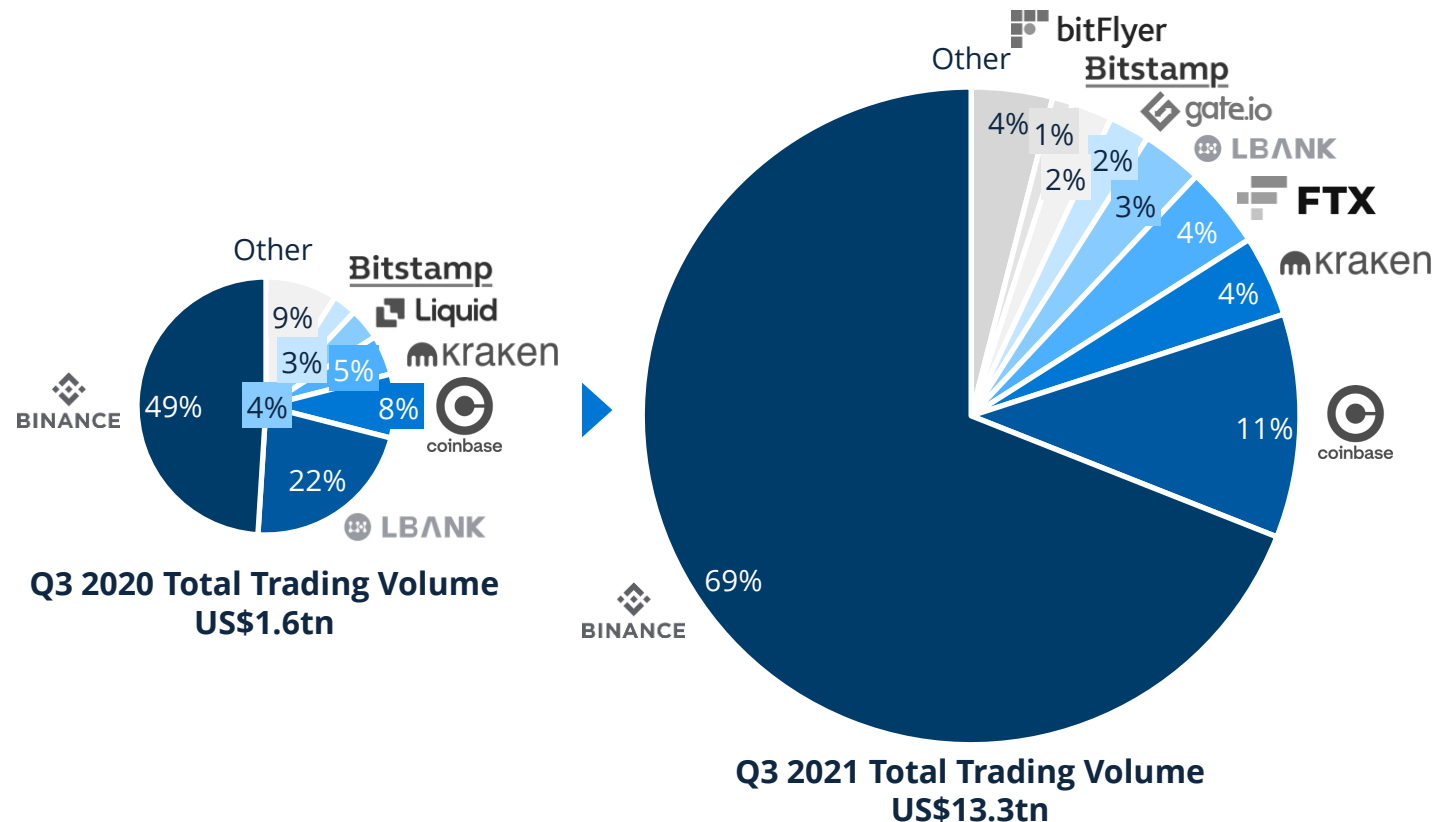


Selected cryptocurrency exchanges and company figures

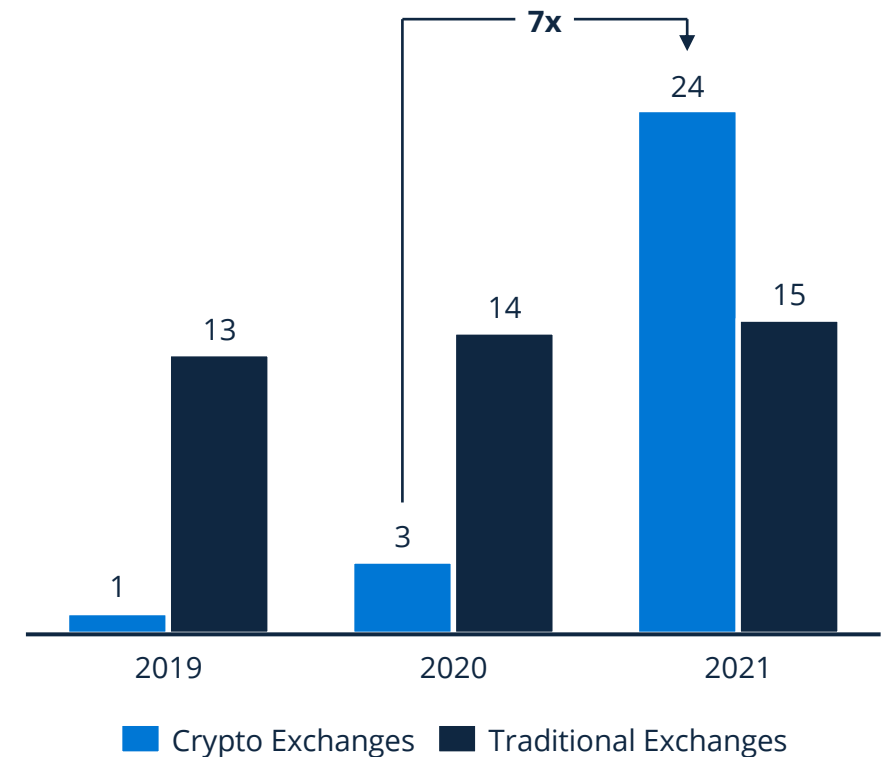
			
<b>Founded</b>	2017	2012	2016
<b>Employees</b>	4000+	3700+	3000+
<b>Cryptocurrencies offered</b>	500+	40+	200+
<b>Users</b>	29m	89m	10m
<b>Revenue (2021)</b>	~US\$14.6bn	US\$7.8bn	~US\$1bn

With a seven-fold increase from 2020, crypto exchanges earned US\$24bn from trading fee revenues in 2021 and overtook earnings from traditional exchanges

Global crypto spot exchanges share of annual trading volume<sup>(1)</sup>



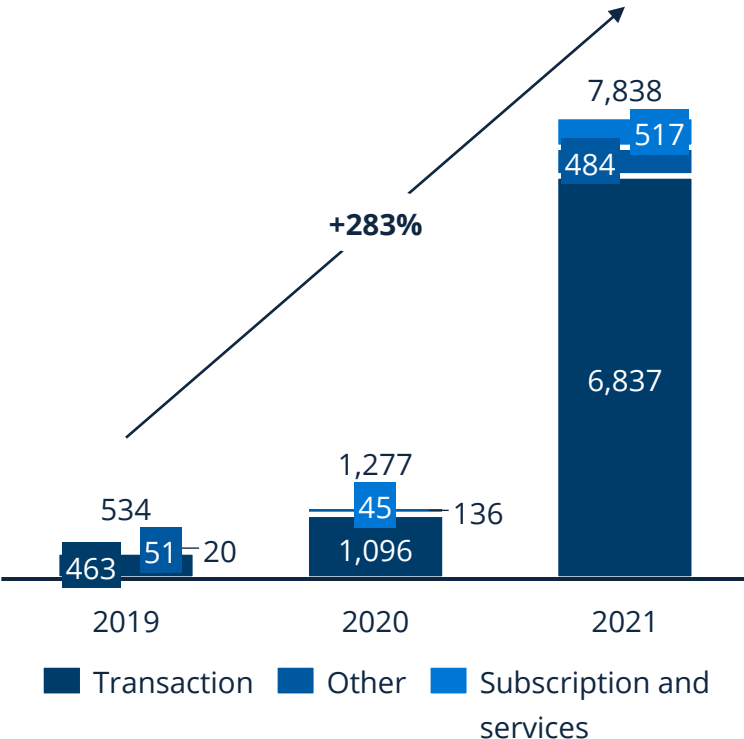
Global revenues from trading fees<sup>(2)</sup> in US\$ billion



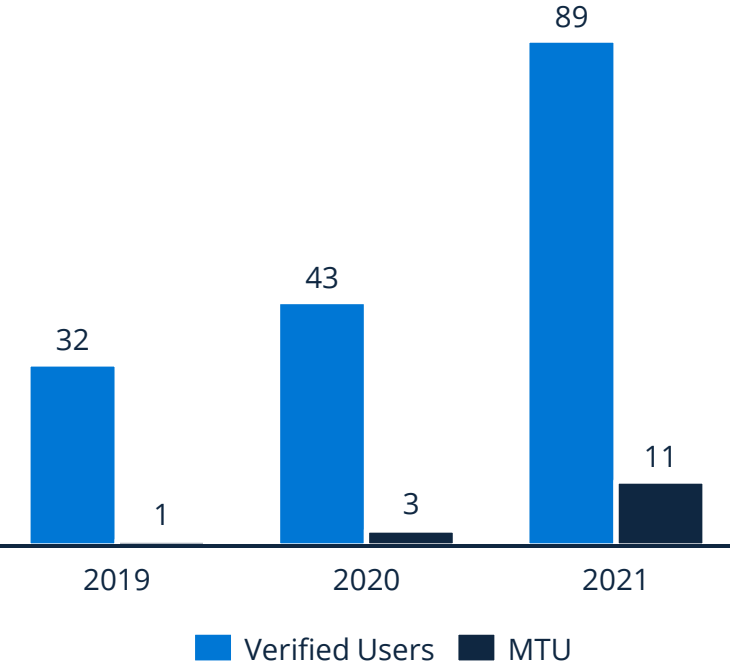
Coinbase, with its hyped IPO in 2021, achieved strong revenue growth over time but plunging share prices in 2022 raise question marks for the future



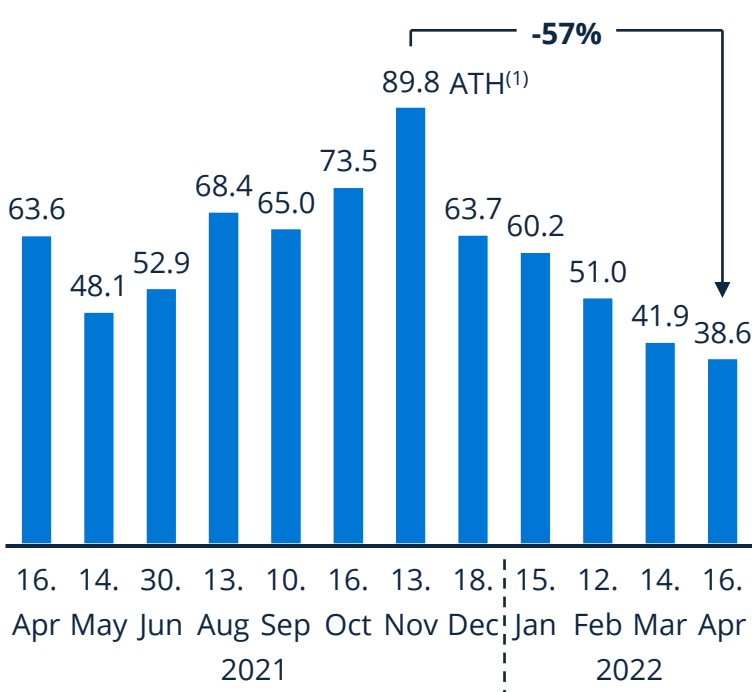
Revenue per segment in US\$ million



Total verified users vs. monthly transacting users (MTU) in million



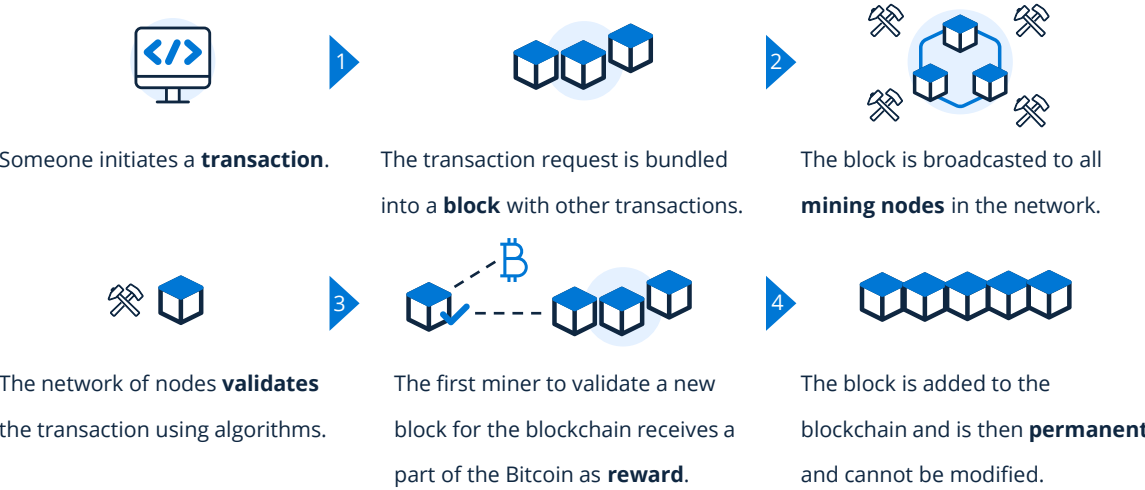
Market Cap development in US\$ billion from IPO to April 2022



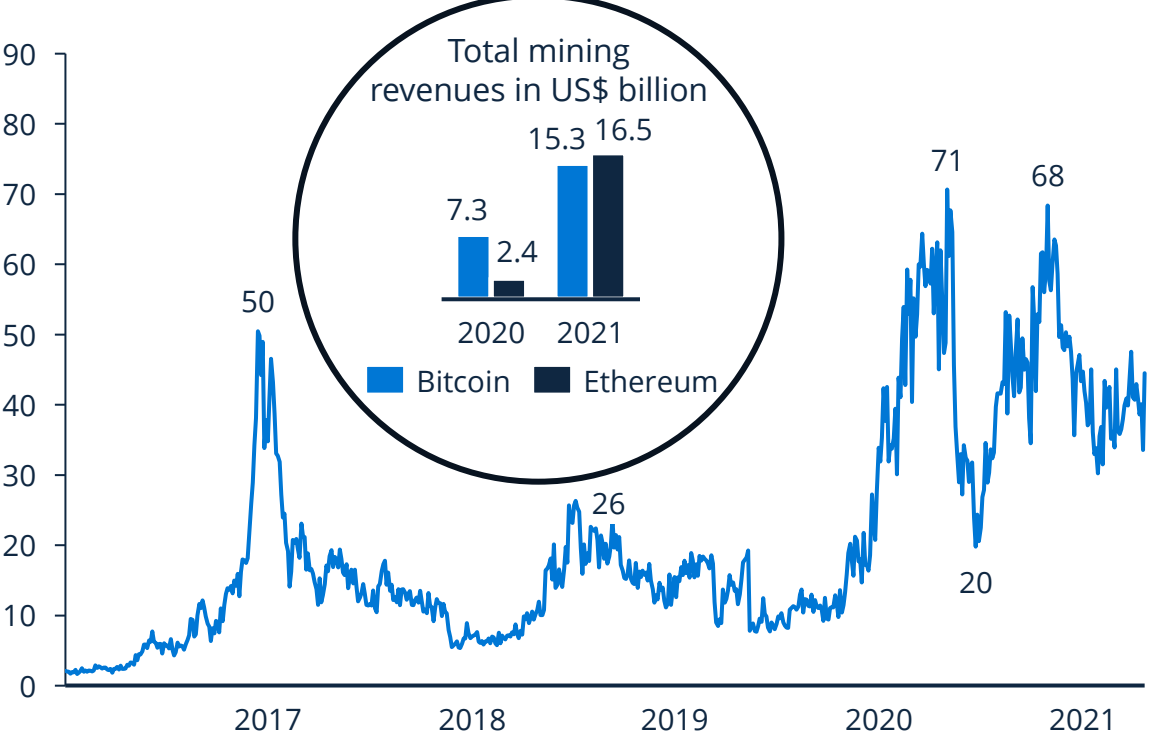
# Another revenue stream lies within cryptocurrency mining, which has increased over the years and yielded a US\$71 million payout on a single day in 2021

## How does crypto mining work?

Cryptocurrency mining is the method of verifying transactions on a digital ledger for a blockchain using machines with extensive computing power. Cryptocurrency mining can be done by any individual or organization with adequate hardware and software resources. Mining is essential to keep the Bitcoin network running. Transactions in the network are verified by miners; as a reward they get newly minted units. Miners compete against each other to solve mathematical tasks.



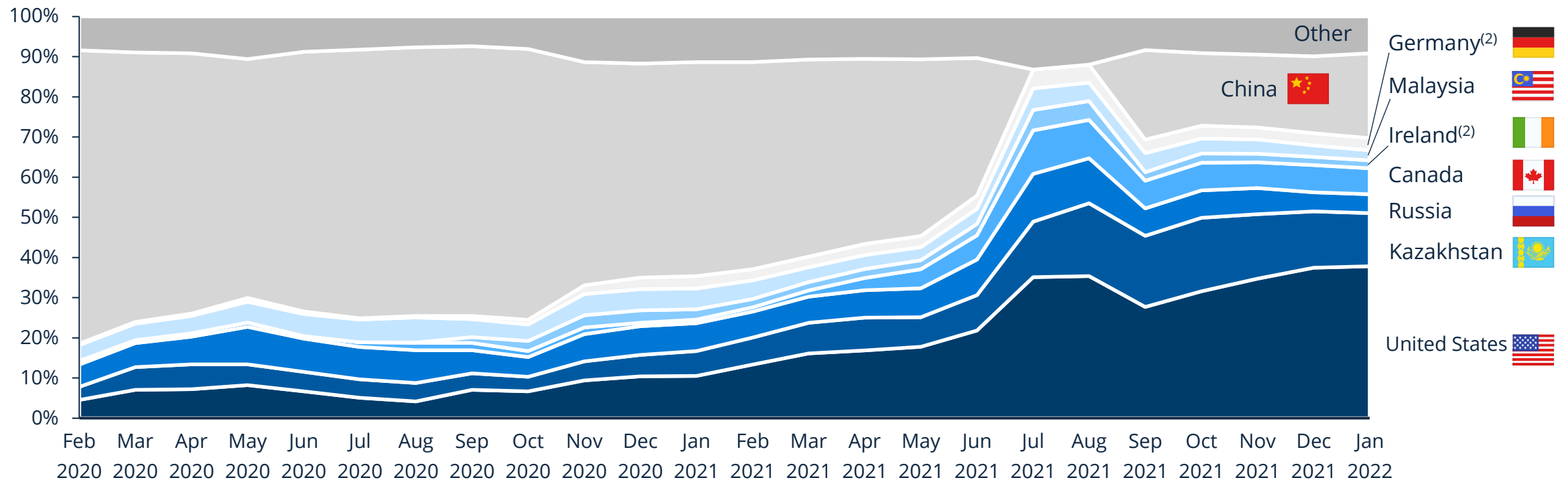
Total value of block rewards and transaction fees paid to miners every day in US\$ million





After the crackdown on cryptocurrency was announced in May 2021, China lost its position as the dominating force in Bitcoin mining

Global distribution of bitcoin mining hashrate<sup>(1)</sup>

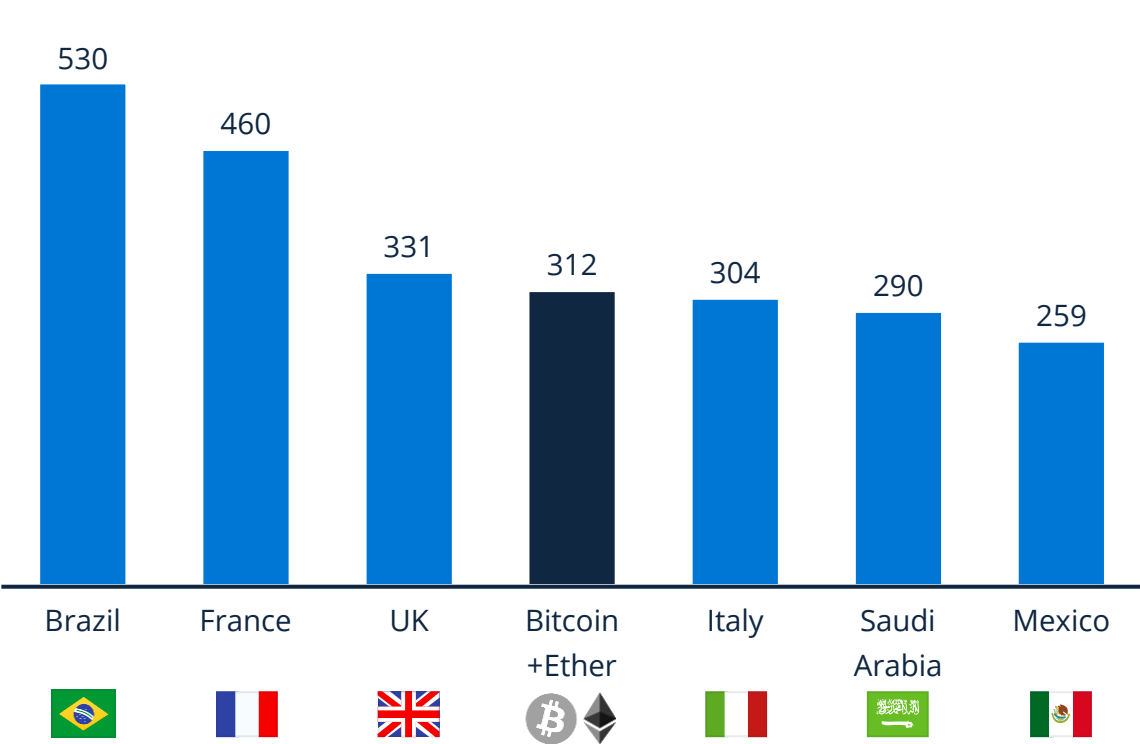


89 Notes: (1) The hash rate measures the total computing power in PoW networks like Bitcoin (2) Ireland and Germany are unlikely to have any major mining operations, figures may be inflated due to VPN and proxy use

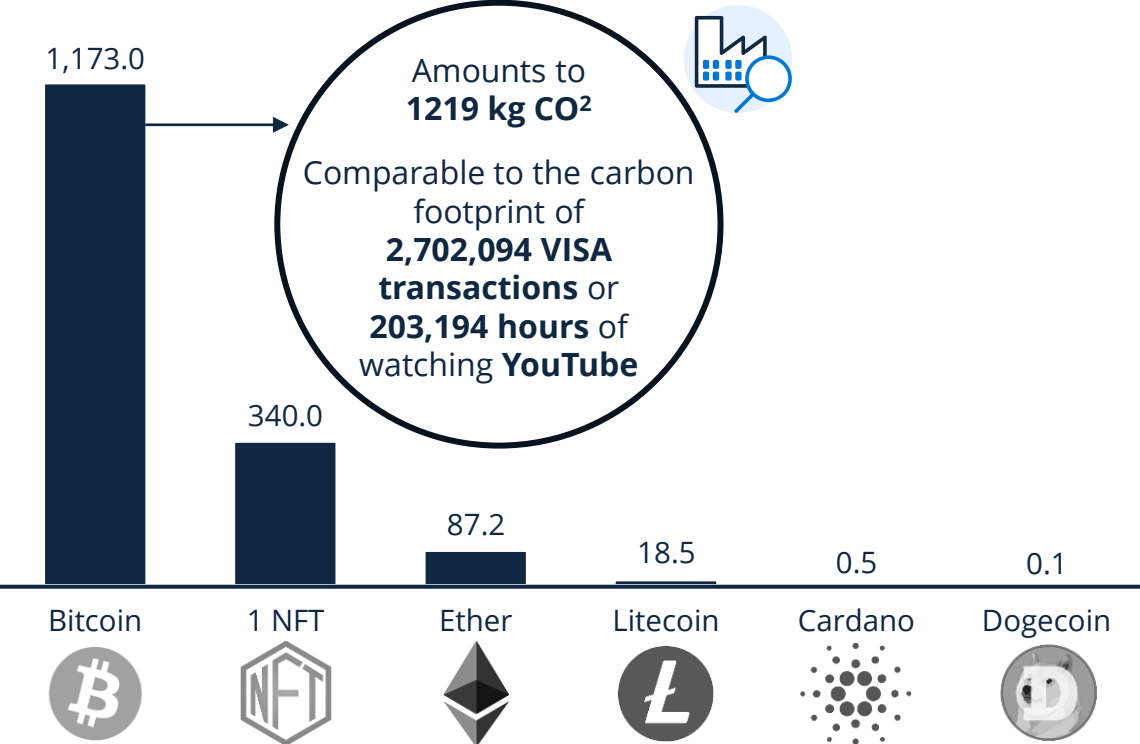
Sources: Cambridge Centre for Alternative Finance, BTC.com, Poolin, ViaBTC

Because mining with PoW<sup>(1)</sup> consensus is very energy intensive, the energy consumption of cryptocurrencies is at the level of individual countries

Energy consumption by country including Bitcoin and Ether in TWh per year



Energy consumption by cryptocurrency including NFT in kWh per transaction

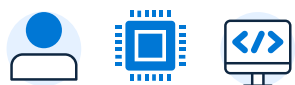


90 **Notes:** (1) Proof-of-Work is the consensus mechanism popularized for permissionless blockchains and cryptocurrencies through the Bitcoin network. PoW miners are incentivized to add more and more computational power to the network, consuming more and more energy.  
**Sources:** Digiconomist

# The recent PoS<sup>(1)</sup> consensus addresses key challenges of PoW<sup>(2)</sup>: energy consumption and cybersecurity concerns

## What is the difference between crypto mining and staking?

### Crypto Mining (PoW<sup>(1)</sup>)



Mining capacity is dependent on computational power.



The first miner receives a block reward for solving the cryptographic puzzle.



In order to override the network, hackers require more than 51% of the network's computational power.

### Crypto Staking (PoS<sup>(2)</sup>)



Validation capacity is dependent on the stake in the network.



There is no block reward here; the validator earns transaction fees.



In order to override the network, hackers need to own more than 51% of the native tokens.

## How does crypto staking (PoS<sup>(2)</sup>) work?



Owners **lock** their native tokens in **staking pools**.



Algorithm pseudo-randomly elects a **validator node**.



The **validator node proposes** a block of transaction.



Validator **earns transaction fees** in native tokens.



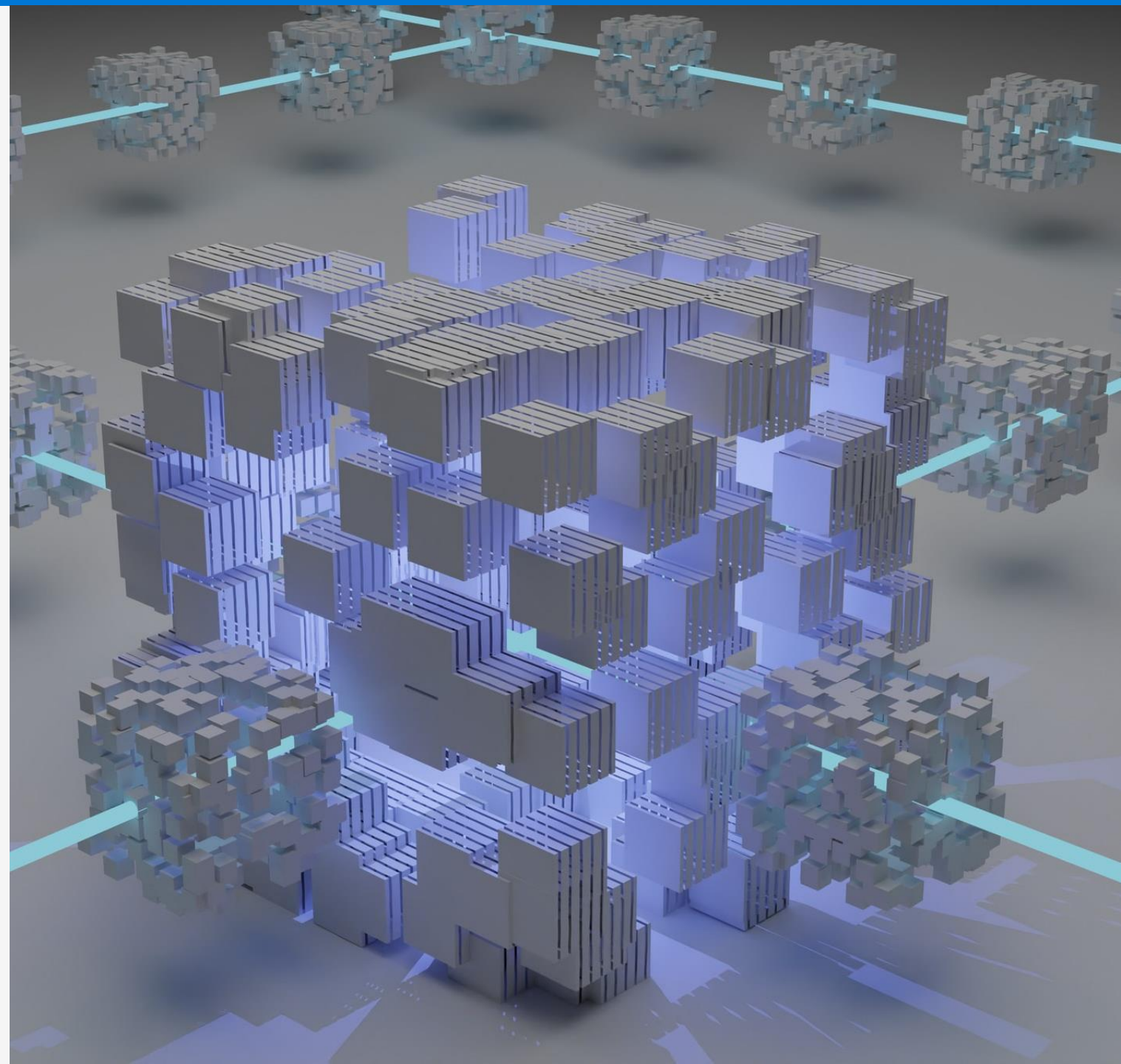
The block is **added** to the blockchain and becomes **immutable**.



Other **validators verify and approve** transactions.

# How blockchain technology is reimagining the world of internet, money, and finance

Since the inception of blockchain technology in 2008, tremendous advancements have led to the implementation of several novel ideas and features such as smart contracts. The introduction of smart contracts has unlocked a plethora of possibilities and given rise to an entire crypto ecosystem. One such use case of this technology is decentralized finance, which is disrupting the financial payment, lending, and investment industry by offering similar services without the need for intermediaries. Non-fungible tokens are reshaping the way retail and art is being sold with NFT marketplaces improving accessibility and reach among consumers. Web 3.0 intends to shift power from big technology corporations into the hands of users by offering novel services built on core concepts of decentralization, openness, and better internet user utility.



# Newer iterations of blockchain technology boast improved functionality and promote a more decentralized financial system

## Blockchain 1.0

The first iteration of blockchain was conceived to solve technical issues associated with trustless payment systems, i.e., those without the need for intermediaries. It was first introduced for Bitcoin but has since been adapted for a wide variety of use cases. Still, it remains largely connected to cryptocurrencies. First-generation blockchains only have a rudimentary set of features and rely on distributed ledger technology. Transactions are bundled in blocks, which are then immutably chained together.

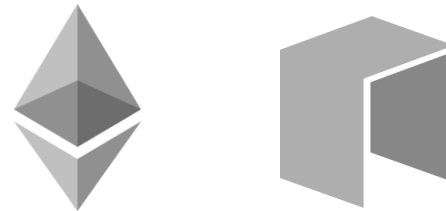
**Examples:** Bitcoin, Litecoin



## Blockchain 2.0

The range of features of the first generation of blockchains was rather limited, eventually leading to the development of blockchain technology that could do more than just process payments. One major innovation defining the second generation of blockchains is the smart contract. They are self-managed contracts that are triggered by an event, such as the receipt of a payment or achievement of a price goal and operate independently of external entities and third parties.

**Examples:** Ethereum, NEO



## Blockchain 3.0

Blockchain technology suffers from a fundamental drawback: it is not very scalable. If the network handles a lot of transactions, it slows down significantly, and transaction fees can become prohibitively high, therefore reducing the practicability of large-scale networks. Many new blockchain projects are attempting to solve this scalability issue, but with varying success. The third generation of blockchain therefore remains largely theoretical.

**Examples:** Cardano, Solana



# Various forms of blockchains exist for different use cases, but for all of them, decentralization is a focal point

## Different blockchain types and their use cases



### Private Blockchain

Private blockchains are permissioned blockchains controlled by a central authority that can decide which ones can function as nodes and which permissions each node has. Not all nodes need to have the same privileges: some are only allowed to validate transactions but are not permitted to initiate them or access the information stored on the blockchain.

**Use cases:** B2B transactions, internal voting, asset ownership, supply chain management

**Examples:** Ripple, Hyperledger, Corda



### Consortium Blockchain

Consortium blockchains are semi-decentralized, permissioned blockchains controlled by a group of organizations, such as trade groups. Distributing authority among several organizations allows for broader oversight of the information on the blockchain and increases the robustness and security of the network.

**Use cases:** Banking, supply chain management, digital identity

**Example:** R3 CargoSmart



### Hybrid Blockchain

Hybrid blockchains are controlled by a single organization. In a hybrid system, there are public as well as private features that allow the organization or participating nodes to keep certain information either public or private, depending on the requirements of the transaction or application.

**Use cases:** Medical records, medical research, real estate, supply chain management

**Example:** IBM Food Trust



### Public Blockchain

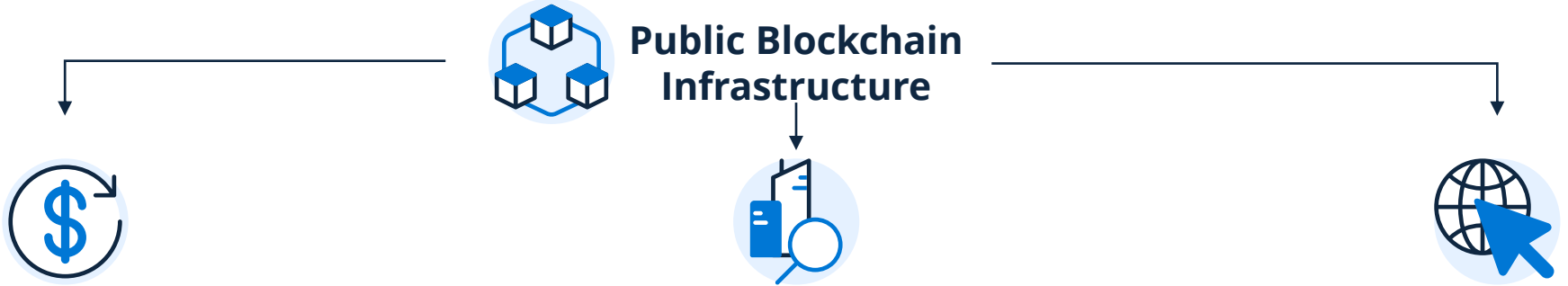
Public blockchains are permissionless, thus allowing anyone to join the network and create, access, and validate blocks of data. As a result, this type of blockchain is entirely decentralized.

**Use cases:** Digital transactions (i.e., cryptocurrencies), smart contracts, document validation

**Examples:** Bitcoin, Litecoin, Ethereum

# The most far-reaching forms of new coordination are coming from public blockchain infrastructures with revolutionary concepts such as Web 3.0

## Overview of public blockchain opportunities



### Money Revolution

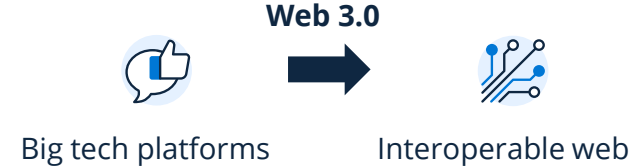
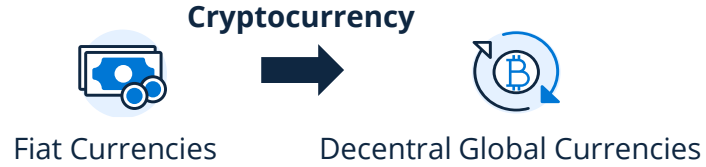
Ever since the 2008 financial crisis, blockchain has triggered a gradual shift in the monetary landscape where value transfer from centralized authorities (central banks/governments) is slowly moving to a more decentralized and autonomous system.

### Financial Revolution

Blockchain technology companies powered by smart contracts are disrupting the way traditional financial institutions operate by offering similar services that surpass these centralized institutions and do not require intermediaries.

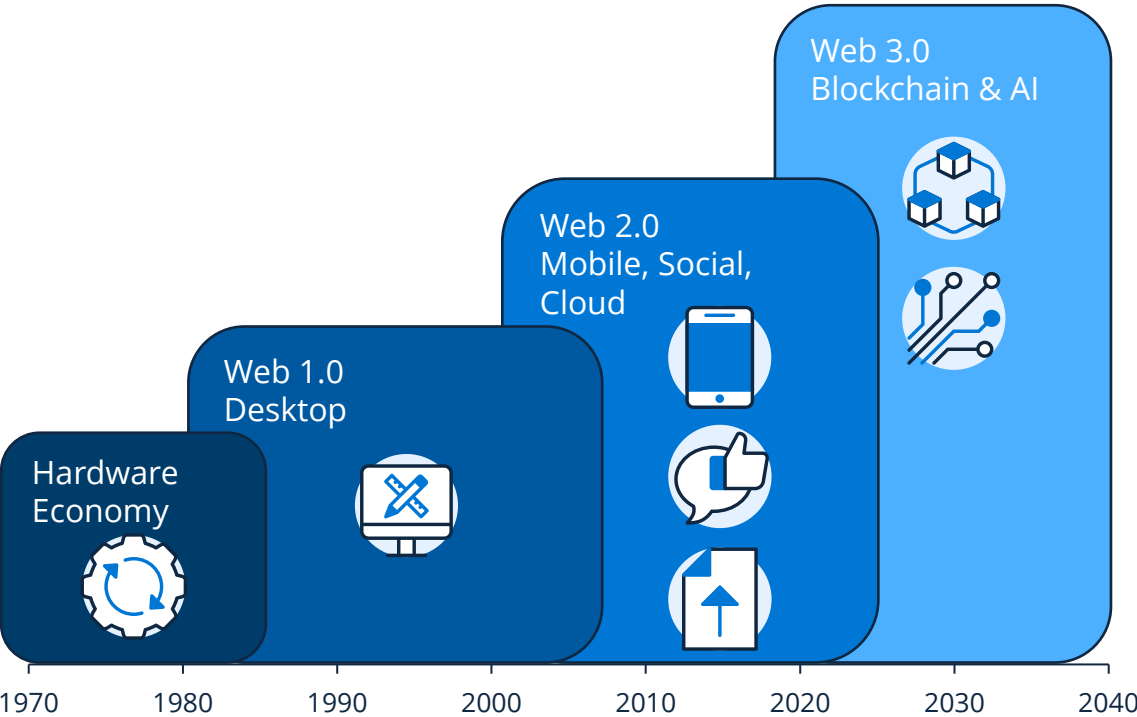
### Internet Revolution

Blockchain technology is also rewriting the fundamentals on how major technology companies and media conglomerates have been operating by providing novel services built on core concepts of decentralization, openness, and greater user utility.

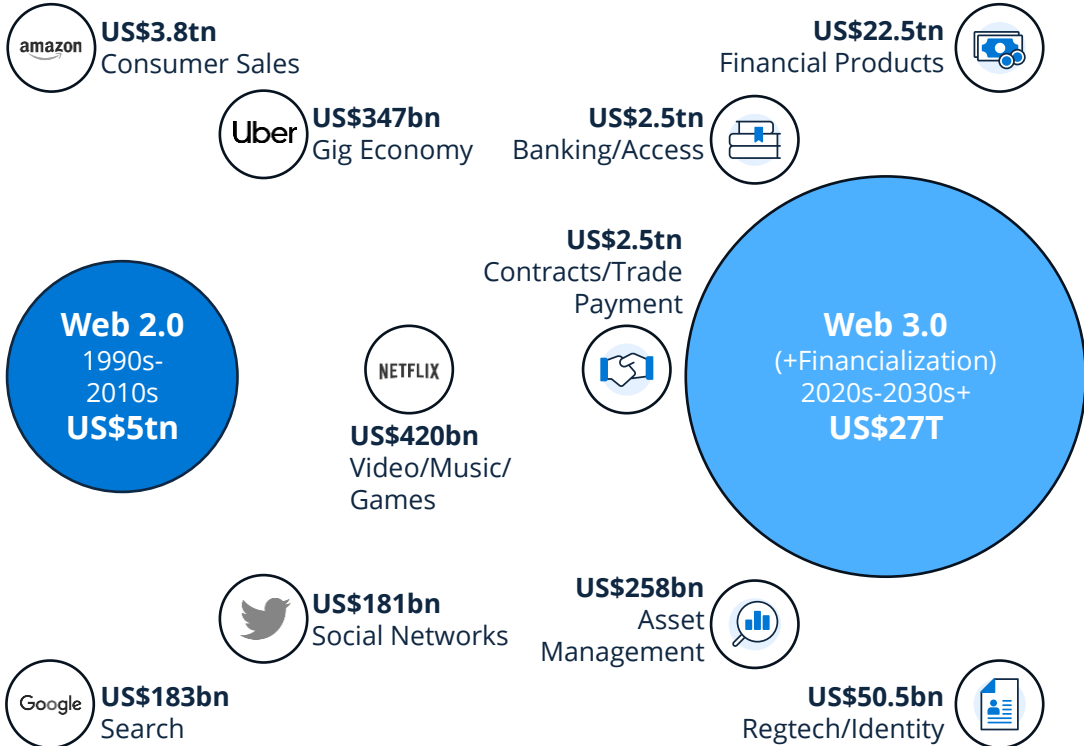


It is anticipated that Web 3.0 will open massive opportunities by shifting its focus from consumer to financial markets

The developmental stages of the Internet



Web 2.0 vs. Web 3.0 revenue opportunities





The term DeFi<sup>(1)</sup> encompasses initial applications for financial services in the Web 3.0 universe that provide permissionless and transparent solutions

### Differences between Centralized Finance (CeFi) and Decentralized Finance (DeFi)

CeFi <sup>(2)</sup>	DeFi <sup>(1)</sup>		CeFi <sup>(2)</sup>	DeFi <sup>(1)</sup>
Stock exchanges	Digital Exchanges	Organization	Companies	DAO <sup>(3)</sup>
Banks	DeFi Lending/ Borrowing	Custody	Regulated Custodians	Self-Custody
Classic Issuers	DeFi Token Issuers	Technology	Proprietary Software	Open Source on PB <sup>(4)</sup>
Portfolio Manager	DeFi Asset Manager	Security	Liability umbrella	Ownership & DYOR <sup>(5)</sup>
Insurance	DeFi Insurance	Management	Management decision	Community decision
		Regulation	Regulated and supervised	Unregulated (so far)
		Direct Fiat connection	Yes	No
		Human manipulation	Yes	No
		Automation	<100%	100%



Similar surface functions...

...but very different in the background

Within DeFi<sup>(1)</sup>, DAOs<sup>(2)</sup> replace centralized corporate structures via smart contracts executed by decentralized, autonomously run communities

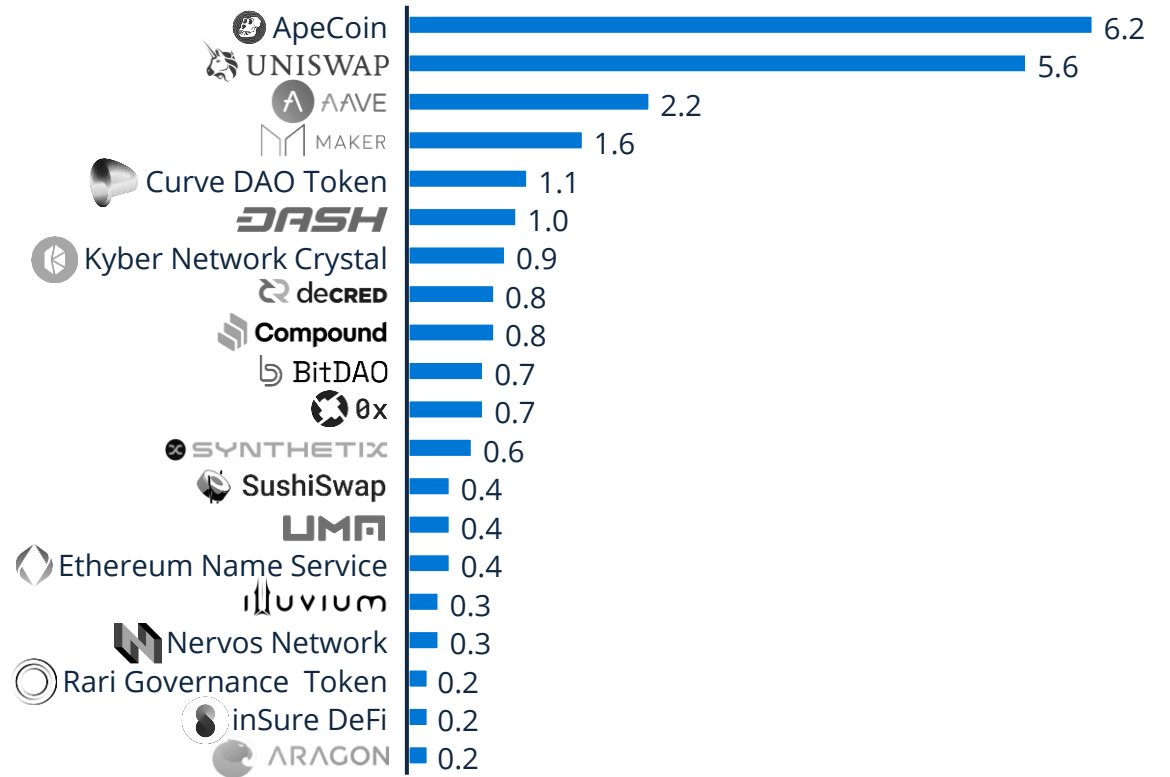
### DAO<sup>(2)</sup> comparison to traditional company

	Traditional Corporations	DAOs <sup>(2)</sup>
Ownership	Permissioned	Permissionless
Governance	Costly	Frictionless
Accounting	Opaque	Transparent
Discourse	Private	Public



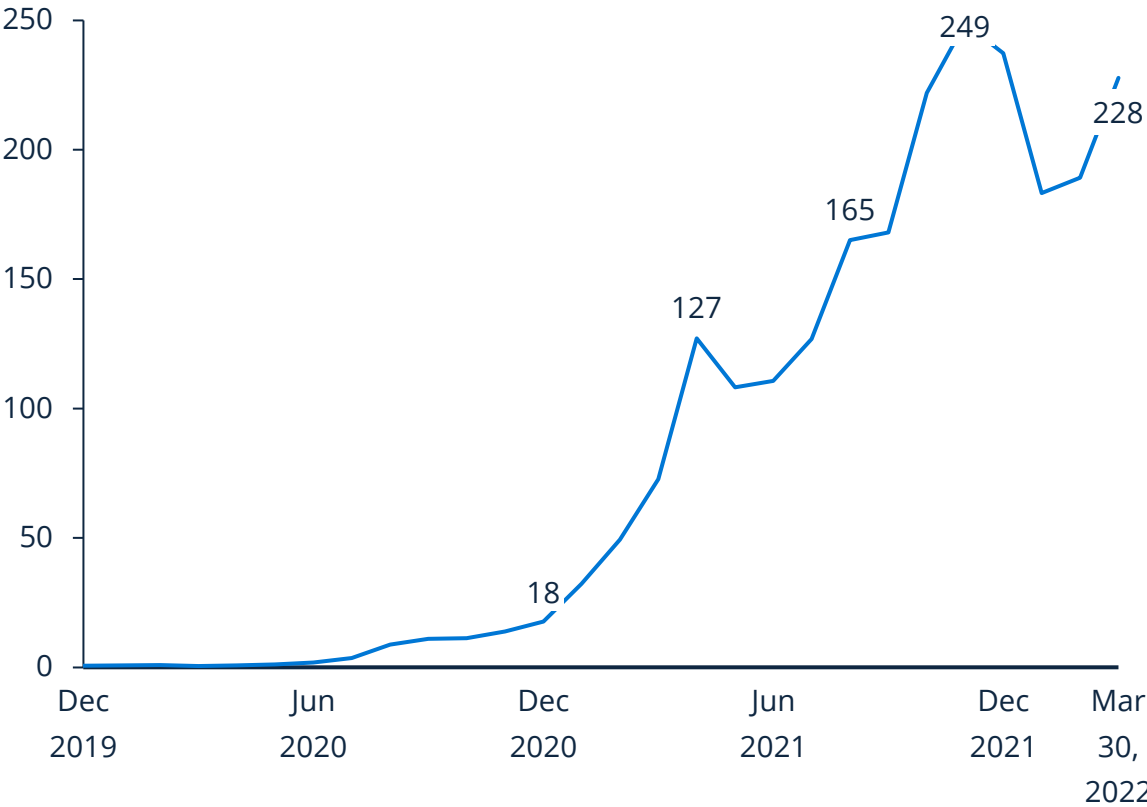
- Decentralized crypto exchange founded in 2019
- 60% of genesis supply allocated to early community members
- US\$5.6 billion in UNI token market cap
- >US\$ 884 billion in trade volume
- >250,000 unique addresses

### Top 20 DAO<sup>(2)</sup> Tokens<sup>(3)</sup> by market capitalization in US\$ billion in April 2022<sup>(4)</sup>

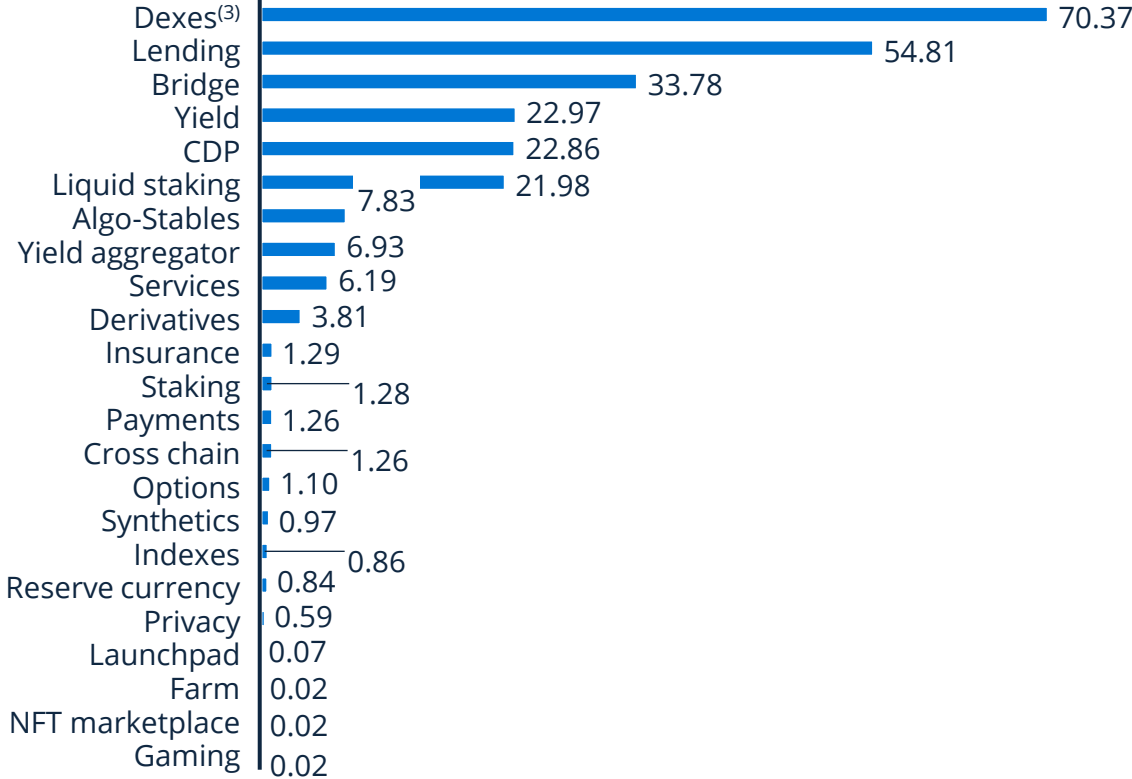


With over US\$200 billion in value, a significant amount of money is already being moved within DeFi<sup>(1)</sup> applications

Global TVL<sup>(2)</sup> across multiple DeFi<sup>(1)</sup> blockchains in US\$ bn



Global TVL<sup>(2)</sup> per segment across DeFi<sup>(1)</sup> blockchains in US\$ bn in March 2022

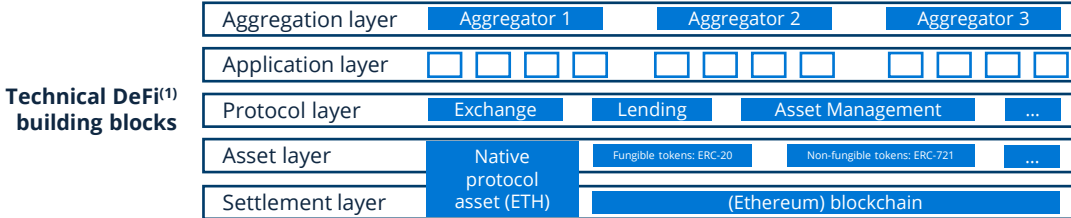


99 **Notes:** (1) Decentralized Finance (2) Total value locked represents the dollar value of all tokens locked in the smart contract of a given DeFi protocol (is widely used as growth tracker in the DeFi ecosystem)  
 (3) Decentralized exchange (DEX)  
**Sources:** DeFi Llama

# Smart contracting platforms such as Ethereum (ETH) are the foundation for DeFi<sup>(1)</sup>, NFTs<sup>(2)</sup>, Stablecoins, and other connected use cases













## Smart contracts as DeFi<sup>(1)</sup> foundation

- The backbone of all DeFi<sup>(1)</sup> protocols and applications is smart contracts (asset and settlement layer):



- Smart contracts are a collection of code and data that runs on a blockchain. They enable the automatic execution of agreements between parties, reduce counterparty risk, and ensure the trustless exchange (i.e, one without the need for intermediaries) of value and information.
- The Ethereum blockchain is the most significant enabler of smart contract-based services. Unlike Bitcoin, Ethereum contains a scripting language that enables users to build applications with the Ethereum Virtual Machine (EVM)<sup>(3)</sup>.
- NFTs are minted through smart contracts that assign and manage their ownership and transferability.

## Examples of Ethereum applications

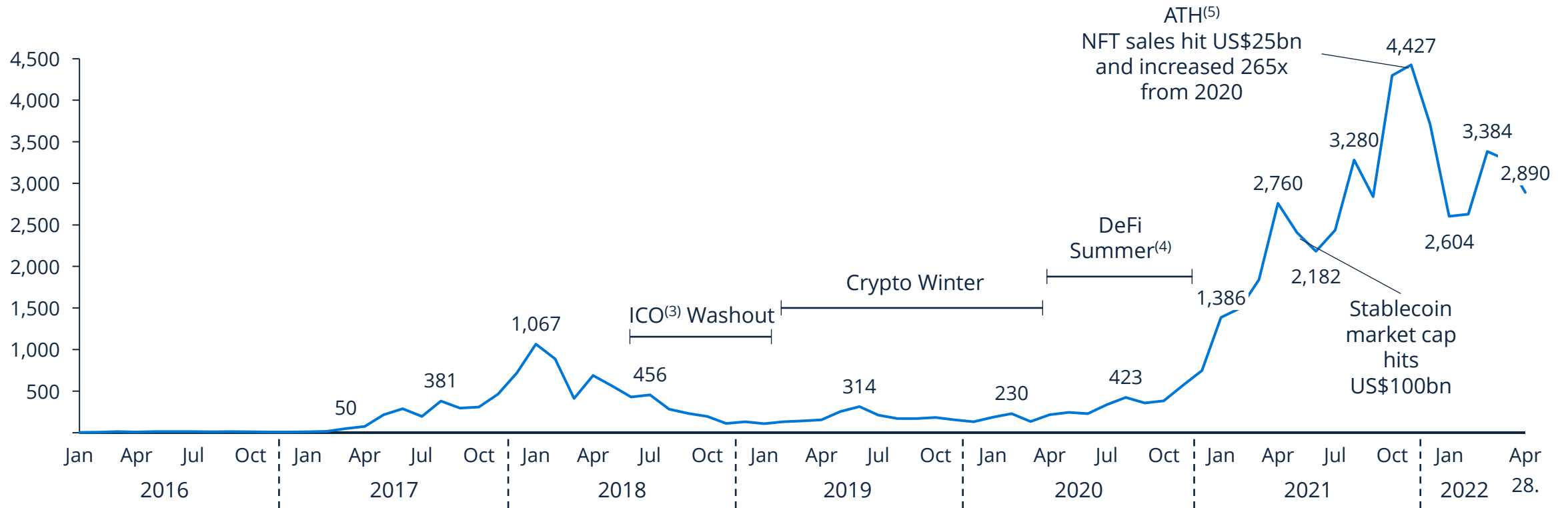
Non-Financial	Semi-Financial	Financial
 <p><b>File Storage</b> With a decentralized storage system, individuals can rent out their hard drives.</p>	 <p><b>Identity &amp; Reputation Systems</b> Registration systems are structured similar to domains.</p>	 <p><b>Sub-Currencies</b> Token systems can easily be made to represent assets such as USD.</p>
 <p><b>Cloud Computing</b> Users can proof and ask other users to proof computations.</p>	 <p><b>Wills</b> A person's desire for post-mortem asset distribution can be reliably documented.</p>	 <p><b>Financial Derivates</b> Instead of a single issuer, there is a decentralized market of speculators.</p>
 <p><b>Online Voting</b> Digital assets can be sent to the ICO smart contract.</p>	 <p><b>Data Feeds</b> Financial contracts are based on differences with decentralized data feeds.</p>	 <p><b>Hedging Contracts</b> Ethereum is held in escrow and provides security to both contract parties.</p>
 <p><b>Decentralized Governance</b> Tokens are automatically sent to the user's wallet.</p>	 <p><b>Prediction Markets</b> Decentralized prediction markets have more transparent odds.</p>	 <p><b>Saving Wallets</b> Funds can be placed in banks and banks can grant or deny the ability to access funds.</p>

100 **Notes:** (1) Decentralized Finance (2) Non-fungible Token (3) Ethereum has been nicknamed the global computer, as it allows for the global transfer of data and information

**Sources:** FT Partners Research, Center for Innovative Finance University of Basel

As DeFi<sup>(1)</sup>, NFTs<sup>(2)</sup>, and Stablecoins went mainstream, the value of Ethereum soared to new heights at the end of 2021

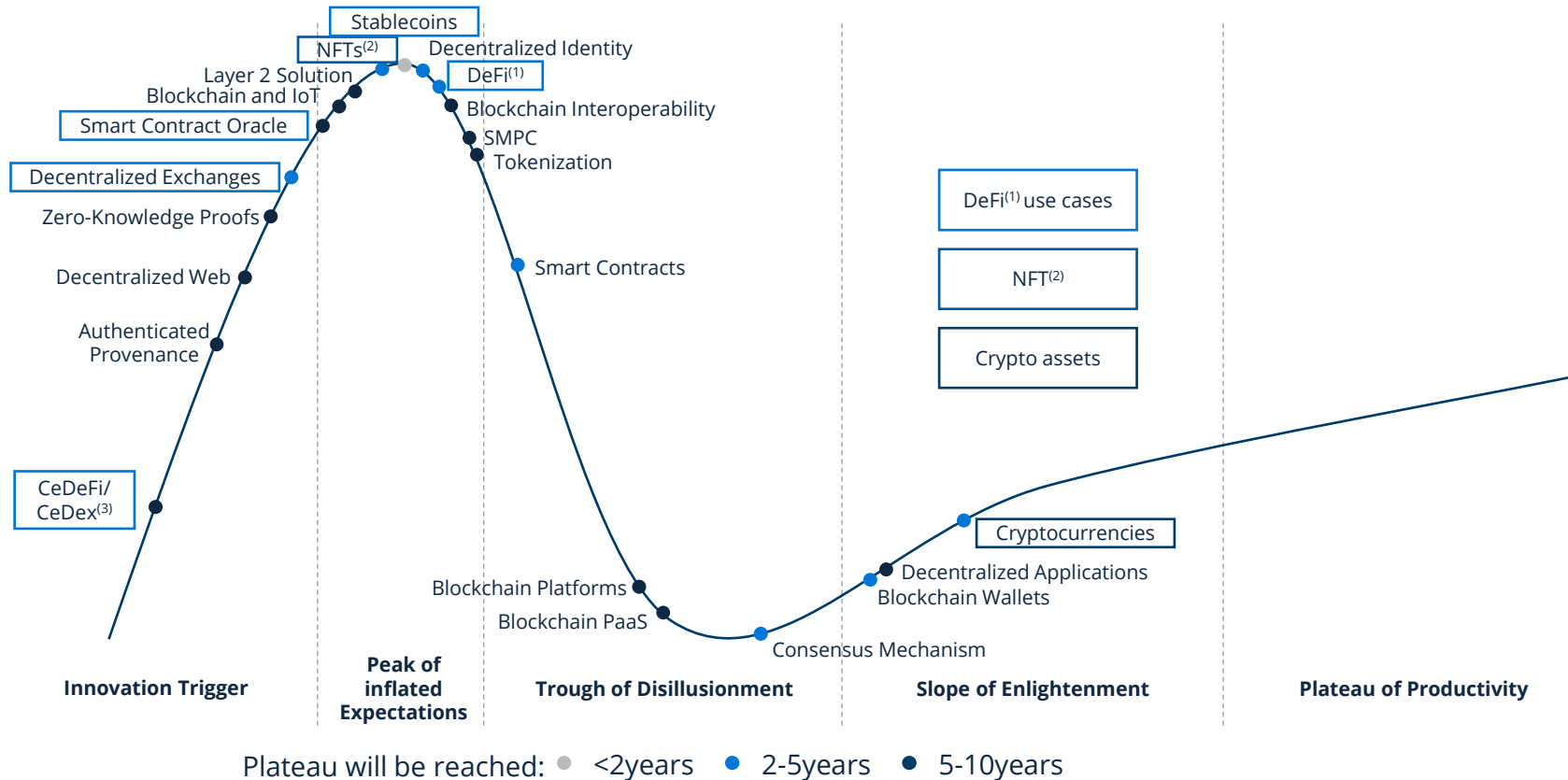
### Ethereum (ETH) price in US\$



101 **Notes:** (1) Decentralized Finance (2) Non-fungible Token (3) Initial Coin Offering (4) DeFi initiative took off in the summer of 2020, when the COMP token was introduced. By rewarding farmers in COMP, yields could be increased, and token holders were able to participate in governance. In response to other protocols mimicking DeFi's concept, users piled into DeFi, token prices soared, and DeFi activity increased strongly. (5) All-time high  
**Source:** ARK Invest, CoinGecko

The Blockchain Hype Cycle shows crypto assets as most advanced whereas DeFi<sup>(1)</sup> use cases and NFTs<sup>(2)</sup> are still in a rather early stage of development

### Gartner Hype Cycle for Blockchain 2021



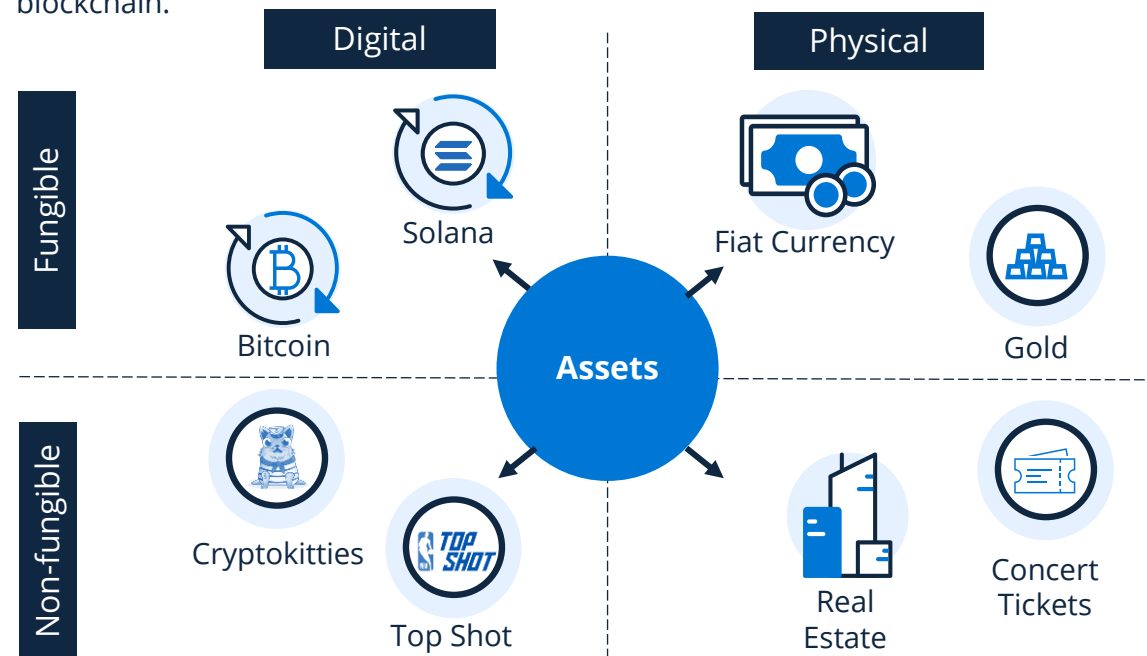
### DeFi<sup>(1)</sup> use cases explained

- **CeDeFi/CeDex<sup>(3)</sup>:** A combination of traditional centralized financial organizations with mature DeFi<sup>(1)</sup> applications can create CeDeFi<sup>(3)</sup> offerings.
- **Decentralized Exchanges:** These offer buying and selling of digital assets without an intermediary organization.
- **Smart Contract Oracle:** Smart contracts are still restricted by their limited capacities. Oracles are data feeds from external systems that feed vital information into blockchains.
- **Stablecoins:** To overcome issues of volatility, their prices are pegged to a crypto-currency, fiat money, or to commodities.

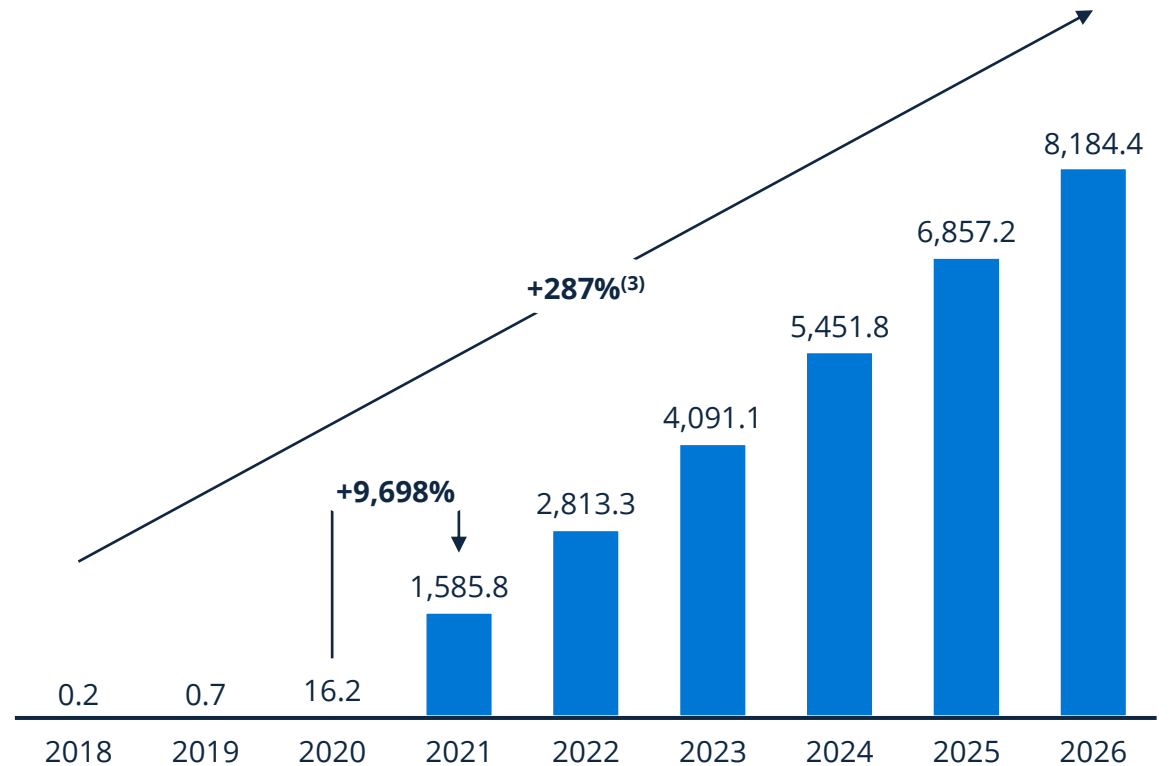
# As DeFi<sup>(1)</sup> revolutionizes the internet-based financial system, NFTs<sup>(2)</sup> disrupt the world of art, music, and retail

## What is a non-fungible token (NFT)?

A non-fungible token is a unique, cryptographically secured identifier that represents ownership of a digital asset, such as art, music, or a collectible on a blockchain.

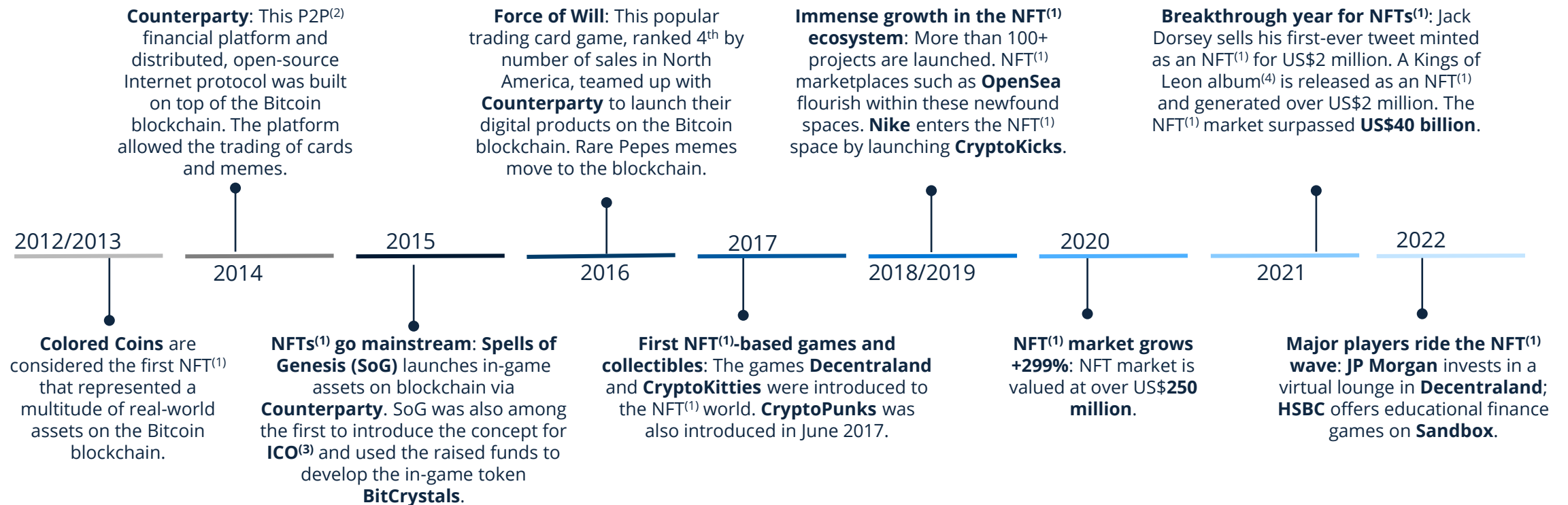


## Global NFTs<sup>(2)</sup> revenue forecast in US\$ million



# The concept of NFTs<sup>(1)</sup> emerged in 2012, but its breakthrough year came in 2021 with a market value of US\$40 billion

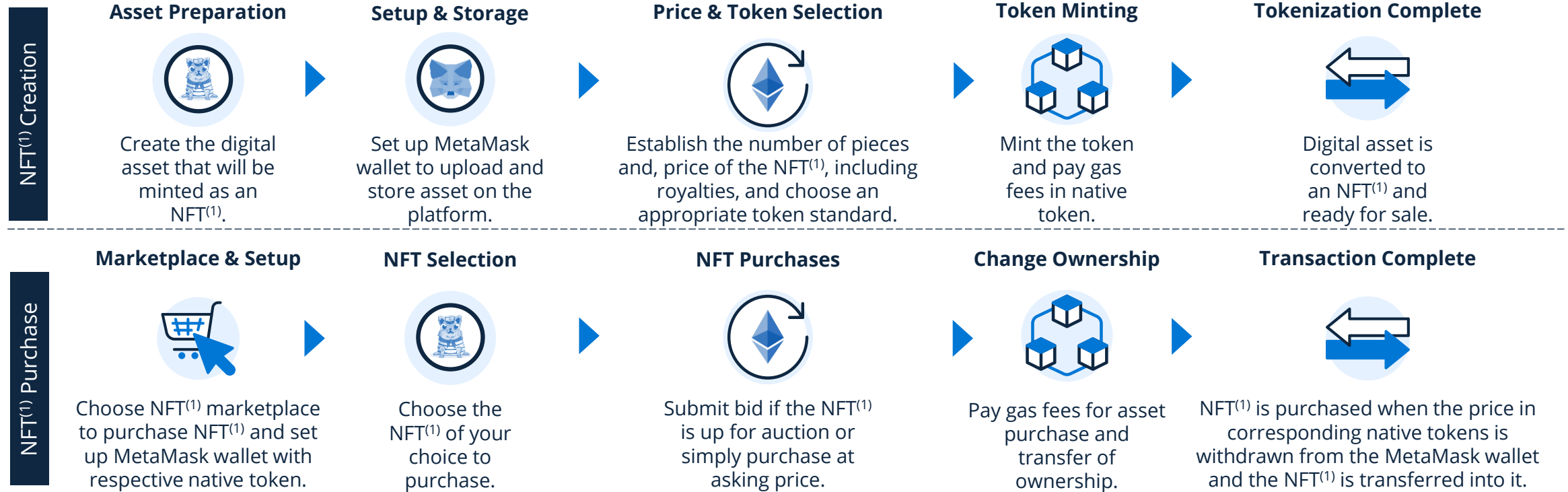
## Timeline of events leading to the rise of NFTs<sup>(1)</sup>





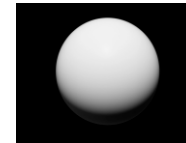
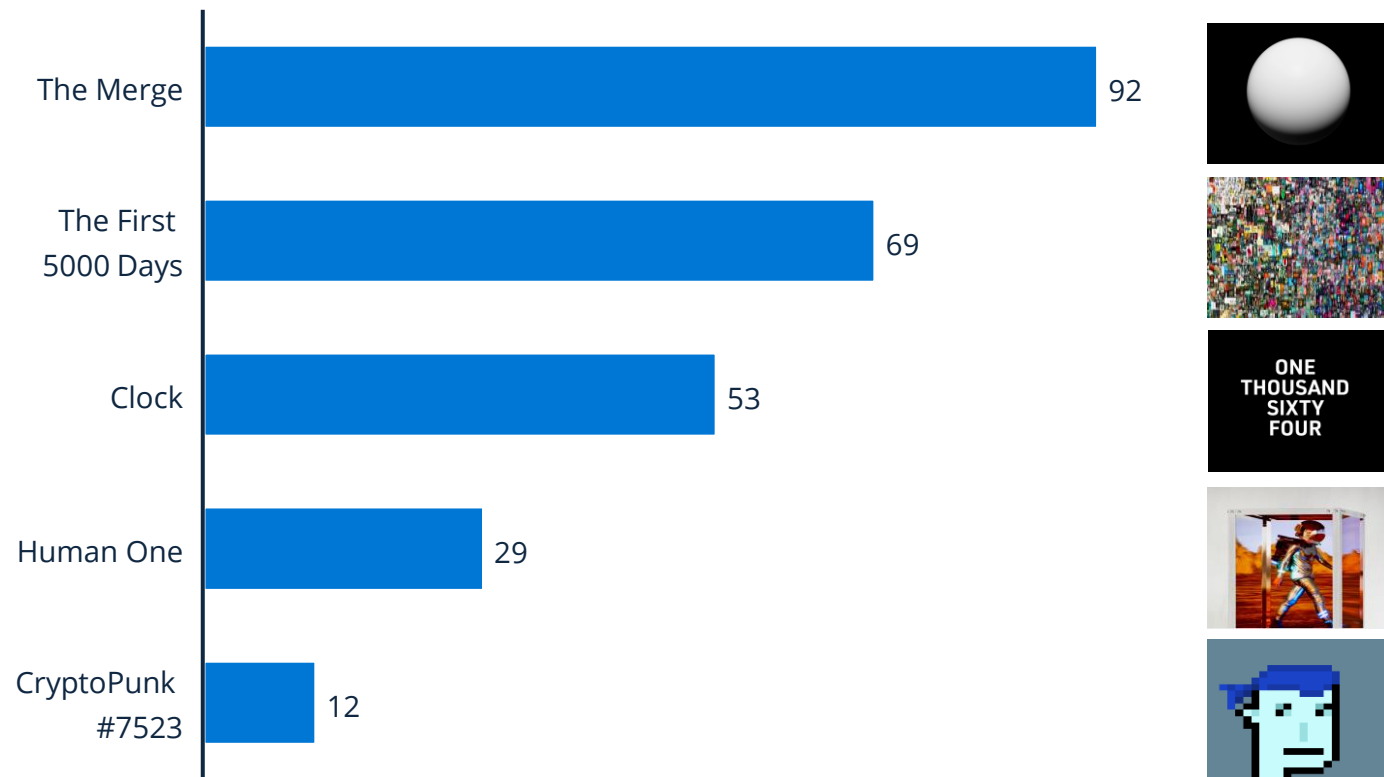
# NFTs<sup>(1)</sup> are tradable decentralized digital assets minted on the blockchain network

## Creating and purchasing an NFT<sup>(1)</sup>



# Attractive prices and better customer reach makes NFT<sup>(1)</sup> marketplaces a new haven for popular artists

Top-5 most expensive NFTs<sup>(1)</sup> sold in US\$ million<sup>(2)</sup>



The Merge is a dynamic NFT<sup>(1)</sup> collectible created by the famous digital artist Pak. The asset represents a collection of 'masses' that grew large based on the value spent by buyers. The final creation was an amalgamation of all these masses that was sold at US\$91.8 million.



This compilation of artworks by Beeple was sold for a record-breaking sum of US\$69 million during the first-ever digital art auction by the auction house Christie's.



Clock was created by Pak and Julian Assange to assist with the controversial WikiLeaks founder's legal fees. Assange has been imprisoned in the UK for several years, and the Clock is a simple counter which displays the number of days he has spent in prison.



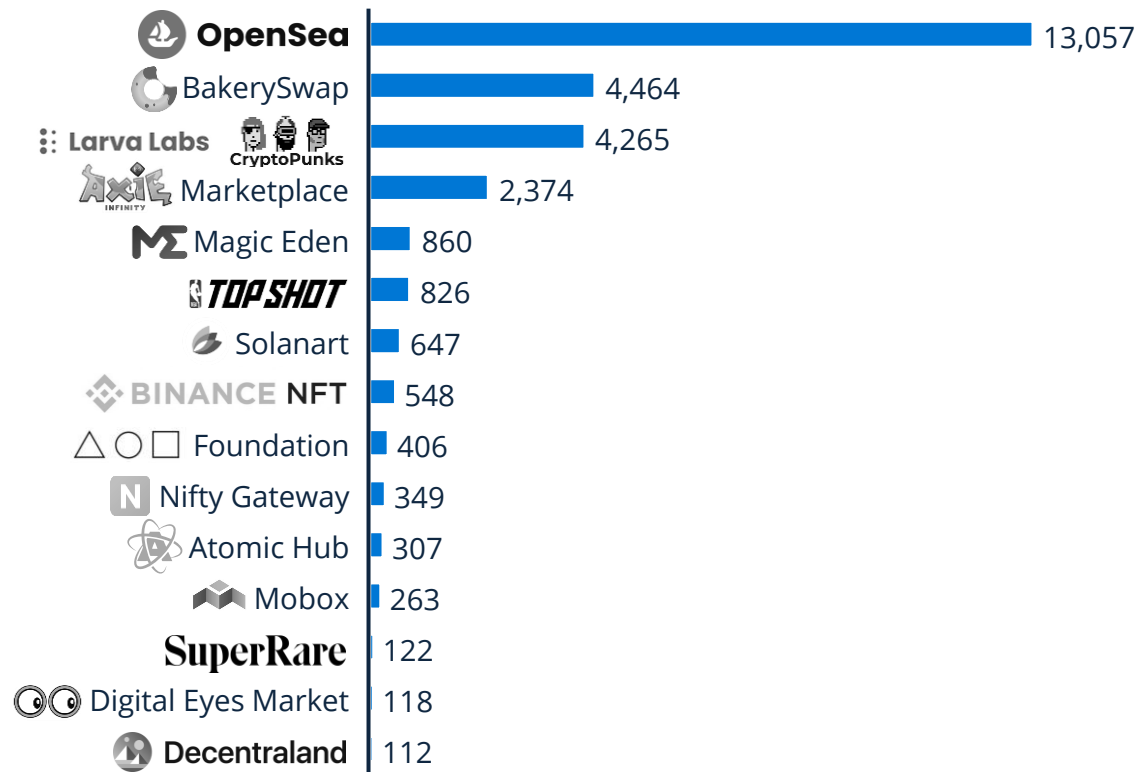
This is yet another creation by Beeple. Compared to most NFTs<sup>(1)</sup> that are exclusively digital, Human One is a hybrid that combines both physical (polished aluminum, mahogany wood) and digital elements (four video screens).



CryptoPunks were introduced in June 2017 when 10,000 randomly generated punks, which accounted to 127,000 ETH<sup>(3)</sup>, were given away.

# OpenSea is by far the largest peer-to-peer marketplace for NFTs<sup>(1)</sup> by volume

## Top-10 NFT<sup>(1)</sup> marketplaces by sales volume in US\$ million 2021



## OpenSea as NFT<sup>(1)</sup> marketplace example



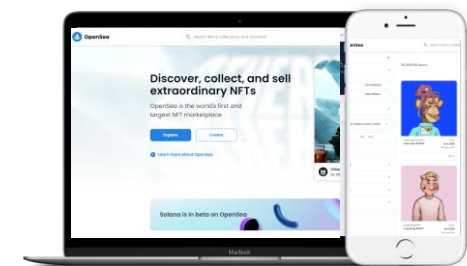
- Founded in 2017 as a peer-to-peer marketplace for NFTs<sup>(1)</sup>, rare digital items, and crypto collectibles
- Offers platform for users to create their own marketplace for NFTs<sup>(1)</sup>
- Its API enables developers to search for assets, collections, users, and more
- In addition to the Ethereum-based exchange, OpenSea offers a gas-free exchange based on the polygon protocol with multi-chain support

### Key metrics 2021:

Revenue: US\$326 million

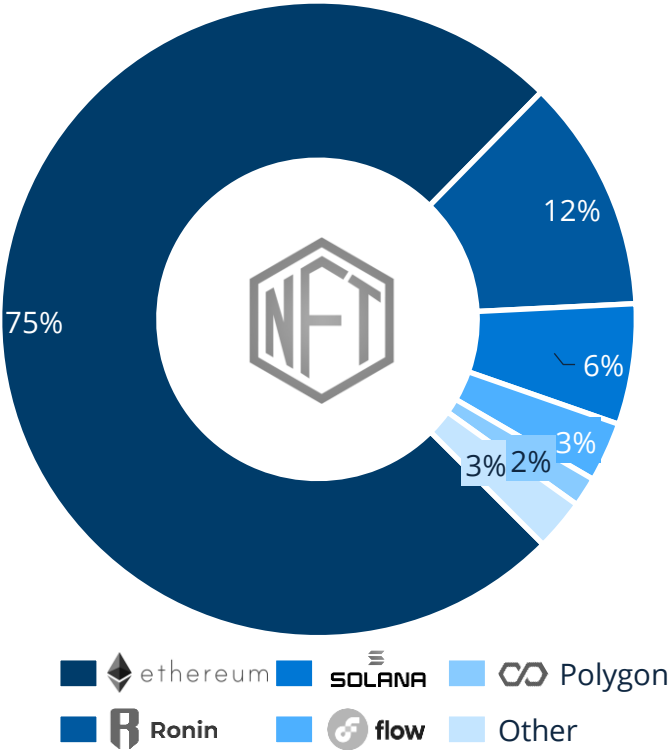
Users: 900,206

ARPU: US\$363

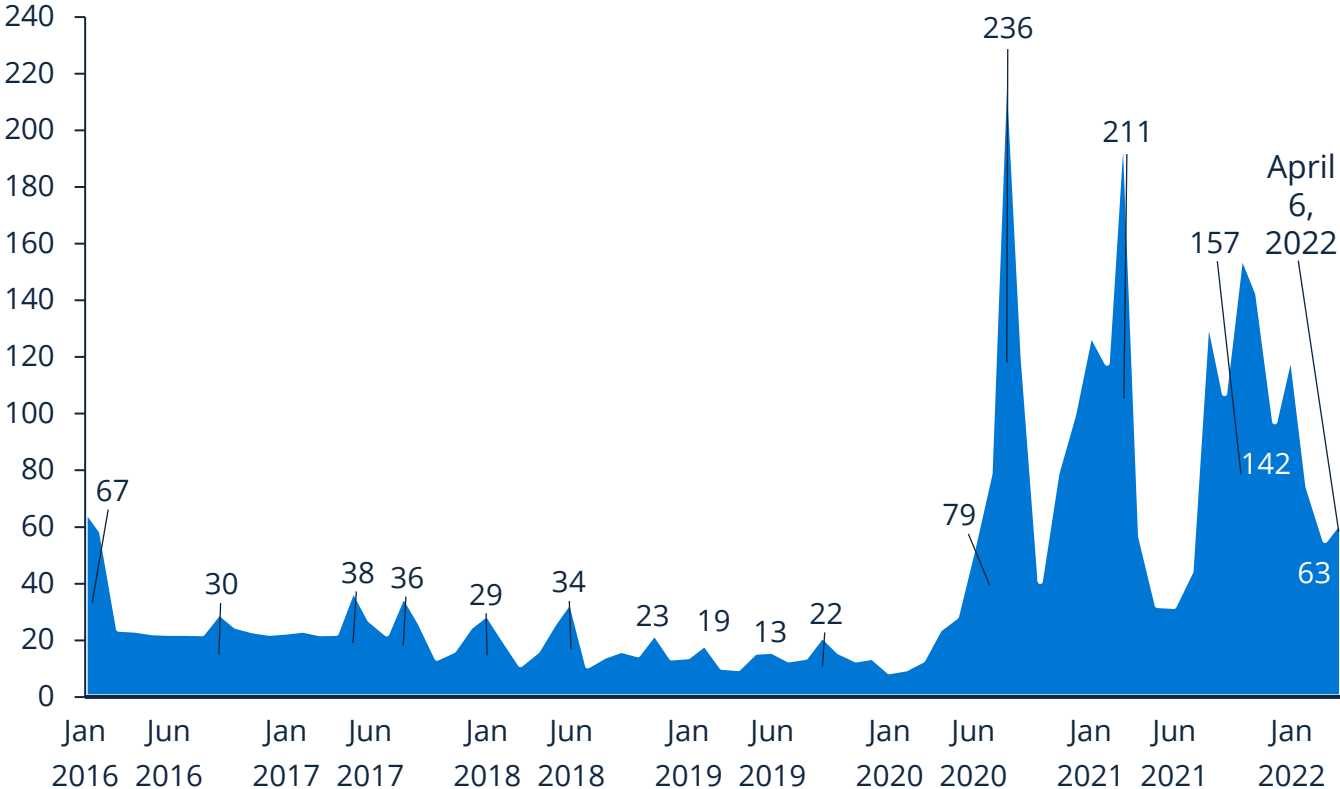


Ethereum facilitates the majority of all NFT<sup>(1)</sup> sales; however, its average gas prices<sup>(2)</sup> have also been rising over the years

Share of all-time NFT<sup>(1)</sup> sales volume by blockchains













Average gas price<sup>(2)</sup> of Ethereum (Gwei<sup>(3)</sup>)



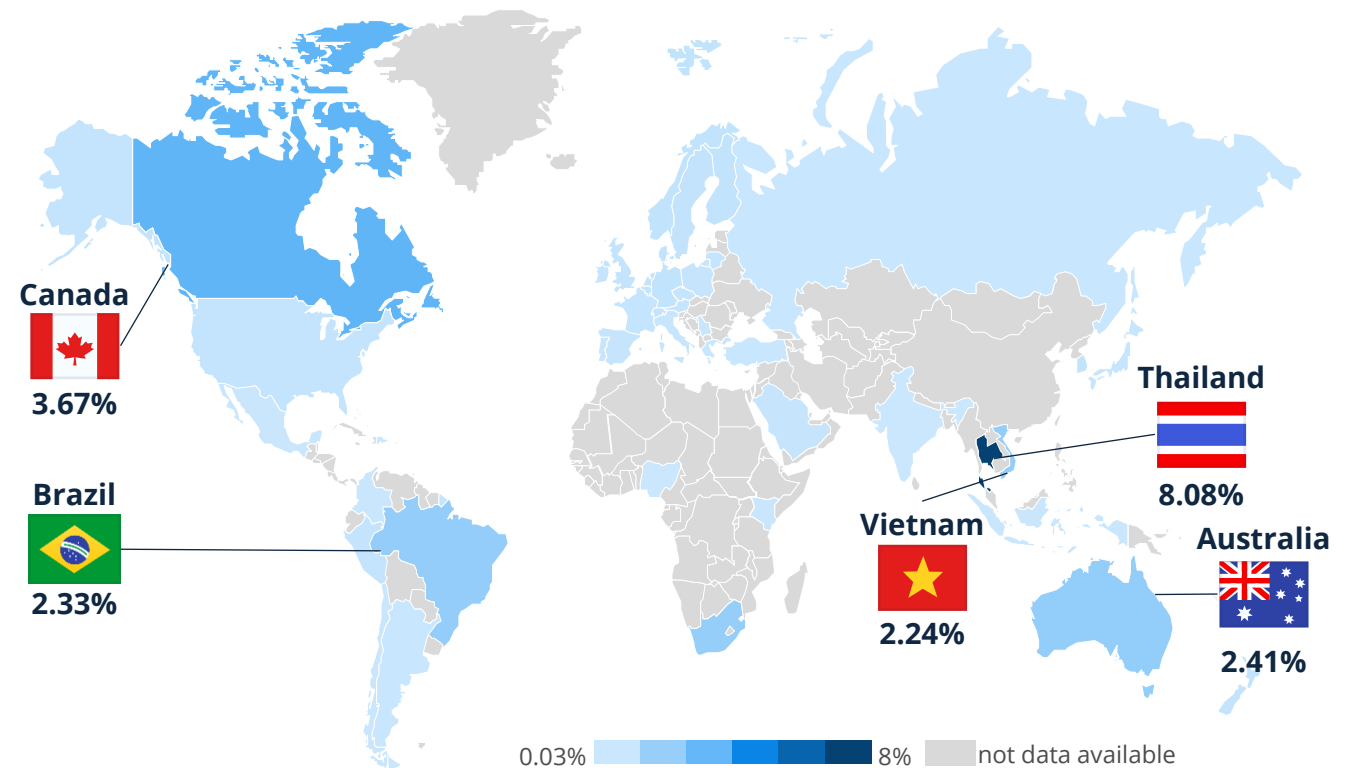
108 **Notes:** (1) Non-fungible Token (2) Gas refers to the fee, or pricing value, required to successfully conduct a transaction or execute a contract on the Ethereum blockchain platform  
 (3) Gwei is a small unit of the Ethereum network's Ether (ETH)  
**Sources:** NonFungible; EtherScan.io; Cryptoslam.io

# NFTs<sup>(1)</sup> are gaining significant traction among certain Asian countries such as Thailand, China, and Vietnam

## Top-10 countries by NFT<sup>(1)</sup> users in 2021

Country		Users (millions)
Thailand		5.65
Brazil		4.99
United States		3.81
China		2.68
Vietnam		2.19
India		1.50
Canada		1.40
Indonesia		1.25
Germany		1.23
South Africa		1.23

## NFTs<sup>(1)</sup> user penetration rate<sup>(2)</sup> in 2021



# NFT<sup>(1)</sup> financialization was brought about by advancements in DeFi<sup>(2)</sup> services and the convergence of its concepts in the NFT<sup>(1)</sup> market

## The NFT<sup>(1)</sup> financialization landscape

### NFT<sup>(1)</sup> Lending

**P2P<sup>(3)</sup> Lending:** Borrowers and sellers can negotiate loan terms.

**Liquidity Pool-based Lending:** This lending model enables NFT<sup>(1)</sup> holders to put their NFTs<sup>(1)</sup> as collateral in the liquidity pool and take out permissionless loans. Lenders earn fees for providing liquidity.

**DAO-to-DAO<sup>(3)</sup> Lending:** Gaming guilds can lend or lease their assets to emerging guilds.



### NFT<sup>(1)</sup> Pricing

**Machine Learning-based Pricing:** Data analysis and machine learning technologies are used to derive a value range for any NFT<sup>(1)</sup> based on its historical trading data.

**Time-weighted Average Price (TWAP) :** JPEG'd has built their customized floor TWAP for NFTs<sup>(1)</sup> on Chainlink.

**Peer-to-Peer Pricing:** Reward incentives and curated committees are used to directly appraise NFT<sup>(1)</sup> values or make market-based valuation predictions.



### NFT<sup>(1)</sup> Rental

**Collateral-backed Rental:** Renters deposit assets as collateral managed by protocol.

**Wrapped NFT<sup>(1)</sup> + Custody by Marketplace:** Renters pay rent to receive a wrapped NFT<sup>(1)</sup> whereas lenders lock their NFT<sup>(1)</sup> into the protocol and receive rent.

**Expirable Dual-Role NFT<sup>(1)</sup>:** Renters assume the role of a user and the NFT<sup>(1)</sup> automatically expires when the rental period ends.



### NFT<sup>(1)</sup> Fractionalization

**Indexing:** A floor price index is established by fractionalizing similarly priced NFTs<sup>(1)</sup> from the same collection into fungible tokens.

**Collection:** The creation of this product resembles an index fund and buckets different NFTs<sup>(1)</sup> into the fund.



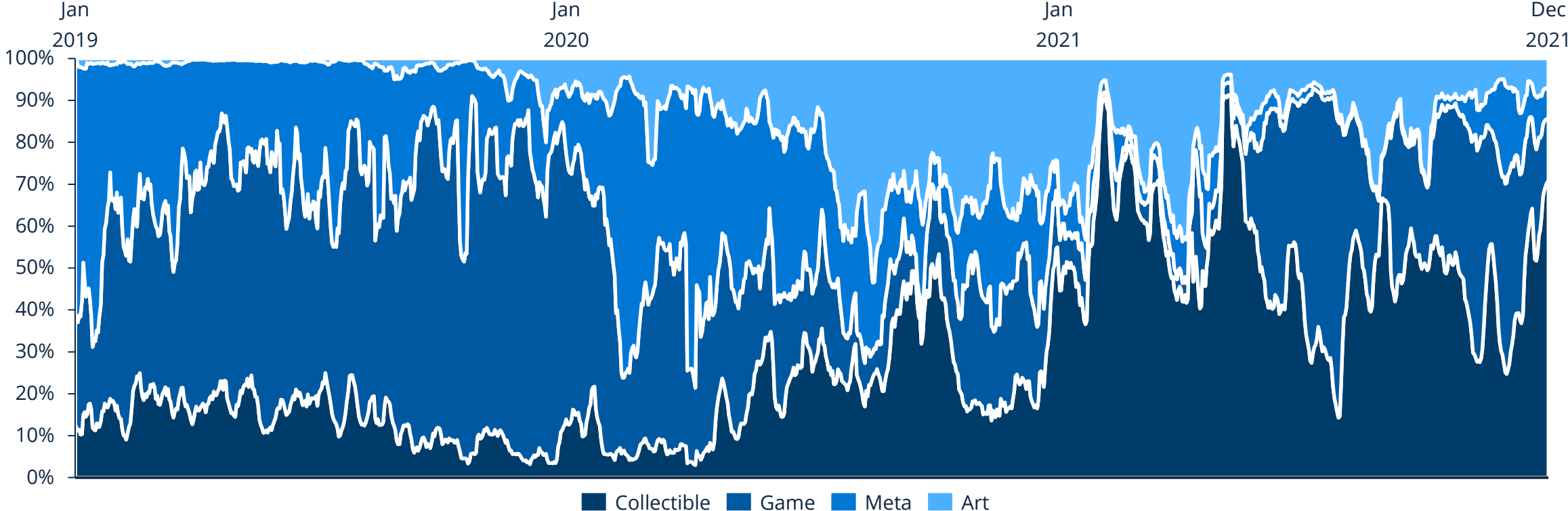
### Aggregators

**Aggregation:** Its end goals are lower gas fees and better prices across marketplaces: Genie.xyz and Gem.xyz are frontrunners in the space.



Currently, collectibles and art account for nearly 80% of the NFT<sup>(1)</sup> market value, but demand for gaming and virtual worlds could rise in the near future

**NFT<sup>(1)</sup> segment share from total sales volume of segments<sup>(2)</sup>**

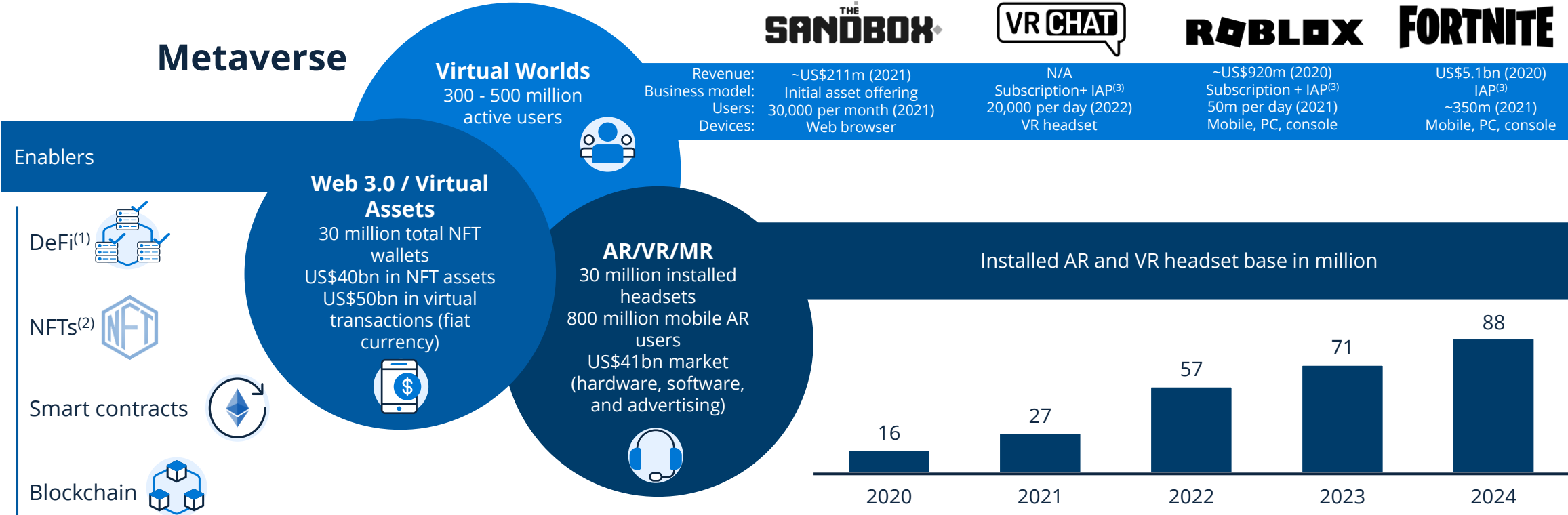


111 | Notes: (1) Non-fungible Token (2) Only covering NFTs based on the Ethereum network. DeFi and Utilities were excluded from the original sourced data.

Sources: Nonfungible

# Web 3.0, DeFi<sup>(1)</sup>, and NFTs<sup>(2)</sup> come altogether at the intersectional concept of the Metaverse: virtual worlds focused on social connection

## Intersection of the Metaverse



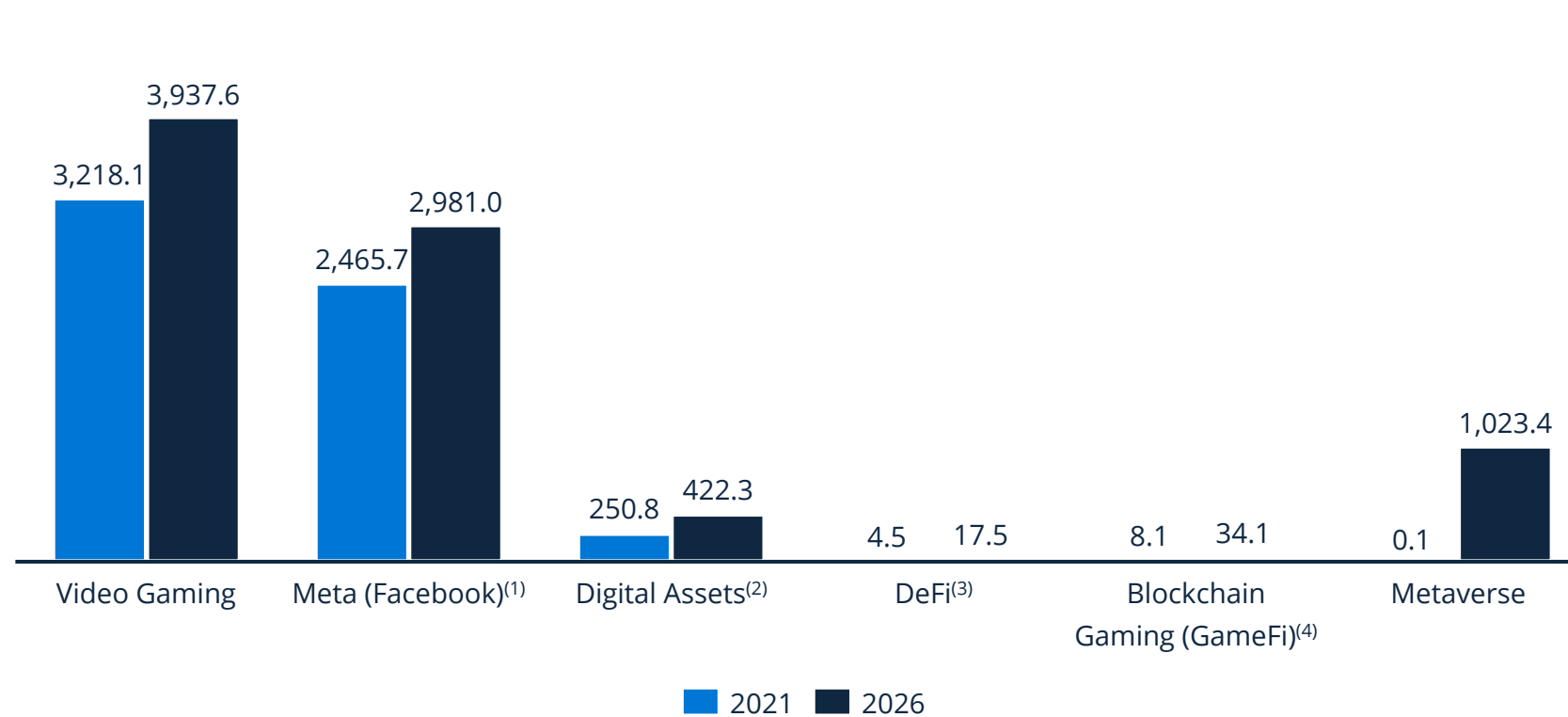
112 | Notes: (1) Decentralized Finance (2) Non-fungible Token (3) In-App-Purchase

Sources: BCG, Artillery Intelligence, Nonfungible, Company information, Binance research

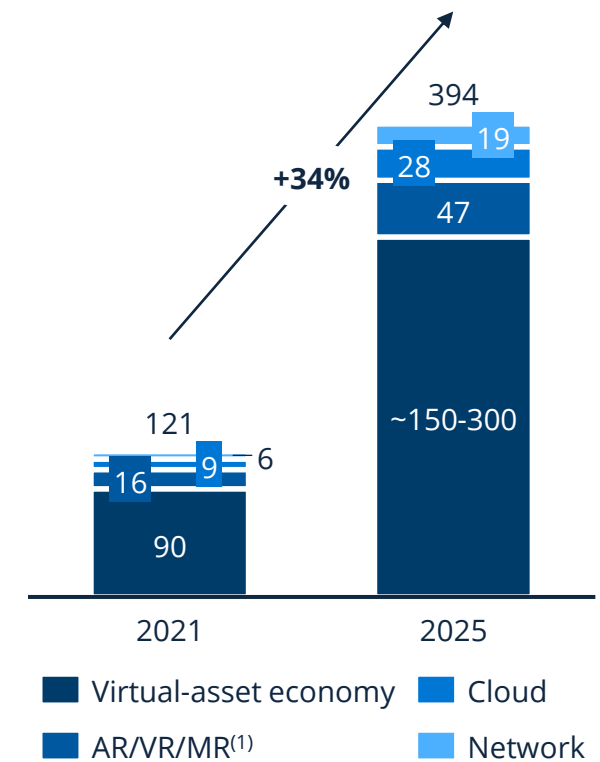


# All blockchain-related activities are growing quickly but are still small and years away from mass adoption

User numbers of selected metaverse and blockchain connected areas in million



Metaverse revenue in US\$ billion



113 | Notes: (1) Only includes Facebook users – own estimation, not to compare with Meta Platforms Inc. self-reported MAUs (2) Including cryptocurrencies and NFTs (3) Decentralized Finance (4) MAUs

Sources: Statista Advertising & Media Outlook 2022, BCG, Artillery IntelligenceWeAreSocial, Greyscale, Nonfungible, PwC, Dune Analytics, Bloomberg Intelligence, Crypto.com, IDC, Two Circles, Gartner, DappRadar

## CHAPTER 3

# Gaming and the Metaverse: Will the evolution of gaming give rise to a new digital economy?

Originally released December 2022 (as Chapter 5)



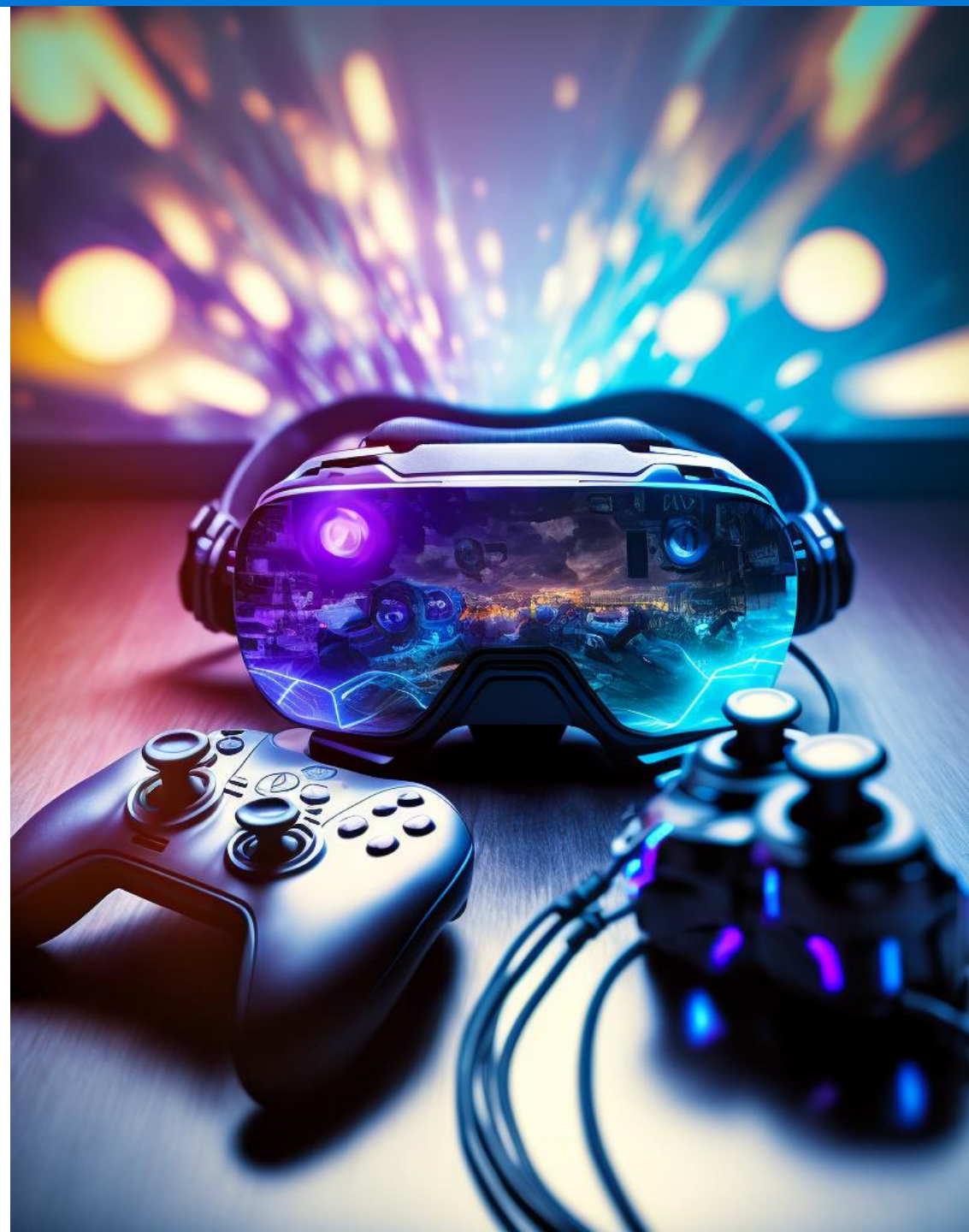
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Will the Metaverse change the way humans interact in both the physical & digital worlds? 147



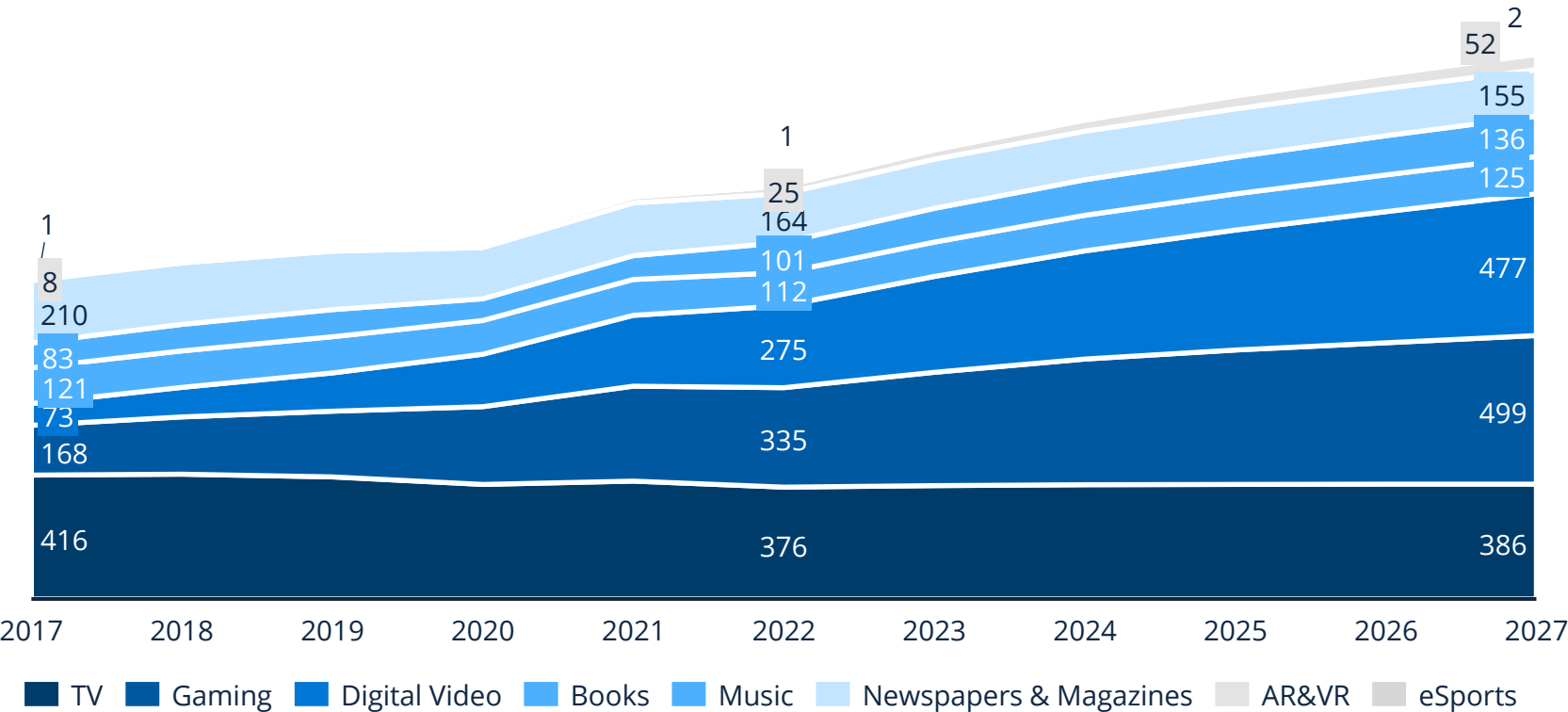
# Gaming isn't only for nerds anymore – with full speed towards a mainstream audience

Thanks to gaming's significant role in culture, entertainment, and technological growth, the gaming industry is one of the most interesting media sectors. In the next few years, it will become the highest-grossing media segment, overtaking TV and digital video. Even today, gamers outnumber the number of inhabitants in Europe and Africa combined. It is no longer a niche. Gaming progressed from the arcade boom to home consoles and PCs to online and mobile and is now becoming a new kind of immersive social gaming experience. This has been made possible above all by the smartphone and the easy accessibility of mobile gaming for everyone. As market potential and consumer demand increase, big tech is increasingly going full-stack next to incumbents in the sector. New technologies such as AR&VR are driving the future vision of total immersive gaming.



# Gaming is taking the lead over TV and Digital Video and will become the highest-grossing media segment by 2027

Global media segment revenue development in billion US\$



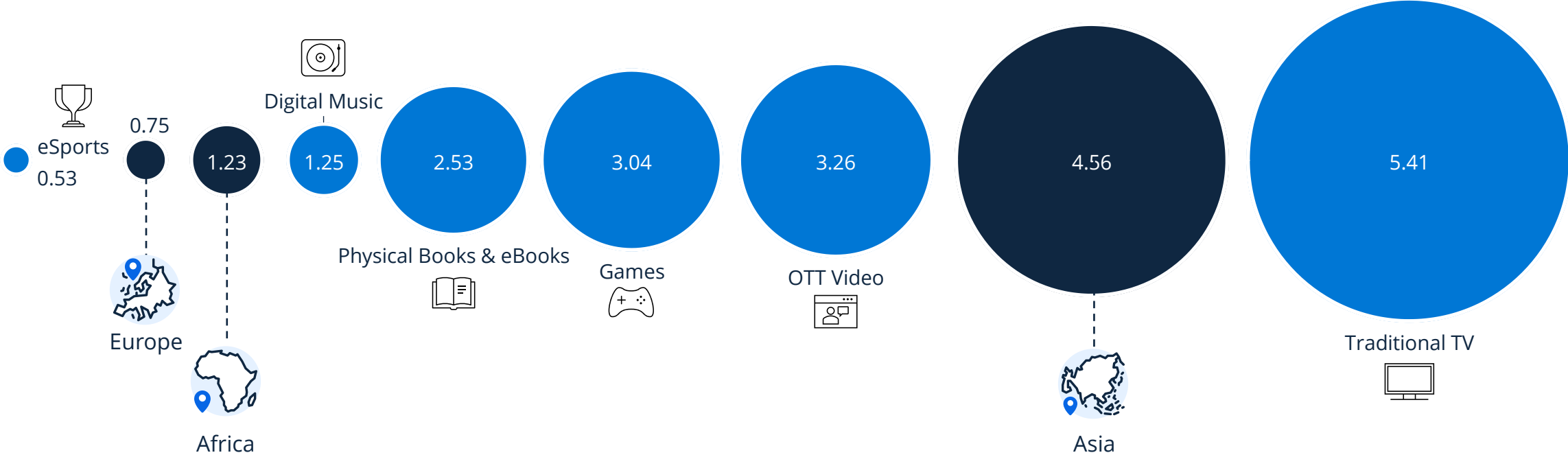
Media category CAGR 2017-2027

	Digital Video	+20.7%
	AR&VR	+20.0%
	eSports	+13.7%
	<b>Gaming</b>	<b>+11.5%</b>
	Music	+5.1%
	Books	+0.3%
	TV	-0.7%
	Newspapers & Magazines	-3.0%

117 | Notes: All categories include advertising revenues, except books  
Sources: Statista Advertising & Media Outlook 2022

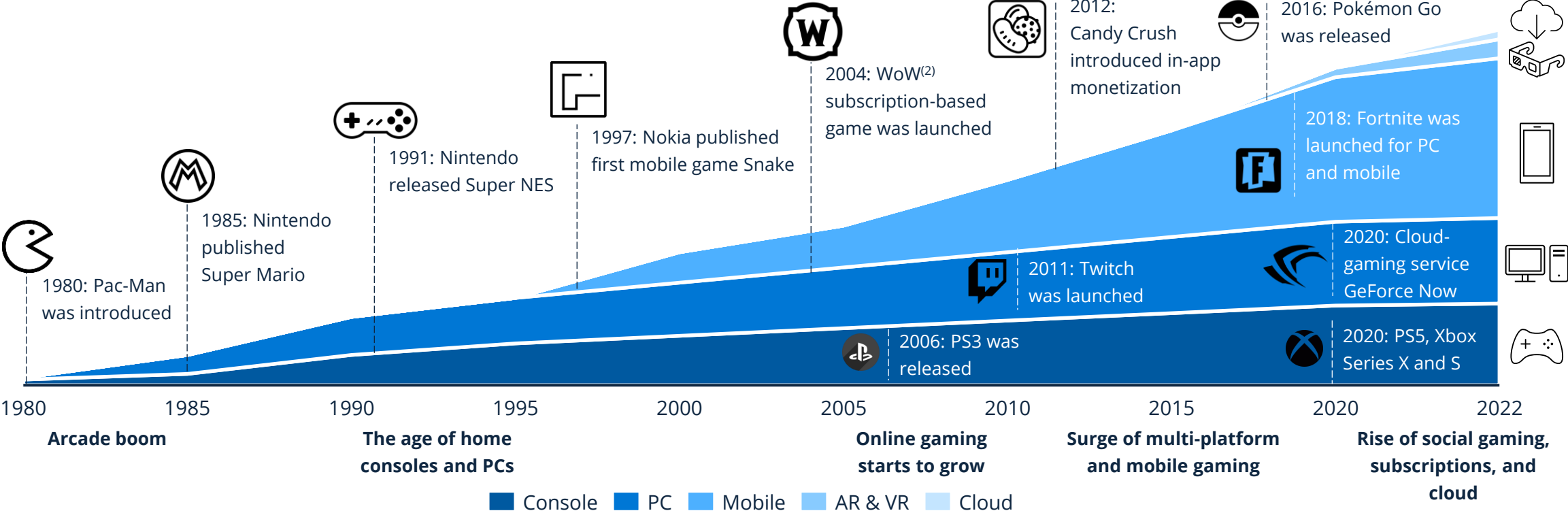
# Gamers outnumber the inhabitants of Europe and Africa combined

Number of users of selected media segments and population numbers of selected regions in millions in 2022



# Gaming started in the early 80s with the arcade boom and has shifted to social gaming as mobile gaming continues to increase its reach

Timeline for most prominent gaming developments<sup>(1)</sup>

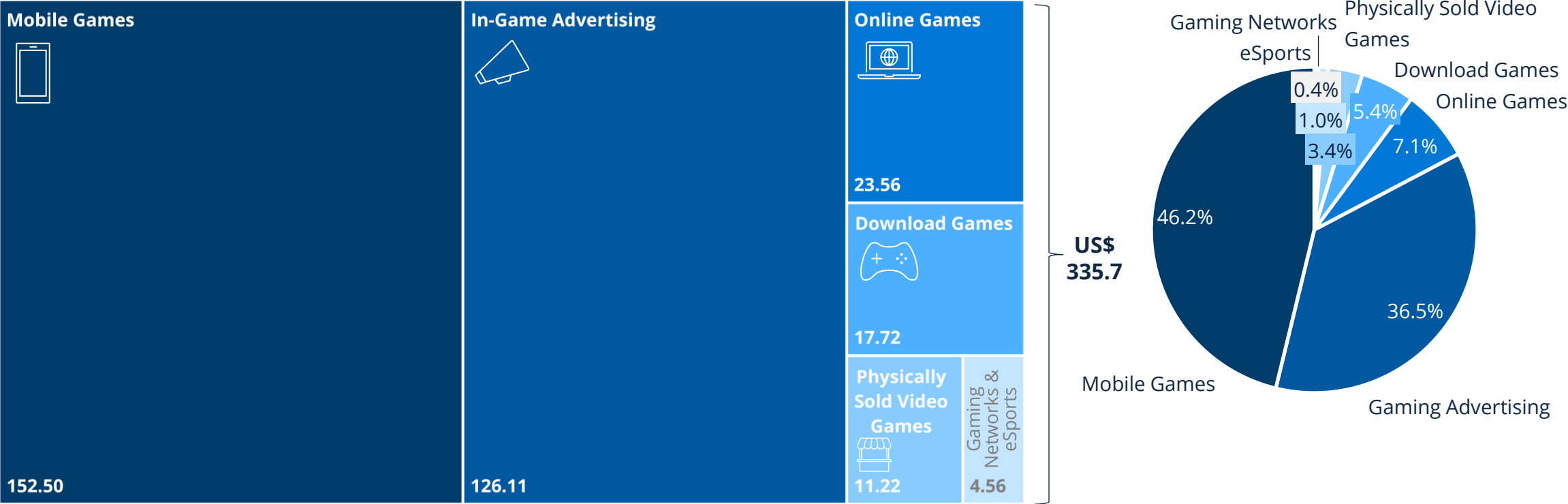


119 | Notes: (1) Size of shapes is not representing the exact total market size (2) World of Warcraft

Sources: Visual Capitalist; Activate Consulting; Company information

Owing to its easy access and high reach, the Mobile Gaming segment represents nearly 50% of today's entire Gaming market

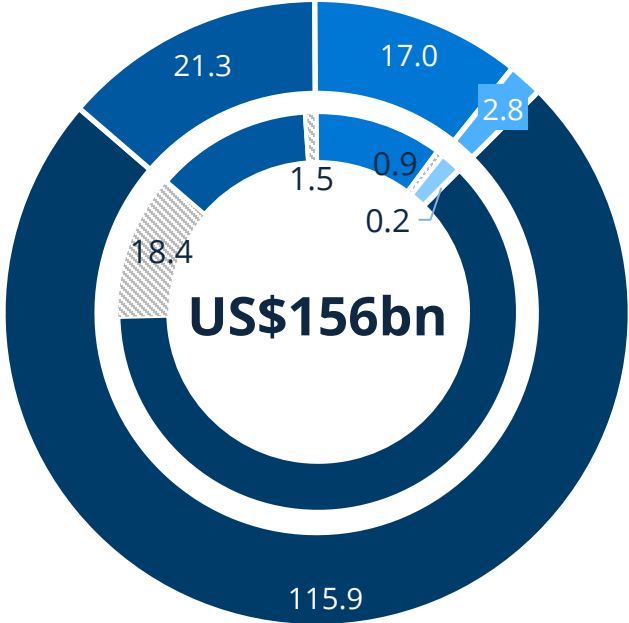
Global Gaming revenue by segment in billion US\$ and segment share of total market in 2022





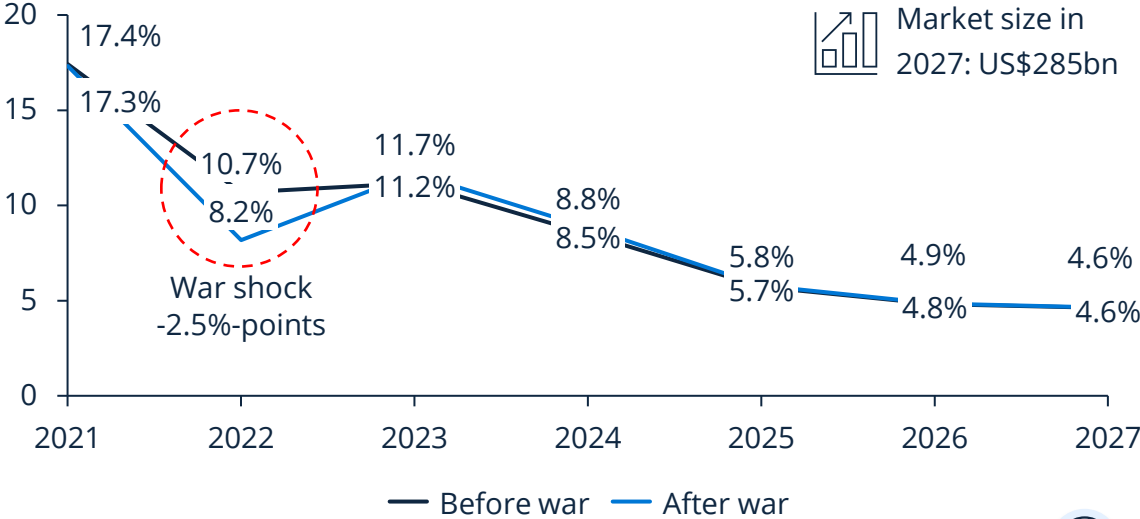
# COVID-19 boosted revenues in the video games market, whereas the Russia-Ukraine war only had a minor negative impact

Original and after COVID-19 global Gaming revenue in billion US\$ in 2020



- Mobile Games
- Download Games
- Covid impact
- Online Games
- Gaming Networks

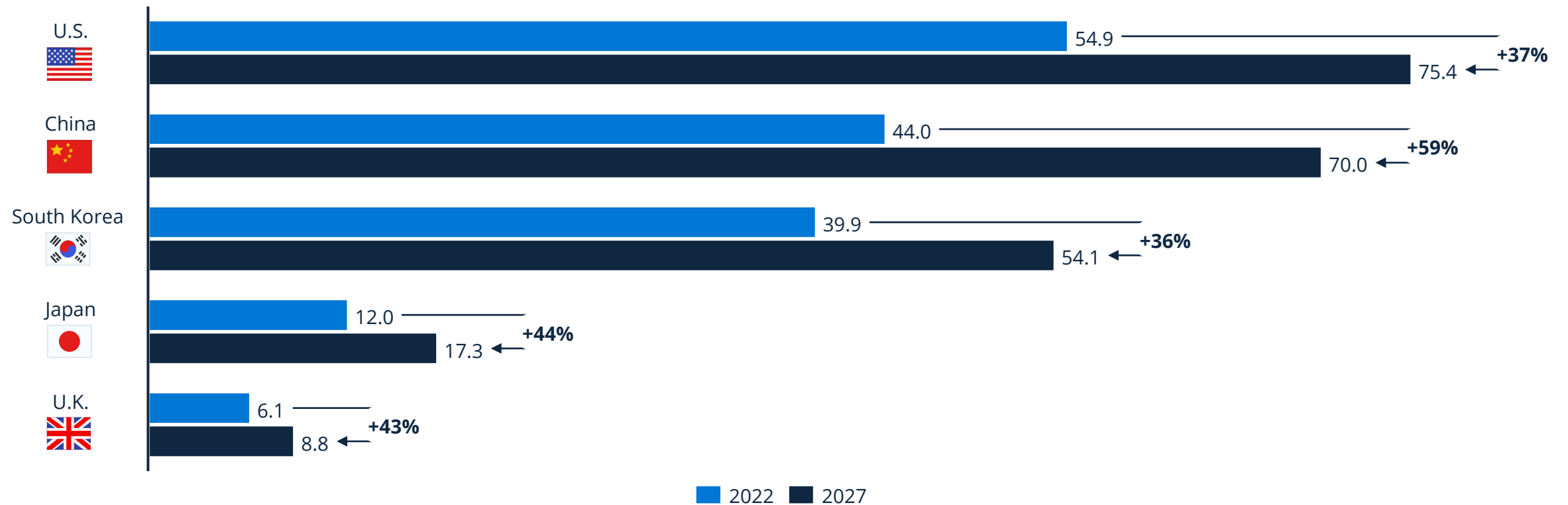
Growth rates and markets size before and after Russia-Ukraine war



Even though the market is suffering a decline in growth rates in 2022, the market is expected to recover quickly and even show higher growth in 2023. In the long run, the market will bounce back to its normal level, ending up with a market size of US\$285 billion in 2027.

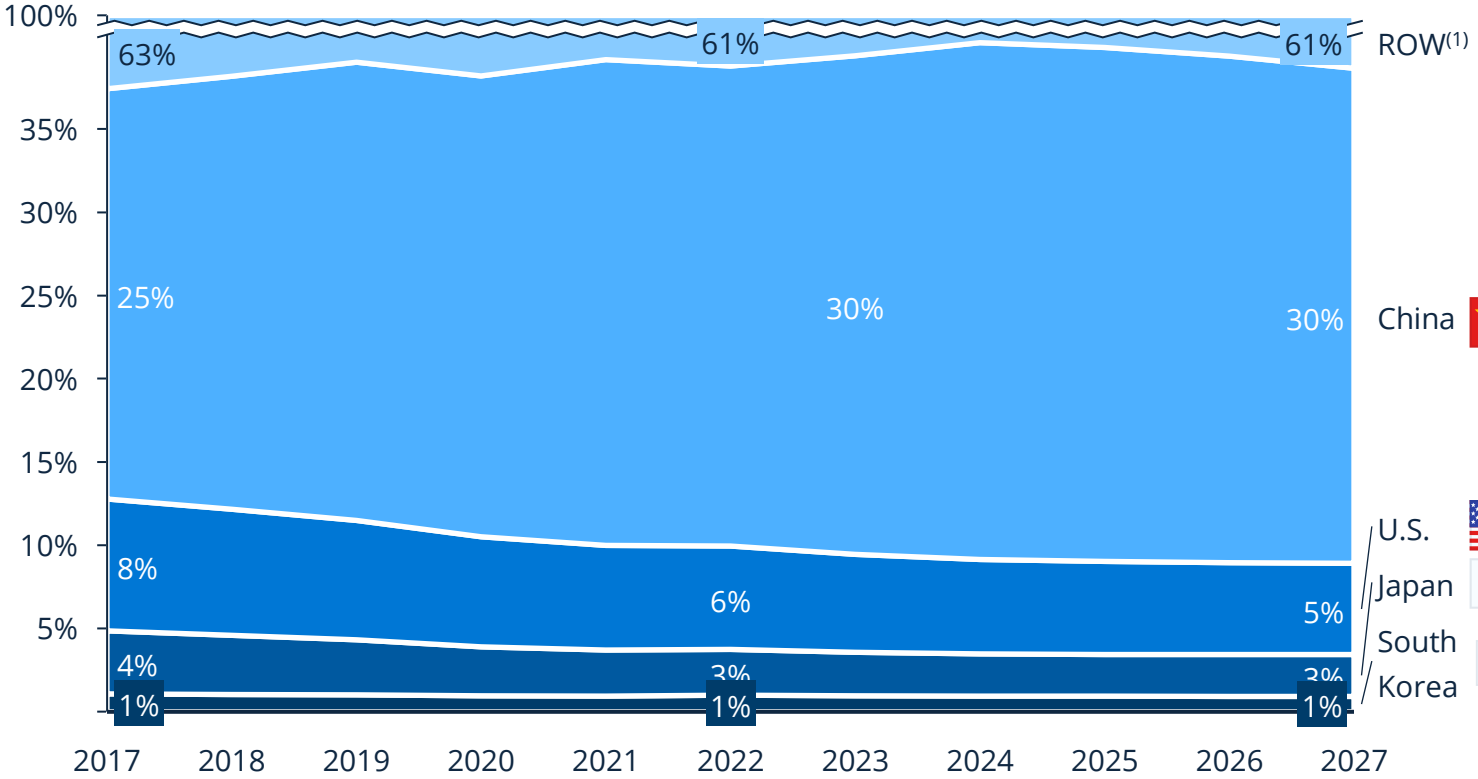
The U.S. will have the largest gaming market in 2027, but China will witness the strongest growth at 59%

Gaming market revenue comparison for top 5 countries in billion US\$

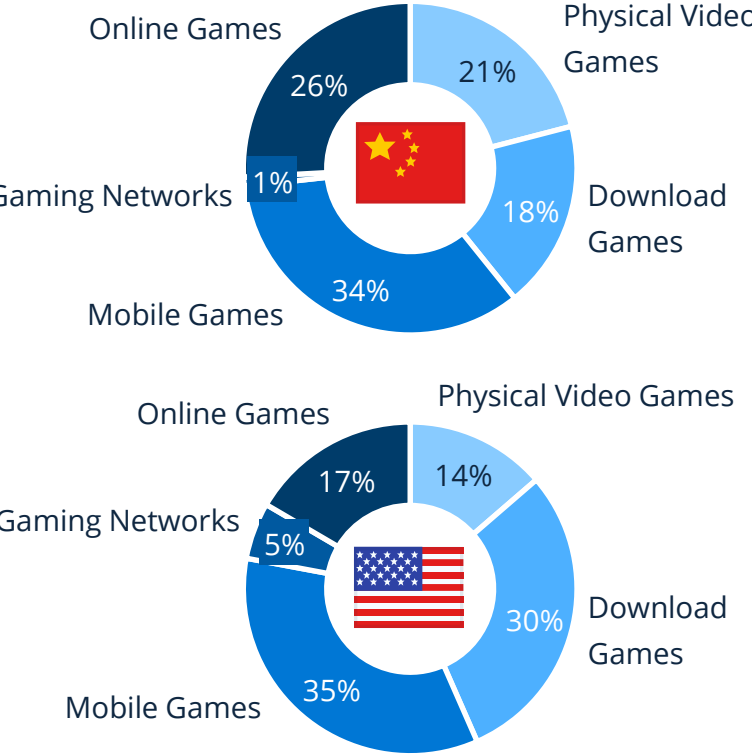


# By 2027, 30% of gaming users will come from China, as roughly 34% come from Mobile Gaming alone

Gaming market user development in as percent share of total market

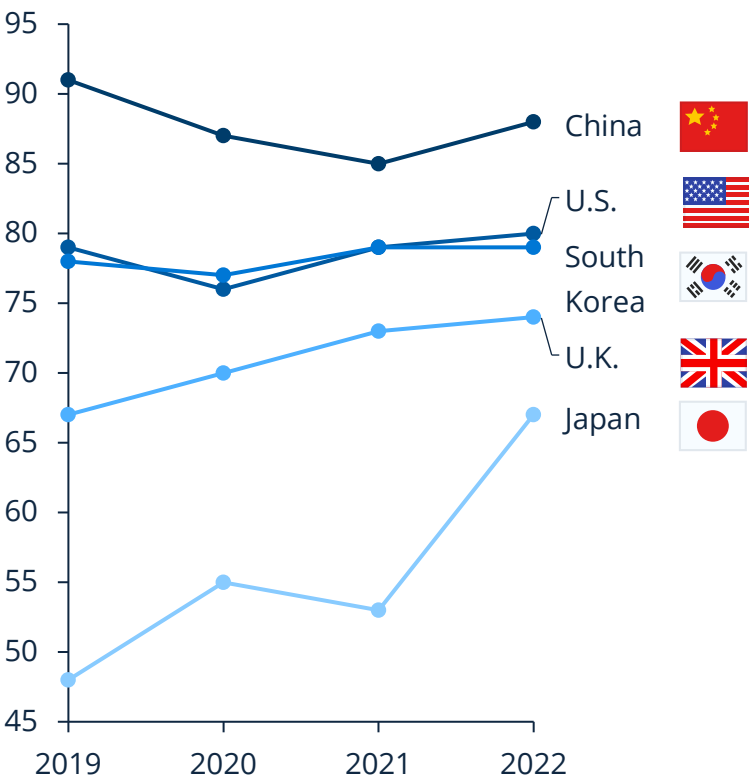


China and U.S. users by gaming segments in 2022

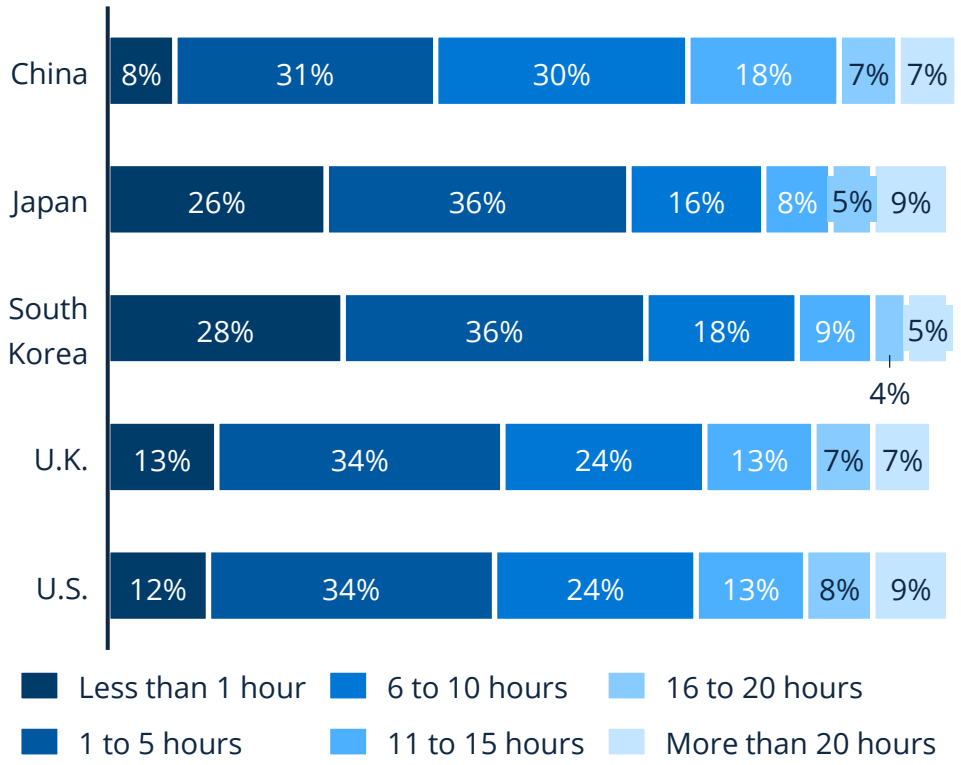


Overall gaming time in China is higher compared to other countries, as only 8% of the population plays less than an hour per week

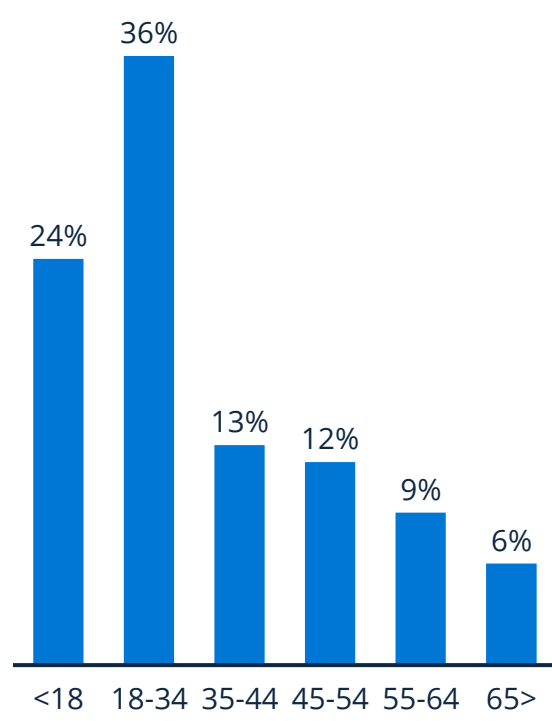
Share from internet users of video gamers in %<sup>(1)</sup>



Average hours spent on gaming per week<sup>(2)</sup>



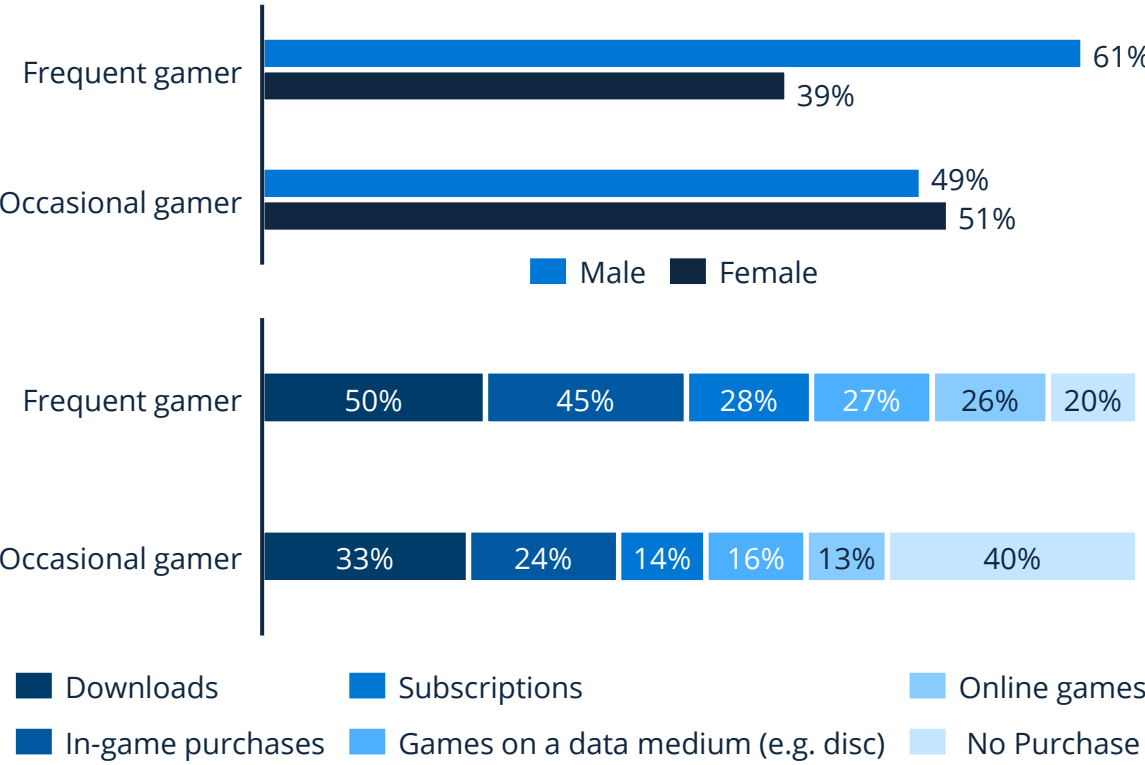
Distribution of video gamers in the United States in 2022, by age group



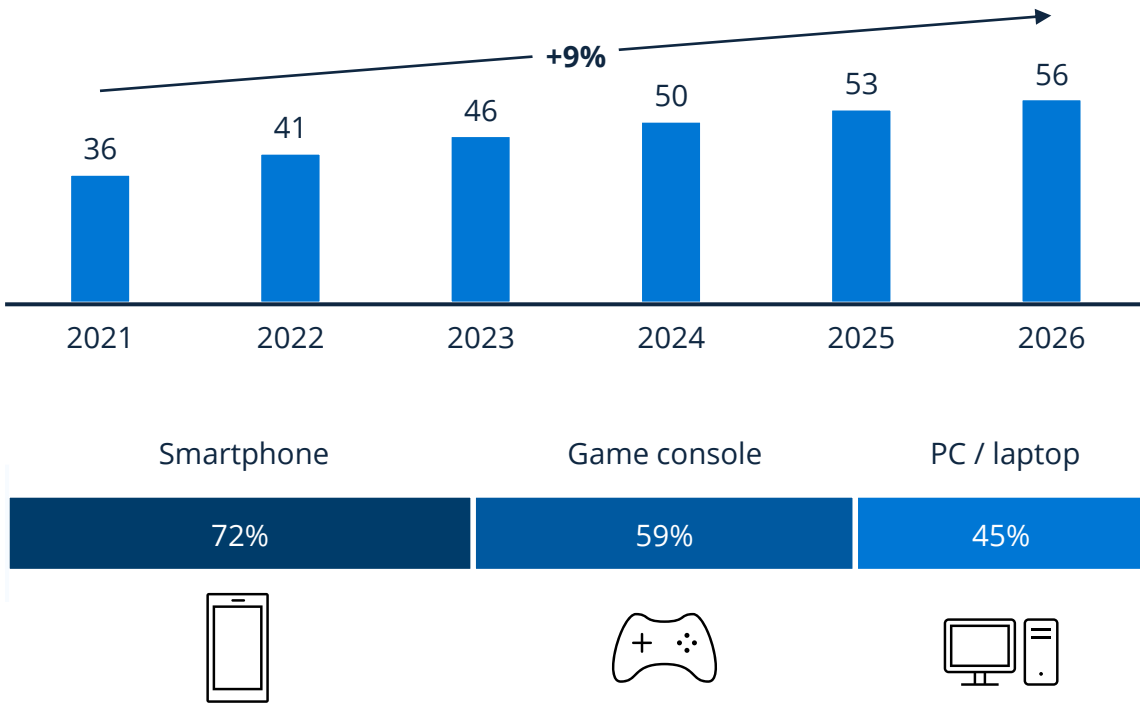
124 Notes: (1) Video game usage by device; Single Pick; US.: n=7608; China: n=4032; South Korea: n=2038; Japan: n=1032; United Kingdom: n=2533 (2) "In general, how many hours per week do you spend playing video games?"; Single Pick; same number of respondents  
Sources: Statista Global Consumer survey, as of November 2022; Entertainment Software Association 2022

# The more you play, the more you pay: Frequent gamers are more likely to spend money on video games than occasional gamers

Demographics and purchase behavior in the US by gaming intensity<sup>(1)</sup>



US In-app purchases in billion US\$ and in-game purchases<sup>(2)</sup> by device 2022



125 **Notes:** (1) Based on Hours spent playing video games per week; Single-pick; U.S.: n=8,397 (2) "Have you spent money on video games in the past 12 months?"; Multi Pick; U.S.: n= 8,397  
**Sources:** Statista Global Consumer survey, as of November 2022

The gaming industry is mainly divided into game developers and community-centric services, which cater to the needs and wants of consumers

Key players in the gaming industry

Game Engines	Developers & Publishers	Distribution Platforms	Game Consoles	Hardware & Tech
UNREAL ENGINE                      Unity RPG MAKER                      GameMaker™ CRYENGINE®	EPIC GAMES                      ACTIVISION BLIZZARD                      EA UBISOFT                      Nintendo® SQUARE ENIX	PlayStation Store                      STEAM® Google Play                      Nintendo eShop EA                      BATTLENET	PlayStation. XBOX                      NINTENDO SWITCH.	SONY                      Microsoft AMD                      NVIDIA Apple                      REALITY LABS                     intel.
Broadcasting & Streaming	Communication & News	Events	Esports Leagues	Esports Organizations
YouTube twitch                      YY直播 HUYA                      DOUYU.COM	Discord                     teamspeak                      reddit                     TE   talkesport TWIN GALAXIES                      IGN	gamescom E3™                     GDC                     EGX ESPORTS CONEX                     twitch con	MLG MAJOR LEAGUE GAMING                     ESL ESEA                     ESWC E LEAGUE                     WCG                     LCK	Garena                     World Esports IESF TUNDRA                     TEAM LIQUID                     FNATIC                     G2 ESPORTS

# With Call of Duty and PUBG Mobile, first-person shooter games exhibit the highest revenues across platforms

## Highest-earning PC and console<sup>(1)</sup> games in 2020, worldwide



**1**  
**Call of Duty Modern Warfare:**  
**US\$1.91bn**

First person shooter with around 8 million monthly users



**2**  
**FIFA 20:**  
**US\$1.08bn**

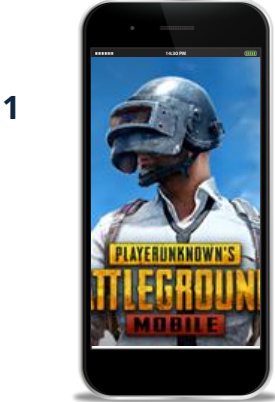
Football simulation game with almost 25% of player base from the U.S.



**3**  
**Grand Theft Auto 5:**  
**US\$0.89bn**

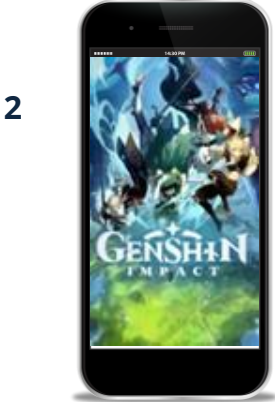
Open world game which is on the market since 2013

## Highest-earning mobile games in 2021, worldwide



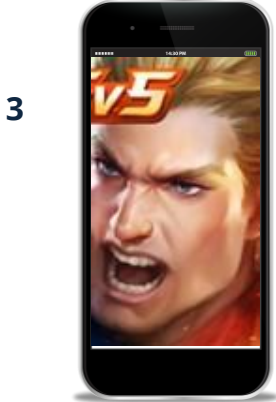
**1**  
**PUBG Mobile:**  
**US\$2.01bn**

First-person shooter with a total of 961 million downloads



**2**  
**Genshin Impact:**  
**US\$1.33bn**

Role-play game where 36% of in-app revenues come from China



**3**  
**Honor of Kings:**  
**US\$1.64bn**

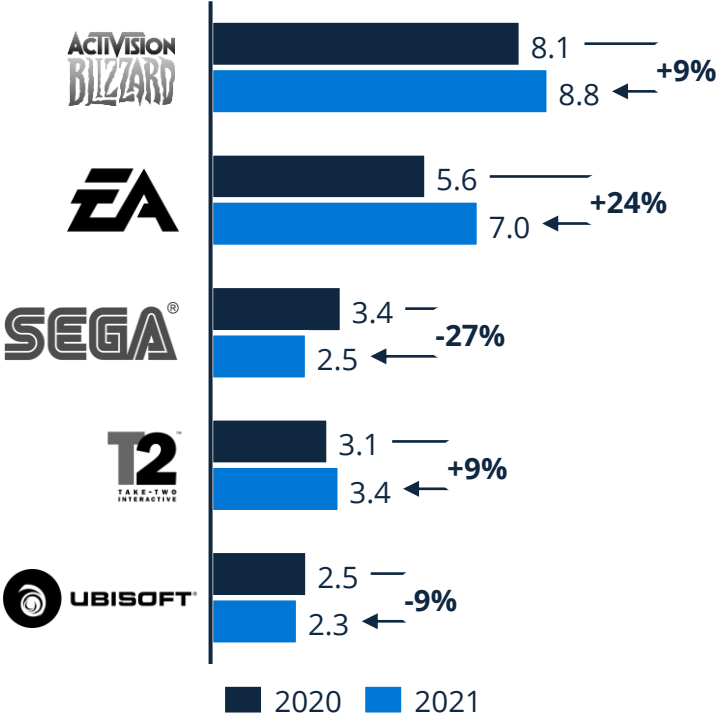
Role-play game with 99% of users and revenue from China

127 | Notes: (1) Includes PlayStation, Xbox and Nintendo Switch

Sources: Business of Apps; MovieMaker; AppMagic; PlayerCounter; ActivePlayer

# Game studio juggernauts adapt to the freemium business model to capture a wider user base and increase their potential margins

Popular game developers by revenue in billion US\$



Activision Blizzard diversifies its business model

With the release of Call of Duty Warzone (the first free-to-play add-on) in March 2020, Activision Blizzard changed its strategic direction to drive high profitability and top-line growth. In general, video game companies observe a seasonal revenue stream generated after game/add-on releases. Two key advantages emerge with the freemium model:

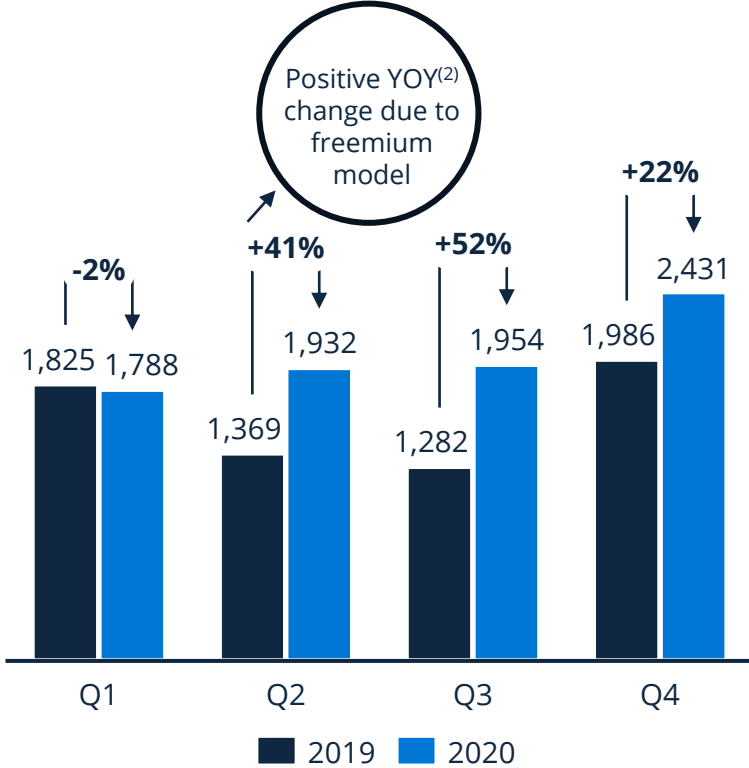


It introduces scalability to the revenue stream of Activision Blizzard and is assisted by the in-game marketplace offering sales of customized weapons and characters.



This model greatly increases the potential margins for the business while also increasing its user reach to the TAM<sup>(1)</sup>.

Activision Blizzard quarterly revenue in billion US\$



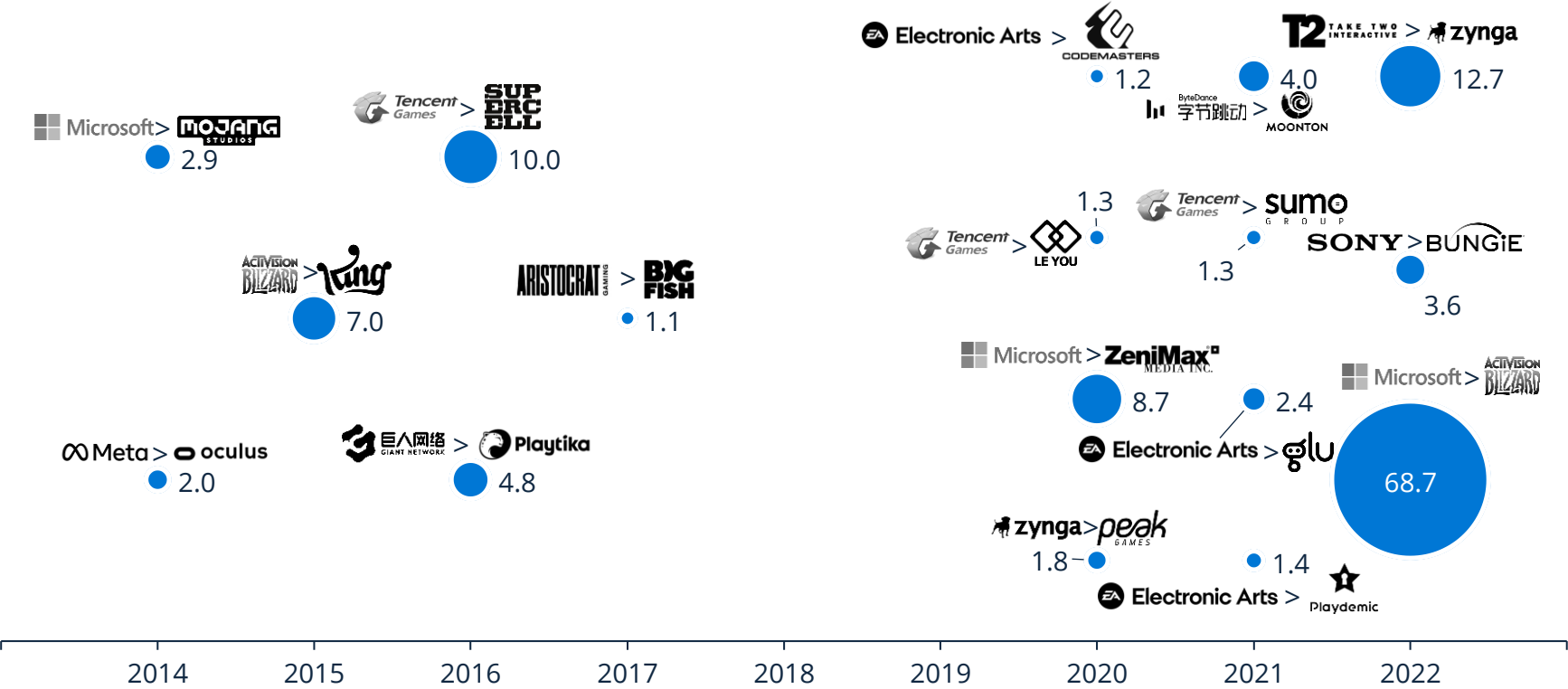
128 Notes: (1) Total Addressable Market; (2) Year-over-Year

Sources: Company information; Seeking Alpha



# Microsoft's deal to buy gaming giant Activision Blizzard has been the most expensive one in the history of gaming development

Biggest acquisitions in the gaming industry in billion US\$



### Other notable deals < US\$1bn

- Pearl Abyss acquired CCP in 2018 for US\$448m
- Zynga acquired Small Giant in 2018 for US\$738m
- Macarthur Fortune acquired Jagex in 2020 for US\$542m
- Embracer Group acquired Saber Interactive in 2020 for US\$537m
- Easybrain in 2021 for US\$640m and in 2022 Eidos, Crystal Dynamics and Square Enix for US\$300m

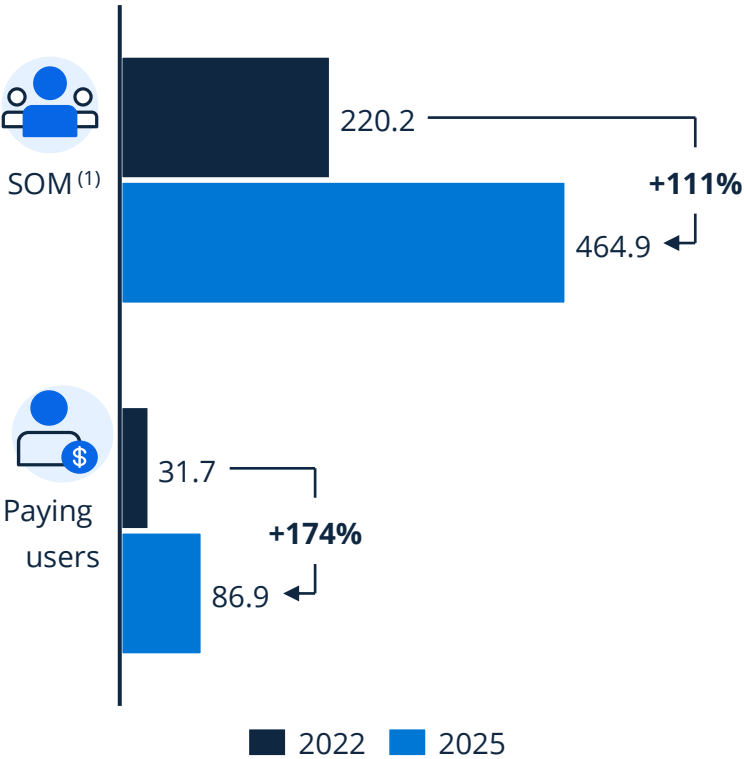
Alongside established players in the gaming industry, big tech is increasingly taking the full-stack road as market potential and consumer demand grow

Selected gaming incumbents and big tech player's presence in gaming ecosystem

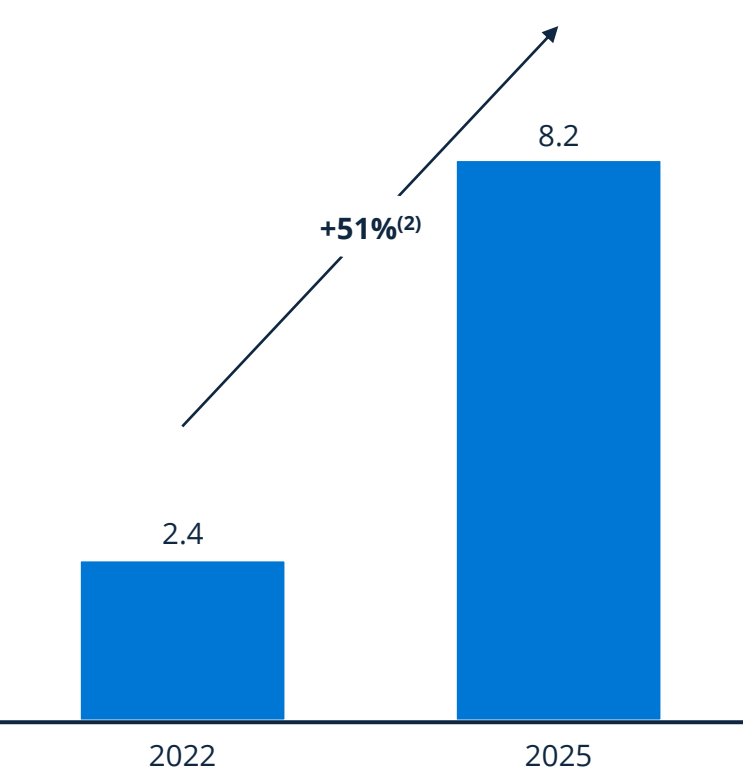
Key player	Game publisher	Console	App Store	Subscription Service	Game Video	Cloud Gaming	AR & VR Device	Virtual Worlds

# Although cloud gaming presents a massive market opportunity for the gaming industry, big tech companies are struggling to ride this wave

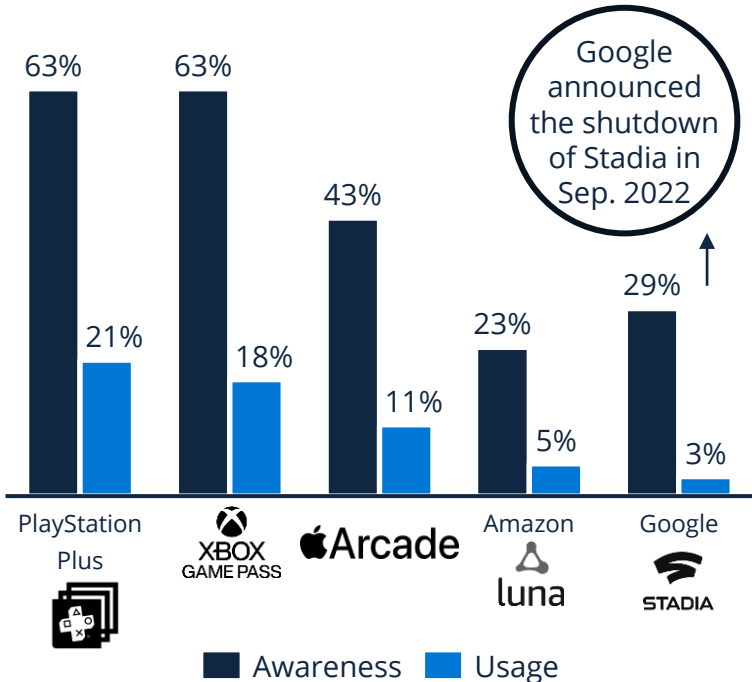
Global SOM<sup>(1)</sup> in terms of users in millions



Cloud gaming revenue forecast in billion US\$



Consumer adoption and awareness of cloud gaming in the U.S.<sup>(3)</sup>

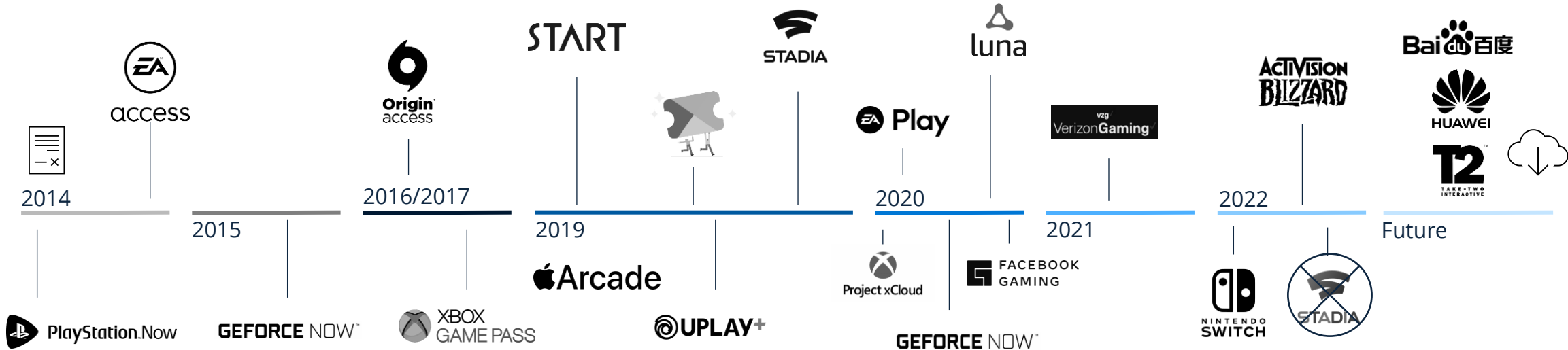


131 **Notes:** (1) SOM: Serviceable Obtainable Market represents the number of people whose internet connection meets cloud gaming's minimum requirements; cloud gaming services are available and interested in using them (2) CAGR: Compound Annual Growth Rate / average growth rate per year (3) 1,244 U.S. adults (18-64 y/o) surveyed Mar-Jul 2022. Usage refers to past 12 months.

**Sources:** Newzoo; Statista Global Consumer Survey 2022; Company information

# Major tech companies have developed their own cloud gaming and subscription services to compete for multiplayer and cross-platform gamers

Timeline for most prominent subscription services initiatives in gaming



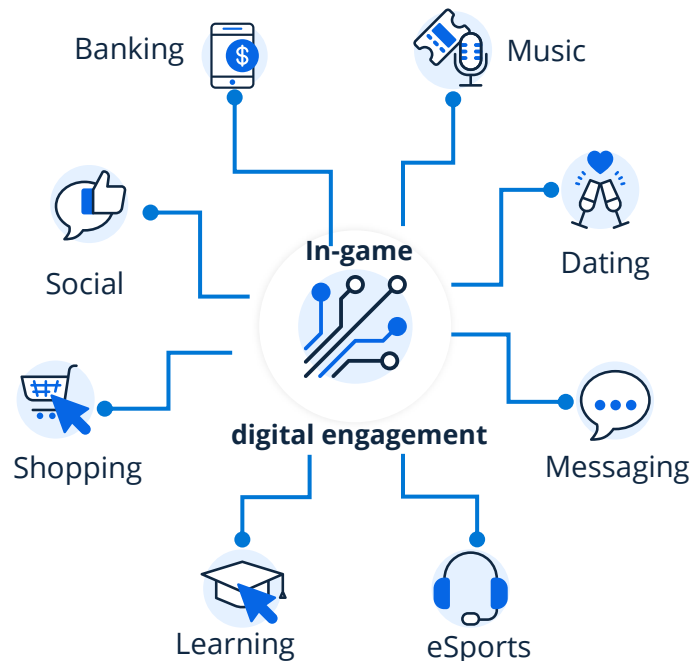
**i** From 2014 to 2017, gaming subscription services provided downloaded content for a monthly fee. With the advent of console gaming, companies took advantage of having users already on the platform.

**i** In 2019, as technology progressed, business models shifted to cloud gaming. mobile gaming companies joined the race for demand, accelerating the growth of multiplayer and cross-platform gaming.

**i** Towards the end of 2022, user momentum slowed. Google announced they would be ceasing operations of Stadia. New entrants are struggling to fight against established players.

# The integration of in-game social activities is paving a new path for the future of the gaming industry

## Video games are creating virtual shared spaces to facilitate social interactions



## Examples of human interactions in virtual worlds

Music



The Gathering tech conference hosted its first live concert in Minecraft in **2016**

TV & Video



Black Mirror: Bandersnatch introduced an interactive fiction game episode in **2018**



eSports



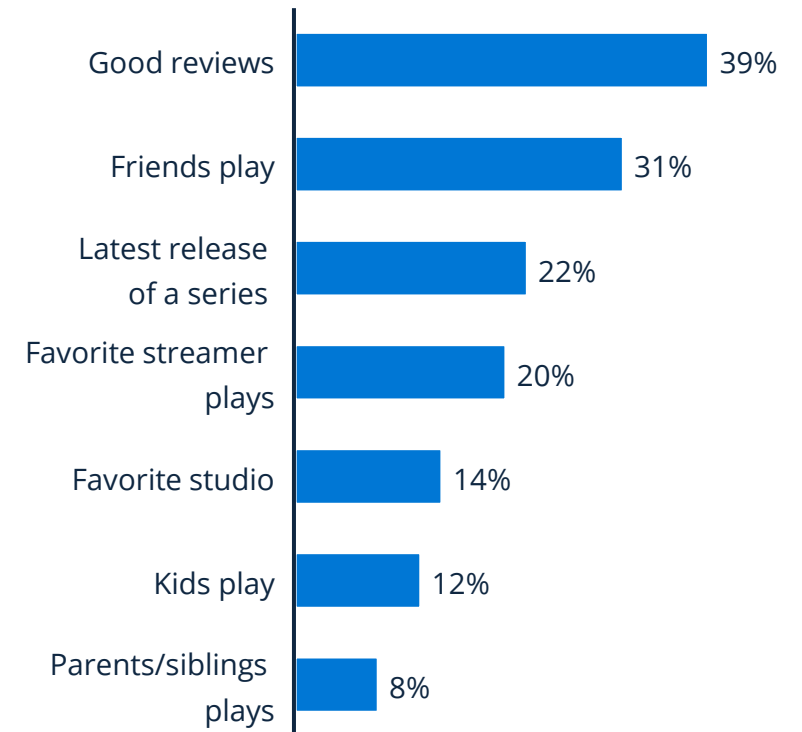
The annual eSports world competition, the International Dota 2 Championships, started in **2011**

Lifestyle



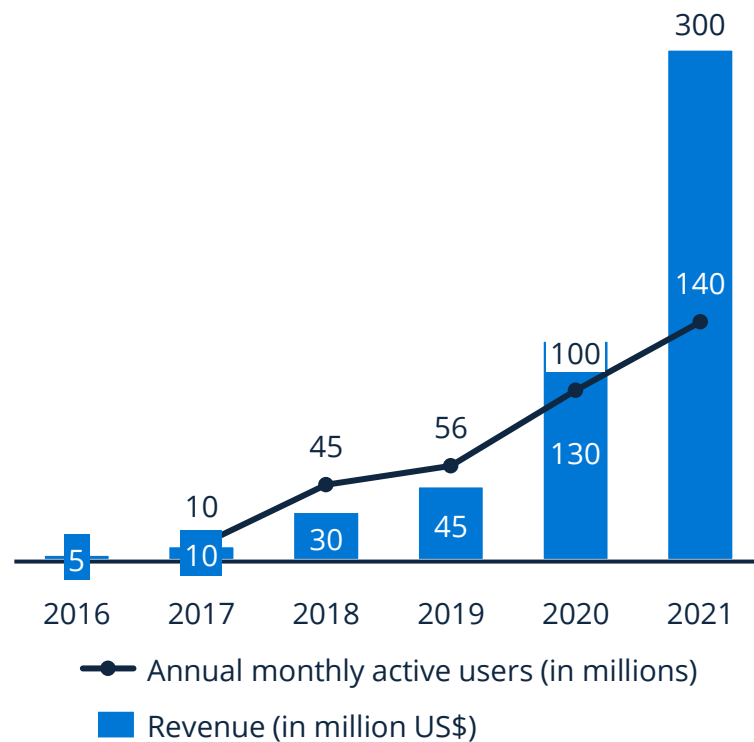
Age of Wushu introduced in-game marriages in **2021**

## Motivation among gamers to start a new game



# Communication platforms built to support the gaming community are now turning into social hubs for young people

## Discord market size development

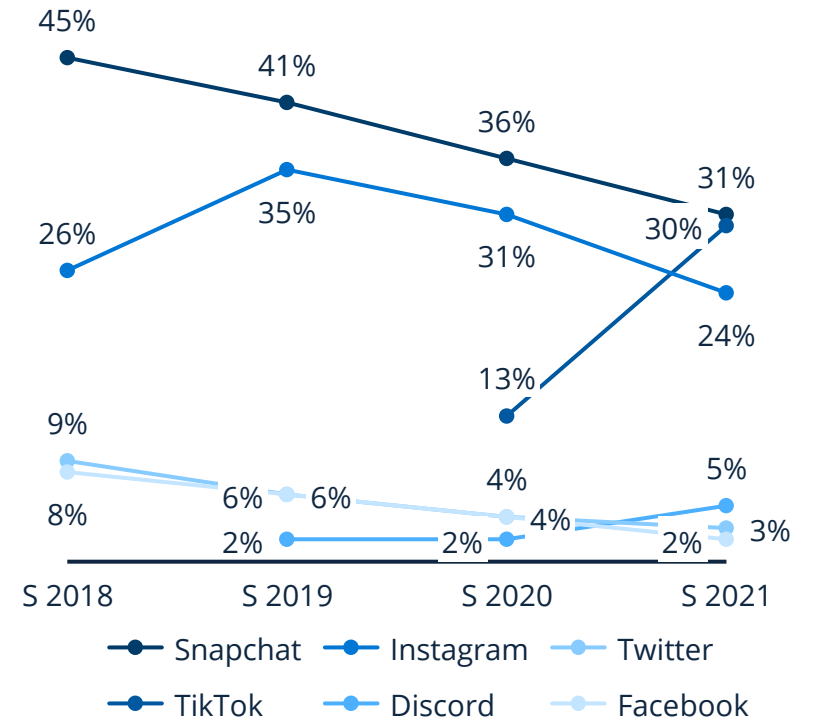


## Discord's business model

Discord declared revenues of US\$131 million in 2020, which was three times more than the previous year. However, this revenue wasn't from ads; instead, the platform generated revenue from other sources such as:

- Subscription packages & server boosting: Priced at US\$9.99/month to US\$99.99/year, Nitro users enjoy custom emojis & tags, an animated avatar, two server boosts, and go-live streaming.
- Distribution feeds from game stores: Discord receives a 10% commission from titles that game developers sell through verified servers on Discord.
- Ticket sales for virtual events: In 2021, Discord piloted a new feature that allowed users to sell tickets for virtual audio events, where other users could purchase tickets to join in as listeners.

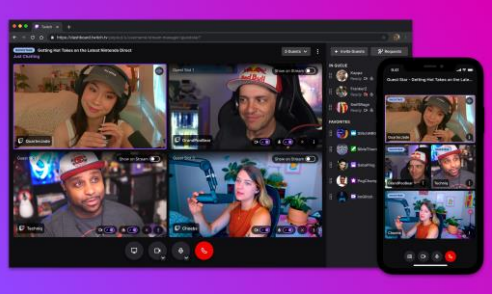
## Preference of social media platforms among U.S. teens



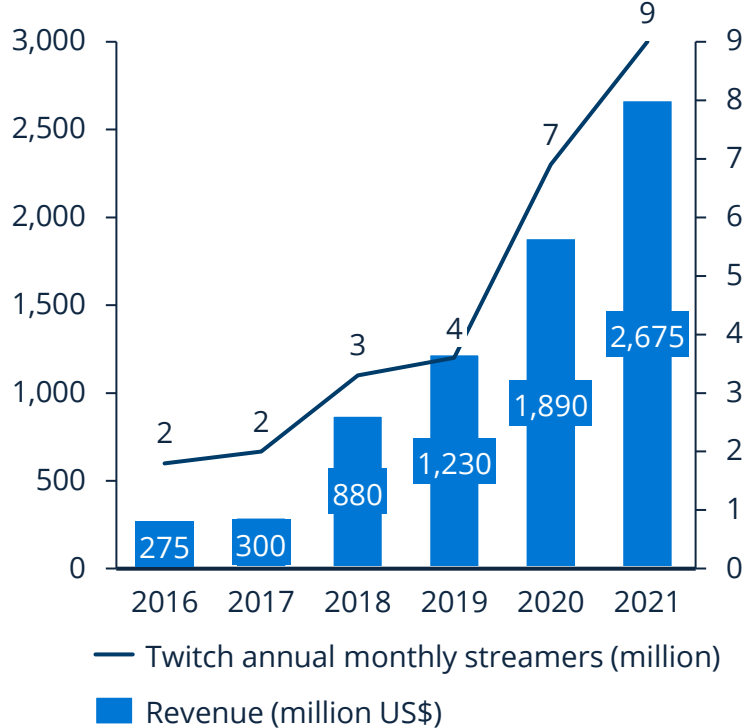
# Twitch has established itself as the go-to platform for video game livestreaming & eSports broadcasts

## Twitch: video streaming platform built for gaming and viewing eSports competitions

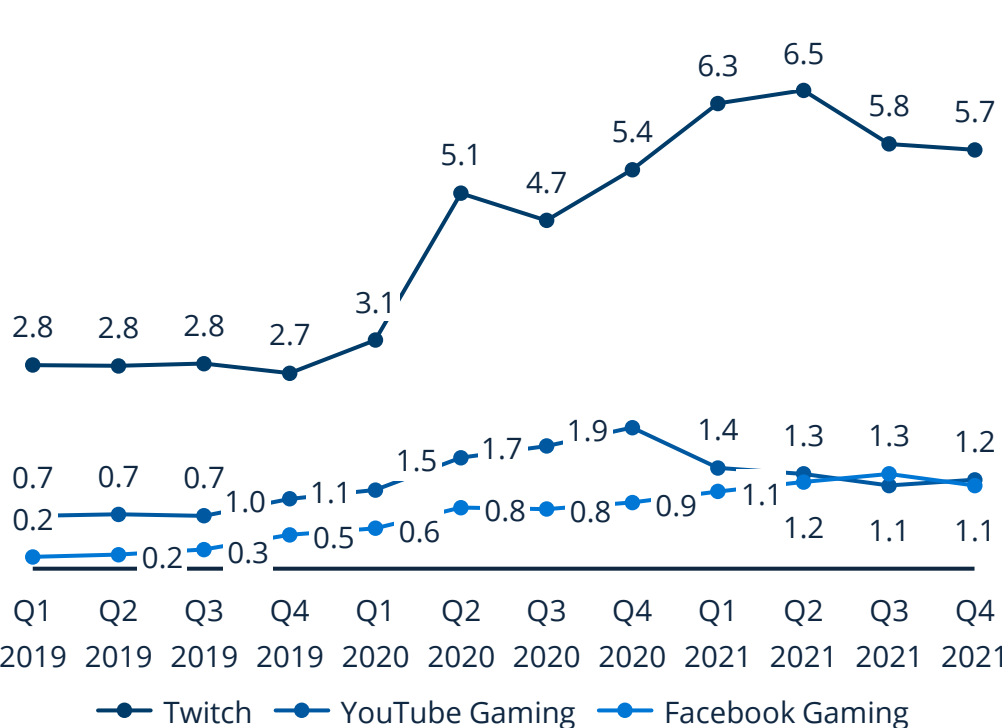
Twitch, an American video live-streaming service with an emphasis on video game live streaming, also includes broadcasts of eSports competitions. Additionally, it offers music broadcasts, creative content, and livestreams. It is a subsidiary of Amazon.



Twitch market size development



Video streaming quarterly hours watched in billions



# The world of eSports can mainly be divided in 5 components, whereas YouTube and Twitch are the most prominent platforms to view eSports

## Overview of the eSports world

Events such as championships and other tournaments pay out massive prize money for teams, e.g., ESL One and World Championship



No longer just about gaming, eSports teams have become stock-listed companies with over US\$50 million in revenue, e.g., Cloud9 and FaZe Clan



Publishers merge and enter the professional gaming market with their games, e.g., Activision Blizzard (Call of Duty) and Riot Games (League of Legends)

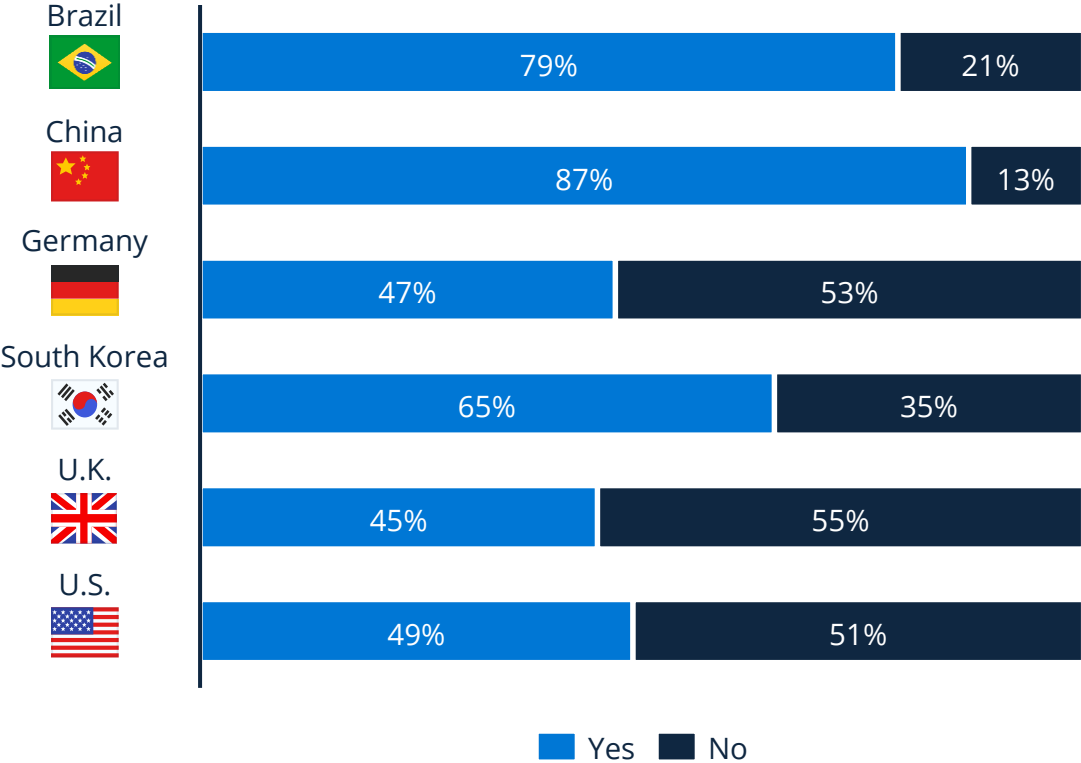


Regular leagues have been established to compete against each other and win prizes, e.g., ESL and Rocket League Championship Series

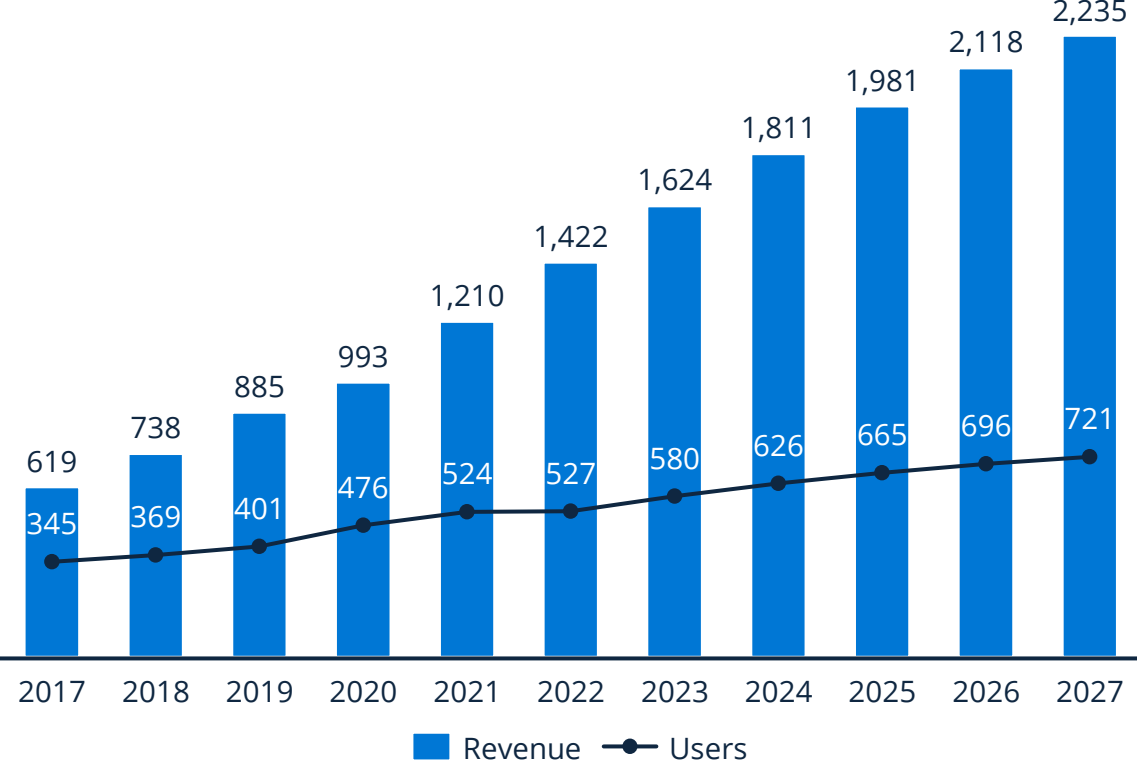


China has the highest interest in eSports at 87% followed by Brazil with 79%, and the market is expected to reach a revenue of US\$2.2 billion by 2027

Interest in eSports in 2022<sup>(1)</sup>



Global eSports users and revenue in million US\$

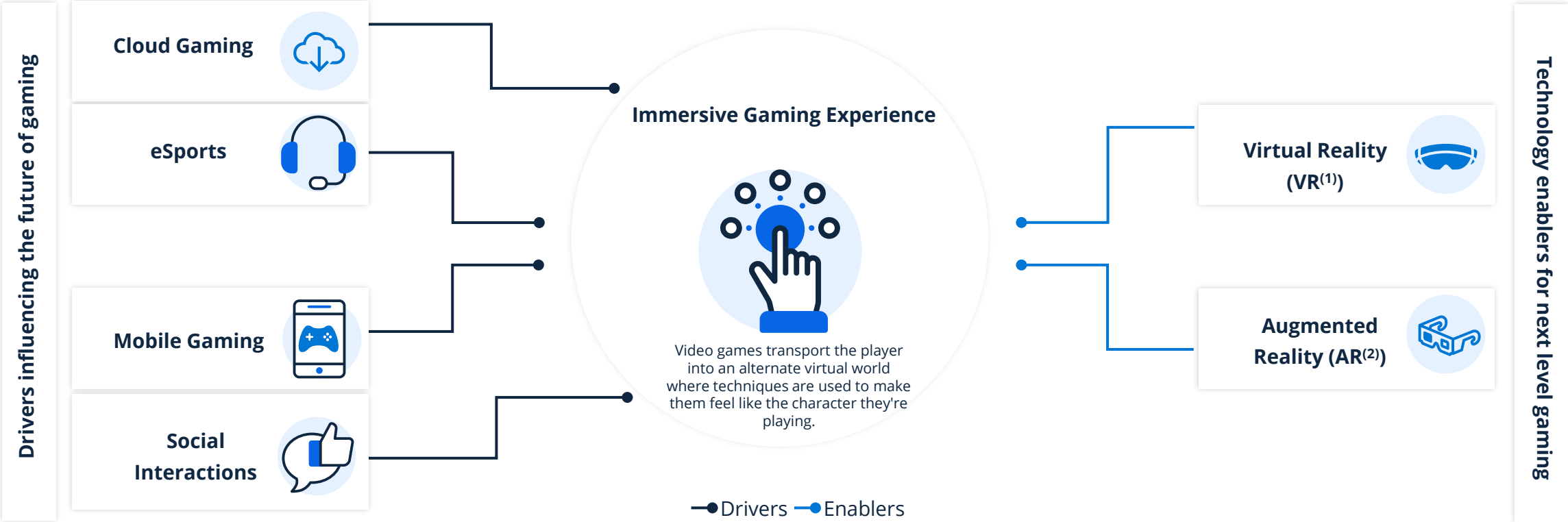


137 | Notes: (1) "Are you interested in eSports?"; Single Pick; U.S.: n=1035; China: n=1037; South Korea: n=1137; Germany: n=1045; United Kingdom: n=1031; Brazil: n=1090

Sources: Statista Global Consumer Survey as of November 2022; Statista Advertising & Media Outlook 2022

# Rapid advancements in the gaming sector are driving the future of the total immersive gaming experience

## Changing landscape of the gaming industry



138 | Notes: (1) VR: Virtual Reality; (2) AR: Augmented Reality

Sources: Statista Advertising & Media Outlook 2022

## AR & VR spawned a game revolution and forged a path to the Metaverse

In the past few years, several new technologies have emerged to enhance the consumer experience. Without a doubt, augmented and virtual reality set a foundation for future developments and are a key part of today's technologies. In 2015, many VR possibilities started becoming widely available to the general public, and the market has been growing ever since. More and more developers are working on AR & VR solutions and headsets are now a significant part of today's society. The market is far from reaching its full potential and will continue its growth path as penetration rates increase. One key use case is gaming: starting in 2020 with the launch of the first major VR game, many consumers experienced AR & VR gaming. A more realistic and interactive gaming experience has been attracting gamers around the globe. In the future, technology will develop further and become more accessible to consumers.



# New technologies will enhance the gaming experience and will lay down the foundation for new gaming concepts and other applications

## Extended reality use case overview

### Virtual Reality (VR)

Completely digital environment



- Works with a headset device connected to a PC
- Virtual reality places the user in a completely digital environment
- This results in a fully enclosed environment and a synthetic experience with no sense of the real world

### Augmented Reality (AR)

Real world with digital information overlay



- Smartphones and glasses are predominantly used to combine real-world surroundings with digital information
- The real world remains at the center of AR, but digital components enhance the experience

### Mixed Reality (MR)

Real and the virtual are intertwined



- Virtual objects are integrated into the natural world and viewed through special glasses
- Objects can be responsive and interactive
- Mixed reality interacts with the environment and alters it at the same time



Gaming

VR enables a greater gaming experience by having games more realistic and interactive

By enhancing games with AR technology, they become more complex and immersive

Similar features as AR in gaming, overall, it will path new ways of gaming and beyond

While the primary focus of AR is currently mobile games, the application of VR centers upon PCs and other consoles such as PlayStations and Xboxes

**Augmented Reality (AR) gaming use cases**

Augmented Reality technology is used to connect the real world with the digital world, mainly using smartphone cameras. However, AR glasses can be used to improve that experience. Popular games are Pokémon Go, Jurassic World Alive, and Walking Dead Our World.

**Virtual Reality (VR) gaming use cases**

Virtual Reality technology enables consumers to dive into the virtual world, not only visually but also interactively and with sound. For that, headsets or even fully installed stations with controllers are needed. Popular games on VR are Half Life Alyx, Skyrim VR, and Beat Saber.



**Pokémon Go** is a location-based game where players can catch Pokémons throughout the world



**Jurassic World Alive** is a similar gaming concept as Pokémon Go, but with dinosaurs



**Walking Dead Our World** is a location-based survival game



**Half Life Alyx** is an ego-shooter game that needs an installed unit to physically interact



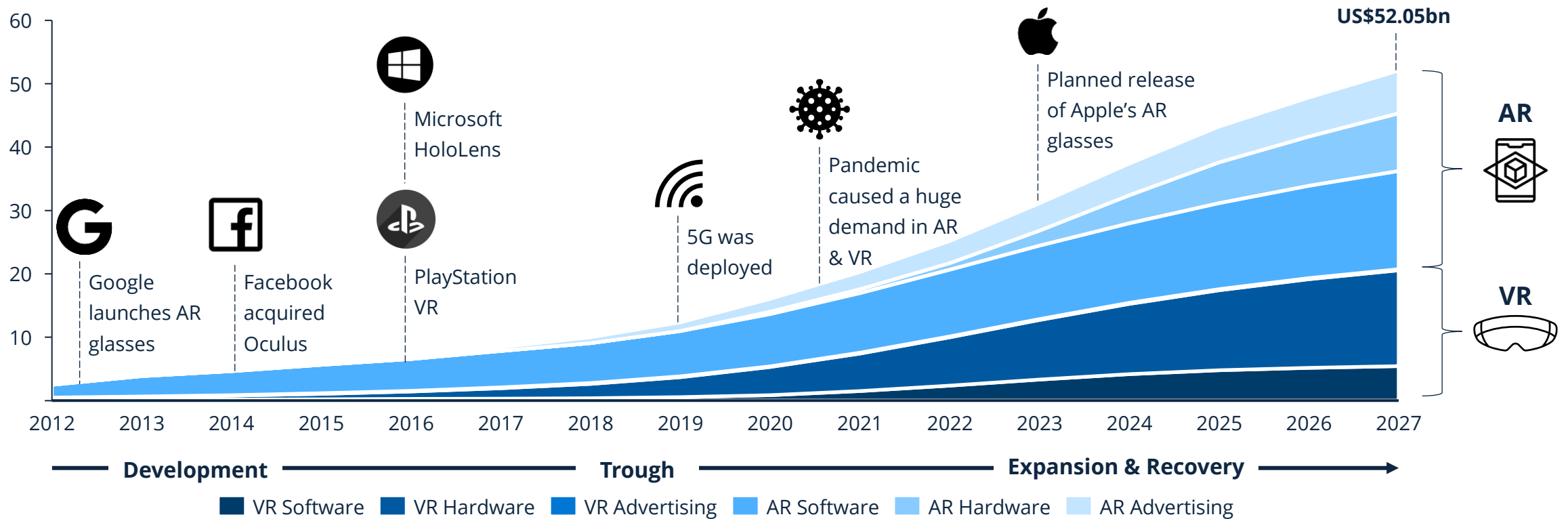
**Skyrim VR** is an open-world game that also needs a fully installed unit



**Beat Saber** is a musical game by Reality Labs (part of Meta) for PC, PlayStation, and Oculus Quest

# The AR & VR market is still emerging and expected to grow further, and Apple will boost consumers' demands with new AR glasses in 2023

Global AR & VR revenue development in billion US\$(1)

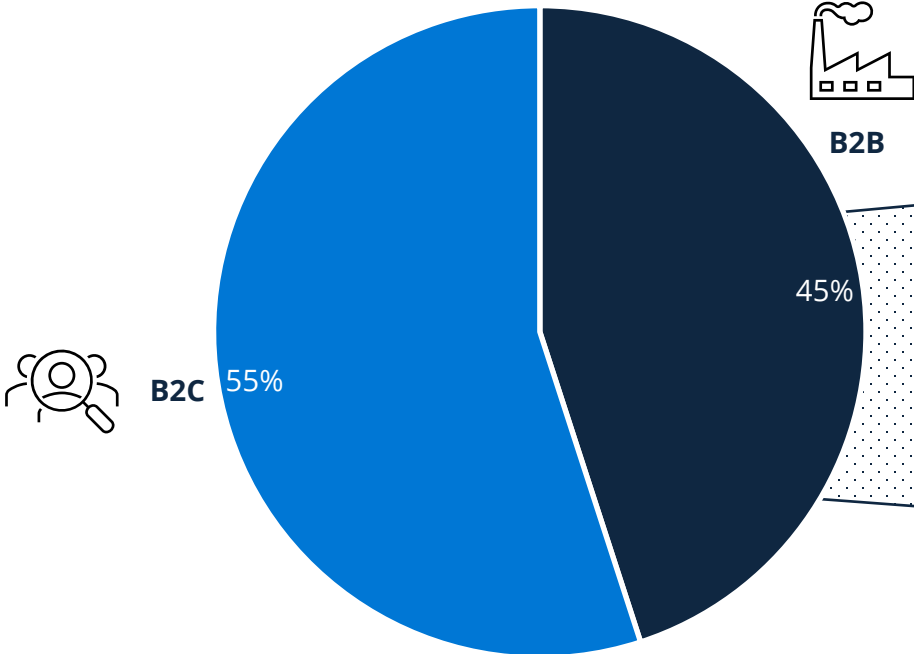


142 | Notes: (1) Market data from 2012 to 2016 are only estimates, 2017 to 2027 are based on Statista Advertising & Media Outlook

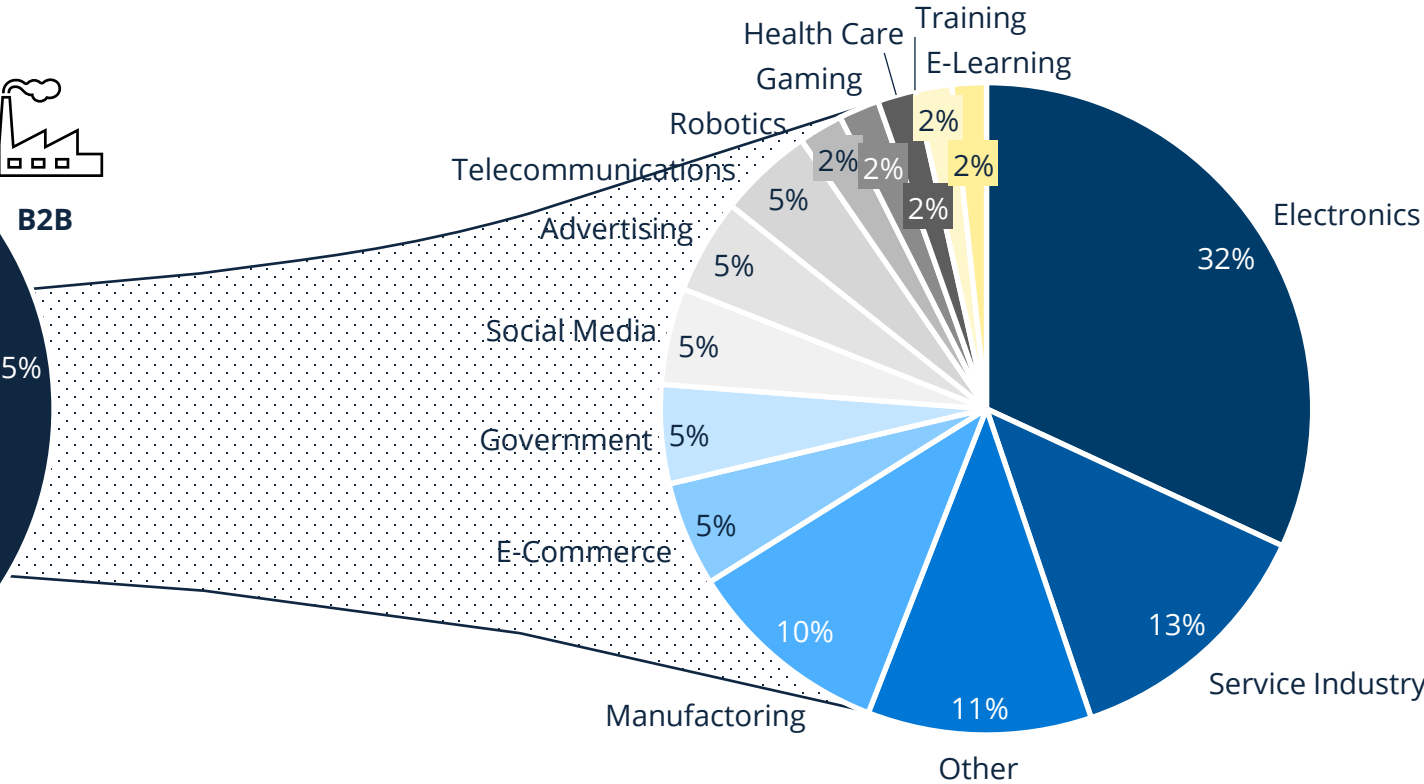
Sources: Statista Advertising & Media Outlook 2022; Deloitte

The AR & VR market is split nearly equally between B2B and B2C, whereas the electronics industry covers almost one third of the market

AR & VR market shares by B2B and B2C in 2022









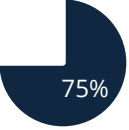



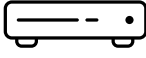
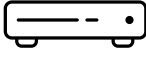





AR & VR market shares by industry in 2022



With over 10 million units sold so far, Meta's Oculus Quest 2 is dominating the market and is expected to increase its lead

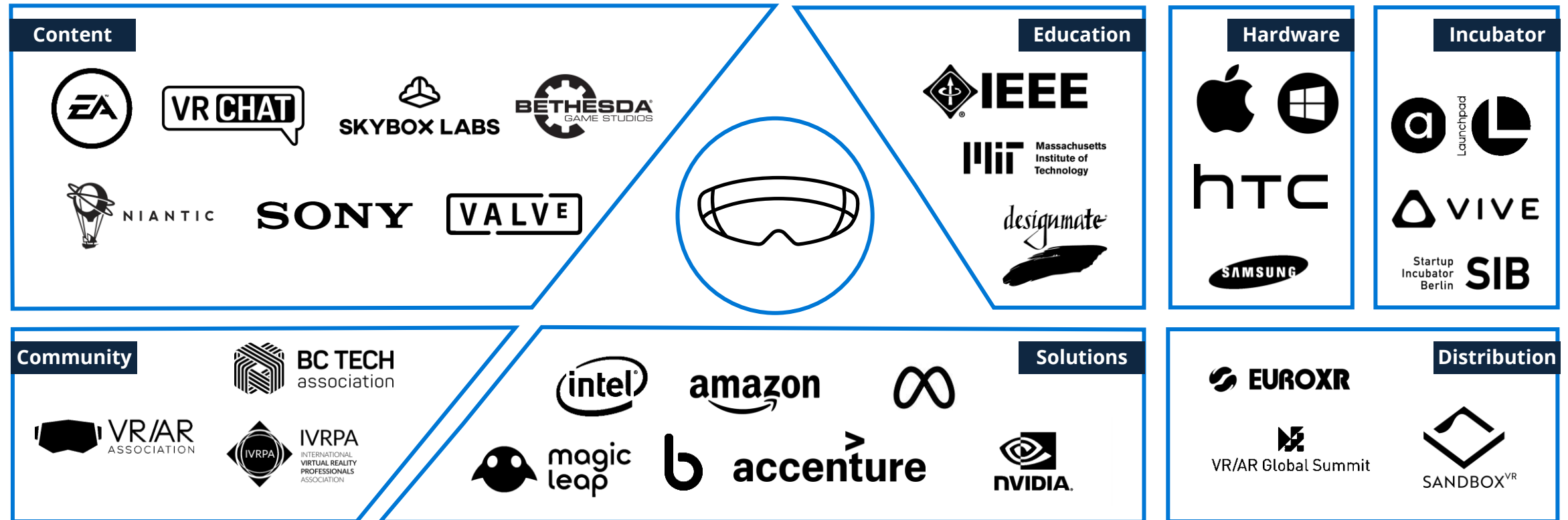
### Top four global companies selling VR headsets

VR product 	Company 	Revenue 2021 in US\$ 	Hardware revenue in US\$ 	Units sold <sup>(1)</sup> 	Platform 	Price in US\$ 	Market share <sup>(2)</sup> 
Oculus Quest 2 	Meta Platform 	117.9bn	5.2bn	10.4m	PC 	499.99 	 75%
HTC Vive Pro 2 	HTC Corporation 	199.5m	2.6bn	3.3m	PC 	799.99 	 3%
PlayStation VR 	Sony 	90.4bn	2bn	6.6m	PlayStation 	299.99 	 5%
Valve Index 	Valve Corporation 	255m	0.6bn	0.6m	PC 	999.00 	 3%



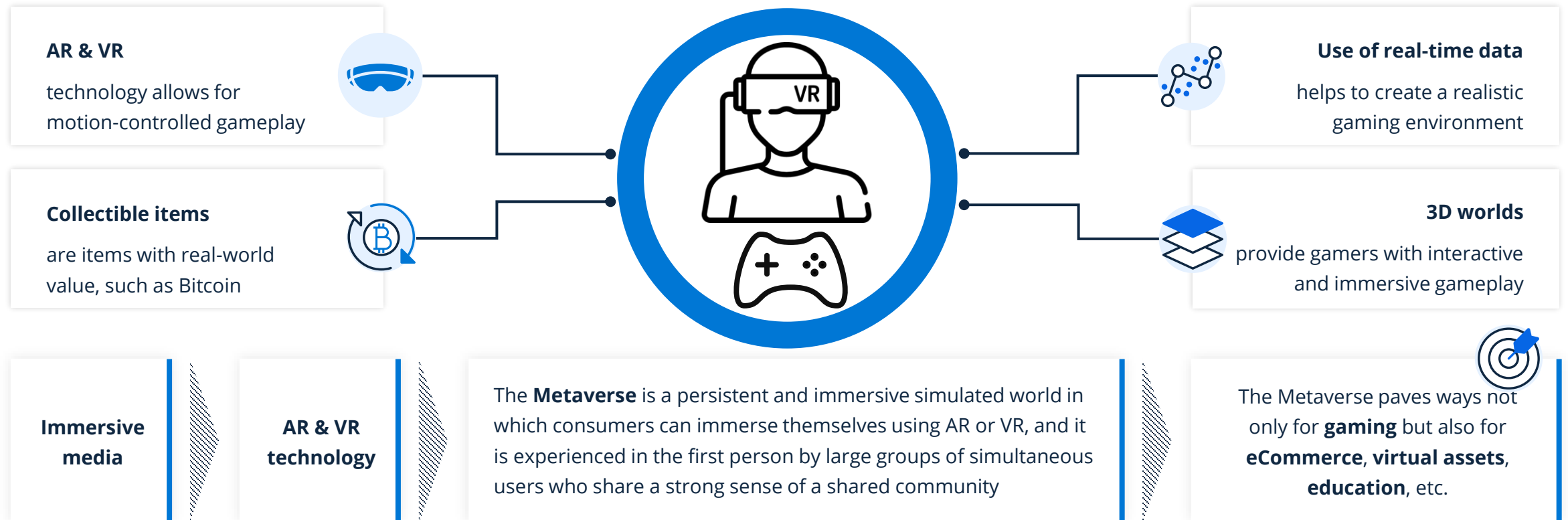
Big tech companies are within the AR & VR ecosystem in various stages of the value chain, such as Meta, Microsoft, and Apple

The AR & VR ecosystem overview



# AR & VR is a fundamental pillar for the future of gaming, especially in the Metaverse

## The essentials of gaming in the Metaverse



# Will the Metaverse change the way humans interact in both physical & digital worlds?

The Metaverse is already part of society's digital economy, whether in the form of online games where people can come together and play or as a social platform to interact with other users. Its potential across various industries is massive, as many industries and companies have already invested vast amounts of money. Nevertheless, it also brings challenges as there is still uncertainty about the Metaverse and connected concepts. Solely investing money won't be enough to generate a concept that attracts consumers; the Metaverse must also be accessible and bring new possibilities. Existing trends such as the normalization/adaptation/establishment of virtual worlds and spatial software, the democratization of eCommerce, the rise of authentic social media, and the adoption of blockchain & remote productivity technologies are accelerating the realization of the Metaverse. Whether the hype can live up to expectations remains uncertain but is likely to become clearer in the next few years.



# Following the era of mobile and cloud technology, the Metaverse could mark a new phase

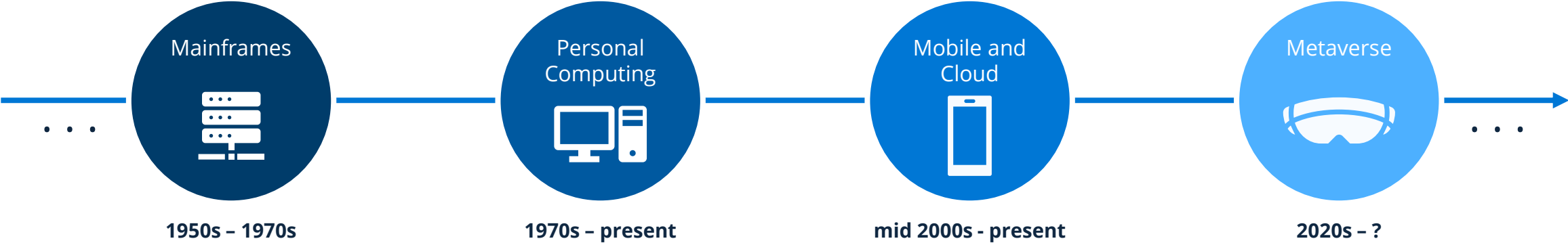
## The 4 major eras of computing

IBM launched its first mainframe in 1952, a computer system that revolutionized the IT industry, allowing customers to consolidate all of their data and applications into a single system

Introduced in 1975, the personal computer has inspired new industries, new companies, and turned their founders into millionaires and billionaires

Wireless communication enabled new and easier ways of data transfer, and cloud technologies paved ways to more decentralized storage and computing

The Metaverse could be the fourth era of computing by transforming physical interactions into virtual worlds while increasing learning methods and improving technologies



# The minimum viable Metaverse is the result brought about by the convergence of emerging digital trends across different sectors

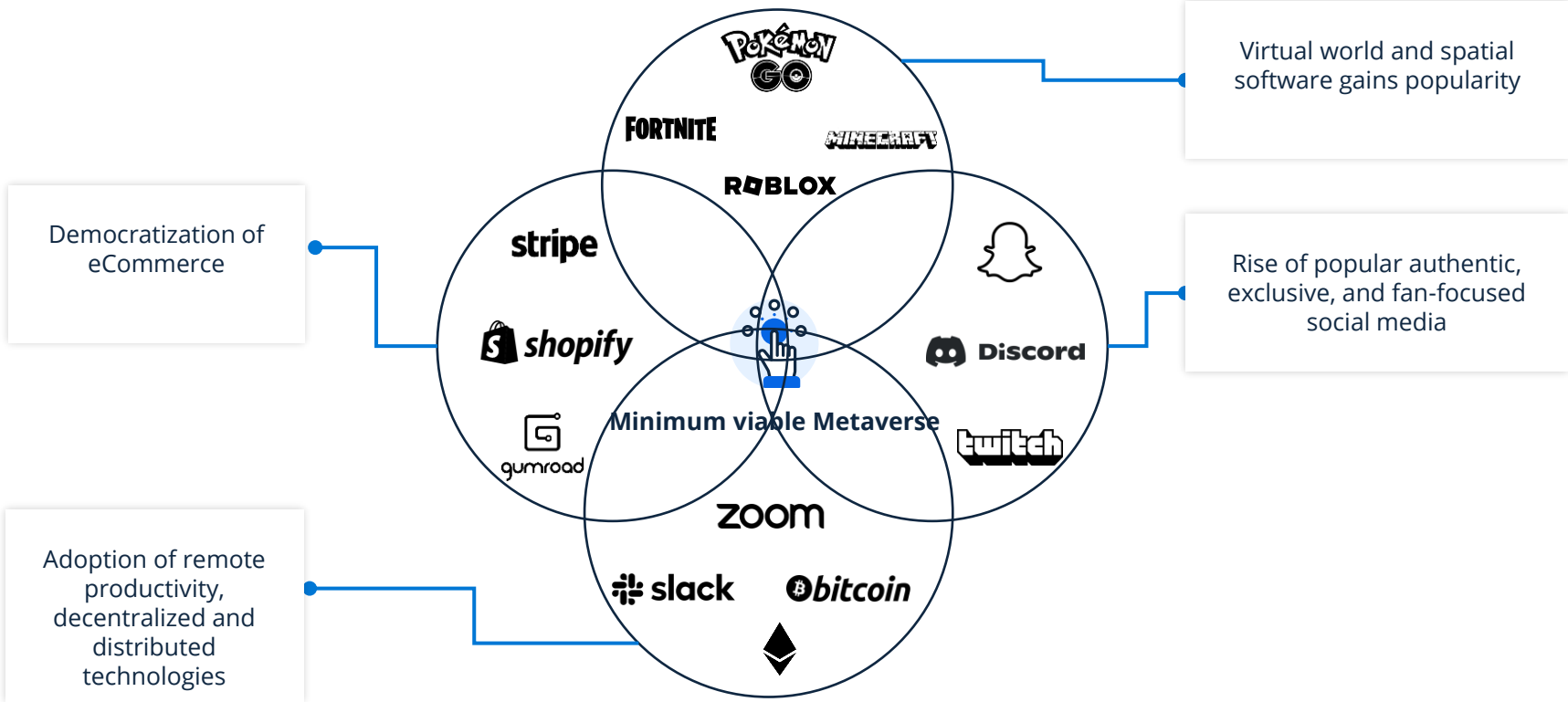
## What is the Metaverse?

The Metaverse is a term used to describe a combination of the VR<sup>(1)</sup> and MR<sup>(2)</sup> worlds, accessed through a browser, mobile device, or headset, and allows people to have real-time interactions and experiences.

The minimum viable Metaverse is a result of the combination of four converging spheres of work:

- virtual worlds and spatial software going mainstream
- the democratization of eCommerce<sup>(3)</sup>
- authentic social media
- adoption of blockchain & remote productivity technologies

## Trends shaping the minimum viable Metaverse

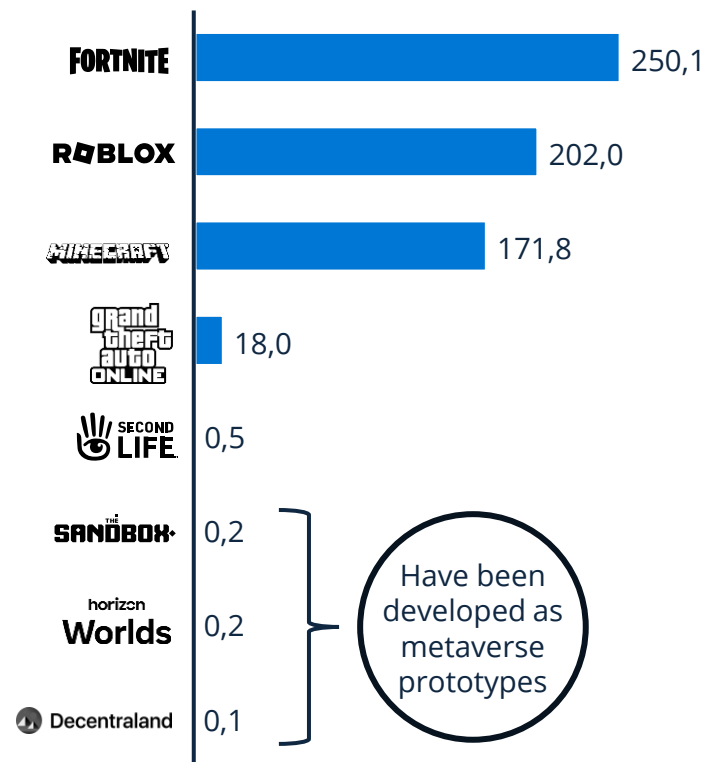


149 Notes: (1) VR: Virtual Reality (2) MR: Mixed Reality (3) Anyone with a credit card and a business idea may create an online store employing low-cost suppliers from around the world

Sources: Tencent's Dreams; Geffen; Forbes; Kurani

# Currently, the presence of the Metaverse dominates in gaming-based virtual worlds where creator-made content allows for monetization

MAU<sup>(1)</sup> of selected virtual worlds in millions



Roblox



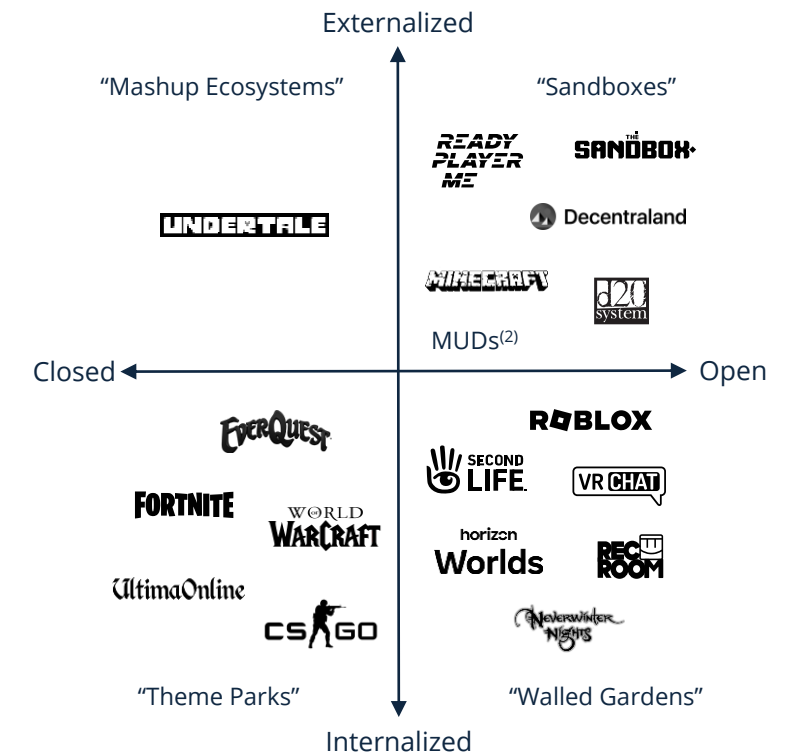
Roblox is a platform-like multiplayer game that hosts a variety of user-made experiences. Creators can earn royalties for sales of items they create.

Fortnite



Fortnite is a 100-player battle royale online game featuring developer-made as well as creator-made environments.

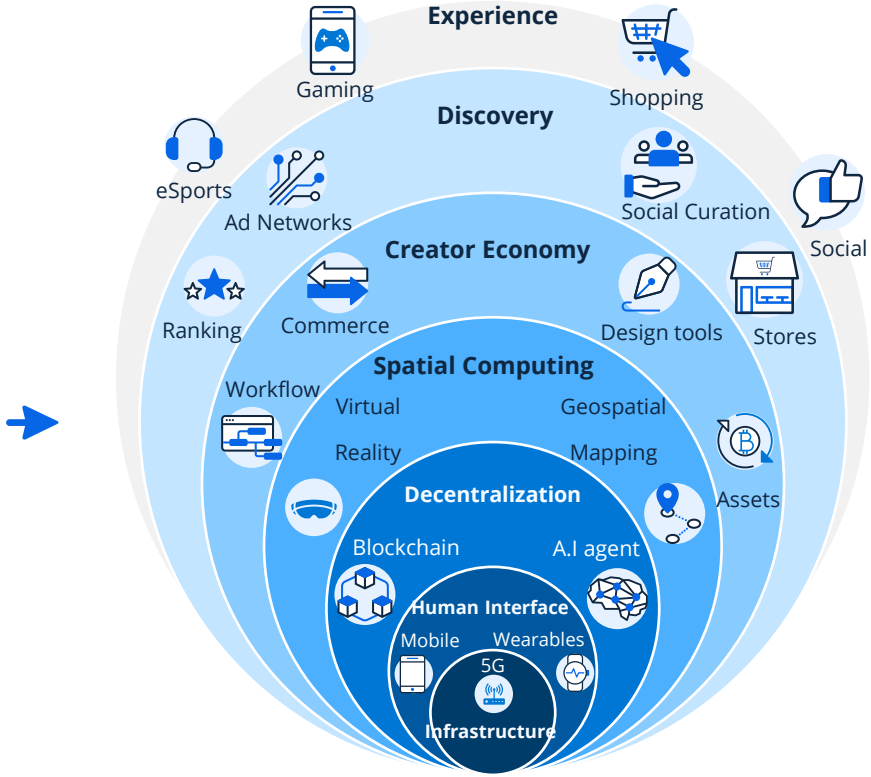
Four quadrants of virtual world economies



# The Metaverse is built on seven foundational layers that are powered by emerging trends and technologies working across these layers

## Seven layers and technologies within the Metaverse

<p><b>Experience</b></p> <p>The Metaverse presents a plethora of three-dimensional visuals and two-dimensional experiences that we are currently unable to experience.</p> <p><b>FORTNITE</b></p> <p><b>HOLOGATE</b></p>		
<p><b>Discovery</b></p> <p>Inbound (research on the web) and outbound (ads/marketing) discovery systems continue to exist in the Metaverse ecology.</p> <p><b>Unity Ads</b></p>	<p><b>Creator Economy</b></p> <p>Number of web/content creators increase rapidly with the advancement of web applications that do not require technical skills.</p> <p><b>SQUARESPACE</b></p> <p><b>OpenSea</b></p>	<p><b>Spatial Computing</b></p> <p>Spatial computing refers to technology that combines VR<sup>(1)</sup> and AR<sup>(2)</sup>.</p> <p><b>UNREAL ENGINE</b></p> <p><b>Google AI</b></p>
<p><b>Decentralize</b></p> <p>Products built leverage the online scalable ecosystem powered by microservices, distributed computing, and blockchain networks.</p> <p><b>ethereum</b></p> <p><b>IBM</b></p>	<p><b>Human Interface</b></p> <p>In this layer, users receive information about their surroundings, use maps, and have shared AR<sup>(2)</sup> experiences.</p> <p><b>XBOX</b></p> <p><b>Meta Quest</b></p>	<p><b>Infrastructure</b></p> <p>This layer includes technologies that enable devices, keep them connected, and deliver content.</p> <p><b>aws</b></p> <p><b>NVIDIA</b></p>

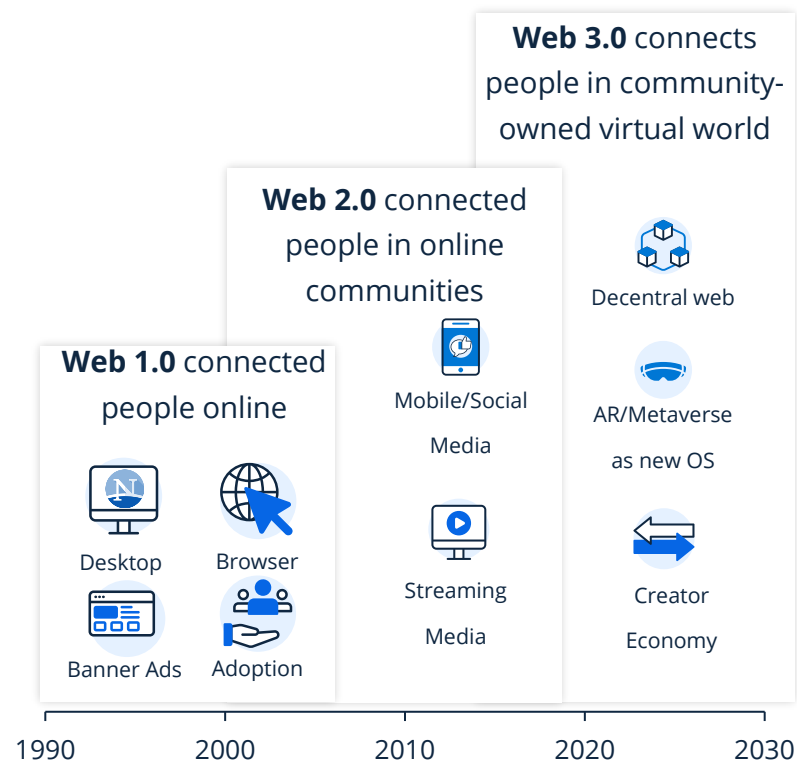


151 | Notes: (1) VR: Virtual Reality (2) AR: Augmented Reality

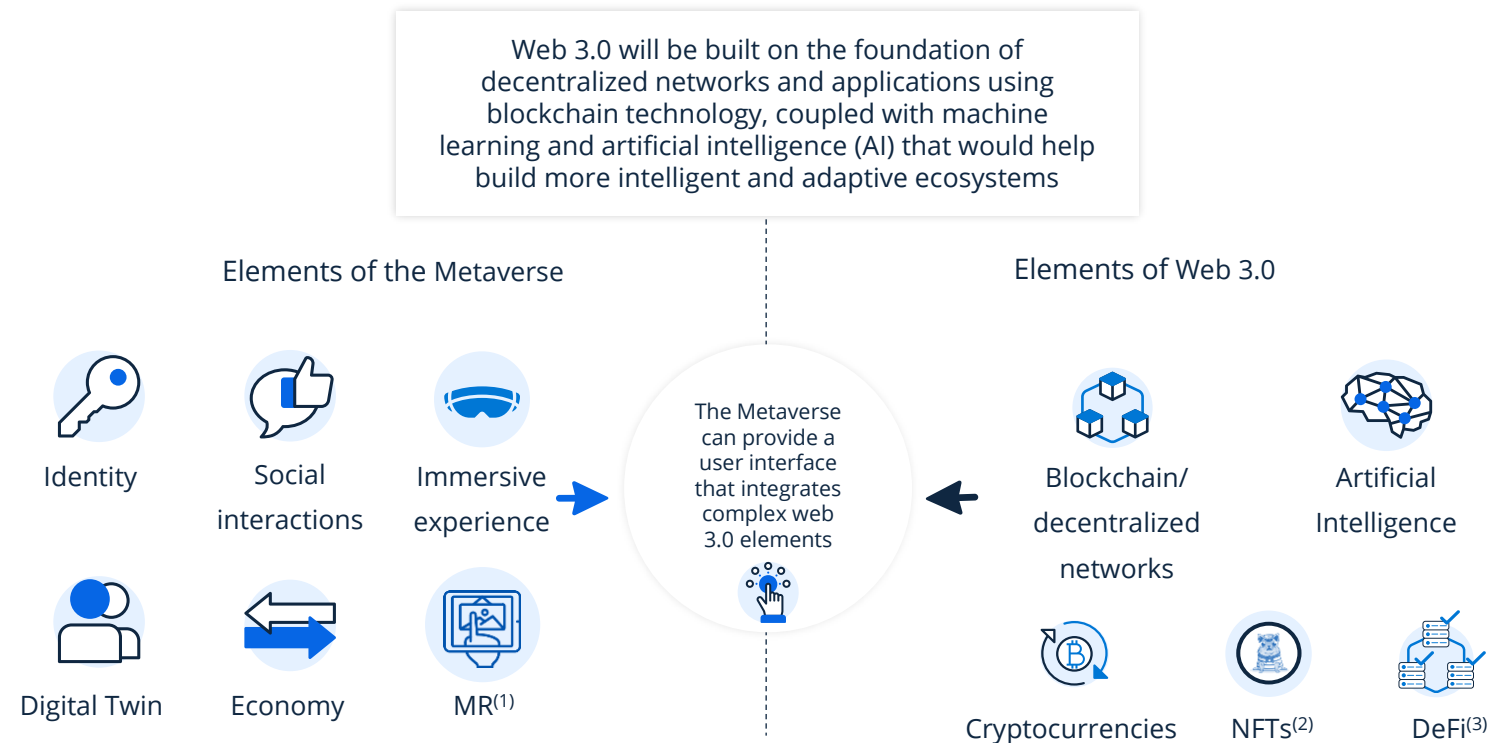
Sources: Jon Radoff; Company information

# The Metaverse is projected to become the user-friendly interface that powers the decentralized Web 3.0 ecosystem

## The stages of evolution of the Web



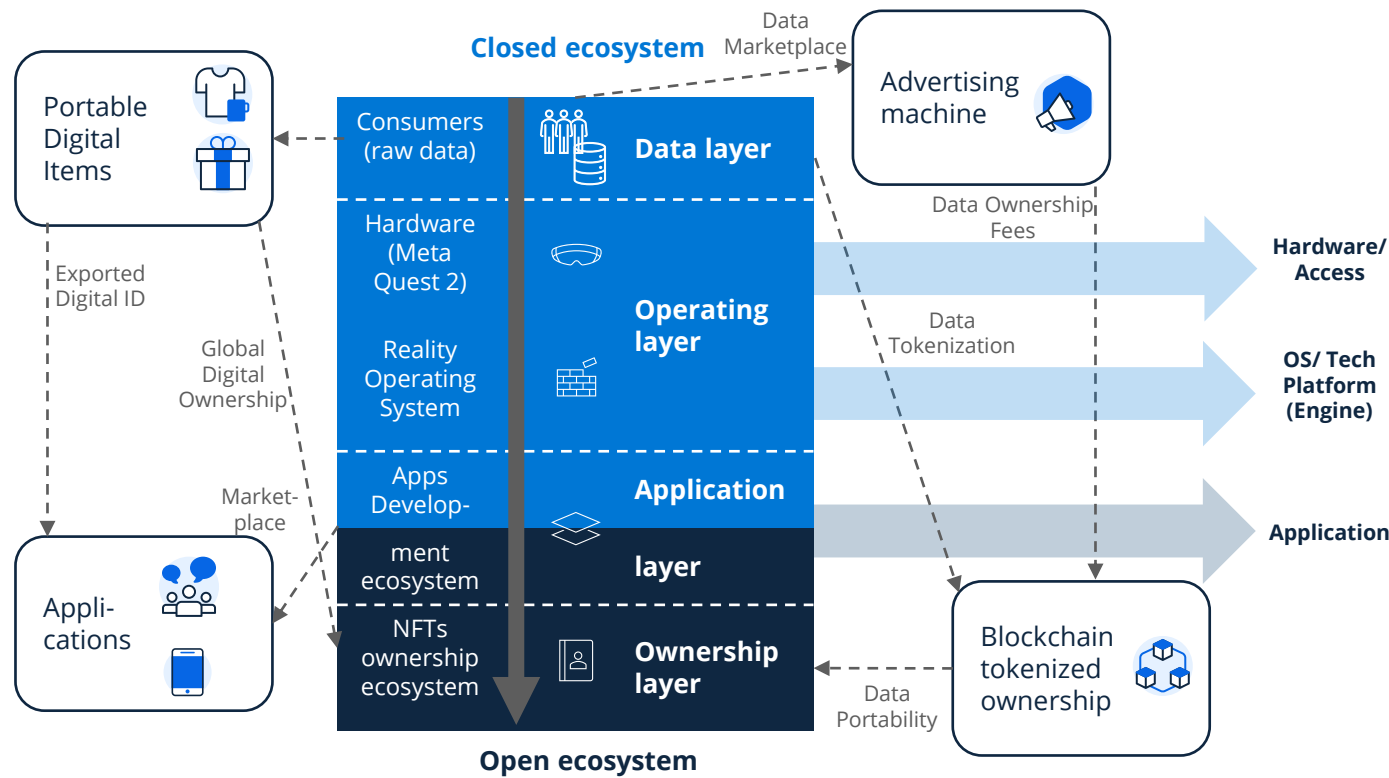
## Metaverse as new operating system for Web 3.0





# Nearly all big tech players are working on being more vertically integrated into the Metaverse supply chain to gain long-term competitive advantages

## Metaverse supply chain overview



## Selected big tech players and their stakes in the Metaverse's supply chain

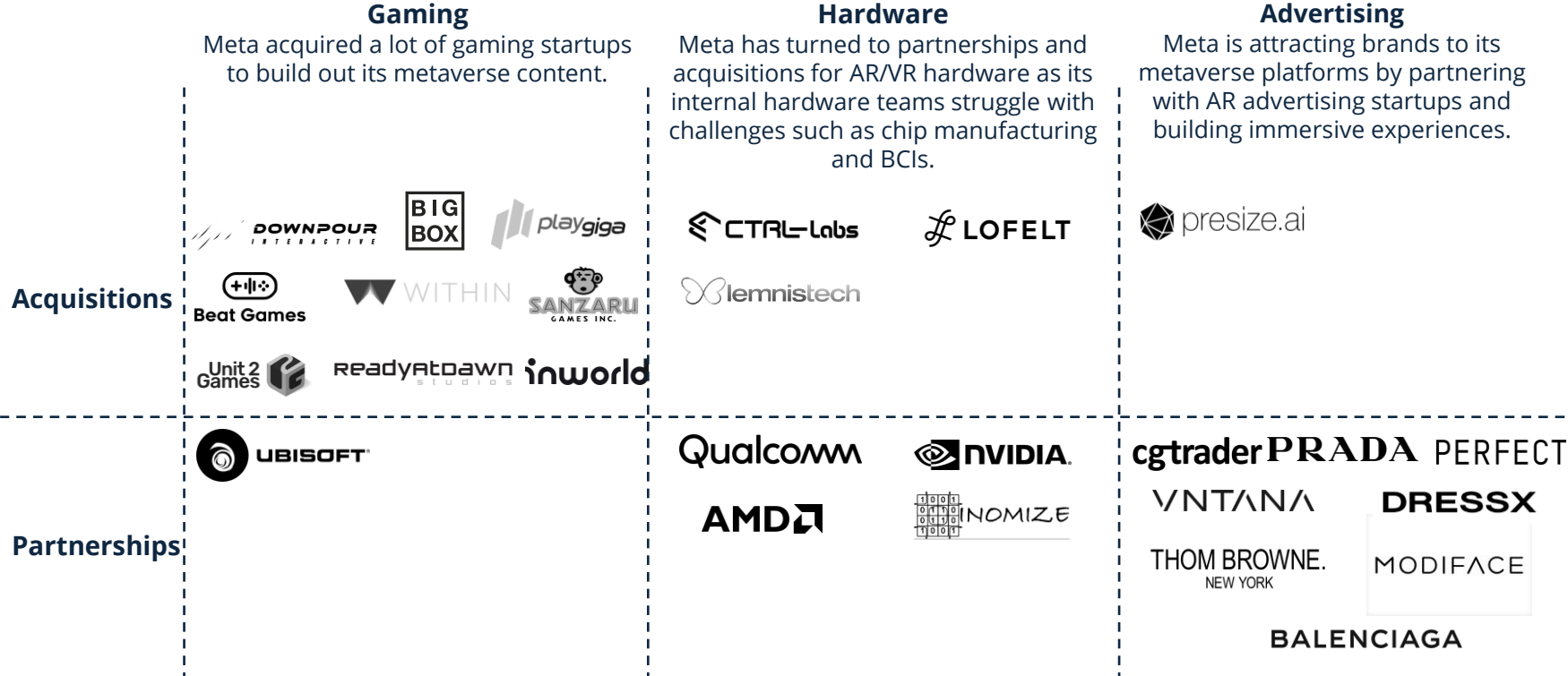
	Meta	Apple	Microsoft	Google	Tencent 腾讯	字节跳动 ByteDance
<b>Hardware/ Access</b>	Oculus	Apple Glasses	HoloLens	Speech recognition / Google Glasses	TenVR	Pico
<b>OS/ Tech Platform (Engine)</b>	Development and Presence Platform	ARKit framework iOS	Tool Software Operating System	Google Daydream Android OS	Game Engine (Unreal)	Game Engine (Restart the World)
<b>Application</b>	Gaming, Social (Horizon Worlds), Fitness, Workplace	?	Gaming (Activision Blizzard, Minecraft), Workplace	Gaming, Video (Youtube VR)	Gaming (START), Social	Gaming, Social (Reboot World)

# Meta's strategy to dominate the Metaverse focuses on immersive social worlds and the purchase of as many VR hardware and software companies as possible

## Meta's Metaverse strategy overview



- Investment in the Metaverse so far US\$36b
- Meta is taking its social media platforms and extending them into the VR space. AR virtual try-on or branded filters have been incorporated into Instagram and Facebook.
- Meta is the leading company in VR with 15 million Oculus VR headsets sold since 2020. Meta is pushing VR experiences in the form of games and virtual worlds such as their flagship metaverse app Horizon Worlds.
- Horizon worlds has drawn criticism for its quality and lack of users
- Other building blocks of the Metaverse vision include Horizon Home, the virtual living room, and Horizon Workrooms

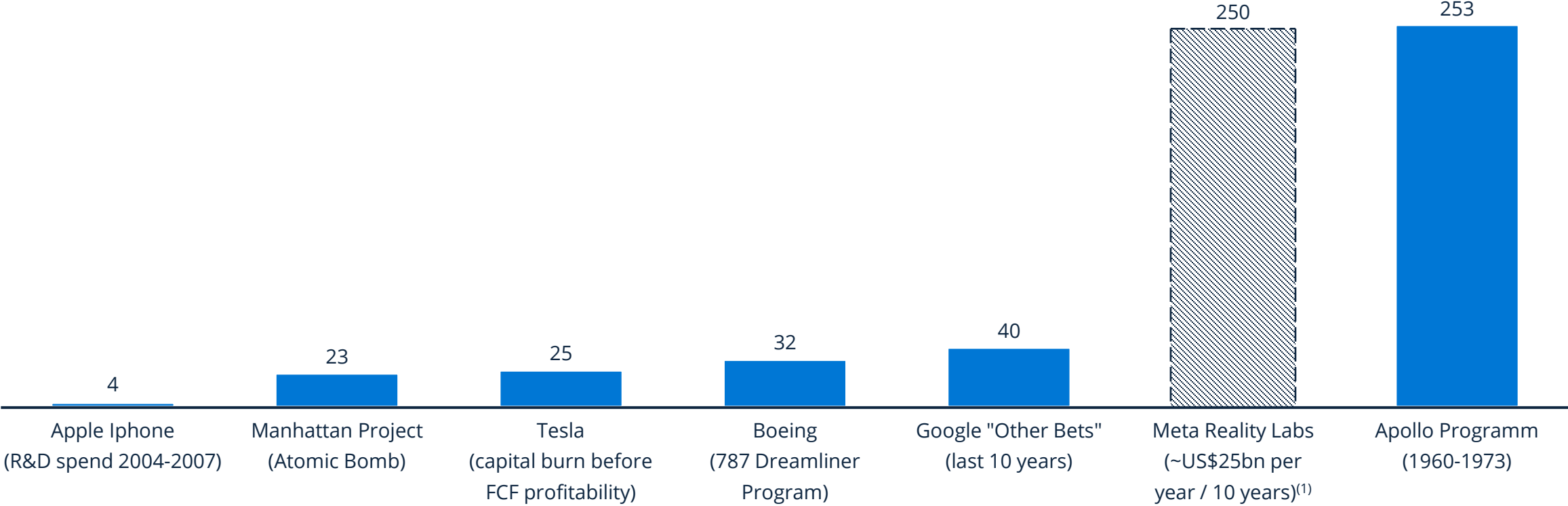


154 | Notes: Meta has also partnerships established in terms of VR Live Events with ESL, Fox Sports, melody VR, NBA and Tidal and in terms of VR for work with Dropbox, Microsoft, Slack, smartsheet, Spatial, Spike and Zoom

Sources: Company information; CBinsights

# Meta's huge bet on the Metaverse is shown in their Reality Labs program, which is estimated to cost as much as the Apollo Space Program

Selected multi-year spending programs compared to Meta's Metaverse bet in billion US\$



155 | Notes: (1) Reality Labs is Meta's XR division (extended reality). Meta has only been sharing its Reality Labs revenue and operating cost figures since Q4 2020.

Sources: Bloomberg; Company information

# Apple does not seek to build its own Metaverse, but with its strategy to improve AR technology, it may become Meta's biggest rival

## Apple's metaverse strategy overview



- Apple started experimenting with AR & VR applications over a decade ago, as shown by its patent activity. In 2017, Apple launched its ARKit framework, which enabled developers to build AR applications (so far used by 14,000 apps with over 13 million total downloads).
- It appears that Apple is planning the launch of AR glasses and/or a mixed reality headset in 2023. Moreover, they are working on a finger-mounted input system for iPhones alongside new sensors for iPhone Pros.
- Unlike Meta, Apple has not been clear about its Metaverse ambitions, but its continued investment in AR & VR companies points to more immersive digital environments and hardware that may be released soon.
- Mark Zuckerberg stated that Apple and Meta are in a "very deep, philosophical competition" to build the metaverse, competing to determine "what direction the internet should go in." Since the introduction of Apple's App Tracking Transparency (ATT) in 2021, the company's rivalry with Meta has escalated.

### AR & VR

So far Apple invested in smaller companies with AR & VR background to increase their patent portfolio, setting the foundation for its future AR products.

### Acquisitions



### Partnerships



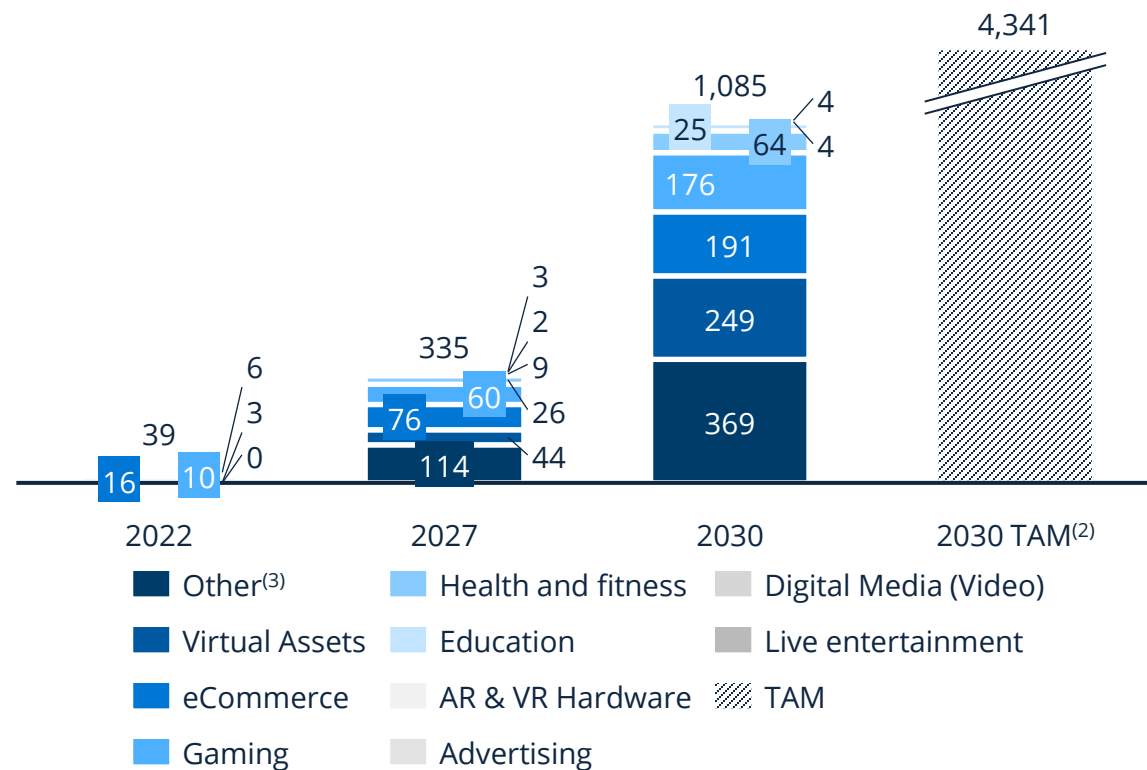
# Big tech and gaming players will expand their competencies across several elements of the Metaverse

Selected key players presence in Metaverse ecosystem

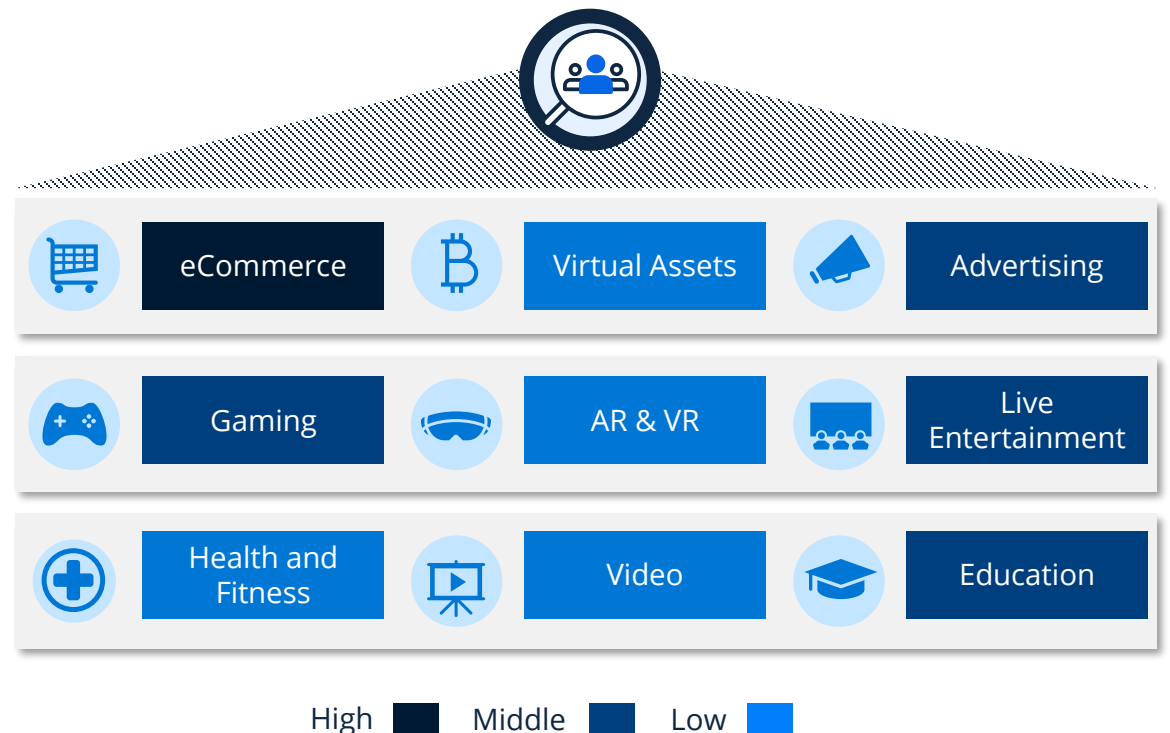
Key player	Immersive experiences	Mixed Reality VR	Mixed Reality AR	Social Interaction	Creation & Agency	Identity	Digital Twins	Virtual Ownership
<b>amazon</b>	prime gaming luna	prime video vr	amazon View in your room	twitch	twitch Amazon Sumerian		aws IoT TwinMaker	aws NFT applications
<b>Apple</b>		NEXTVR	Apple Glasses ?	iMessage	ARKit Reality Composer	Memoji		Apple NFT Trading Cards ?
<b>Google</b>		GLASS Google Lens Google Maps	YouTube VR Google Earth VR	Project Starline	YouTube VR ARCore	Chrome Avatars	Google Cloud Supply Chain Twin and Pulse	
<b>Meta</b>	horizon Worlds FACEBOOK GAMING BEAT SABER	Meta Quest Pro	Meta Quest 2 horizon Worlds	Instagram horizon Worlds	Meta Spark	3D Avatars		NFT Sharing on Instagram/Facebook
<b>Microsoft</b>	MINECRAFT XBOX Mesh ACTIVISION BILZARD	AltspaceVR Mesh HP Reverb G2	Mesh Microsoft HoloLens	MINECRAFT LinkedIn Mesh Microsoft Teams	MINECRAFT	Microsoft Teams Mesh Avatars	Azure Digital Twins	NFTs Windows 11
<b>SONY</b>	PlayStation PlayStation Plus BUNGIE	PlayStation.VR	KRAMER		dreams	DESTINY Guardian Creation		
<b>Tencent 腾讯</b>	Tencent Games	ultraleap	ultraleap	QQ	Super QQ Show		Tencent Cloud	Testing NFT Profiles
<b>EPIC GAMES</b>	FORTNITE		CapturingReality	PARTY ZONE	FORTNITE Creative UNREAL ENGINE	FORTNITE Avatars	UNREAL ENGINE	NFT Games via Epic Games Store

# The Metaverse is facing immense potential in the future, with eCommerce and Virtual Assets are expected to witness the highest growth rates

Metaverse market development for selected segments in billion US\$(<sup>1</sup>)

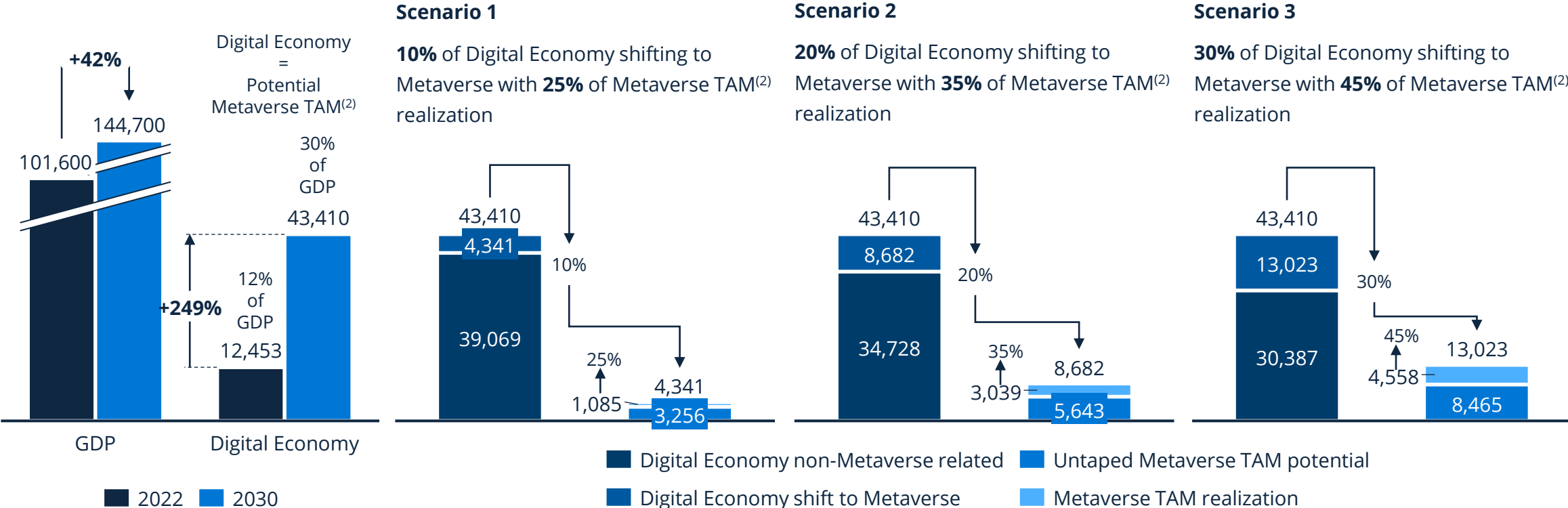


Relative use case potential for consumers(<sup>4</sup>)



# Metaverse market opportunities vary wildly, from incremental change to dramatic shifts in industry structures in transition from Web 2.0 to 3.0

Scenario analysis of potential Metaverse market opportunity in billion US\$ in 2030<sup>(1)</sup>

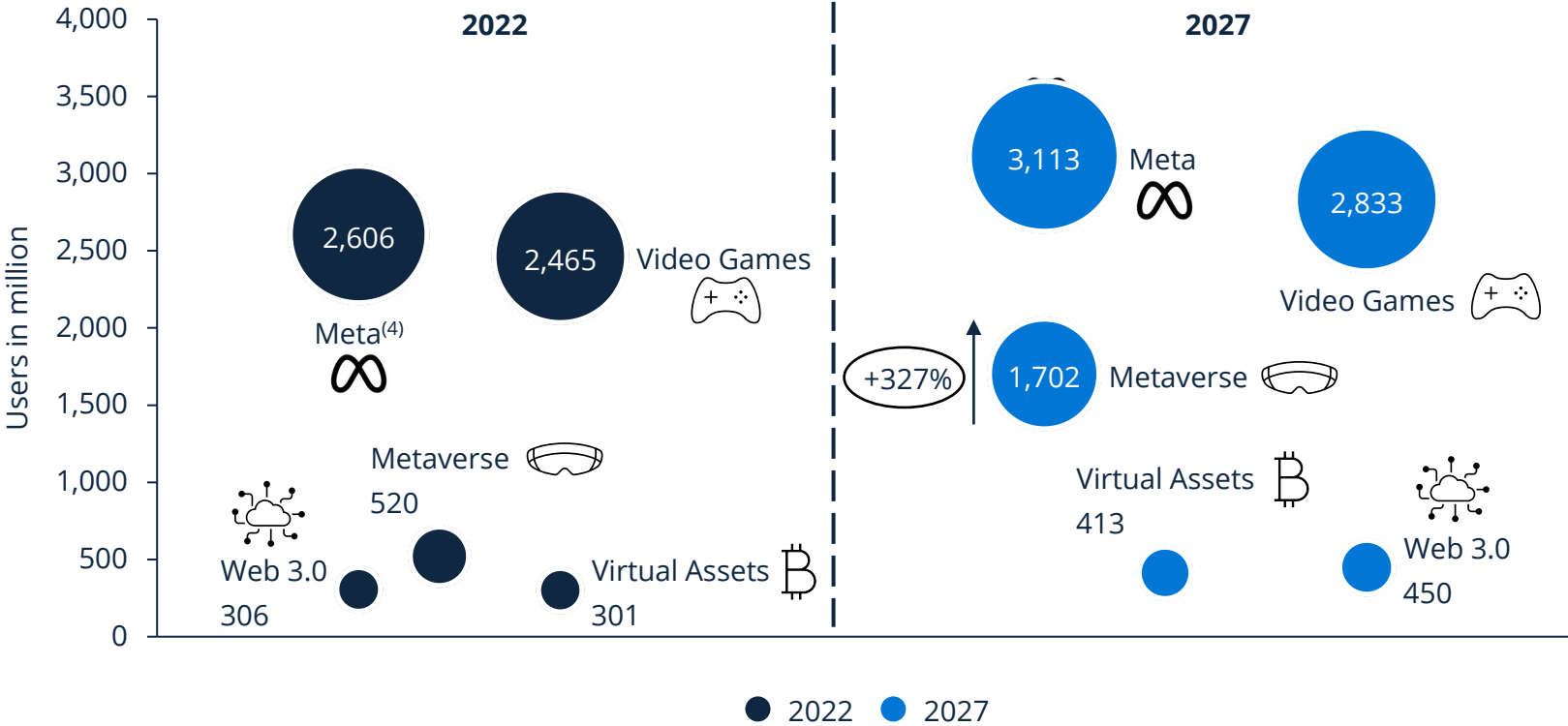


159 | Notes: (1) Scenario analysis is based on own assumptions (2) Total addressable market

Sources: Statista Digital Market Outlook 2022; Goldman Sachs; IMF; UN

Compared to other digital segments, Metaverse users are expected to have the highest growth reaching over 1.7 billion users by 2027

User numbers of selected metaverse and blockchain connected areas in million



**Definition of Metaverse, Virtual Assets and Web 3.0 users**

- **Metaverse users** can be described as users who access VR<sup>(1)</sup> and MR<sup>(2)</sup> worlds through a browser or headset and are able to have real-time interactions and experiences across distance. However, specific headsets are not necessary to engage in activities, e.g., Fortnite players.
- **Virtual Assets** users include cryptocurrency and NFT users/owners.
- **Web 3.0 users** include virtual assets and DeFi<sup>(3)</sup> users.

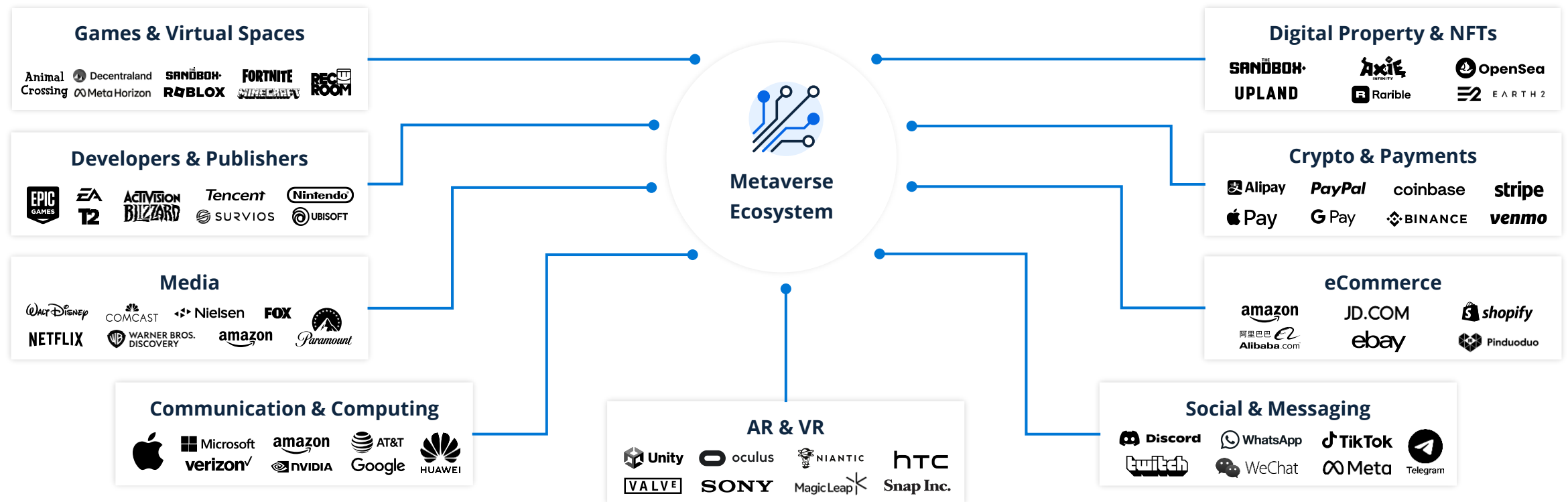
160 | Notes: (1) VR: Virtual Reality (2) MR: Mixed Reality (3) DeFi: Decentralized Finance (4) Only includes Facebook users – own estimation, not to compare with Meta Platforms Inc. self-reported MAUs

Sources: Statista Advertising & Media Outlook 2022; Dune Analytics, Cointelegraph



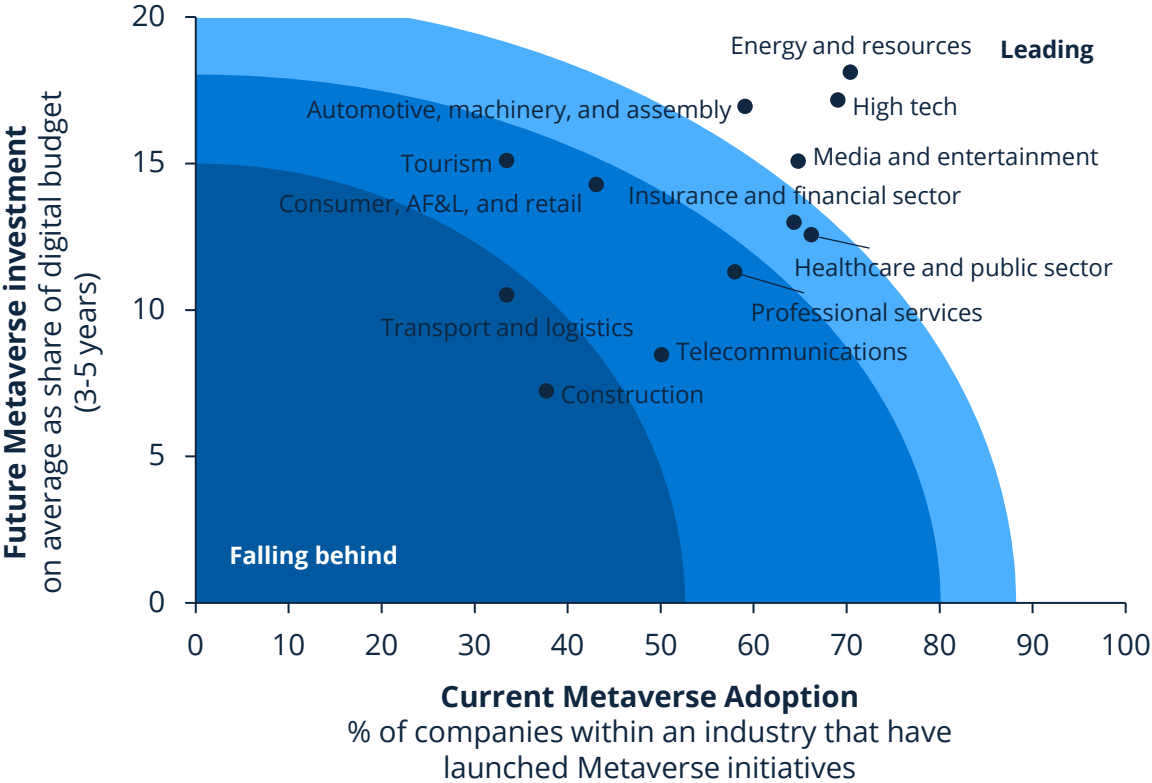
# A diverse ecosystem of companies is involved in and could benefit from developments in the Metaverse

## Metaverse ecosystem overview

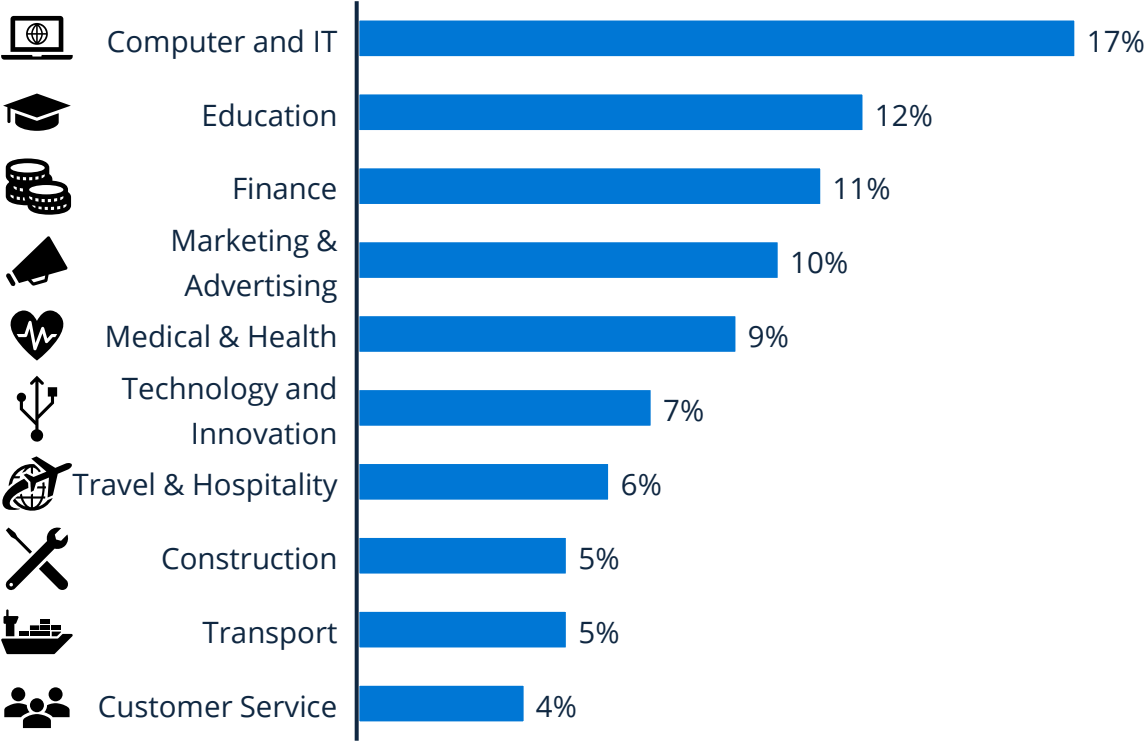


# While some industries are leading the proliferation of strategies for the Metaverse, others are falling behind

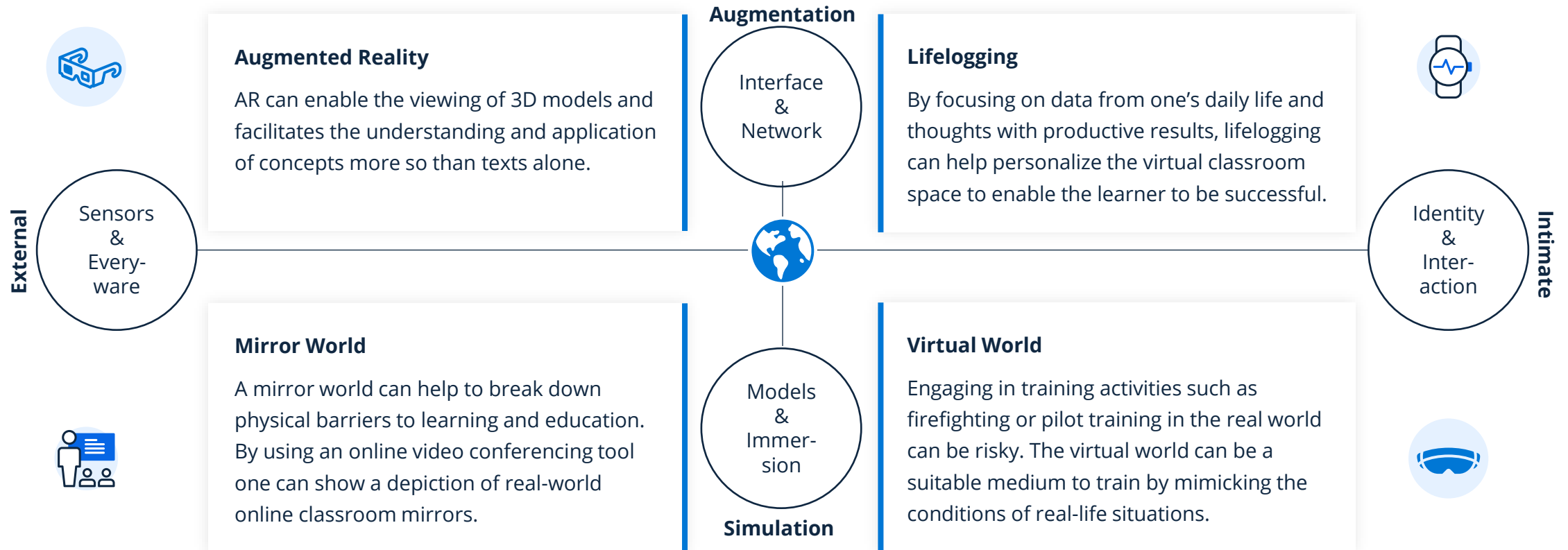
**Metaverse adoption in relation to Metaverse investments**



**Top 10 business sectors that have invested in the Metaverse**

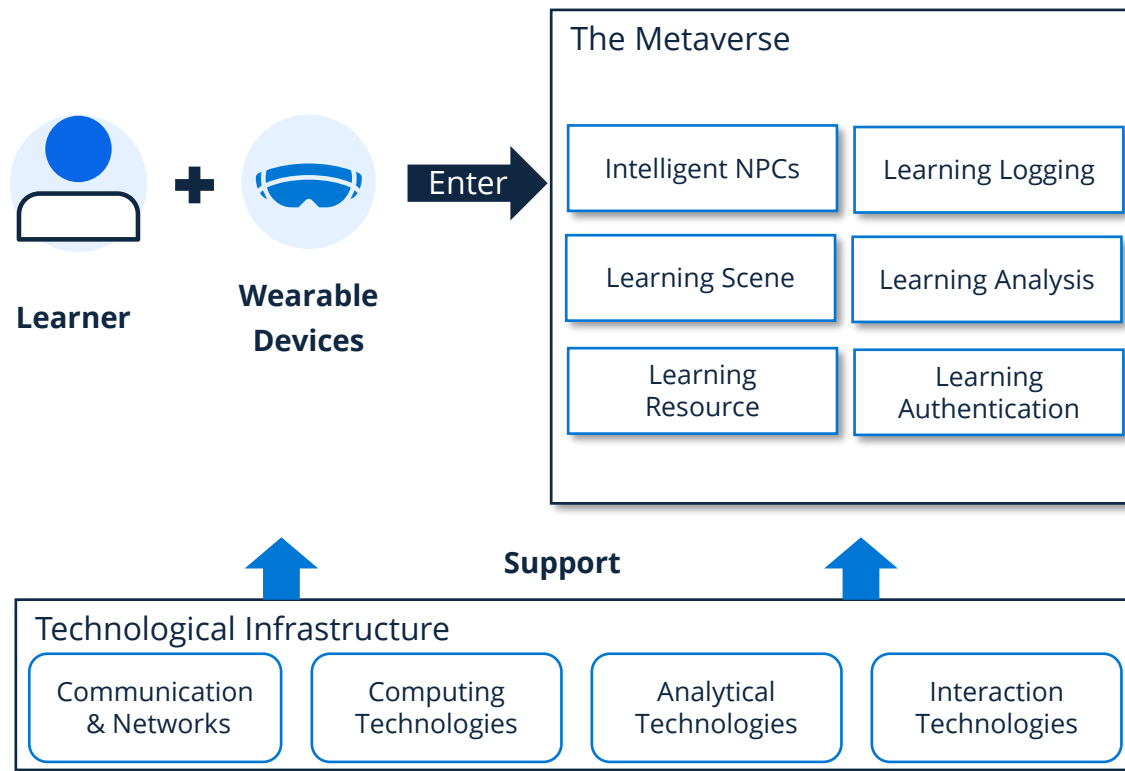


# The education industry can benefit from each aspect of the Metaverse

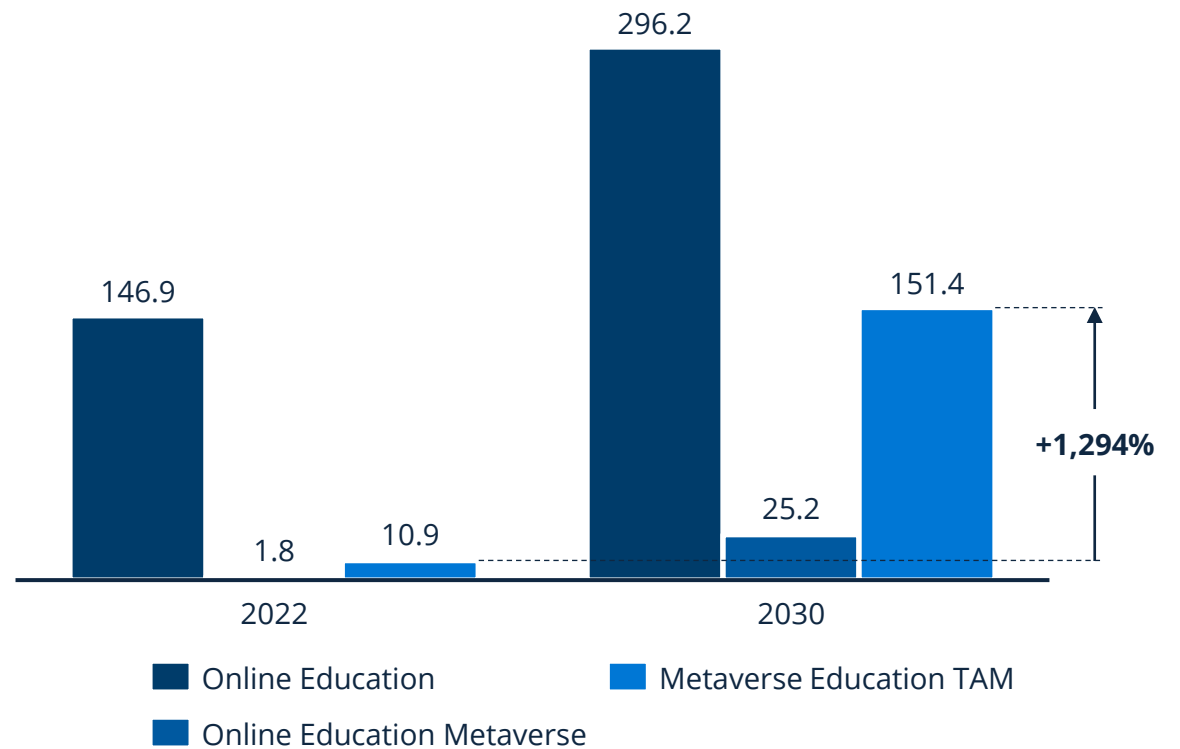


# Educational institutions will only need the wearable device in order to enter the Metaverse for an immersive learning experience

## The Metaverse in educational structures



## Global online education market development in the Metaverse in billion US\$



# From skills development to team collaboration, the workplace is also being revolutionized by the potential of the Metaverse

## Companies providing workplace solutions in the Metaverse



**HR Hiring and Onboarding**



HireRight conducted a successful job fair in the Metaverse. Attendees were able to create their own avatars and joined via VR headsets. The advantage for recruiters is that they can interview and evaluate candidates in real time.



**Team Collaboration**



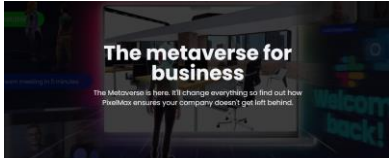
Microsoft Mesh uses avatars to create a sense of presence in the virtual workspace. Here, coworkers can gather and attend meetings using Mesh for Teams.



**Digital Twins PixelMax**



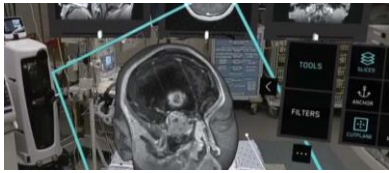
With Pixelmax, companies can build anything, use in-built data capture and analytics to pinpoint potential problems as soon as possible, and take action quickly.



**Skills Development MEDIVIS**



The medical technology company Medivis uses HoloLens technology to train medical students through interaction with 3-D anatomy models.



# From museums to sports betting, the entertainment industry holds real promise for the Metaverse, and many developments have already taken place

## Recent developments of entertainment companies in the Metaverse

### Concerts

The Sandbox, a decentralized virtual world, entered a partnership with Warner Music Group in January to create a music-themed world within the Metaverse of the gaming platform.



Entain

Disney

### Sports Betting & Gambling

Entain, Europe's leading sports betting company, plans to invest US\$133 billion into a center that creates an immersive experience for its customers.

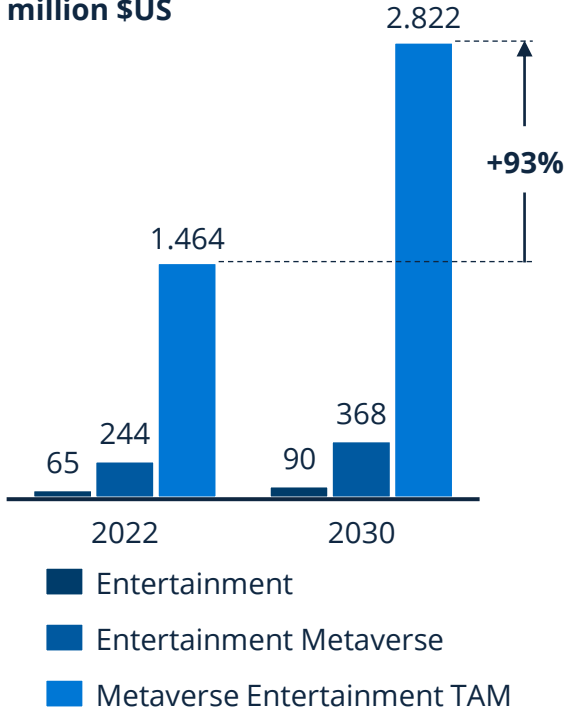
### Museums

Musee Dezentral is the world's first decentralized NFT museum, housing 222 NFT frames that are unique and provable random collectibles.

### Theme Parks

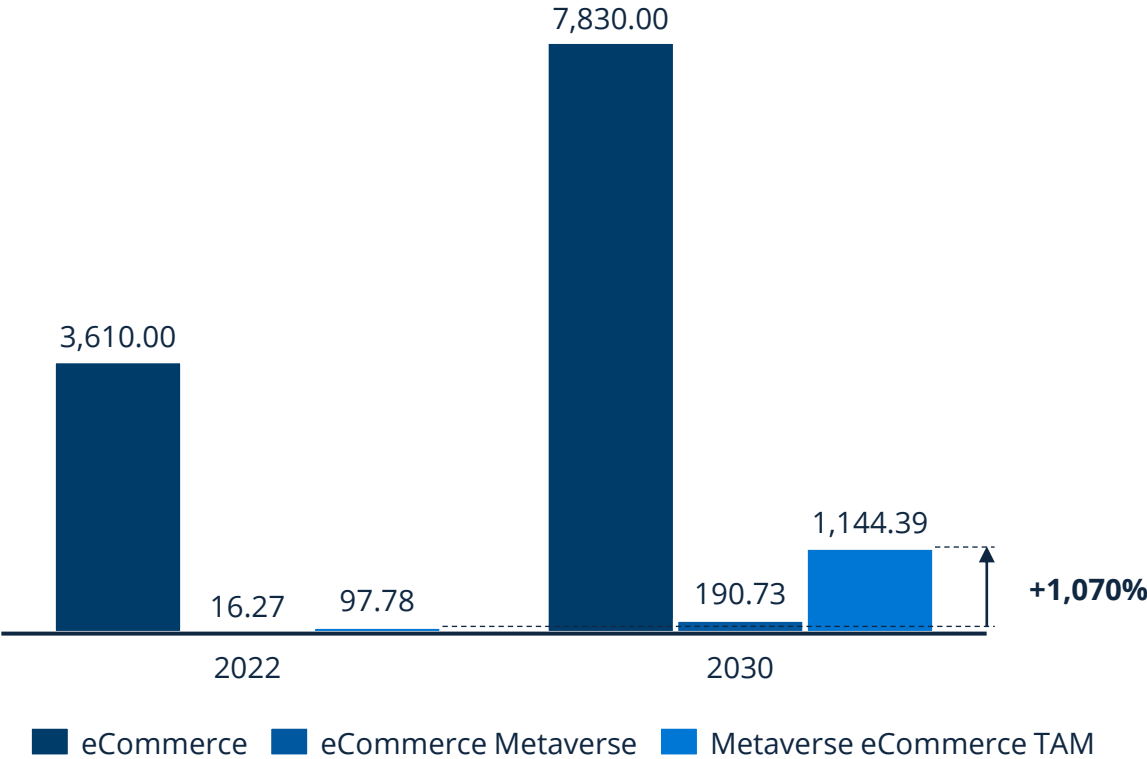
Disney's chief executive revealed that the company plans to leverage metaverse capabilities to deliver personalized entertainment experiences.

## Entertainment in market development of the Metaverse in million \$US



# There is vast development potential within eCommerce: by 2030, it will comprise more than 50% of the market size of the Metaverse

**Market development eCommerce and eCommerce in the Metaverse in bn US\$**

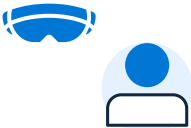


**Metaverse influence on eCommerce**

- 3D assets (NFTs) and virtual try-ons supported by AR and blockchain will pave the way to customized on-demand apparel-making and products
- In conversational commerce, brands and retailers leverage direct messaging platforms to interact on a personal level with shoppers
- Brands that integrate cryptocurrency options into their eCommerce platforms can enable faster payments with a broader (global) customer reach
- Retailer websites that leverage AI technology can provide individualized recommendations to customers based on their shopping profiles
- In headless commerce, brands optimize their approaches for reaching customers by maximizing the number of interfaces such as smartphones, smart speakers, apps, and social media
- As brands seek ways to improve customer engagement, virtual stores in the Metaverse present a unique opportunity for retailers to provide their shoppers with immersive experiences

# Fashion brands are entering the Metaverse through established virtual worlds and introducing their digital collections as NFT<sup>(1)</sup> assets

## Opportunities for fashion brands in the Metaverse



The Metaverse opens many opportunities for fashion brands to widen their audience. The most natural entry point is providing digital clothing for the user's avatar. In 2021, Roblox introduced its users to digital clothing and accessories by Gucci and Stella McCartney. In March 2022, Decentraland hosted a Metaverse Fashion Week featuring more than 60 brands including Estée Lauder, Tommy Hilfiger, Dolce & Gabbana, and Forever 21.



Fashion brands can opt to sell their digital items as NFTs or non-fungible tokens. This NFT approach caught the industry's attention in 2021 when RTFKT studios, a purely digital shoe company, sold out their collection of 600 artistic NFT sneakers in just 6 minutes, garnering a profit of \$3.1 million. By the end of 2021, Nike had acquired RTFKT studios.



Many fashion companies are starting to use 3D garment creation software such as Clo3D and Browzwear to realistically simulate garments and speed up physical production. It is a natural and practical step to convert these 3D designs into sellable digital clothing.

### Luxury Fashion Brands in the Metaverse



### Popular Fashion Brands in the Metaverse



168 Notes: (1) NFT : Non-Fungible Tokens

Sources: Statista Digital Market Outlook 2022, Sensorium, The Metaverse Insider



# Digital fashion brands such as Auroboros are gaining traction and catching the industry's attention



Though many traditional fashion brands are expanding into the metaverse, a new generation of digital-first fashion brands such as Auroboros have also appeared. Unconstrained by the limits of physical fabrics, their collections express new frontiers of creativity and imagination. Co-founder and creative director Alissa Aulbekova answered a couple of our questions.

## **Auroboros was one of the digital fashion brands that really caught the media's attention in 2021. What made you decide to start a digital-native fashion brand instead of going the more traditional route?**

I've been working in digital fashion before there was digital fashion, with 3D scanning and everything else. When I met our company's co-founder Paula, we were excited to combine her designs with our digital vision. We're both fans of video games and we're always looking toward the future, so we've taken it upon ourselves to create our vision of the future. Digital is also inclusive, whether it is in the gender, size, or shape of the people that wear our fashion. As you know, AR clothing can adapt to anybody, any of the outfits would fit you perfectly.

## **How do you see your company influencing fashion in the metaverse?**

I think we've already influenced the fashion world, both traditional and in the metaverse. As a brand, we have a very strong identity and recognizable aesthetic. So just as you may recognize a piece of clothing from Chanel or Balenciaga, you can also recognize our clothes in the digital space. As a luxury fashion house, we have a very large focus on precision, detail, and craftsmanship, you'll always see something interesting. We also build our collections very emotively, with a narrative and story that we want to tell. And I think this has brought us great success already because a lot of people can connect.

## **What are your upcoming plans for 2023?**

We're launching Auroboros Academy in partnership with top fashion universities like Parsons and Oxford. It's an educational-social space hosting a program to provide highly sought-after Web3/Digital expertise and tools for digital fashion. We are currently in a fundraising phase and open to investors.

# Traditional fashion designers are discovering the creative potential of 3D fashion and some are even making a complete transition

Anna Liedtke is a fashion designer who worked at Hugo Boss in several traditional roles before completely switching to 3D fashion. She now works at the Amsterdam-based digital fashion house, The Fabricant, as Fashion Design Director. We discussed her personal thoughts on digital fashion.

**You've worked for a long time in traditional fashion and made the switch to digital fashion around a year ago. In your experience, what advantages does digital fashion have over traditional fashion?**

For me, as a creative person, I took the chance to explore the opportunities that you have when you don't work physically. I was easily able to extend my portfolio with creations I made in my free time. I started this three years ago. It's possible to create digital productions and editorial shoots just with one person. The publishing on social media also helps me to connect and find people to collaborate with. In general, working with digital software creates a new genre of fashion design, which is fun to explore and which can bend reality.

**What do you think is the best way/strategy for traditional fashion companies to enter into the metaverse?**

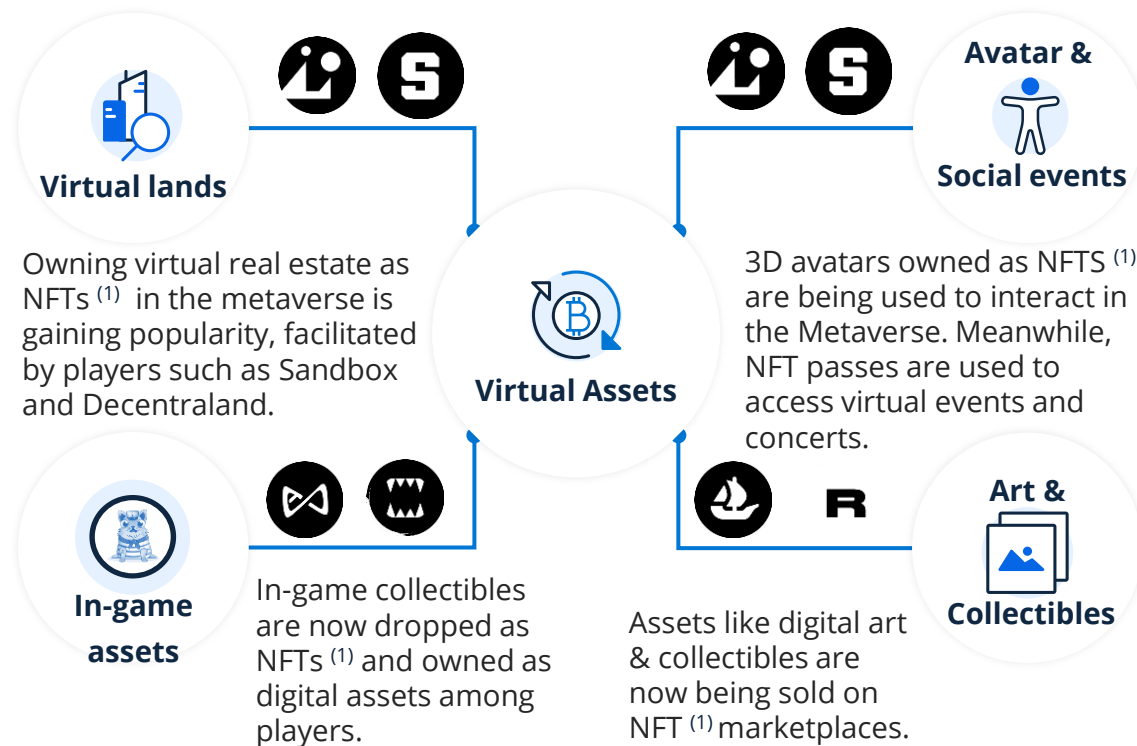
There is a new generation of customers who are not necessarily keen on physical products. Applications and games are already a big market with high revenue content. But companies should start thinking differently. Giving customers the chance to become part of the revenue stream is a new way to bond a community. Stop one-directional thinking and build long-term term partnerships with young people through a "play to earn" system or tokenomics.

Another way is to integrate digital development in production. Digital prototyping is already a sustainable process that reduces resources. It can support digital showroom set-ups and enables emotional communication with digital product shoots. Augmented reality integration could attract customers and reduce the number of returns.

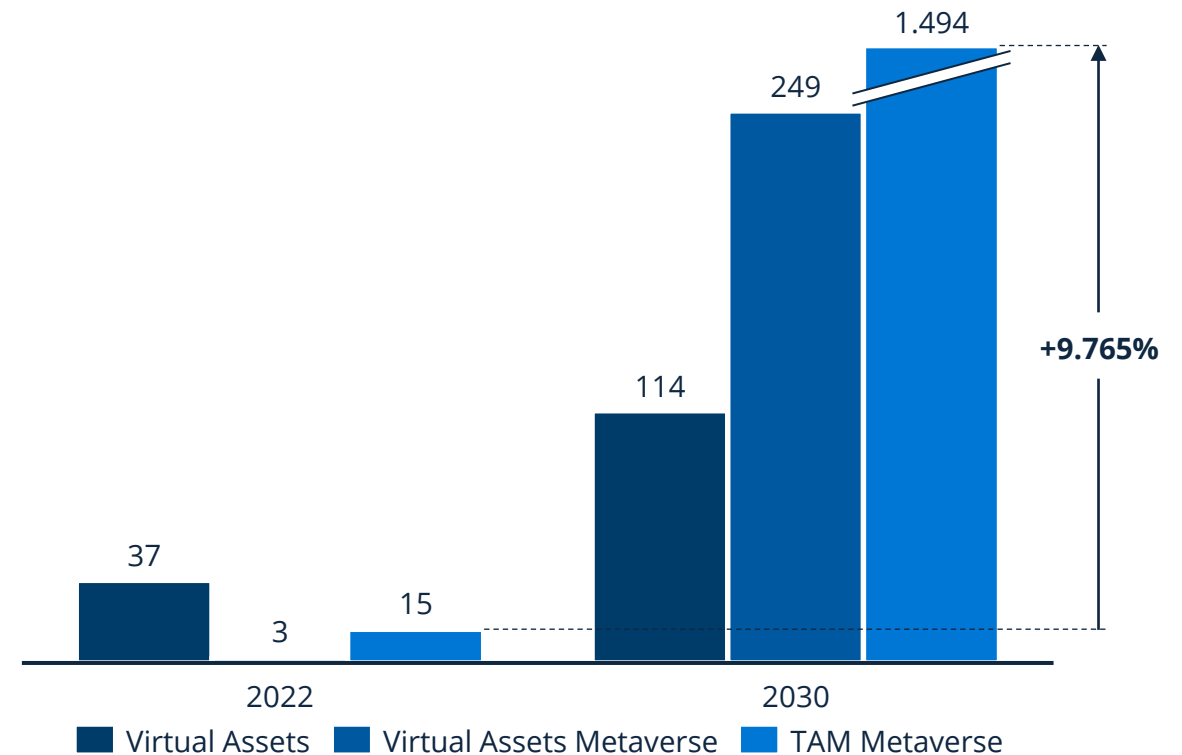


# The Metaverse is set to accelerate the market development of virtual assets in the future

## Types of virtual assets owned as NFTs<sup>(1)</sup> in the virtual world

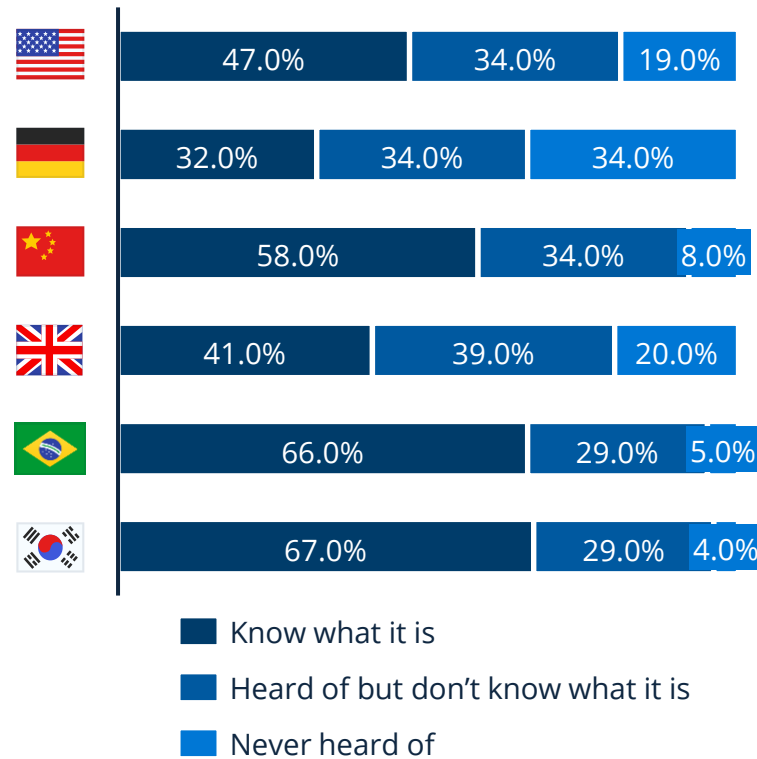


## Virtual assets market size and virtual assets in the Metaverse in billion US\$

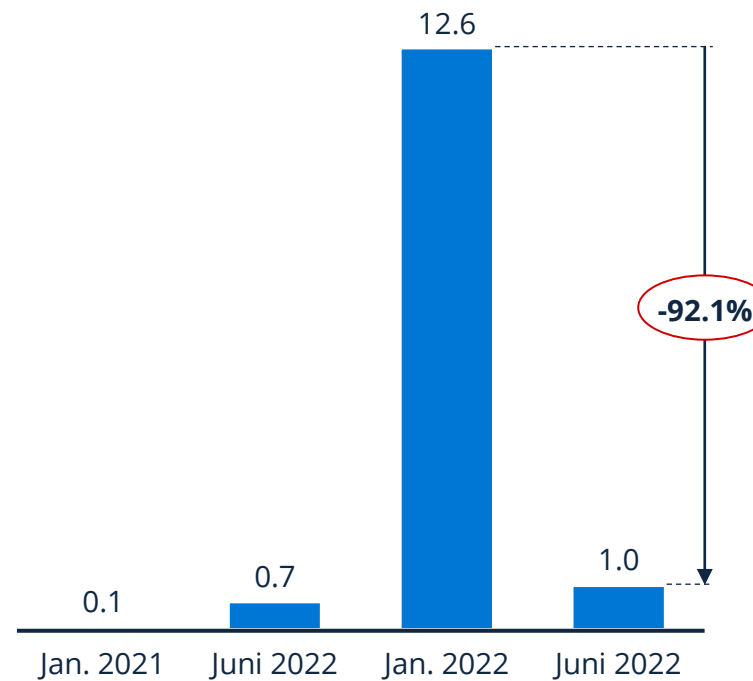


There is still a lot of uncertainty about the Metaverse because many people are unfamiliar with the concept and virtual assets have recently been struggling

Knowledge about the Metaverse in top countries<sup>(1)</sup>



NFT<sup>(2)</sup> sales since January 2021 in billion \$US



**i**

- Many people still don't know exactly what the Metaverse is or have simply never heard of it
- Levels of perception about the Metaverse vary widely and because the concept is difficult to isolate, people have trouble understanding it
- Additionally, NFTs, classified as one of the currencies within the Metaverse, reached an all-time-low in sales in June 2022
- As a result, several applications experienced user losses, including, Meta's Horizon Worlds, which lost 100,000 users in 8 months
- Decentraland, one Metaverse application, only has 650 daily active users, whereas Sandbox has experienced steady user growth, with 300,000 users in April 2022

# The next steps for improving the technology in the Metaverse center around three pillars

## Internet of Everything



The Internet of Everything (IoE) is a concept that goes beyond the Internet of Things (IoT). Contrary, it combines not only devices, but also data, processes, and people. However, in order to function properly, it needs data. Communication will be between people using devices, wearables, cameras, and machine learning.



In the **future**, the Internet of Everything will allow experts to create digital twins and lays the foundation for future developments.

## Digital twins



A digital twin is a dynamic virtual copy of a physical asset, process, system, or environment that looks like and behaves identically to its real-world counterpart. A digital twin ingests data and replicates processes to enable the prediction of potential performance outcomes and issues with the real-world product.



In the **future**, digital twins will enable accessibility to cars, the design of smart cities, or medical training.

## Artificial intelligence



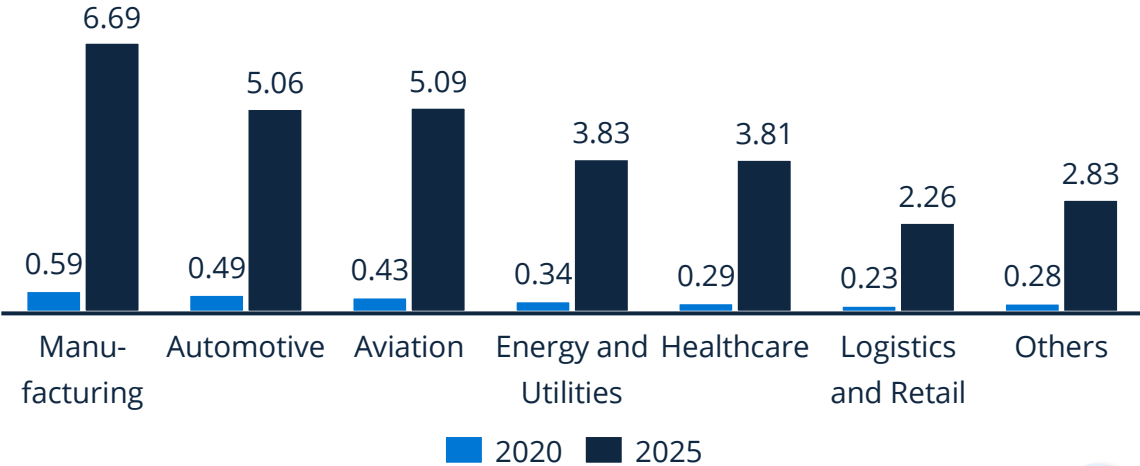
Artificial intelligence (AI) is the simulation of human intelligence processes by machines, especially computer systems. AI can contribute to several aspects of the Metaverse economy, such as user experience, intelligent networking, and creative inspiration.



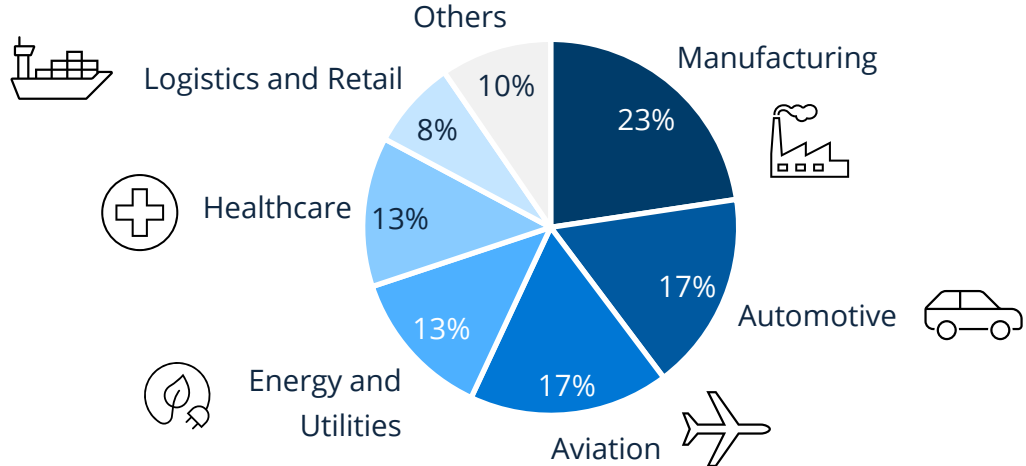
In the **future**, artificial intelligence in the Metaverse will contribute to building differential and inclusive experiences.

# Digital twins can shift the experience of the Metaverse to a new level and enable various new use cases

Digital twins market size by industry in billion US\$



Digital twins market share in 2025 by industry



A digital twin is a dynamic virtual copy of a physical asset, process, system, or environment that looks like and behaves identically to its real-world counterpart. A digital twin ingests data and replicates processes to enable the prediction of potential performance outcomes and issues with the real-world product.

In the **future**, digital twins will enable accessibility to products, equipment, factories, buildings, cities, and more. Within the Metaverse, real-time 3D will unlock new possibilities by shaping the experience of the Metaverse and taking it to the next stage. Examples include 3D marketing, 3D eCommerce sales, designing smart cities, and medical training.

# The question of whether the Metaverse can shape new ways for consumers to perceive real and virtual worlds is wide open at the moment

## Metaverse selected use cases summarized



The Metaverse could replace physical offices, e.g., Horizon Workrooms which is part of Horizon Worlds



The Metaverse could enhance education as students have more possibilities to learn, e.g., surgeons can practice virtually



The Metaverse economy could become as important as the real-world economy, e.g., Bitcoin's average trading volume is US\$24.73 bn.



The Metaverse could help planning infrastructure/traffic solutions in cities to reduce commuting time, e.g., using digital twins



The Metaverse could replace in-person physical interaction to an extent, e.g., experience concerts or gaming



## CHAPTER 4

# Cybersecurity: fighting the formidable foes of the internet

Originally released in November 2022 (as Chapter 4)





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## Cybersecurity: fighting the formidable foes of the internet

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Modern warfare is moving from land, sea, and air into a new cyberspace arena	201







# Cyber-resilience: the need of doing the ordinary extraordinarily well

Cybersecurity is becoming increasingly important as companies, governments, and individuals depend on the Internet for communication and data storage. This digital transformation has made security a priority for organizations of every size. Companies in all industries face increasing cyberattacks due to their reliance on IT systems, which are vulnerable to malicious actions. This was especially evident during the COVID-19 pandemic, when companies rushed to enable workers to work remotely. Moreover, there are different types of cyberattacks, and each one requires a distinct approach to prevent damage to a company and its operations, revenues and employees. The cybersecurity market is expected to reach approximately US\$262 billion in revenues by 2027.



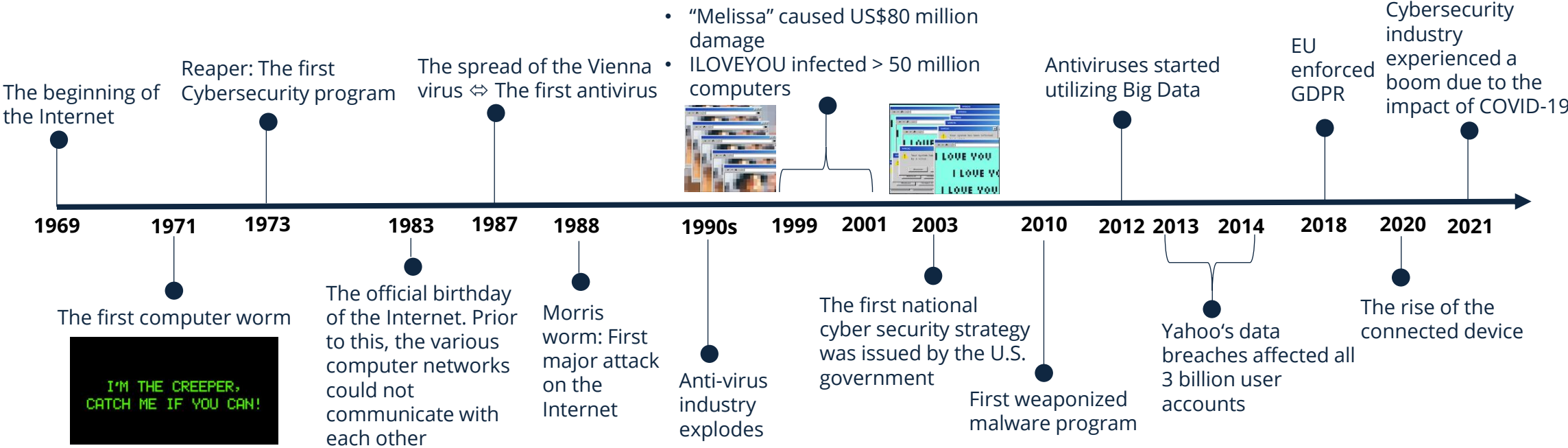
From an enterprise perspective, six technology trends are crucial, and each represents a movement from an existing paradigm to a new way of thinking

Overview of trends shaping the future of enterprise technology

Technology trend	From...	To...	Implications	
			IT	Business
 <b>Interaction explosion</b>	Mobile app	Multiverse of digital interactions	Build for immersion and many devices	Bring rich engagement to your customers
 <b>Connected intelligence</b>	Big-data models	AI agents	Embed machine learning in every application	Personalize every customer episode, optimize every process
 <b>Distributed meaning</b>	Murky data lakes	Open data fabrics	Mesh data together, leave it where it is	Know more and participate in the data economy
 <b>Limitless modularity</b>	Integrated apps	Decoupled components	Compose applications from available resources	Plan for constant evolution
 <b>Cybersecurity arms race</b>	Technology protection	Resilience and robustness	Engage the enterprise in building for resilience	Invest in the stability of your business
 <b>Perpetual motion</b>	Agile DevOps	Automated business engineering	Engineer with business units and automate	Expect to change faster

# The increasing reliance on computer systems, the Internet, and wireless network standards has led to a critical need for cybersecurity

Cybersecurity has grown in importance due to several factors: the internet, an increased reliance on computer systems, the growth of smart devices that constitute the Internet of Things (IoT), and wireless network standards such as Bluetooth and Wi-Fi. With its combination of politics and technology, cybersecurity has become a major challenge for governments as well as companies.



# Cybersecurity challenges come to organizations in many forms but have one thing in common: the swift exploitation of security gaps

## Selected cyberattack categories



# Not only are organizations at risk for cyberattacks, but cybercriminals can use any internet-connected device as a weapon

## Selected facts about cybersecurity



58% of adults are more worried than ever about being a victim of cybercrime



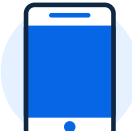
78% of consumers are concerned about data privacy



22% of consumers have detected malware on an internet-connected device



53% of people distrust IoT devices to protect their privacy and handle their information



70% of online fraud is accomplished through mobile platforms



83% of organizations that have has more than one data breach



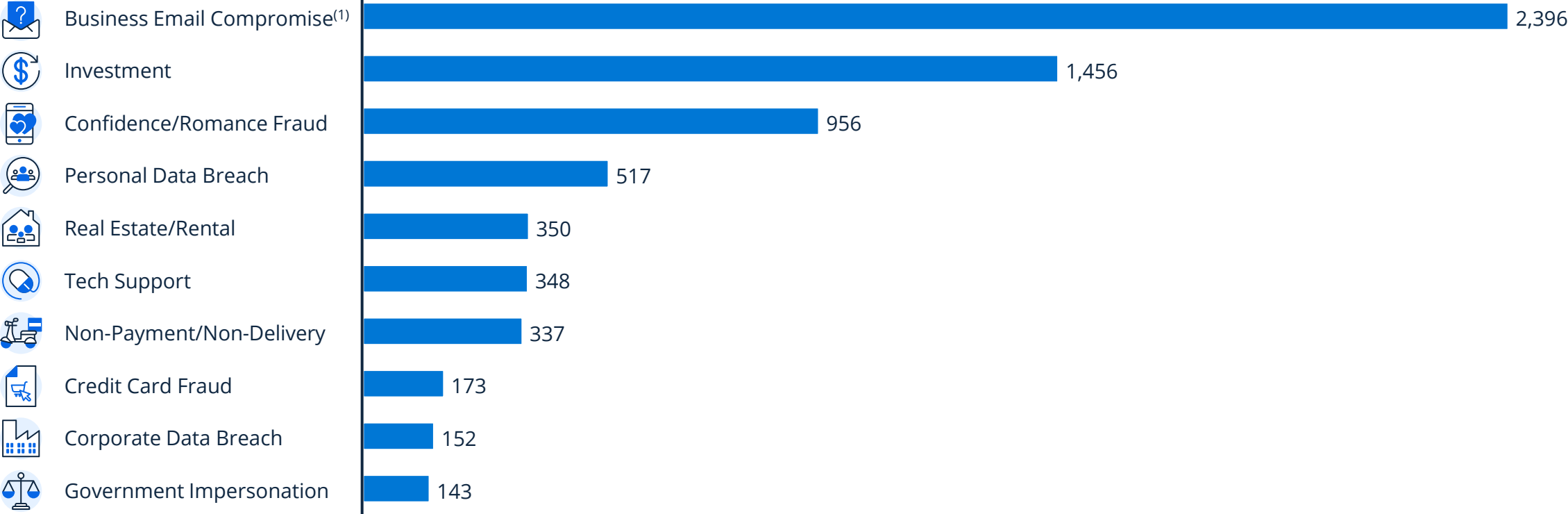
Social engineering is the most successful means to a data breach



Phishing was reported to the FBI more than any other internet crime in 2021

The losses to cyber crime increased significantly, a development which can be connected to the great financial losses in 2021

**Global financial cybercrime losses in million US\$ in 2021**

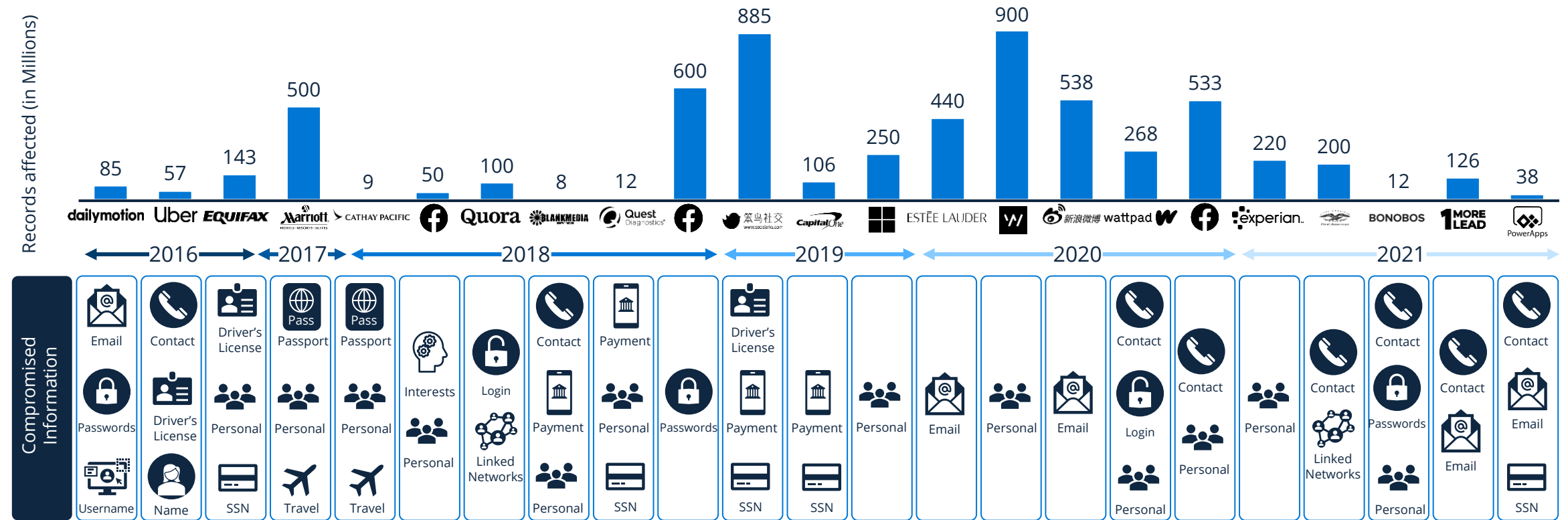


183 | Notes: (1) Includes individual email account compromise Worldwide figures (59% of victims located in U.S.)

Sources: FBI Internet Crime Report 2021

# Major data breaches have continued to increase in severity over the past few years

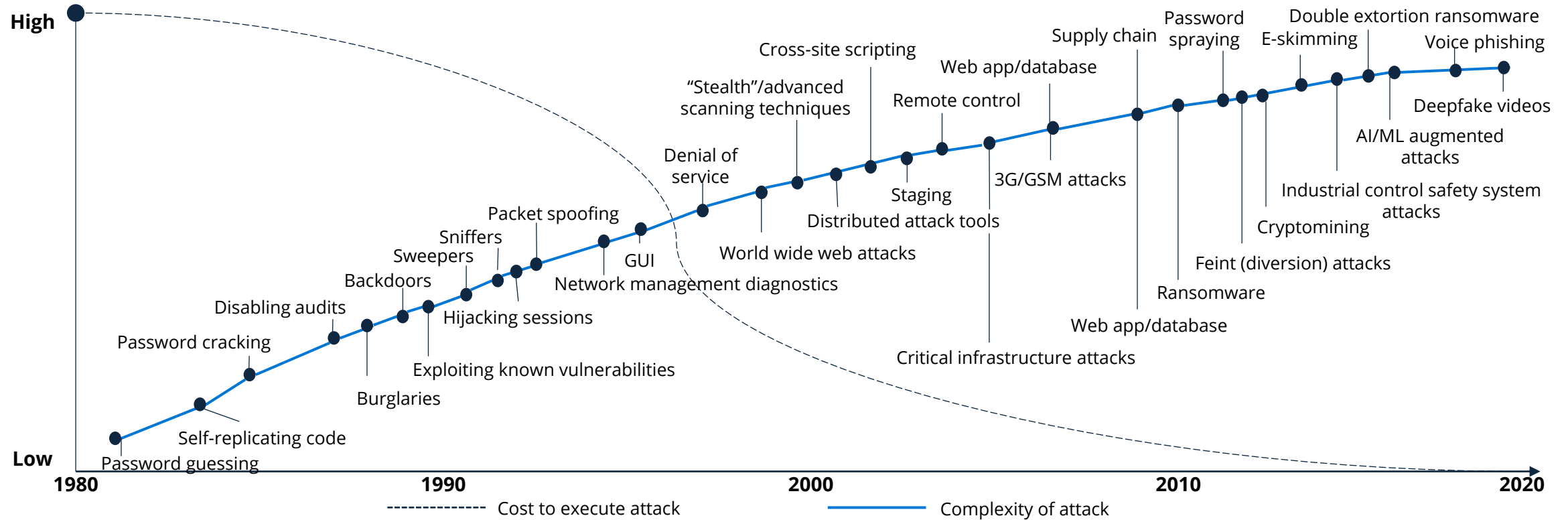
Selected data breaches with amount of records affected in million





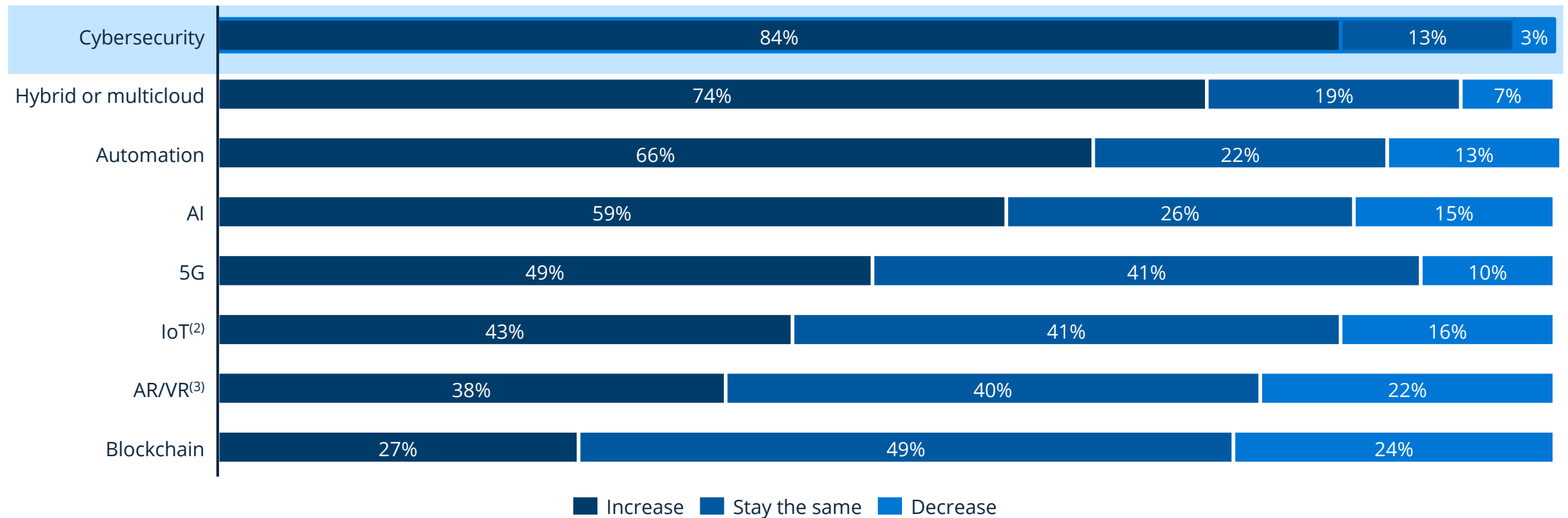
As the scope of cyberattacks and their potential to create havoc has increased, the effort required to execute them has dropped sharply

Cyberattack complexity compared to cost of attack execution over time



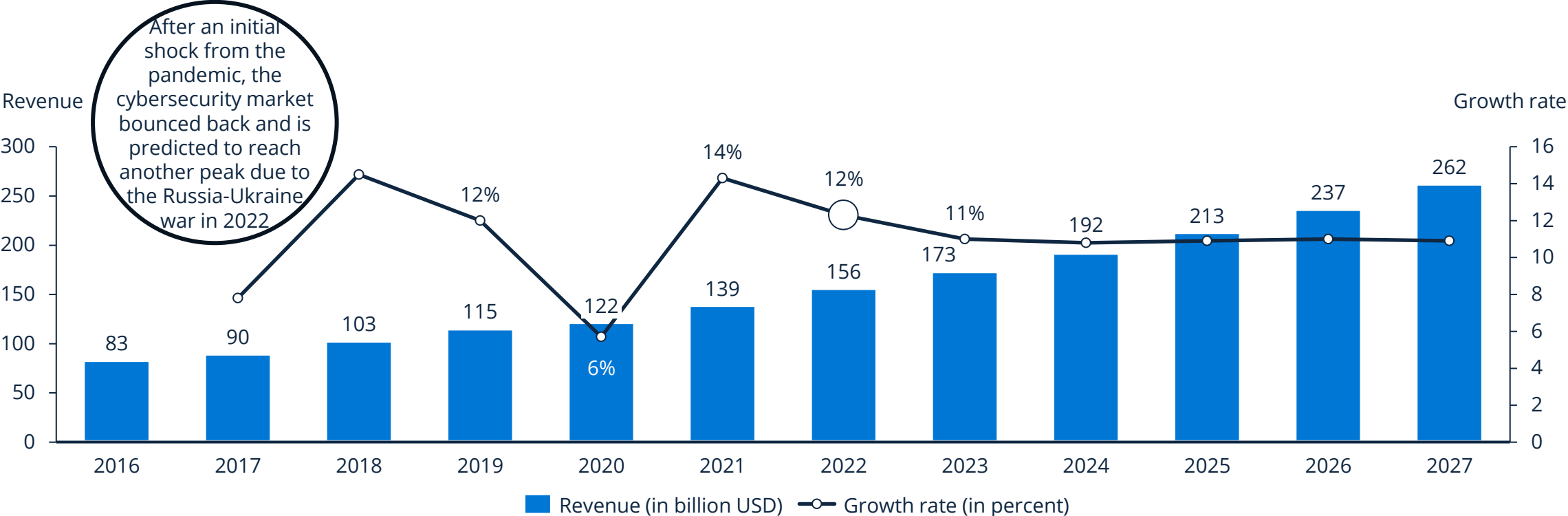
# The COVID-19 pandemic accelerated global cybersecurity spending and compelled many organizations to prioritize cybersecurity

## COVID-19 impact on global IT vendor spending in 2020

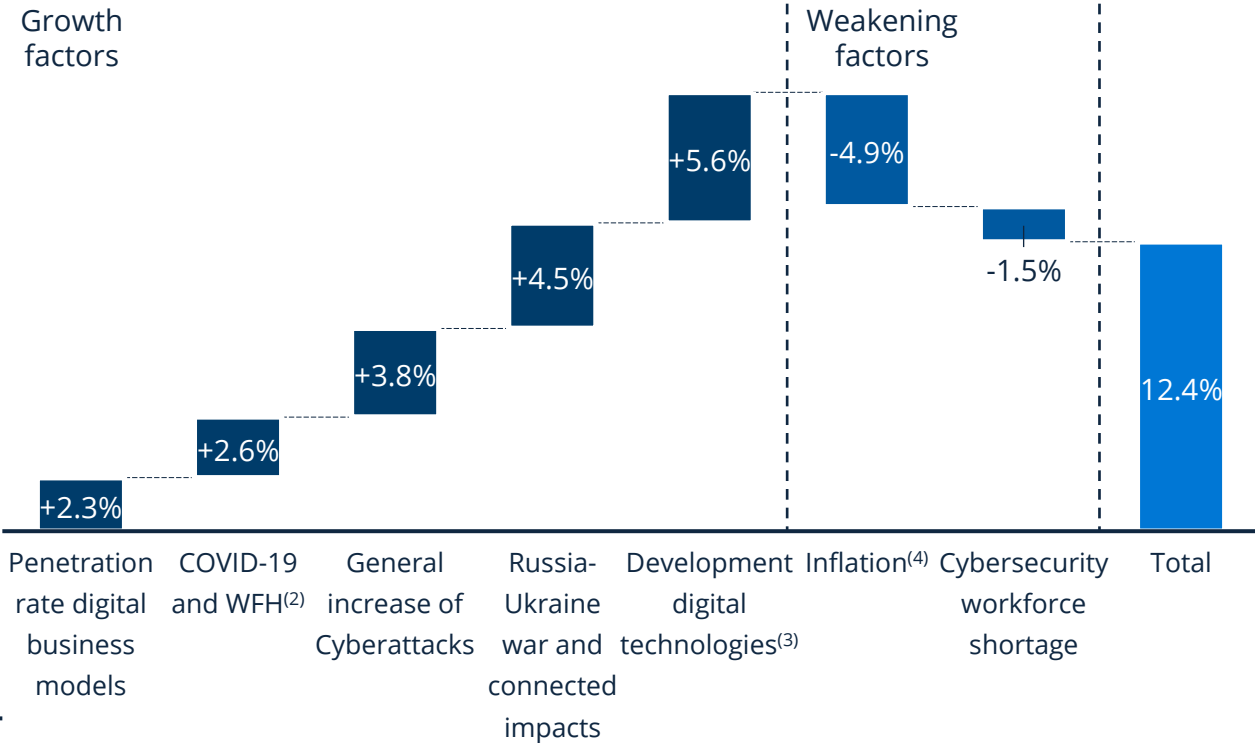
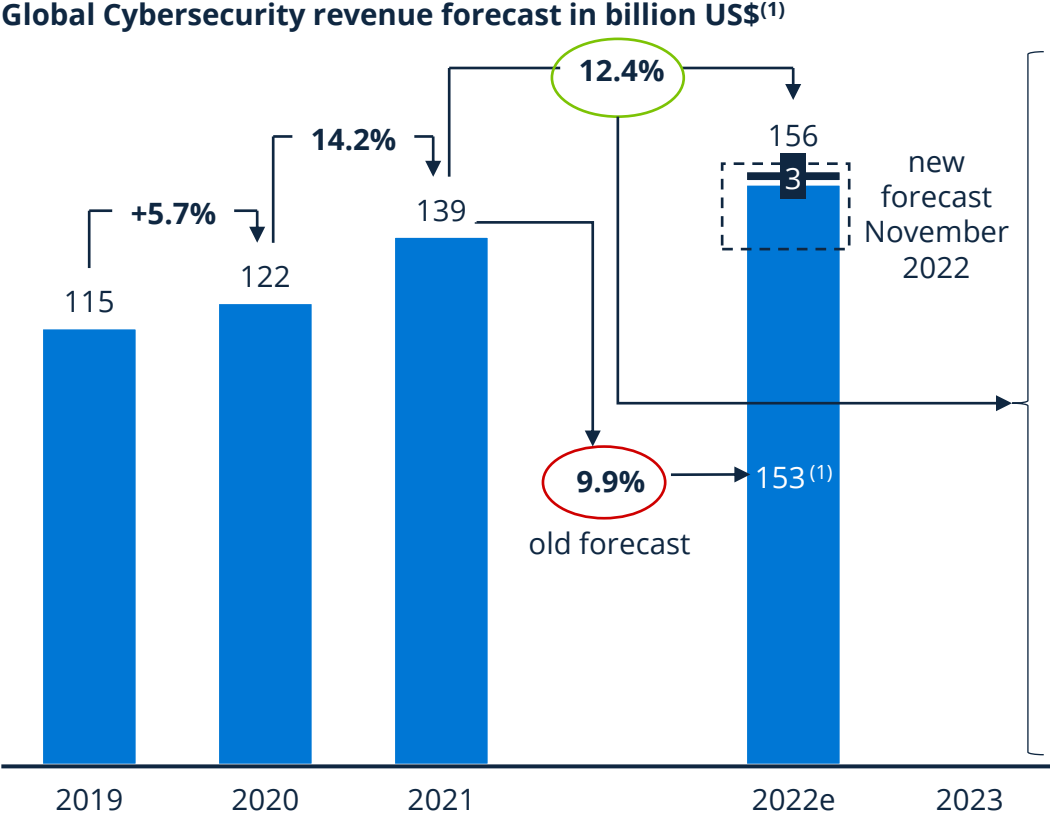


# The post-pandemic cybersecurity market rebounded significantly and set sail for growth

Global cybersecurity market revenue development



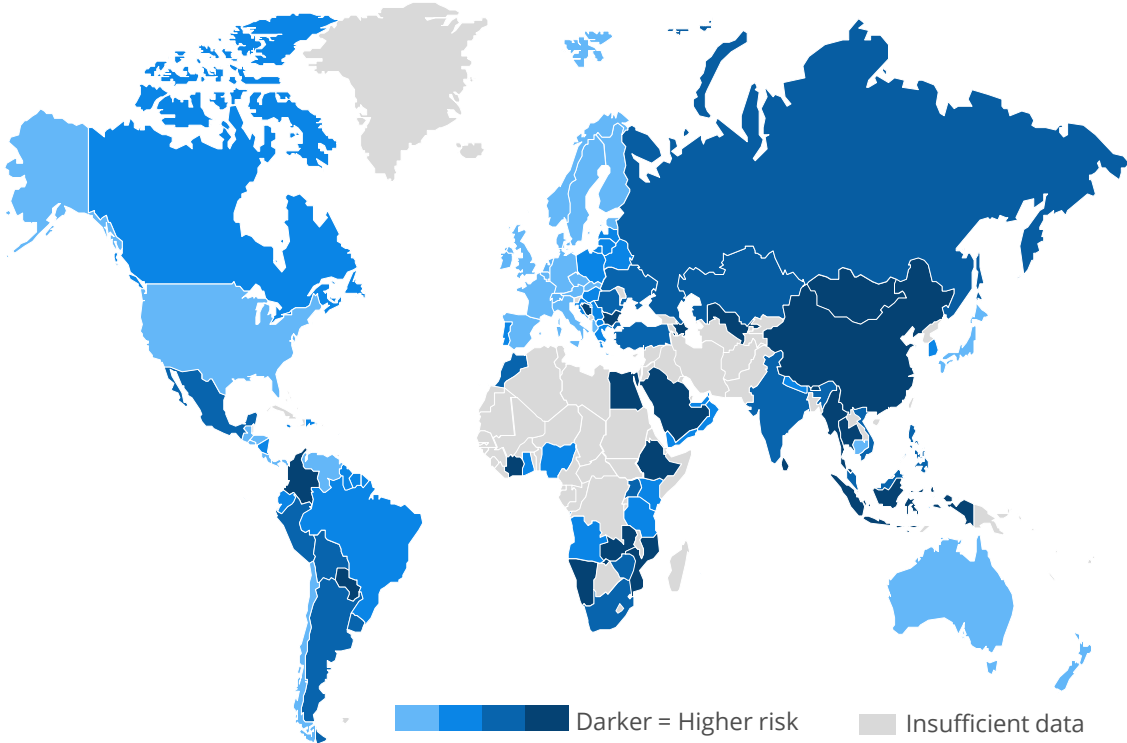
# The general increase of cyberattacks, long-term impacts of COVID-19 and the introduction of new technologies are driving the Cybersecurity market



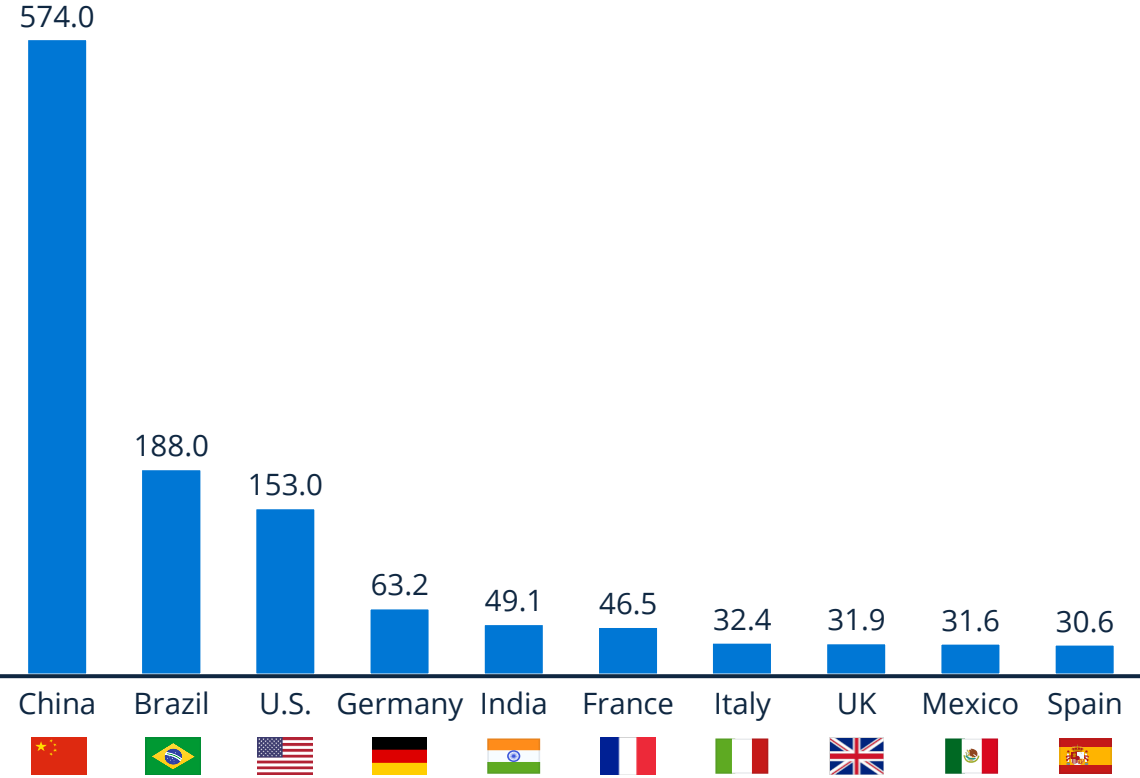
188 **Notes:** (1) Old forecast as of February 2022 (not published in the Technology Market Outlook) (2) Work from home (3) The emergence of new technologies such as Cloud, Artificial Intelligence (AI)/ Machine Learning, Zero-trust Architecture, Internet of Things (IoT), Big Data and others are driving the market. (4) SMEs may have to cut corners or scale back on their cybersecurity budget.  
**Sources:** Statista Technology Market Outlook 2022

Due to the activity of various hacker groups and information thieves, China faced high cybercrime activity in 2021 and lost an estimated US\$574 billion

Global cyber threat risk index map<sup>(1)</sup>



Selected countries showing losses due to cybercrime in billion US\$ in 2021

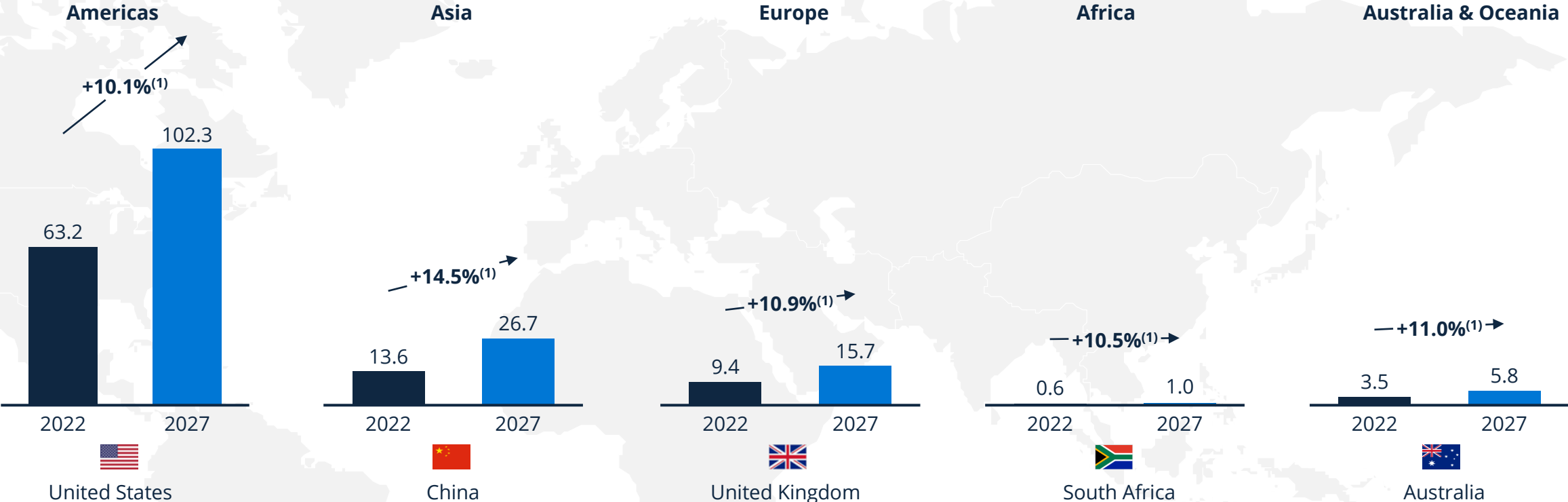


189 Notes: (1) The Cyber Risk Index (CRI) predicts the risk of becoming a victim of cybercrime depending on the country of residence. The higher the index, the higher the risk.

Sources: Statista Technology Market Outlook 2022, IBM, NordVPN

# The cybersecurity market in China is predicted to grow the most with an estimated increase of 14.5% between 2022 and 2027

Total cybersecurity revenue forecast in billion US\$

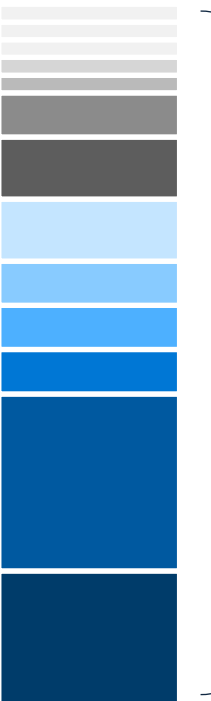
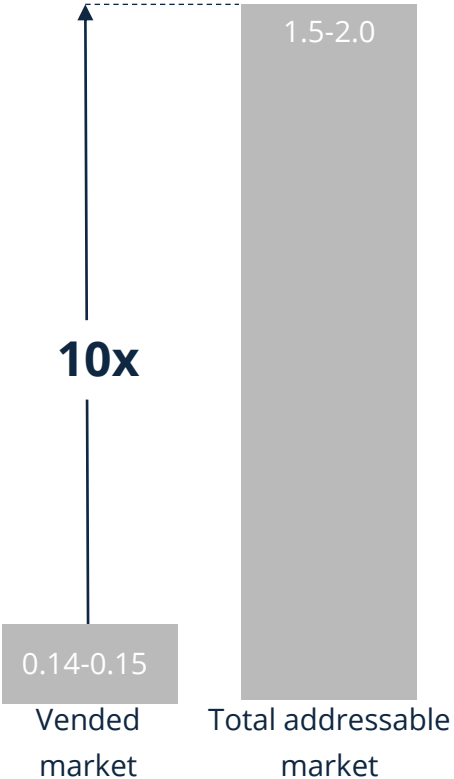


190 | Notes: (1) CAGR: Compound Annual Growth Rate / average growth rate per year

Sources: Statista Technology Market Outlook 2022

There is still ample opportunity for growth: with US\$2 trillion, the total addressable market is approximately ten times the size of the vended market

Global cybersecurity market size in trillion US\$ in 2021



Segment	Total addressable market in billion US\$	Current segment penetration
Data protection	50-100	30-35%
Governance, risk, and compliance	50-100	30-35%
Email security and awareness	50-100	10-15%
Cloud security	50-100	1-5%
Network security	50-100	15-20%
Identity and access management	50-100	20-25%
Security consulting	100-200	15-20%
Web security	100-200	5-10%
lot/OT <sup>(1)</sup>	100-200	1-5%
End point security	100-200	5-10%
Application security	100-200	1-5%
Security and operations management	400-500	1-5%
MSSP/outsourcing <sup>(2)</sup>	400-500	5-10%

Total addressable market in billion US\$	Current segment penetration
50-100	30-35%
50-100	30-35%
50-100	10-15%
50-100	1-5%
50-100	15-20%
50-100	20-25%
100-200	15-20%
100-200	5-10%
100-200	1-5%
100-200	5-10%
100-200	1-5%
400-500	1-5%
400-500	5-10%

191 | Notes: (1) Internet of Things/operational technology (2) Managed security service provider  
Sources: McKinsey

# Growing cybermarket challenges and unsolved opportunities are shaping an industry on the rise





The business of cybersecurity is attractive, lucrative, and highly competitive. Cybersecurity companies enjoy high-profit margins due to rapid growth and the potential for rapid expansion. The cybersecurity industry has been becoming ripe for consolidation, especially with the support of the top players and the prevalence of full-time hackers. Yet in this already fragmented market, a chasm formed that was radically accelerated by the pandemic. COVID-19 drove a rapid development toward digital transformation. As digital transformation grows, the security market grows with it. What's clear is that there is a huge demand for cybersecurity solutions in the post-pandemic market, which will give rise to a surge of cybersecurity unicorns.





# With sophisticated cyberthreats on the rise, the challenges and unsolved opportunities for cybersecurity providers are numerous

## Selected challenges and opportunities for cybersecurity companies

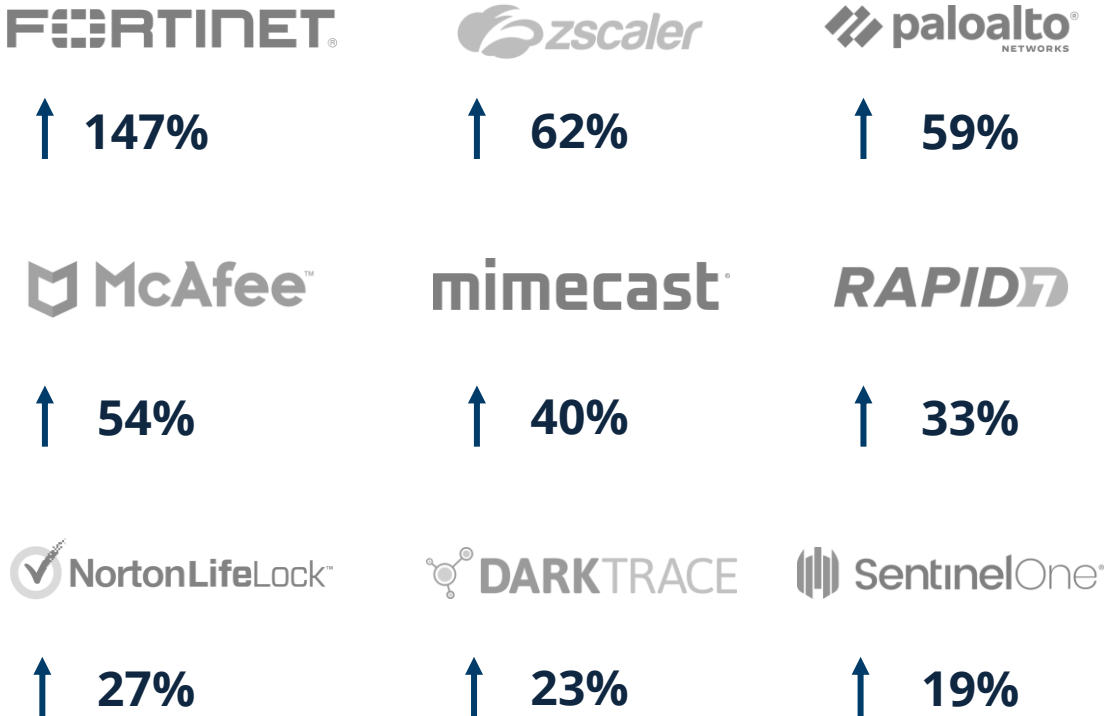
 <b>Visibility gap</b>	 <b>Technology-fragmentation challenge</b>	 <b>Talent gap</b>	 <b>Cybersecurity ROI<sup>(1)</sup></b>
<b>Problems</b>			
<ul style="list-style-type: none"> <li>Without visibility into their own digital infrastructure, it will be difficult for companies to recognize when, where, or why there is a problem</li> </ul>	<ul style="list-style-type: none"> <li>Enterprises grapple with the challenge of timing technology decisions (how to balance agile-best integrated options with fragile, fragmented, best-of-breed options) since different applications and providers are used</li> <li>Often, a company may have more than 100 third-party security tools.</li> </ul>	<ul style="list-style-type: none"> <li>The number of unfilled cybersecurity jobs grew by around 315%, from 1 million positions in 2013 to 3.12 million in 2021.</li> <li>More than 3.5 million jobs in cybersecurity are predicted to be unfilled in 2025; the talent shortage is a massive problem</li> </ul>	<ul style="list-style-type: none"> <li>Organizations today struggle with understanding how to measure the return or value of a dollar spent on cybersecurity, as well as how to communicate its value to internal stakeholders, such as C-suite and board members</li> </ul>
<b>Solutions</b>			
<ul style="list-style-type: none"> <li>Rethink the 'pay by the drink' approach (such as pay per log) to volume-based pricing models</li> <li>Identify the missing puzzle pieces to building a 360° view</li> <li>Reduce false positives, forcing the organization to approach cyberthreats proactively, not reactively</li> </ul>	<ul style="list-style-type: none"> <li>Produce offerings that allow for seamless simplification of sprawl</li> <li>Use cloud and software-as-a-service adoption or updates as an opportunity for tool rationalization</li> <li>Engage all stakeholders, make business-based simplification decisions, and don't put all the cybersecurity burden on the CISO.</li> </ul>	<ul style="list-style-type: none"> <li>More one-shop and full-stack-service providers (such as 'infra in a box')</li> <li>Impact of delivery preferences on customers' key buying factors</li> <li>Recruiting realistically by, for example, looking beyond traditional places, finding individuals with similar skill sets that can be trained, and looking beyond formal education</li> </ul>	<p>To have a true security proposition, there are at least three dimensions that the cybersecurity provider community should consider:</p> <ul style="list-style-type: none"> <li>Business value</li> <li>Customer value</li> <li>Market value</li> </ul>

193 **Notes:** (1) To demonstrate the security investment's ROI: calculate the reduction of breach risk in monetary terms

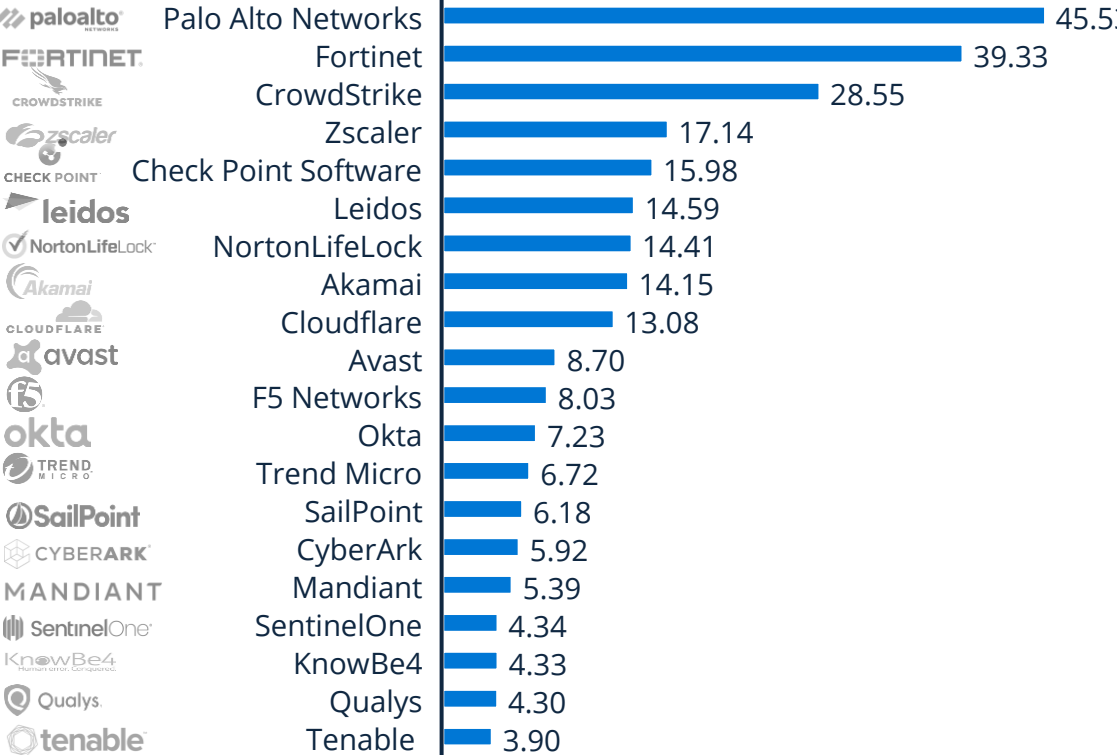
**Sources:** Mckinsey, Cybercrime Magazine

# The large strategic and economic value of cybersecurity can be observed based on stock performance of key players in the sector

Top cybersecurity companies stock performance in 2021

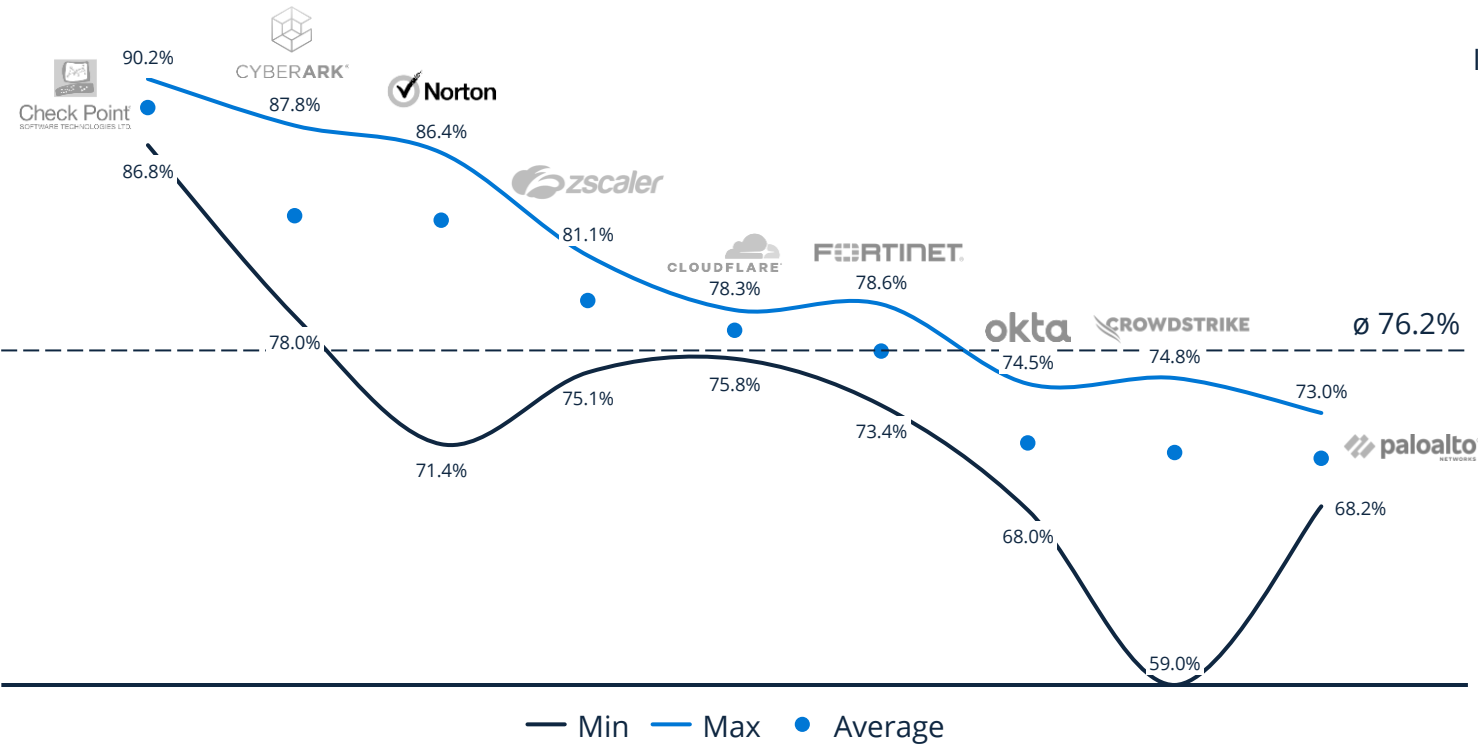


Top 20 IT security companies by market capitalization in US\$ billion in 2022<sup>(1)</sup>

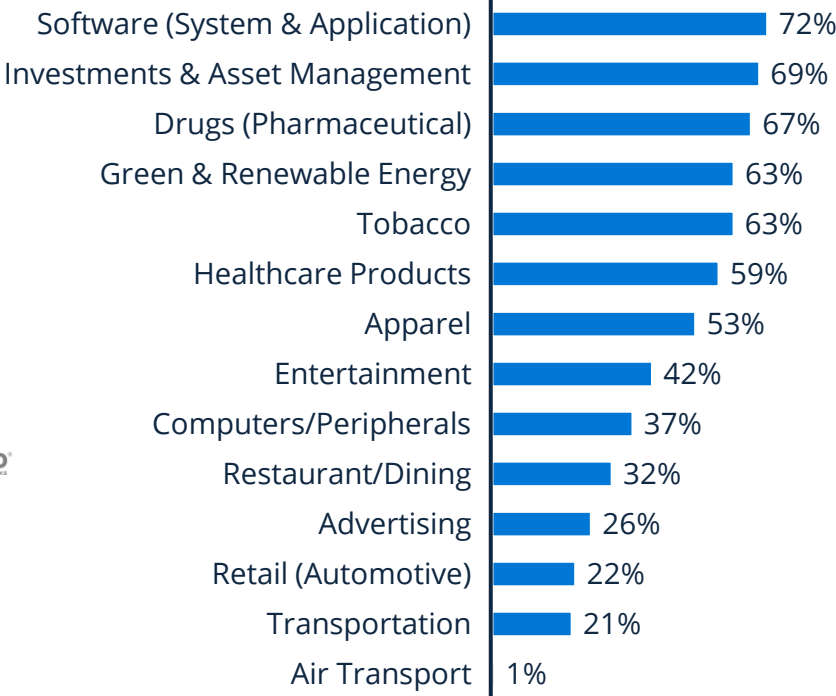


# Cybersecurity companies are high performers and recorded an average profit margin of over 70% over the past five years

Selected cybersecurity players gross profit margin range for the past 5 years

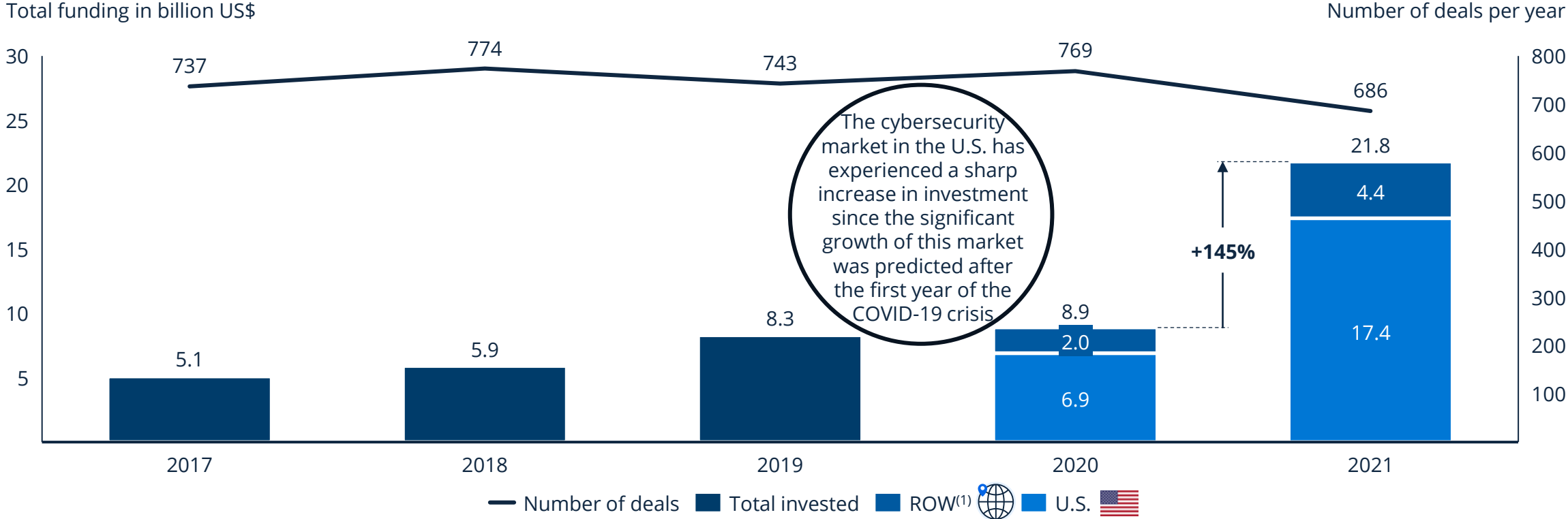


Average industry gross margins in the U.S in 2022<sup>(1)</sup>



In 2021, US\$21.8 billion was invested globally in cybersecurity companies, with 80% raised by U.S.-based businesses

**Global cybersecurity funding and number of deals**

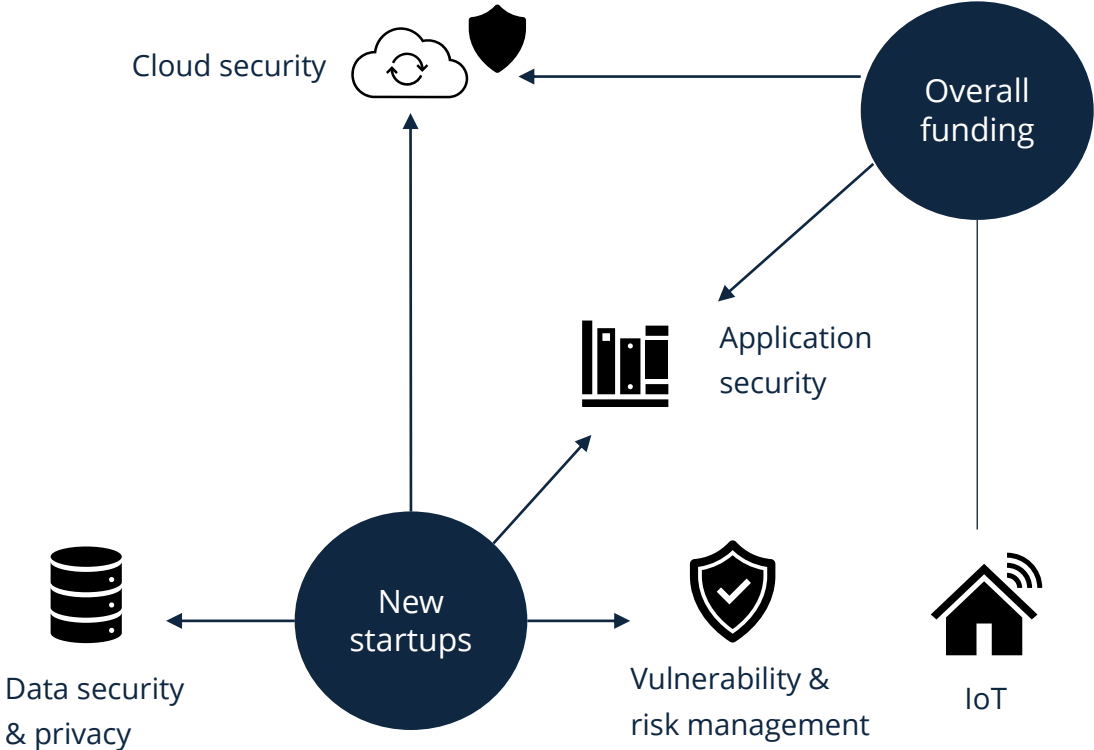


196 | Notes: (1) Rest of the world

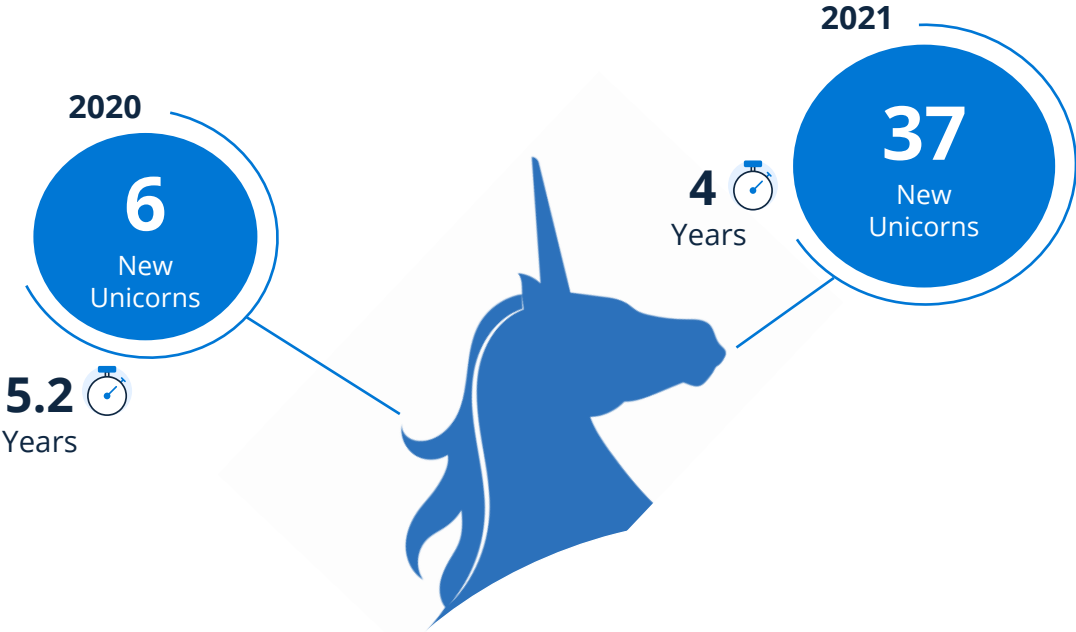
Sources: Crunchbase

# 2021 has been a year for cybersecurity start-ups to achieve unicorn status with an average development period of four years

Most funded topics for cybersecurity start-ups



Average time to achieve unicorn status in the cybersecurity industry



197 | Notes: Unicorn is a term used in venture money to describe a private startup company valued at over \$1 billion

Sources: Momentum Cyber 2022, Cybersecurity Almanac 2022; Investopedia

The cybersecurity market in North America, particularly in the United States, has seen significant growth for new unicorns in recent years

Private cybersecurity companies valued at >1\$ billion by region<sup>(1)</sup>

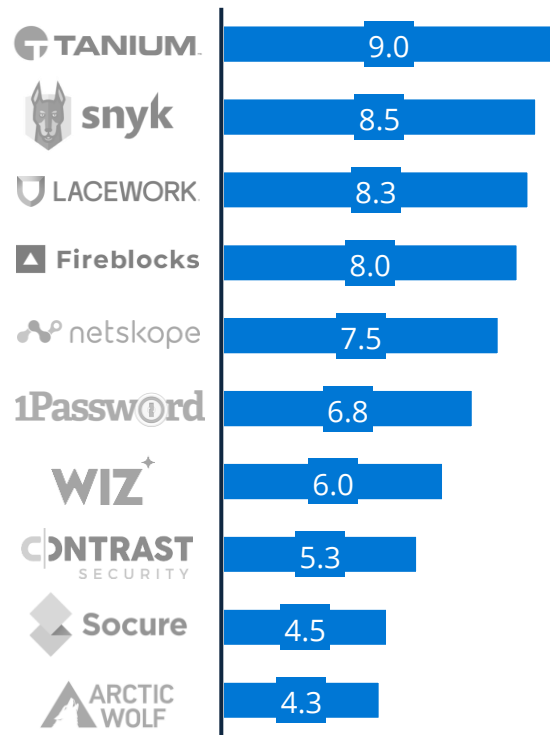
**Europe**

**Asia**

**North America**

# In 2021, four cybersecurity companies that recently became unicorns were valued at more than US\$8 billion

## Latest unicorn valuations in US\$ billion<sup>(1)</sup>



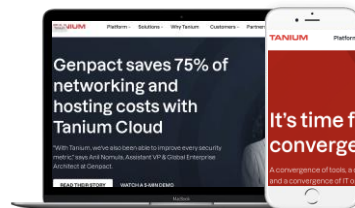
## Selected cybersecurity unicorns



Tanium uses next-generation security analytics and automation technologies for enterprises to identify potential threats on their infrastructure.

**US\$9bn<sup>(1)</sup>** valuation **30** 2015 founded

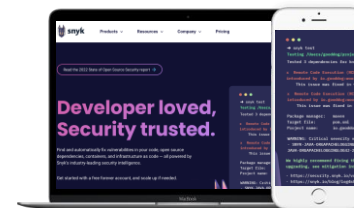
**2,200** employees **17** investors



Snyk offers security analysis tools to identify, monitor, and fix vulnerabilities in open source code to ensure that applications are built securely from the start.

**US\$8.5n<sup>(1)</sup>** valuation **30** 2020 founded

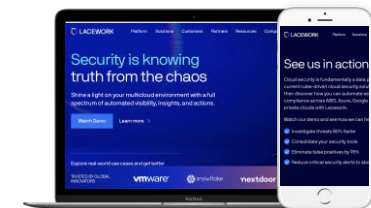
**1,400** employees **30** investors



Lacework is an automated compliance plugin for cloud creators that protects your infrastructure from vulnerabilities and security threats.

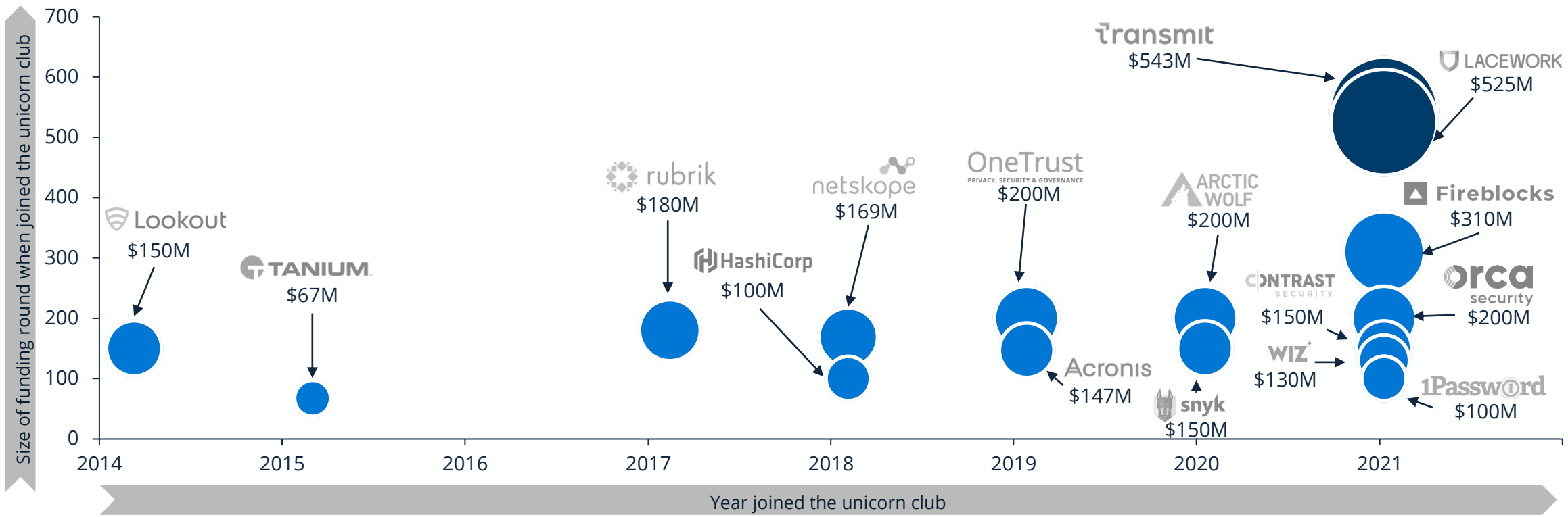
**US\$8.3bn<sup>(1)</sup>** valuation **30** 2021 founded

**1,120** employees **19** investors



# Transmit and Lacework raised more than US\$500 million in one funding round and became unicorns in 2021

Global cybersecurity unicorn by funding round at the time it joined the unicorn club<sup>1</sup>





## Modern warfare is moving from land, sea, and air into a new cyberspace arena

The internet's global pathways mean that cyberactivities erase much of the longstanding protection provided by borders, walls, and oceans. With Russia's invasion of Ukraine, cyberattacks are like a war before the war. Russia began its assault with hidden, massive, disruptive cyberattacks before sending troops to the Ukrainian border in February.

There is an expected increase in Russian cyberattacks as retaliation for sanctions imposed on the country in the aftermath of this invasion. The U.S. government also warned about possible Russian cyberattacks on infrastructure such as the electrical grid, water treatment plants, and hospitals.

After the cybersecurity boom from the COVID-19 pandemic, the war of Russia against Ukraine will continue to drive the rapid growth of this market.



# The borderless nature of cyberspace leads to a potential large-scale spread of cyberwarfare

## Main types of cyberwarfare attacks

### Propaganda Attacks



Propaganda attacks involve trying to control the minds of the people living in or fighting for the targeted country by exposing embarrassing truths or spreading lies that cause people to lose faith in their country.

### Electrical Power Grid



Attacking the power grid allows attackers to disable critical systems and disrupt infrastructure. Attacks on the power grid can also disrupt communications and render services such as text messages and communications unusable.

### Espionage



Espionage refers to spying on another country to steal secrets by using a botnet or spear-fishing attack to gain a foothold in a computer before extracting sensitive information.

### Economic Disruption



Most modern economic systems depend on computers to function. Attacking the computer networks of financial facilities like stock markets, payment systems, or banks can give hackers access to funds or prevent their targets from getting their money.

### Sabotage



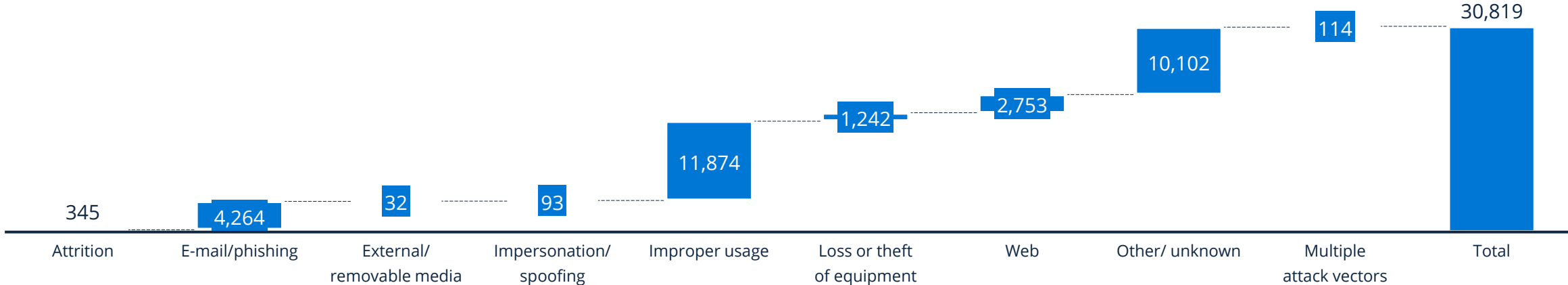
Sabotage is a form of military attack, often conducted in conjunction with espionage, that aims to neutralize, frustrate, or destroy the enemy's military capabilities by destroying its logistical base, including attacks on civilians and civilian objects.

### Denial-of-service Attacks



A denial-of-service (DoS) attack could be used to cripple a critical website used by citizens, military personnel, safety personnel, scientists, or others to disrupt critical operations and/or systems.

## Number of reported cyberattacks directed against the U.S. government by attack vector in 2020



202 | Notes: United States; FY 2020; agency-reported incidents; US-CERT incidents

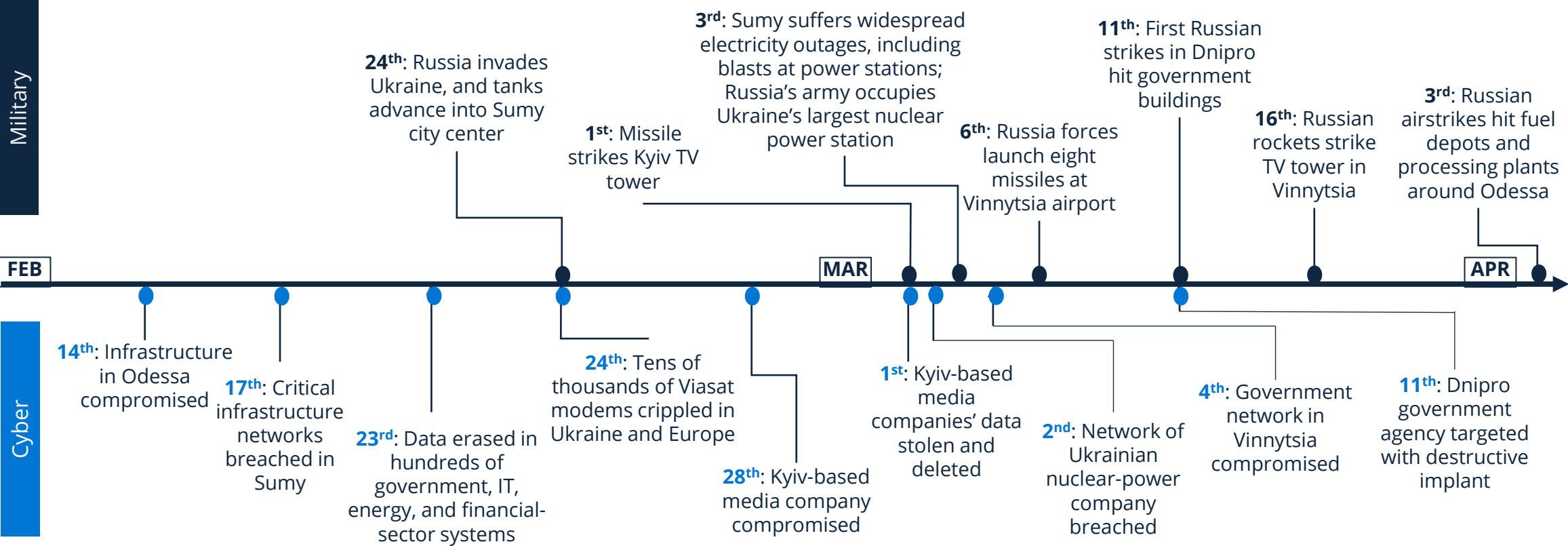
Sources: Mass.gov, Fortinet, TechTarget, US Office of Management and Budget

# The threat of cyberwar and its purported effects are a source of great concern for governments and militaries around the world

## Selected cyber warfare events since 2010

<b>2010</b>	<ul style="list-style-type: none"><li>• Stuxnet: the first genuine cyberweapon was designed to inflict physical damage</li></ul>
<b>2014</b>	<ul style="list-style-type: none"><li>• Russian DDoS attack against Ukraine</li><li>• Russian-based hacking group took down Ukraine's election commission</li></ul>
<b>2015</b>	<ul style="list-style-type: none"><li>• Russian hackers infiltrated computer network of German Bundestag</li><li>• Chinese hackers stole 21.5 million records from the U.S. Office of Personnel Management</li></ul>
<b>2016</b>	<ul style="list-style-type: none"><li>• The second Russian-induced power outage in Ukraine</li></ul>
<b>2017</b>	<ul style="list-style-type: none"><li>• WannaCry: Ransomware Cryptoworm</li><li>• NotPetya: the first major instance of weaponized ransomware</li></ul>
<b>2018</b>	<ul style="list-style-type: none"><li>• The heist of \$3.4 billion worth of secrets and data proved to be connected to Iranian-based Mabna Institute</li></ul>
<b>2019</b>	<ul style="list-style-type: none"><li>• Trump administration retaliated against Iran's downing of a U.S. drone with a cyberattack on a Revolutionary Guard (IRGC) database used to plan attacks on tankers</li></ul>
<b>2020</b>	<ul style="list-style-type: none"><li>• A group backed by the Russian government penetrated thousands of organizations globally including multiple parts of the United States federal government, leading to a series of data breaches</li></ul>
<b>2021</b>	<ul style="list-style-type: none"><li>• According to Microsoft, suspected Russian cyber engineers gained access to the networks of several different Ukrainian energy and IT providers in late 2021</li></ul>

# Full-scale cyberwarfare has been a component of Russia's invasion of Ukraine in 2022



# Cybersecurity leaders need to improve their protection strategies to slow down the constant evolution of cyberthreats

## Cybersecurity predictions for the next two years



Through 2023, government regulations requiring organizations to provide consumer privacy rights will cover 5 billion citizens and more than 70% of the global GDP.



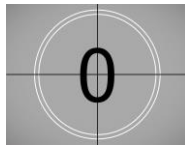
Through 2025, 30% of nation states will pass legislation that regulates ransomware payments, fines and negotiations, up from less than 1% in 2021.



By 2025, 80% of enterprises will adopt a strategy to unify web, cloud services, and private application access from a single vendor's SSE platform.

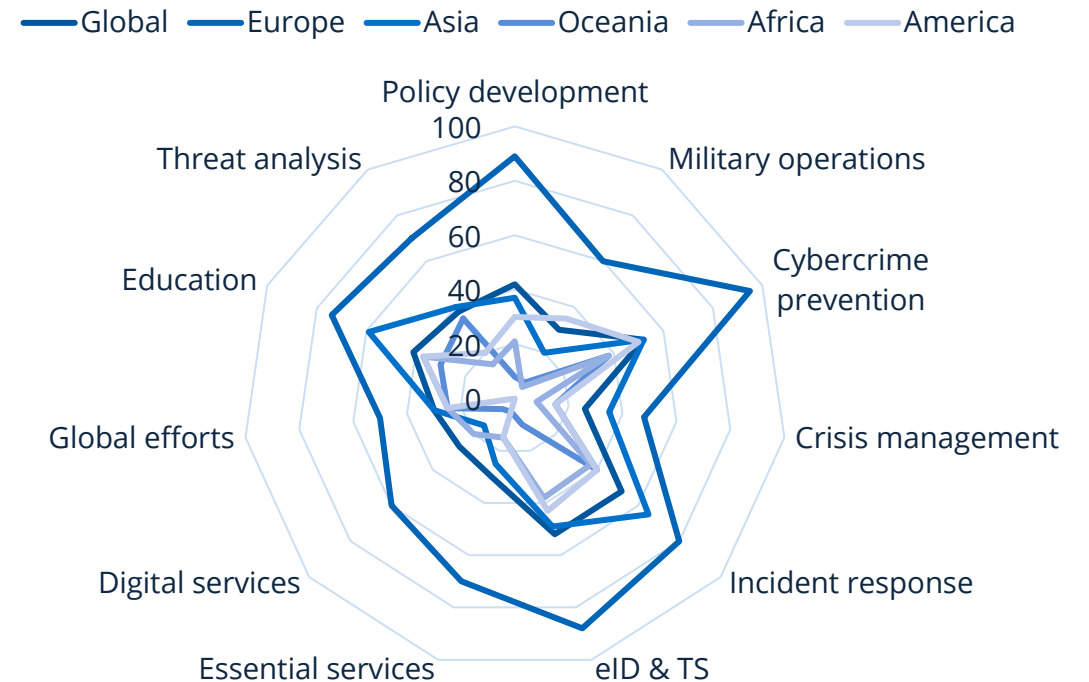


By 2025, 60% of organizations will use cybersecurity risk as a primary determinant in conducting third-party transactions and business engagements.



60% of organizations will embrace Zero Trust as a starting point for security by 2025. More than half will fail to realize the benefits.

## Latest cybersecurity trends by regions



## CHAPTER 5

# Smart Mobility – The future is digital, greener, and more efficient

Originally released in October 2022 (as Chapter 3)



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The City of Tomorrow: It revolves around efficiency and modern technology	229

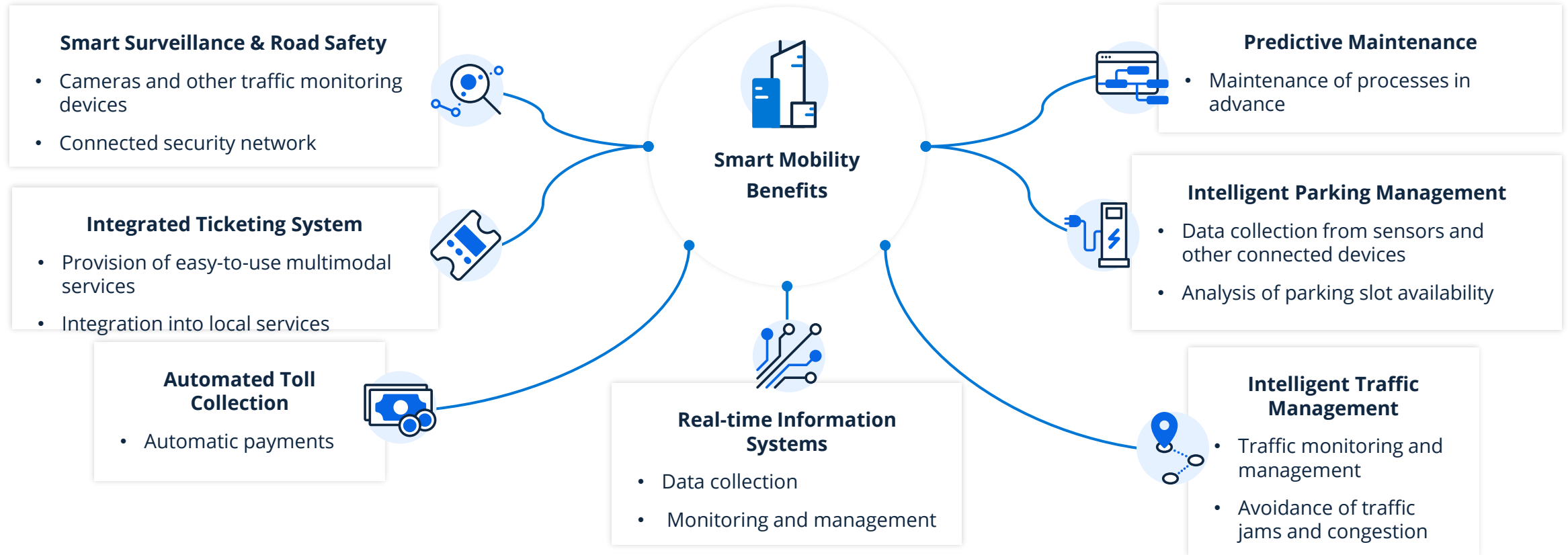
# Smart Mobility: Its pressing challenge of reducing emissions remains

The world event of the COVID-19 pandemic unleashed difficulties with supply chains and components produced by original equipment manufacturers (OEMs) in the mobility sector. In particular, chip production, which is a crucial component of modern mobility technologies, experienced a supply gap. In addition, the recent beginning of the Russia-Ukraine war wreaked additional havoc on the economic situation for manufacturers, as production costs and inflation rose. Nevertheless, due to its many opportunities, smart mobility remains a hot topic. For instance, the reduction of greenhouse gas emissions is a core goal of many countries worldwide. As transportation accounts for roughly 30% of global GHG emissions, greener mobility solutions are in high demand. Additionally, the tackling of congestion by reducing car ownership via mobility services promises a potential increase in life quality, especially for highly urbanized areas. Therefore, if current challenges can be overcome, smart mobility opens the door to a range of futuristic opportunities in the coming years.



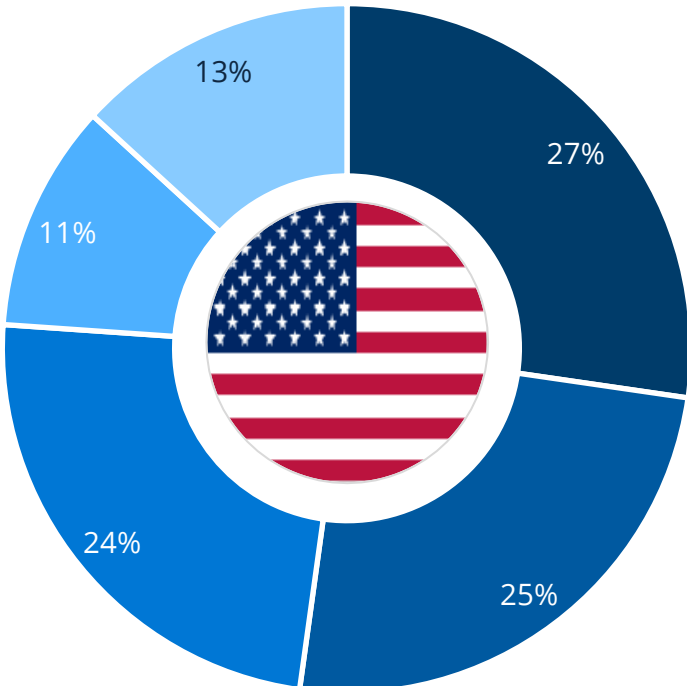


# Smart Mobility will modernize mobility in many ways

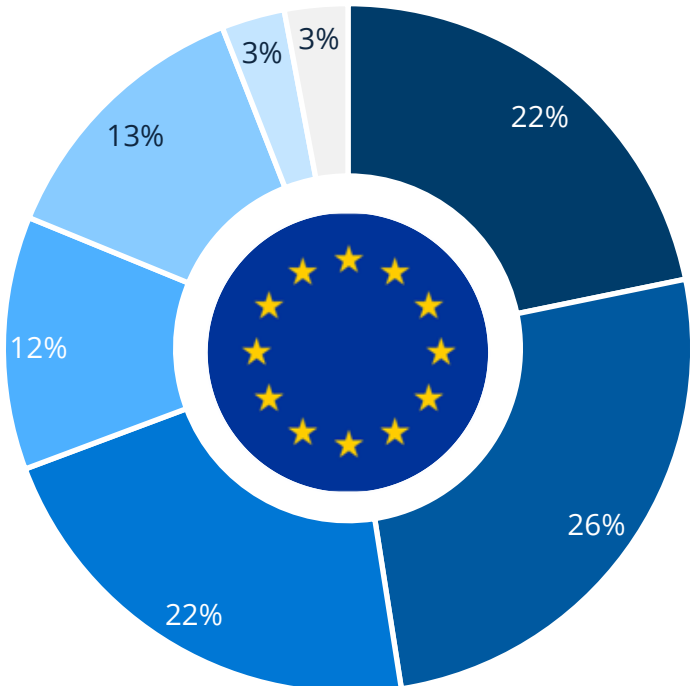


# The most pressing issue within smart mobility is the reduction of emissions, mainly coming from the transportation sector

Share of GHG<sup>(1)</sup> emissions by sector in the U.S. and the EU in 2020



- Transportation accounts for an estimated 30% of global greenhouse gas emissions. The emission split does not vary significantly across different regions in the world.
- If we examine the development of greenhouse gas emissions over the past two decades, all sectors except the transportation sector were able to decrease their emissions.
- Since 1990, the transportation sector has been unable to decrease its greenhouse gas emissions and quite the opposite has happened: emissions have been increasing.

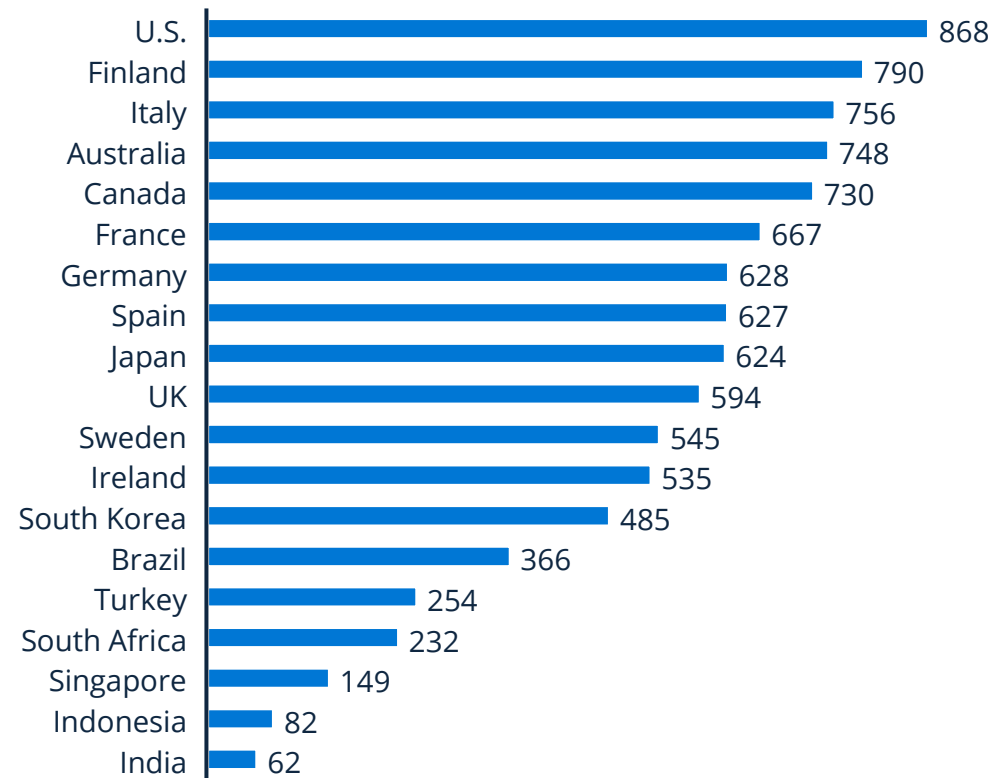


Transportation
  Energy supply
  Industry
  Agriculture
  Residential/commercial
  Waste
  Other combustion

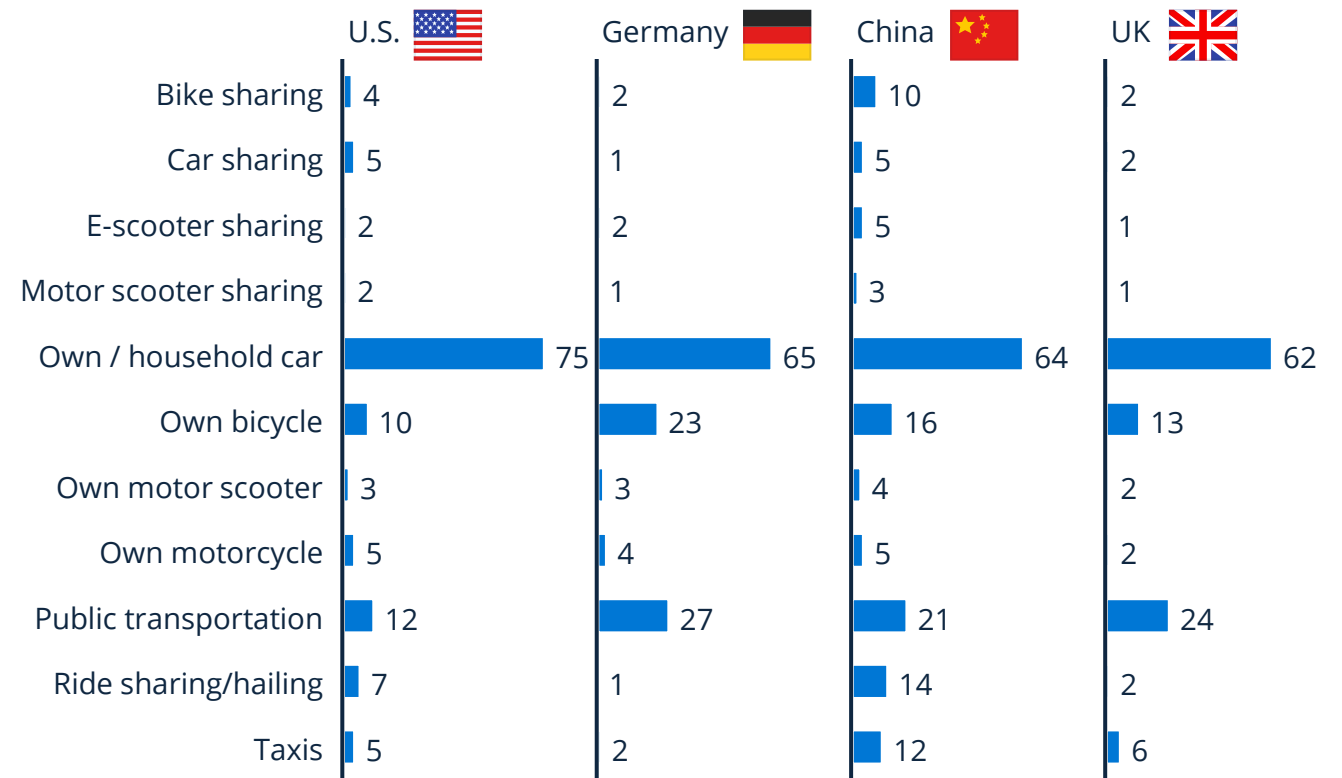
210 | Notes: (1) Greenhouse Gas Emissions  
Sources: European Commission, U.S. Environmental Protection Agency

# In 2022 car density is as high as ever, and cars remain our number one transportation mode for commuting

Motor vehicles per 1,000 inhabitants

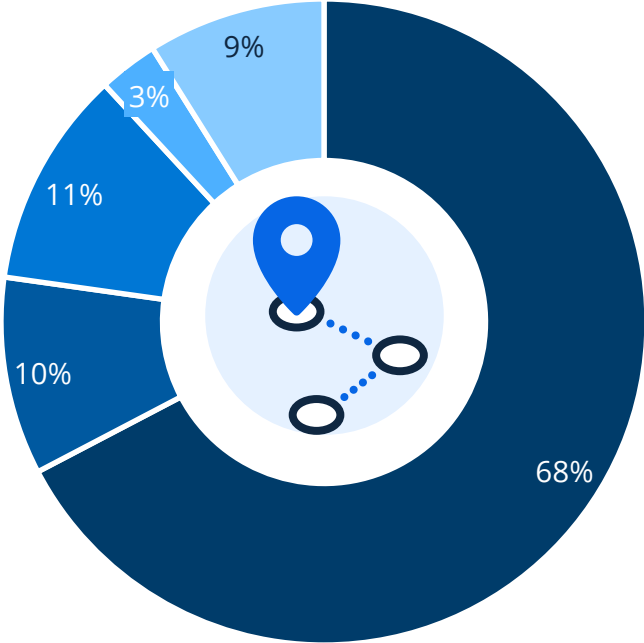


Modes of transportation for commuting in selected countries in % in 2022



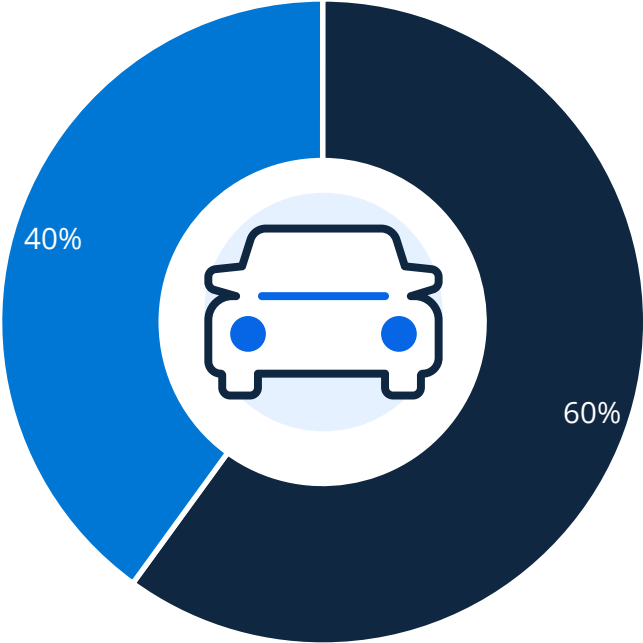
# Road transportation with passenger vehicles such as cars, motorcycles, and buses is the biggest problem when it comes to CO<sub>2</sub> emissions

Global CO<sub>2</sub> emissions caused by the transport sector in 2021



Road transportation
  Aviation
  Shipping
  Rail
  Buses<sup>(1)</sup>

Global road transport CO<sub>2</sub> emissions by sector in 2021



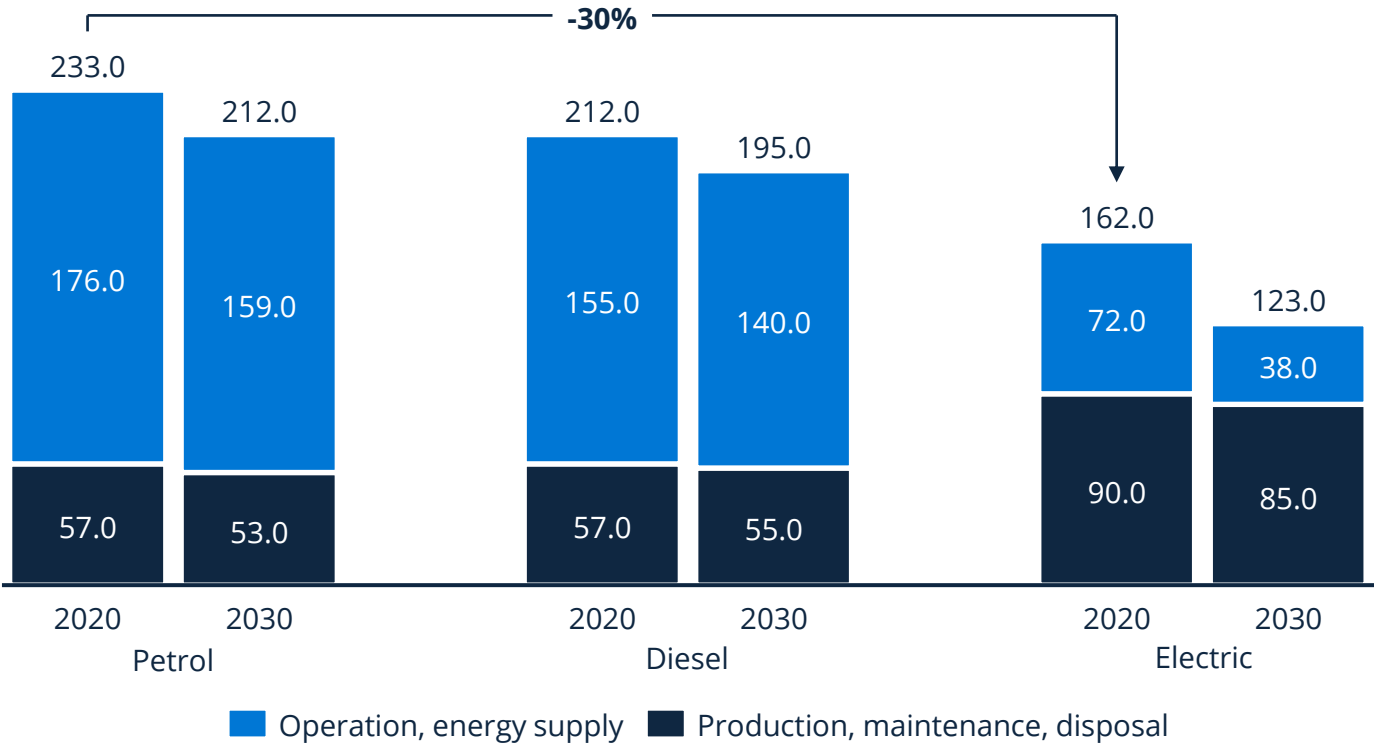
Passenger road vehicles
  Road freight vehicles<sup>(2)</sup>

212 | Notes: (1) Includes minibuses and two/three-wheelers (2) Includes medium- and heavy trucks and light commercial vehicles

Sources: IEA

# Compared to the entire life cycle of a passenger car, electric vehicles can reduce CO<sub>2</sub> emissions significantly

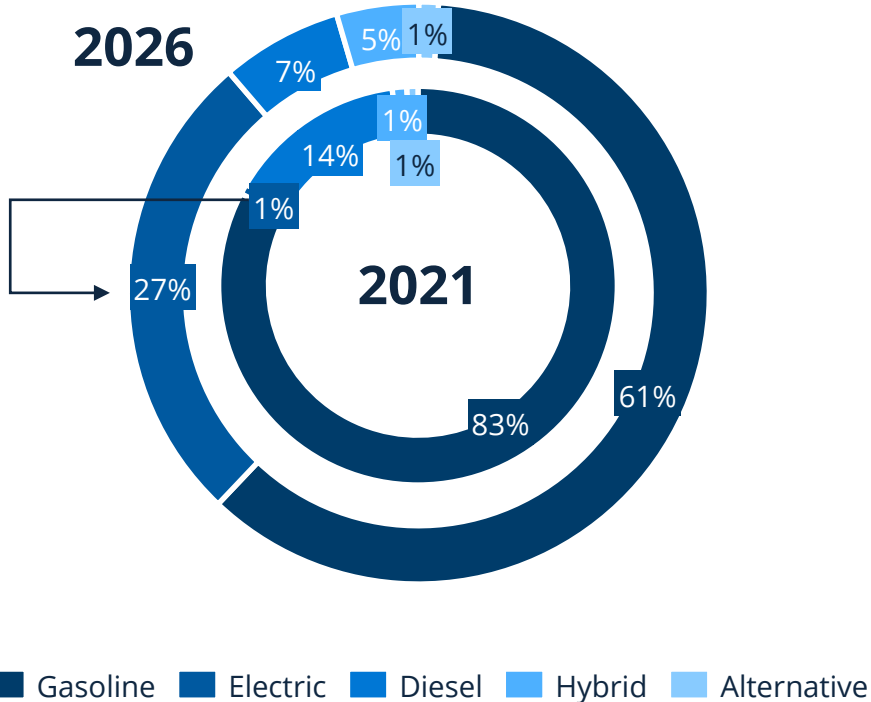
CO<sub>2</sub> emissions during the entire life cycle of a passenger car



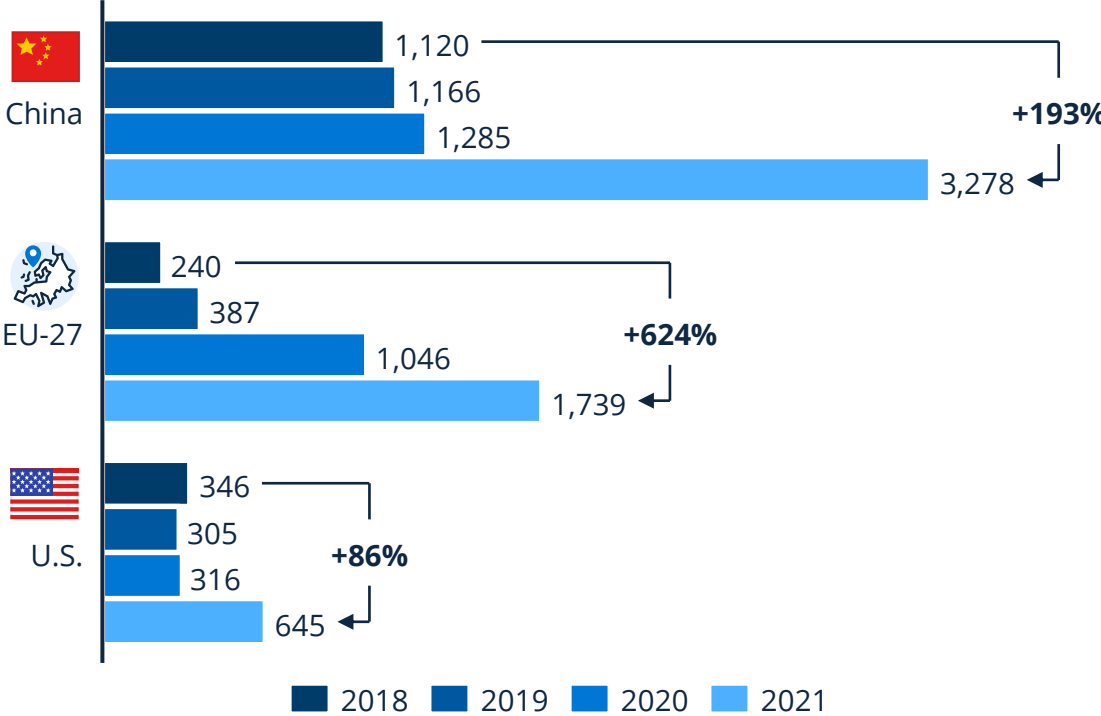
- Compared to conventional vehicles, electric vehicles (EVs) offset the high emissions generated in their production stage after only two years
- Approximately half of a battery's emissions originate from electricity used in the manufacturing process
- Battery manufacturing emissions appear to be of similar magnitude to the manufacturing of an average internal combustion engine vehicle, which is approximately a quarter of an electric car's lifetime emissions
- Lithium-ion batteries and manufacturing techniques continue to improve as the electric vehicle and stationary storage industries grow
- Longer battery lifetimes will allow for longer vehicle lifetimes, fewer replacements, as well as longer and/or more powerful second lives in stationary applications

# Gasoline cars still constitute the majority of new car sales worldwide but will decrease to only 61% of all new passenger cars in 2026

Fuel or drive-type share on new passenger cars in 2021 and 2026

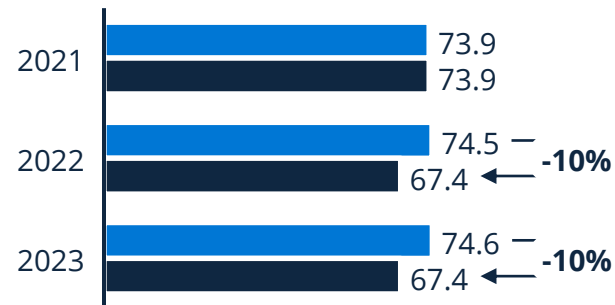


Electric vehicle sales in thousand vehicles

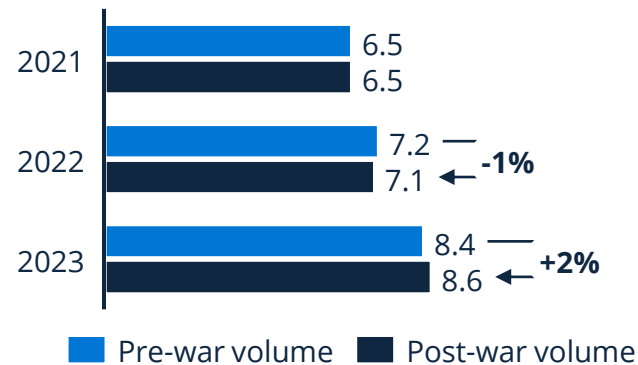


# The Russia-Ukraine war will heavily impact global sales of passenger cars and electric vehicles in particular

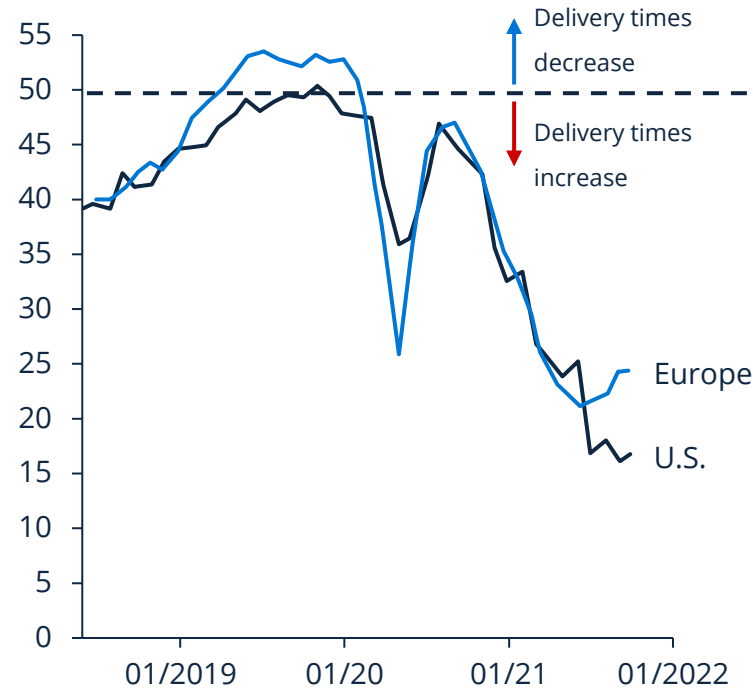
## Passenger cars market - volume sales



## Electric vehicles market - volume sales



## Manufacturing PMI suppliers' delivery times<sup>(1)</sup>

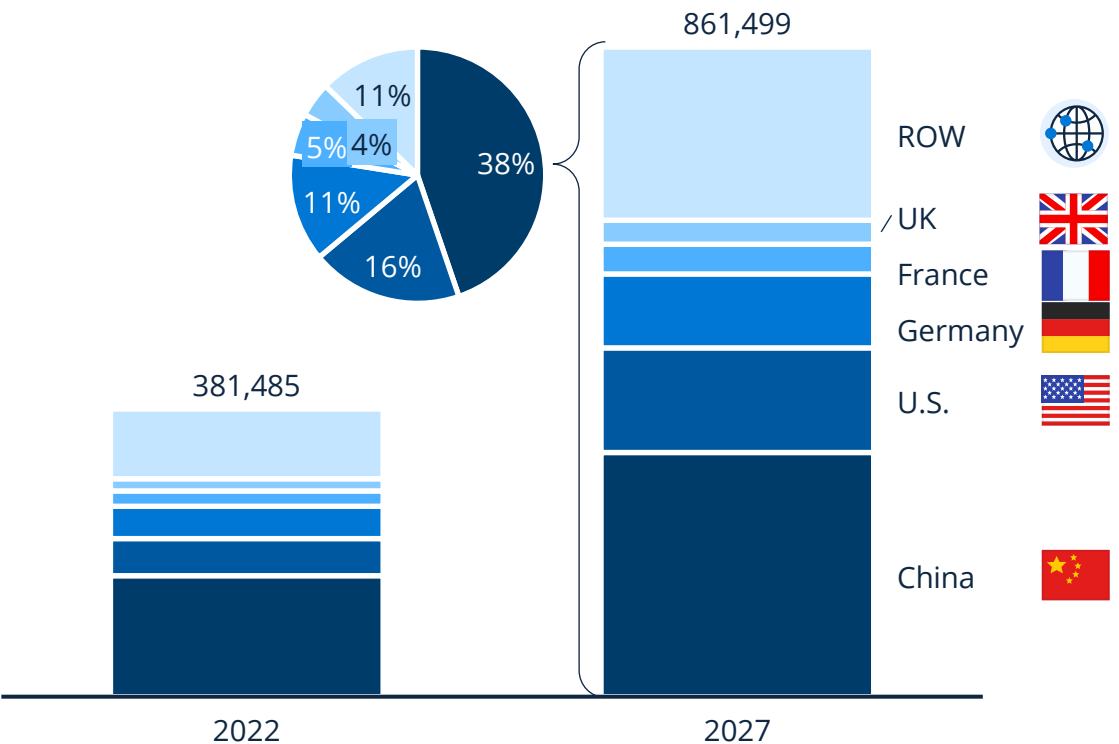


We estimate that the Russia-Ukraine war will have a heavy impact on the supply (and demand) for passenger cars and electric vehicles

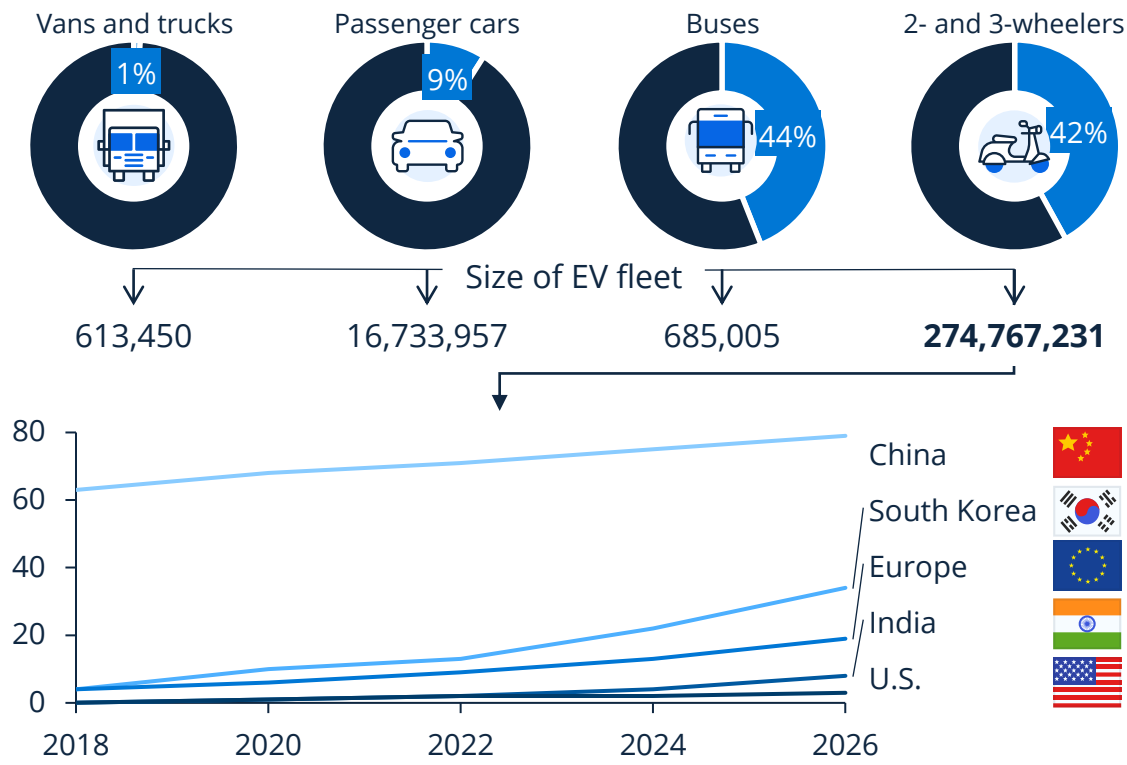
- The most significant implications forecast not only cuts for the Russian and Ukrainian markets but also a global reduction due to supply chain problems
- Important components such as wiring harnesses, electrical cables, and others are manufactured by Ukrainian suppliers; a shortage of those components is imminent
- Both Russia and Ukraine function as suppliers of raw materials such as palladium, nickel, and iron, which are all needed in the production of all vehicle types
- In addition to the reduction of supply, the resulting economic crisis is also driving down consumer demand

# Scooters are really driving the electric vehicle (EV) revolution at the moment

EV revenue and share by country



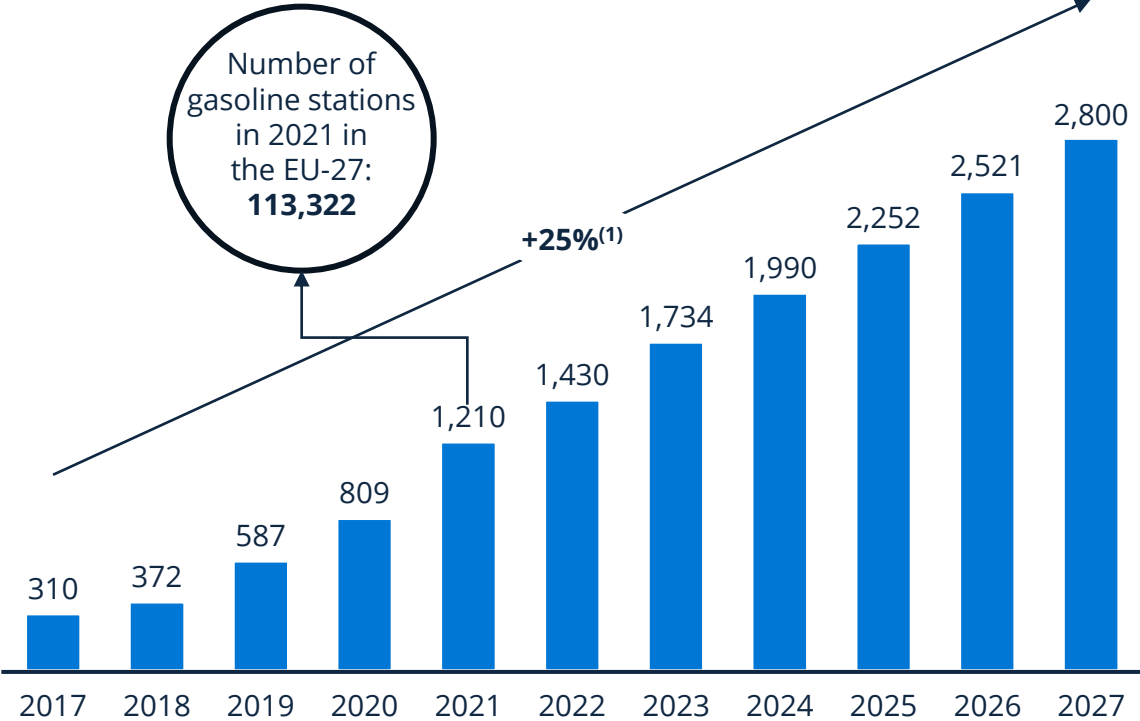
EV share of vehicle category sales and share of electric two-wheeler sales



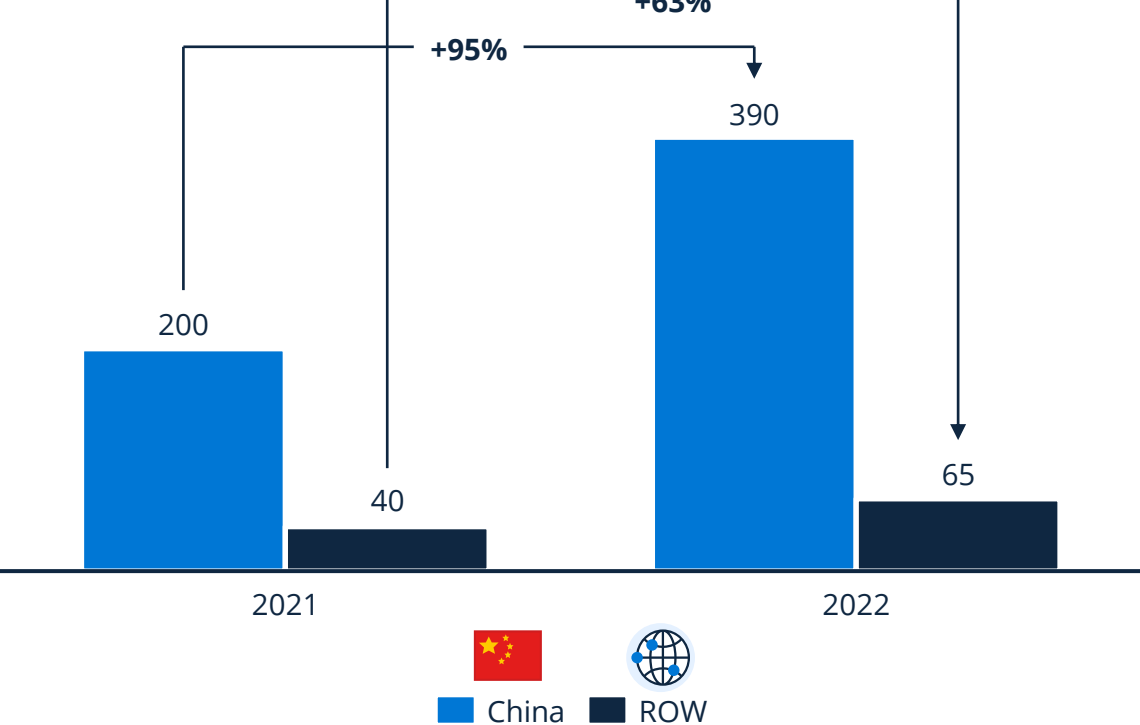


# Charging infrastructures are a barrier for electric mobility, but the world is catching up with China, which is at the fore of EV fast-charger installations

Global number of public charging stations in thousands



Direct current, fast-charger installations (50kW+) in thousands

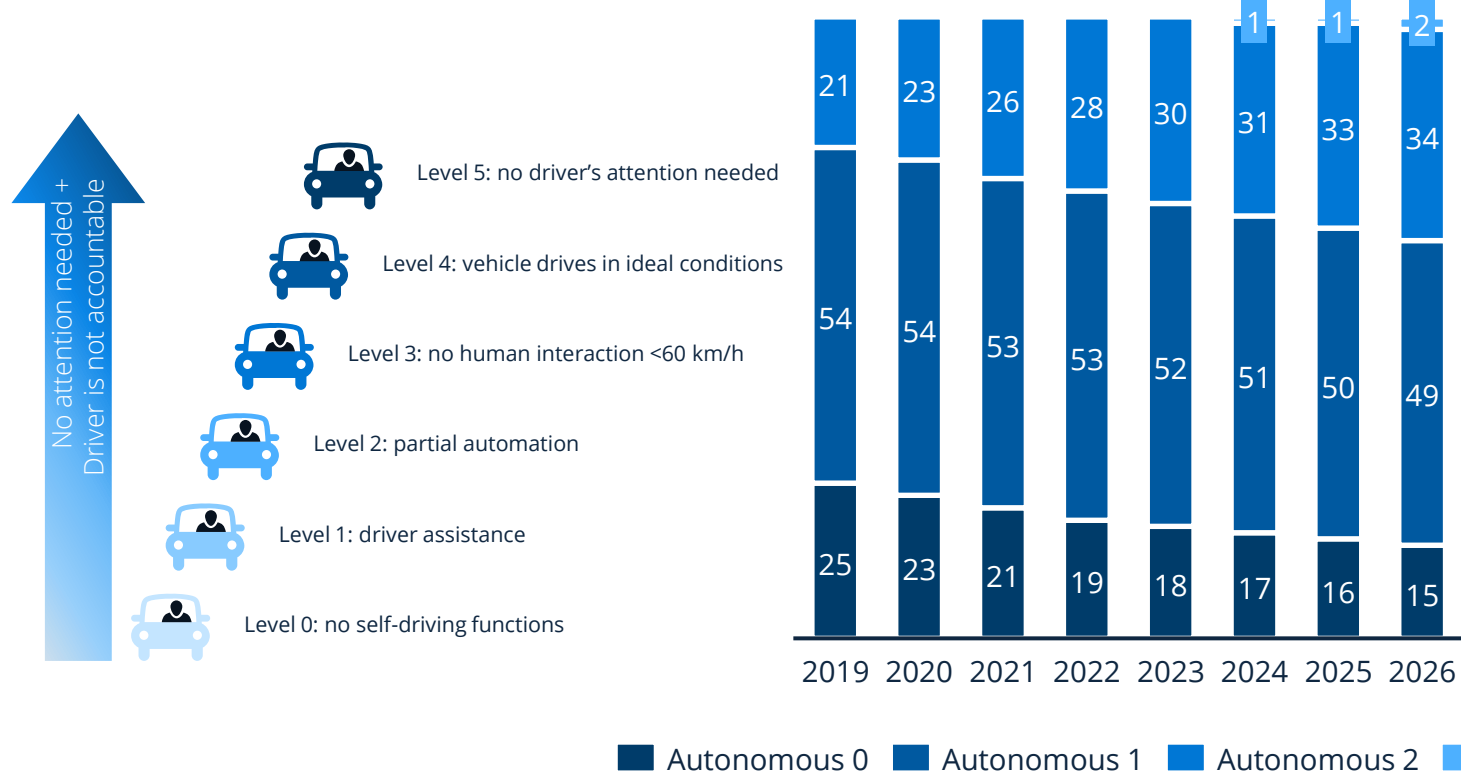


217 | Notes: (1) CAGR: Compound Annual Growth Rate / average growth rate per year

Sources: Statista Mobility Market Outlook; BloombergNEF, China EV Charging Association

# Autonomous driving holds another potential for CO<sub>2</sub> reduction but is still far away from its breakthrough

Global penetration of autonomous driving levels in passenger cars



Net effects of vehicle automation on emissions across a variety of examples such as:

- Platooning
- Eco-driving
- Traffic-flow calming
- Collision avoidance
- Increase in ridesharing



show that automation could reduce GHG emissions and energy usage. A few studies have indicated that the positive emission changes may not be realized at a lower AV penetration rate, where the maximum emission reduction might take place within the 60–80% AV penetration rate.

# The main barriers to autonomous driving are data accessibility and insufficient digitalization



## Policy & Legislation

29% of transportation data has an open license

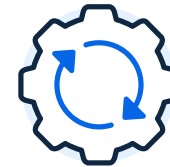
- Autonomous-vehicle regulations
- Data-sharing environment
- Efficiency of legal system



## Technology & Innovation

43% of open transportation data is machine readable

- Industry partnerships
- Availability of the latest technologies
- Cybersecurity
- Assessment of cloud computing, artificial intelligence, and internet of things



## Infrastructure

4G LTE<sup>(1)</sup> coverage reaches 80% of the world, 5G 15%

- Electric-vehicle infrastructure
- Mobile-connection coverage
- Quality of roads
- Mobile-connection speed



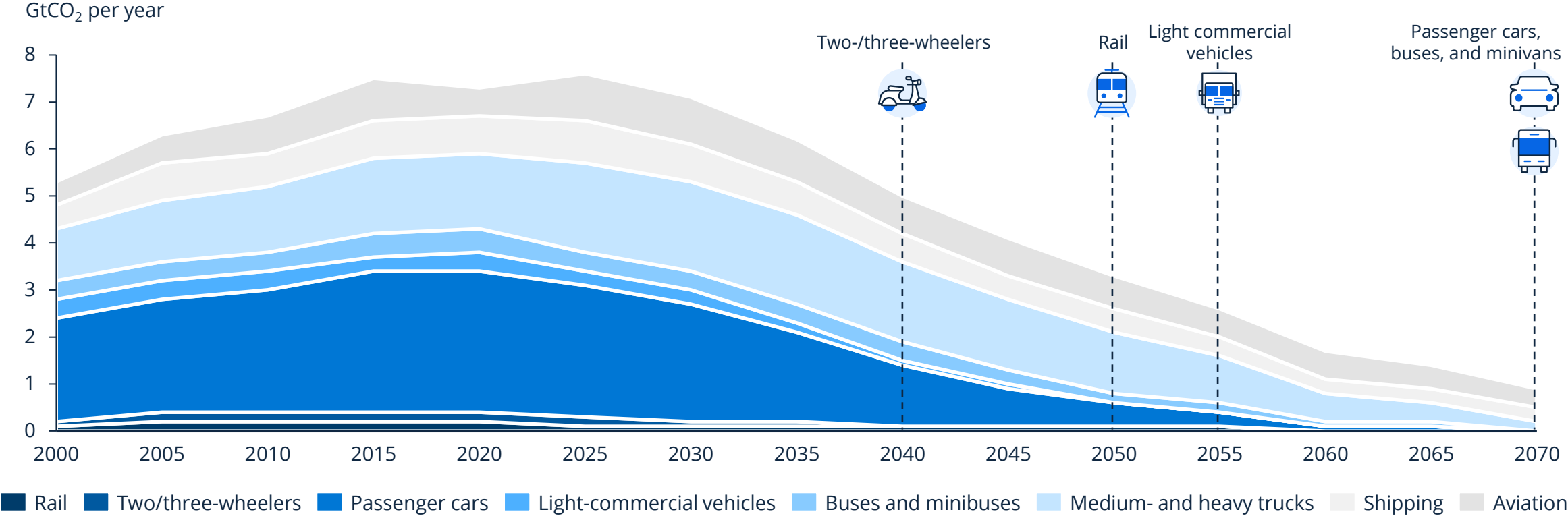
## Consumer acceptance

84% of consumers in the U.S. would not want to use a self-driving taxi

- Consumer digital savviness
- Willingness among consumers to adopt new technologies
- Perceived level of safety of autonomous vehicles
- Ethical dilemmas and challenges facing the programming of autonomous vehicles

# In an optimistic scenario, net-zero CO<sub>2</sub> emissions in the transport sector can only be achieved in 48 years

**Global CO<sub>2</sub> emissions in transport by mode in the Sustainable Development Scenario**



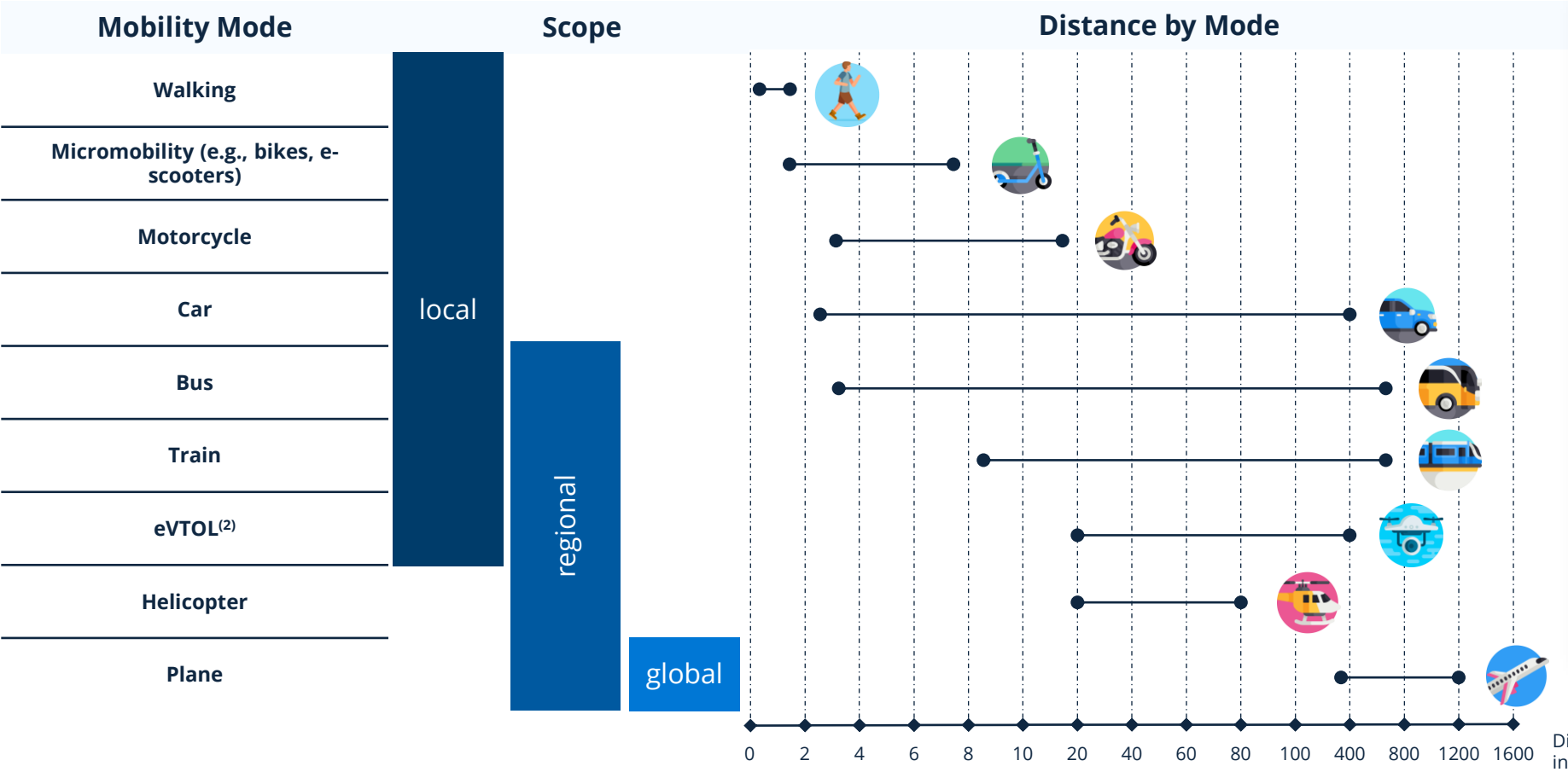
220 **Notes:** Dotted lines indicate the year in which various transport modes have largely stopped consuming fossil fuels and hence no longer contribute to direct emissions of CO<sub>2</sub> from fossil fuel combustion. Residual emissions in transport are compensated by negative emissions technologies, such as BECCS and DAC, in the power and other energy transformation sectors.  
**Sources:** IEA

# The Future of Mobility: Smart mobility in the 21<sup>st</sup> century will lift citizens off the ground or transport them beneath it

Compared to traditional mobility services, the advantage of air mobility is clear: reduced travel times, eco-friendliness, high scalability for additional air routes, and no congestion. Hence, in the long term, air mobility could crowd out current state-of-the-art mobility services. This technology is projected to be available as part of intermodal traffic by 2025. Although at this point in time, air mobility will be a luxury product only and not yet compete with traditional forms of mobility, this might change by 2035 when mass-market available services could change traffic drastically. While a lot of companies focus on air mobility, in congested urban areas, going underground could also help to unclog traffic.



# Electric vertical take-off and landing aircrafts (eVTOLs) fit perfectly into the competitive field of regional and local mobility modes



**Mobility demand varies**

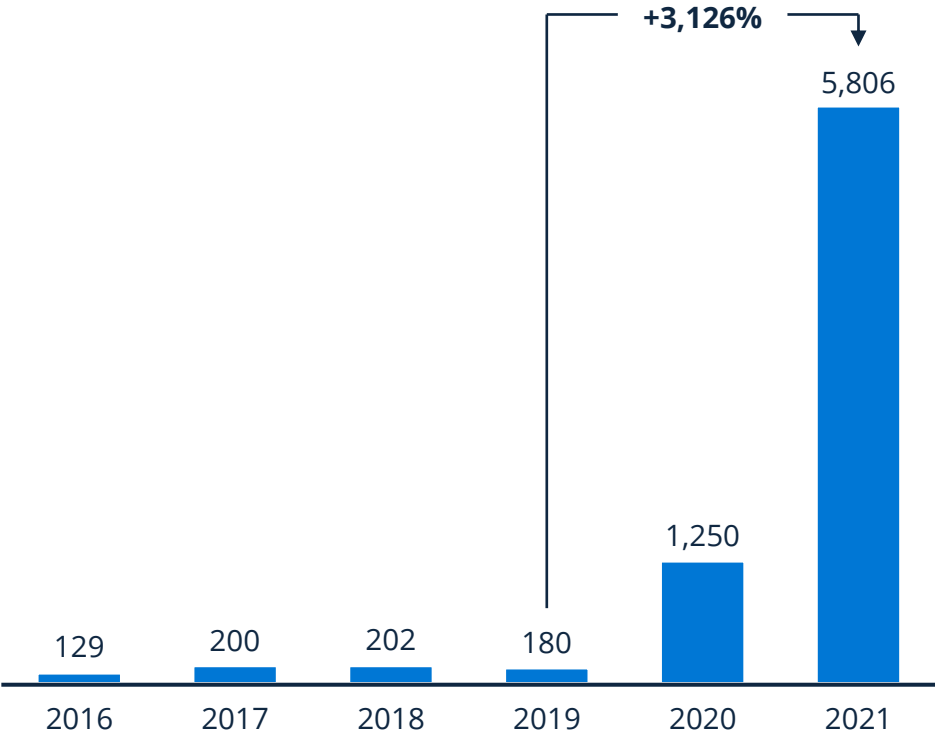
When comparing different modes of mobility eVTOLs<sup>(2)</sup> can be used for local but also regional distances. Either intracity ports or city-to-city connections are a possible use case for air mobility services. Depending on its battery capacity, a distance of up to 400 km may be possible. This could improve overland travel times tremendously.

222 Notes: (1): Typical distance for 70 percent of trips used by respective mode, (2): Electric vertical take-off and landing aircraft electric Vertical Take-Off and Landing aircraft

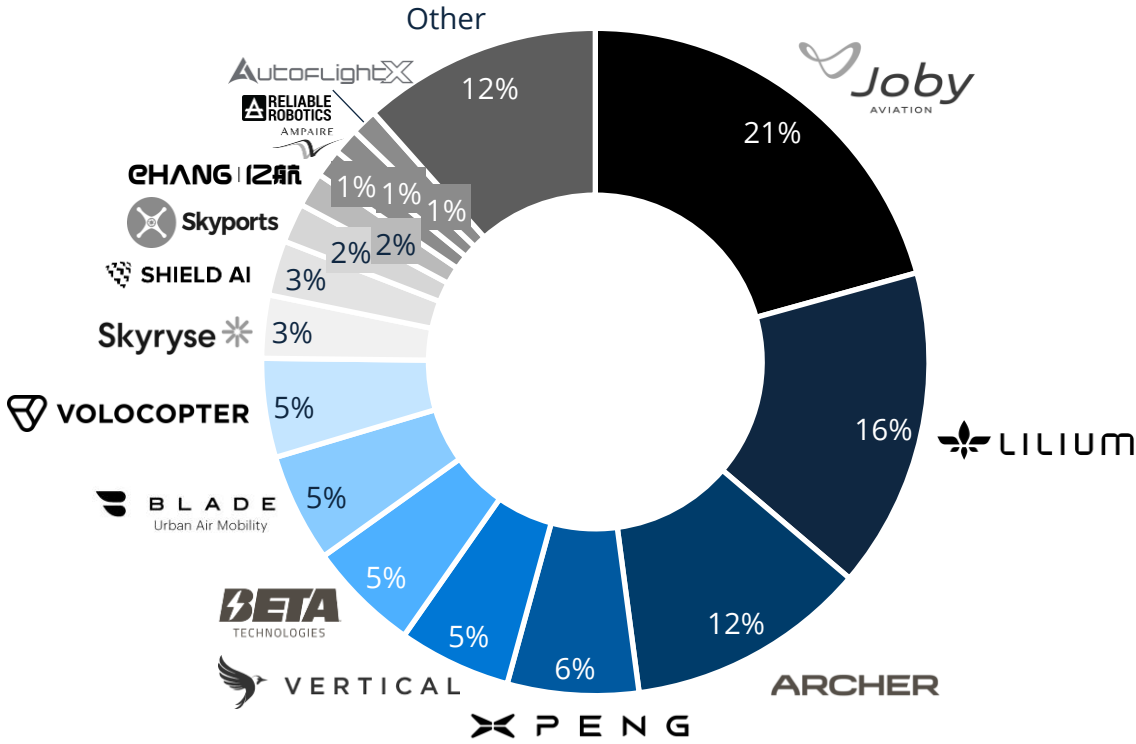
Sources: Porsche Consulting – The Economics of Vertical Mobility

# Funding for air taxi startups has skyrocketed in the past years

Venture capital investments in air taxi startups in US\$ million



Share of total disclosed funding per startup in 2021



# The challenges for vertical mobility solutions are as great as its opportunities



## Profitability

One of the big difficulties with air mobility is rooted in acceptance. Without a demand for this technology, it will not be possible to achieve the expected ROI. Therefore, one of the core concerns companies will need to manage is safety, as it is vital to attract customers.



## Safety

In 2013 the Alaska-based air taxi service Rediske Air crashed, thus tainting the reputation of vertical mobility in the early stage of the market's development. Recovery quickly came as more and more reliable companies such as Uber, Porsche, and Boeing started to develop projects related to air mobility. This fostered trust in recent years that this technology can be applied with the same safety standards used in public transportation.



## Demand

For the attractiveness of the service, performance and price play an important role. In order to ensure the large-scale rollout of this technology, low costs combined with highly demanded routes are important. Additionally, noise emissions and technological hurdles such as battery capacities need to be overcome to convince customers over the long term.



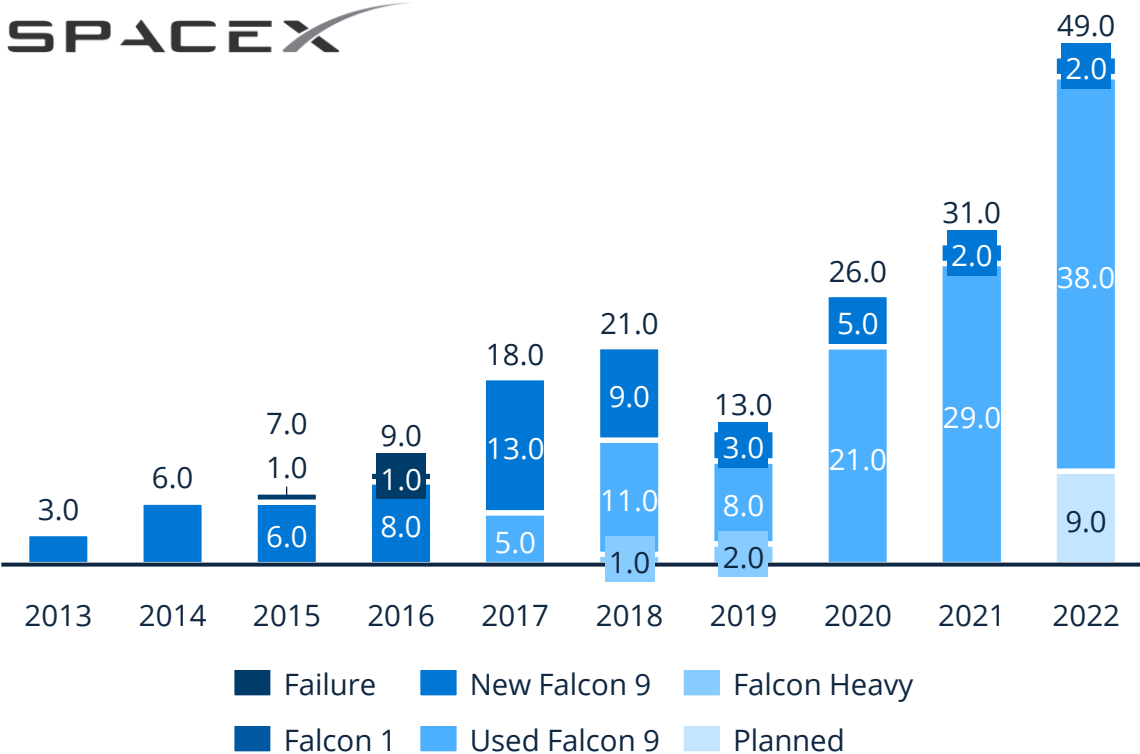
## Applicability

Although air taxi technology is not expected to fully solve traffic problems in highly populated cities, accessible air taxis will function as an extra component of the entire mobility market if they reach acceptance.

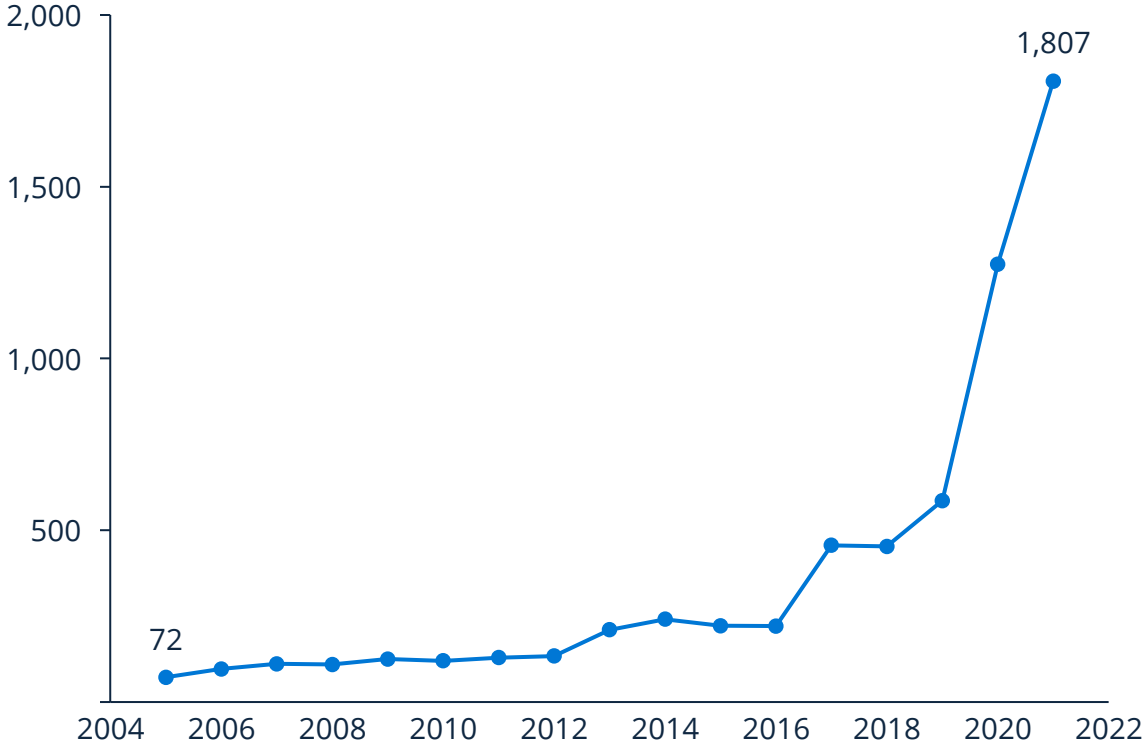


# Space travel will be no science fiction and be an important part of mobility

Number of carrier rockets by type launched by SpaceX



Global annual number of objects launched into space



Since the privatization of the aerospace industry, several key players have made considerable headway in launching more efficient, cost-effective spacecrafts



SpaceX was the first aerospace corporation to build reusable launch vehicles. Its mission is to reduce the costs of space travel, in turn making space more accessible with the long-range goal of colonizing Mars.

However, the majority of turnover is generated by commercial satellite launches, with Starlink posed to become a multi-billion-dollar enterprise.

#### Key Facts

- Employees: ca. 12,000
- Total Number of Launches: 185
- Revenue: US\$1.6 billion (2021)
- Valuation: US\$127 billion (2022)

## BLUE ORIGIN

Blue Origin has ambitions to create a future in which millions of people live and work in space, potentially even moving industries that the company deems environmentally damaging into space.

Blue Origin's reusable rockets are suitable for manned missions and cargo transport alike. Blue Origin is already conducting spaceflights for private persons.

#### Key Facts

- Employees: ca. 6,000
- Total Number of Launches: 23
- Revenue: >US\$100 million (2022)
- Funding: US\$167.4 million<sup>(1)</sup>



Virgin Galactic mainly focuses on space tourism and connects potential civilian astronauts with the luxury of space travel, as opposed to commercial applications like satellite communications.

Unlike SpaceX and Blue Origin, Virgin Galactic employs winged spacecraft in lieu of vertical, ground-launch rockets. Spaceflights will become available in 2023.

#### Key Facts

- Employees: 803 (Dec. 2021)
- Total Number of Spaceflights: 4
- Revenue: US\$3.3 million (2021)
- Market Capitalization: US\$1.23 billion (Oct. 2022)

# In congested urban areas, going underground could also help to unclog traffic

## Underground Tunneling

Dense urban areas commonly face the problem of congestion in traffic, yet there is little space to add additional lanes. Instead of building multilevel streets, the idea of building elaborate tunnel systems to solve this problem is gaining traction.

This concept is somewhat related to but nonetheless distinct from subway systems. An underground tunnel system was commissioned in Las Vegas, and proposals in Fort Lauderdale and other cities have been submitted.



### Pros

- Reduces road congestion
- More elaborate structures possible

### Cons

- Construction is costly
- Favors private transport over mass transportation

## Hyperloop

Hyperloops are a nascent technology in which pods carrying passengers or freight are sent through a partially evacuated tube by means of magnetic propulsion, allowing for speeds of over 1000 km/h.

Several global routes have been proposed from the U.S. East Coast to India, but the technology is still in development and largely hypothetical.



### Pros

- Reduces road congestion
- Faster (under)ground travel

### Cons

- High development costs
- Technical hurdles

# While recent advances in tunnel boring could be described as underwhelming, first tests with hyperloop technology have shown promising results

## Tunnel construction key players



The Boring Company was founded with the ambition of building faster tunnel boring machines by vertical integration and technical innovation. The company has already built tunnels in Las Vegas and Hawthorne, CA.



Bechtel is the largest construction company in the US and a world leader in tunnel construction. It was involved in the construction of the Channel Tunnel connecting the UK and France.



A German world leader in tunnel construction and the manufacture of tunnel boring machines. According to their own statements, they had a market share of over 70% of the €1.5 billion market for tunnel boring machines in 2014.

## Hyperloop key players



Founded in 2014 by an associate of Elon Musk, the company has since entered a strategic partnership with Virgin Group, leading to restructuring and rebranding. The company had its first hyperloop human trial in 2021 but has since decided to abandon passenger transport in favor of freight transport.



This French-Canadian startup plans to build a transport network system and corresponding passenger pods based on hyperloop technology connecting major cities in Canada, starting with Calgary and Edmonton.

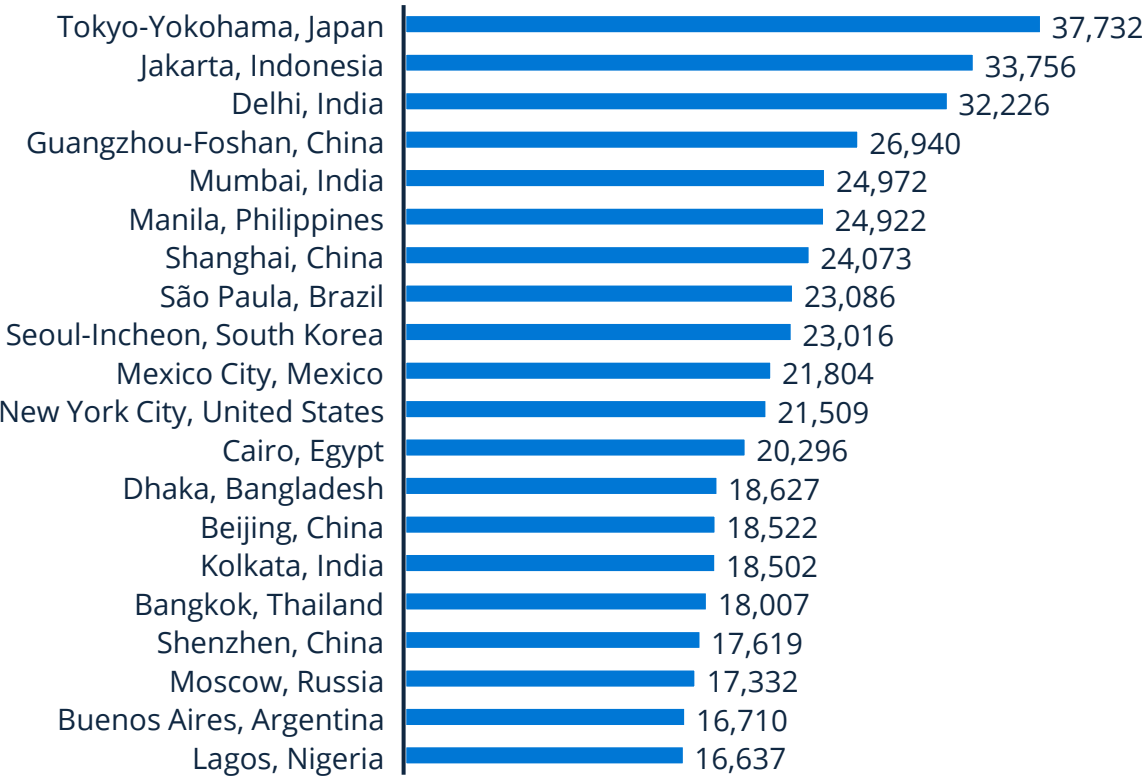
# The City of Tomorrow: It revolves around efficiency and modern technology

The smart city refers to a technology-based approach, which aims to increase life quality for citizens, government interactions, and sustainable development. As many cities grow in the coming years, area efficiency is a core challenge many countries face as housing becomes more expensive and free spaces become scarce. Digital solutions, such as smart control of traffic zones, promise to assist in solving these problems. As an example, mobility-on-demand services can free up space by reducing parking lots and targeted transportation. Additionally, e-governance promises a digital transformation of public administration processes that improve and/or eliminate cumbersome procedures.

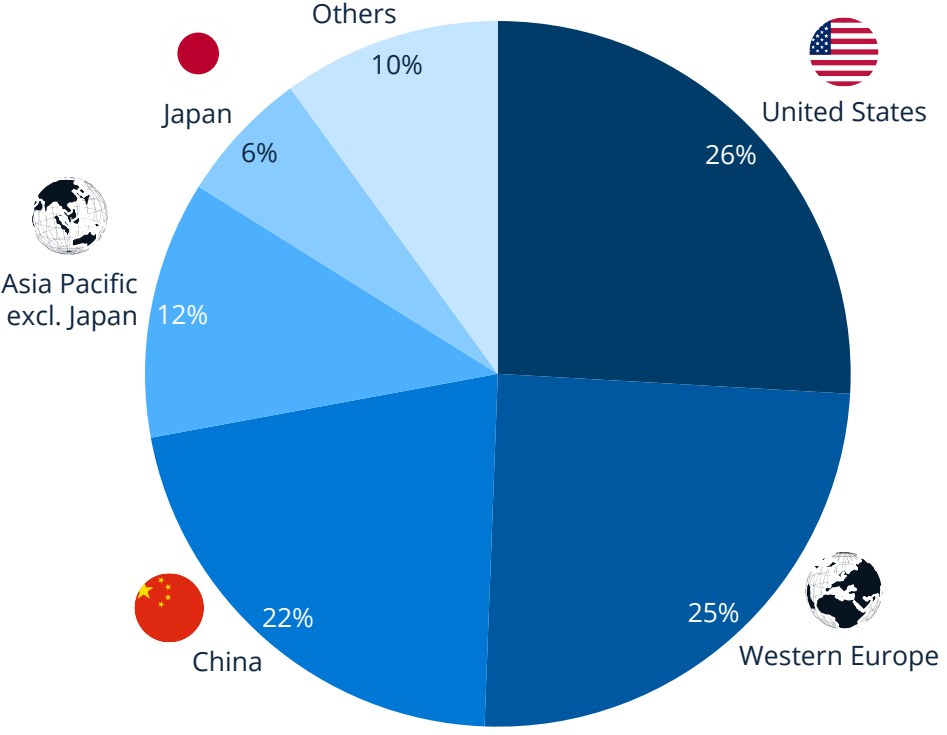


# Rapid urbanization and its repercussions are leading to a demand for new smart-city solutions

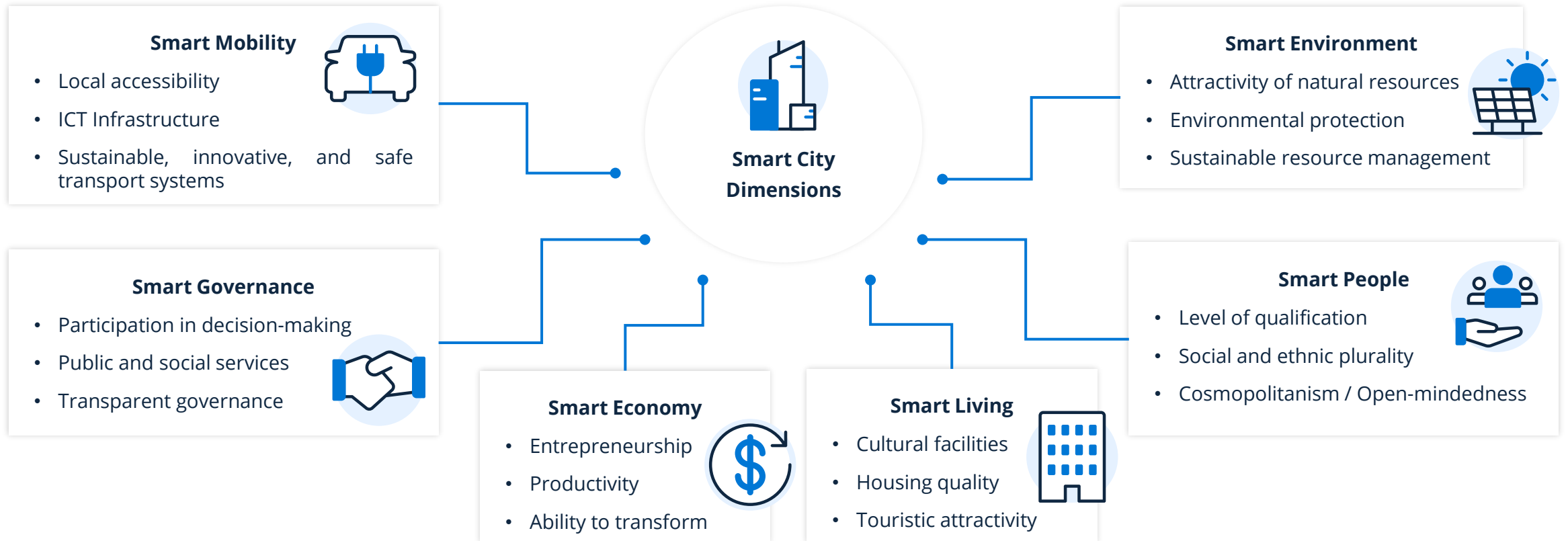
**Global megacity populations in thousands in 2022**



**Global smart city initiatives and spending distribution in 2020**

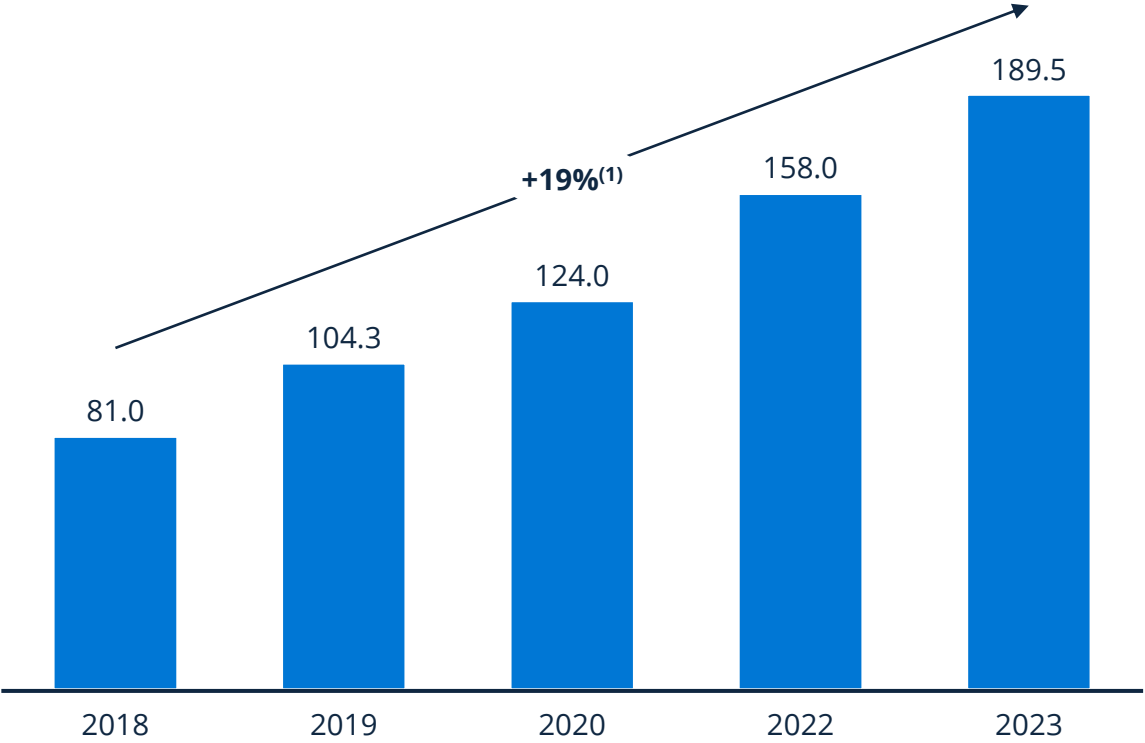


A multitude of smart-city solutions can ensure the sustainable transition of a territory and also contribute to improving the quality of life of its citizens



# Smart cities are evolving around the globe with Singapore at the top

Global technology spending on smart city initiatives in billion US\$



Smart City Ranking 2021

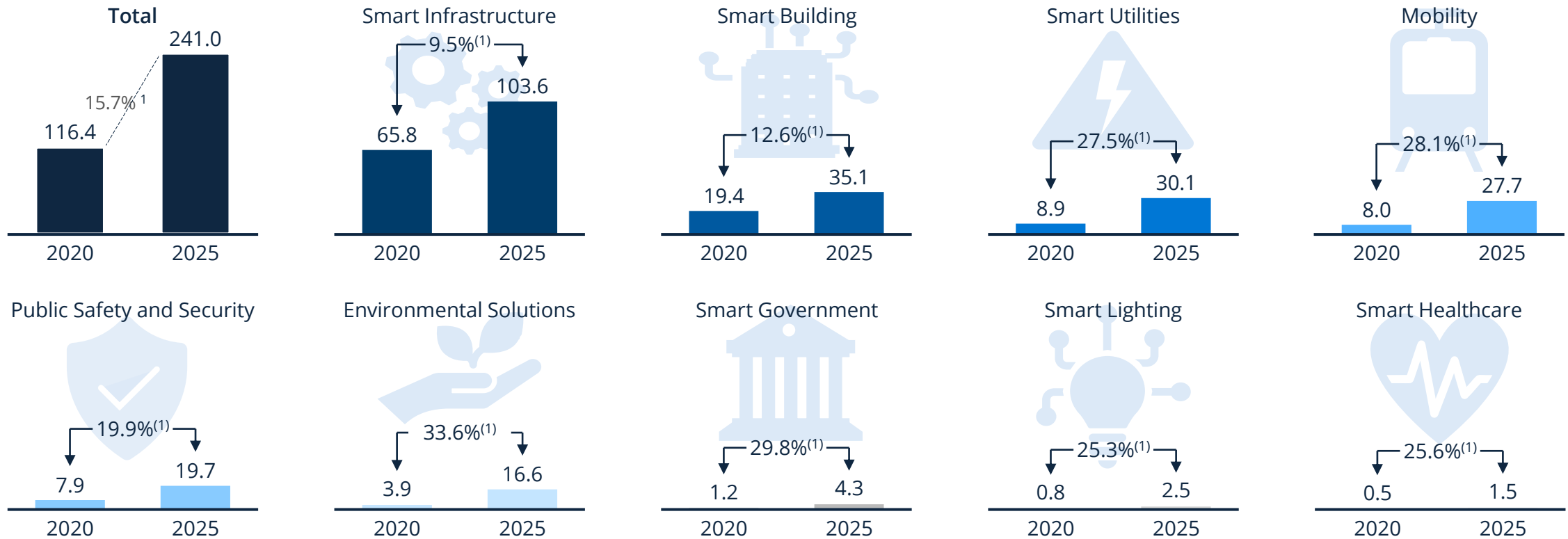
#	City	Smart City Rating	Country
1	Singapore	AAA	
2	Zurich	AA	
3	Oslo	AA	
4	Taipei City	A	
5	Lausanne	A	
6	Helsinki	A	
7	Copenhagen	A	
8	Geneva	A	
9	Auckland	A	
10	Bilbao	BBB	

232 | Notes: (1) CAGR: Compound Annual Growth Rate / average growth rate per year  
Sources: IDC.com, International Institute for Management Development



# Smart city market revenue is forecast to double from 2020 to 2025 and reflects the increasing importance of smart cities

## Worldwide projected revenue of the smart city market by segment in billion US\$



233 Notes: (1) CAGR: Compound Annual Growth Rate / average growth rate per year

Sources: Statista Mobility Market Outlook

# Our products



## DIGITAL MARKET OUTLOOK

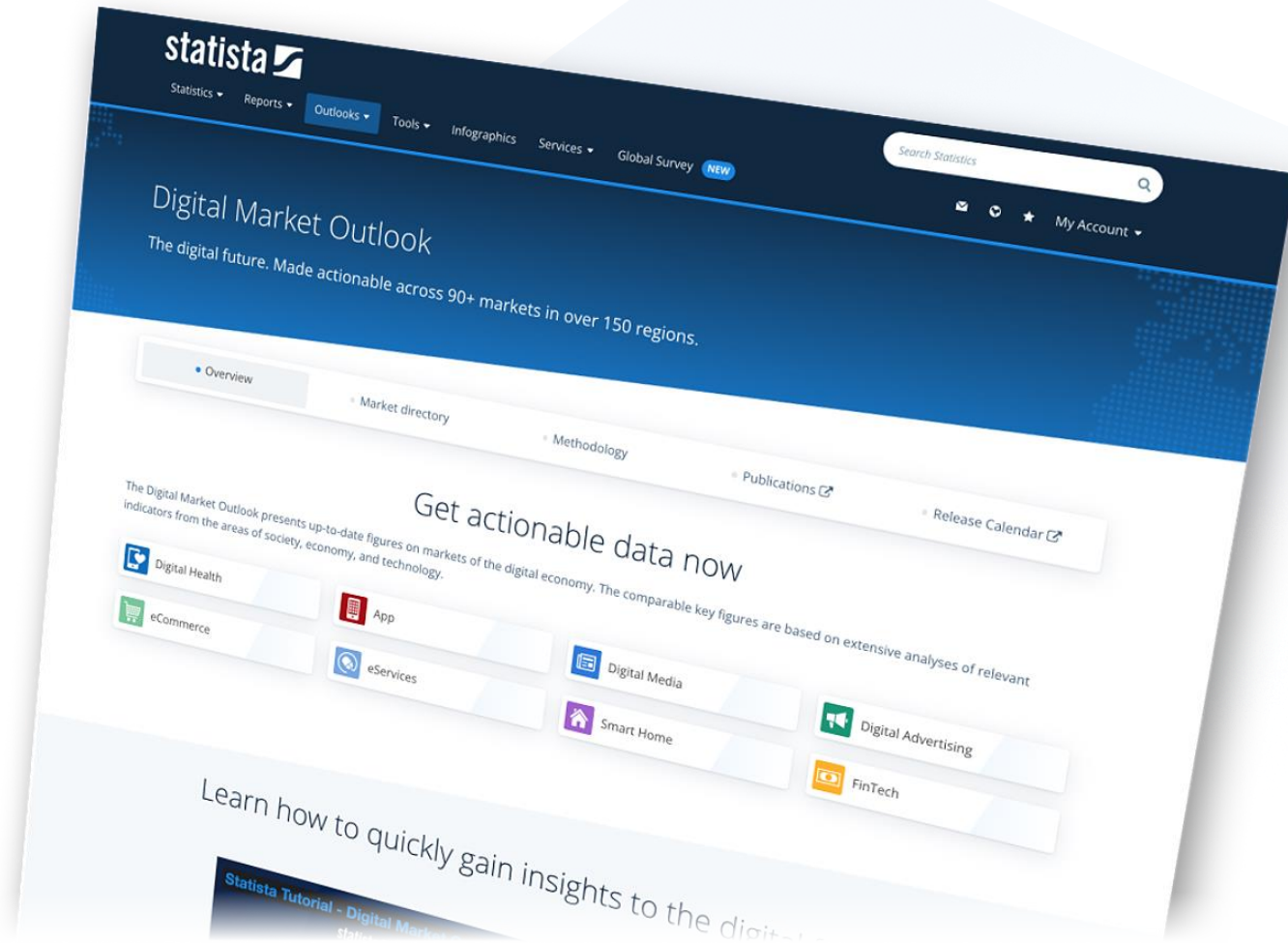
# The digital future of 90+ markets in over 150 locations

The Digital Market Outlook presents up-to-date figures on markets of the digital economy. The comparable key figures are based on extensive analyses of relevant indicators from the areas of society, economy, and technology.

- Eight digital verticals: eCommerce, Smart Home, Digital Media, eServices, FinTech, Digital Advertising, Digital Health, and App
- Covering the period 2017 to 2026

[Go to Outlook](#)

Find out more on:  
[statista.com/outlook/digital-markets](https://www.statista.com/outlook/digital-markets)



## ADVERTISING & MEDIA OUTLOOK

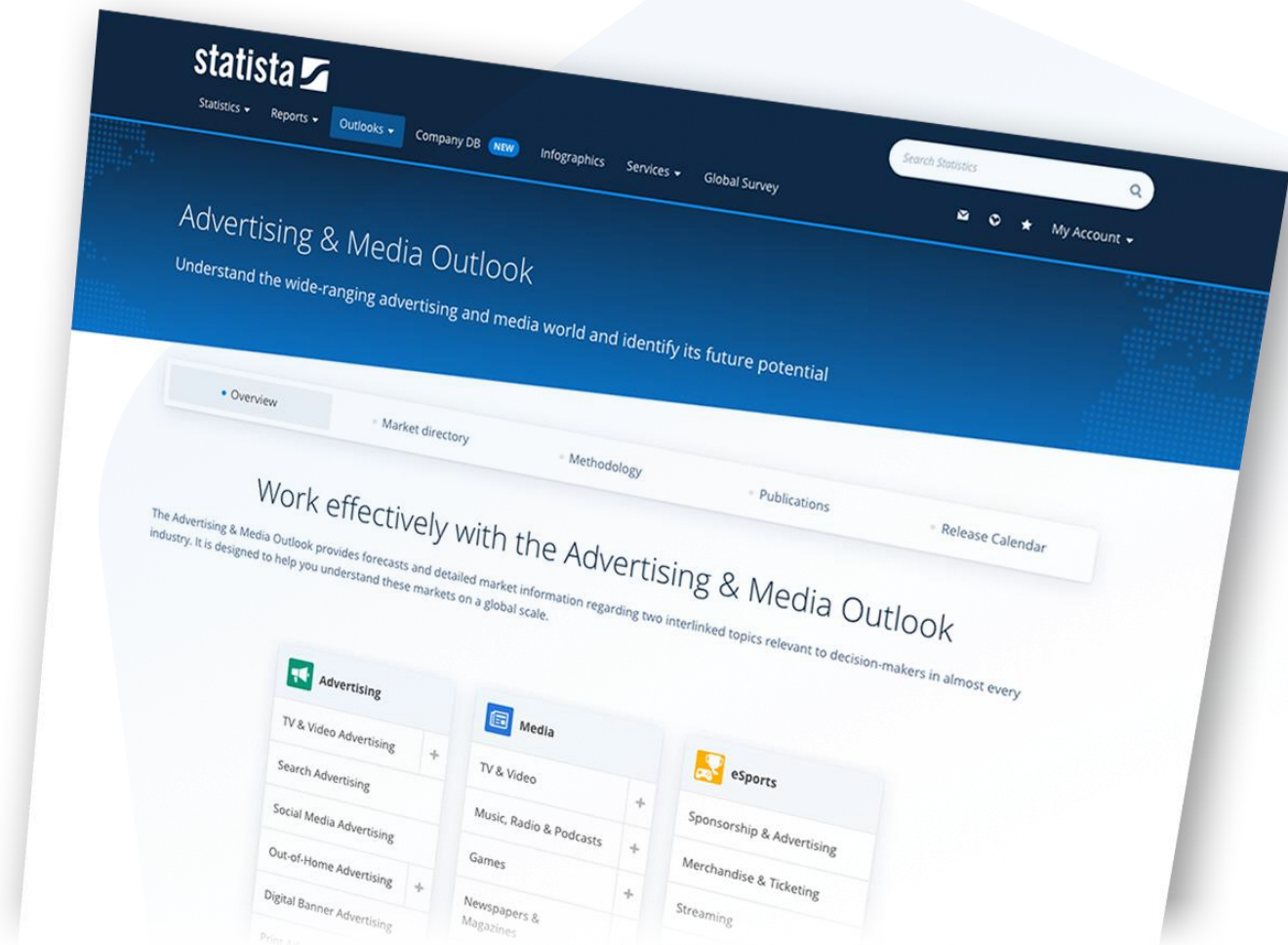
# Figures and insights about the advertising and media world

The Advertising & Media Outlook provides forecasts and detailed market information regarding two interlinked topics relevant to decision-makers in almost every industry. It is designed to help you understand these markets on a global scale.

- All relevant advertising and media topics
- Market insights, forecasts, and key performance indicators
- 150+ countries and territories as well as 37 regions

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Find out more on:  
[statista.com/outlook/advertising-media](https://www.statista.com/outlook/advertising-media)



## CONSUMER MARKET OUTLOOK

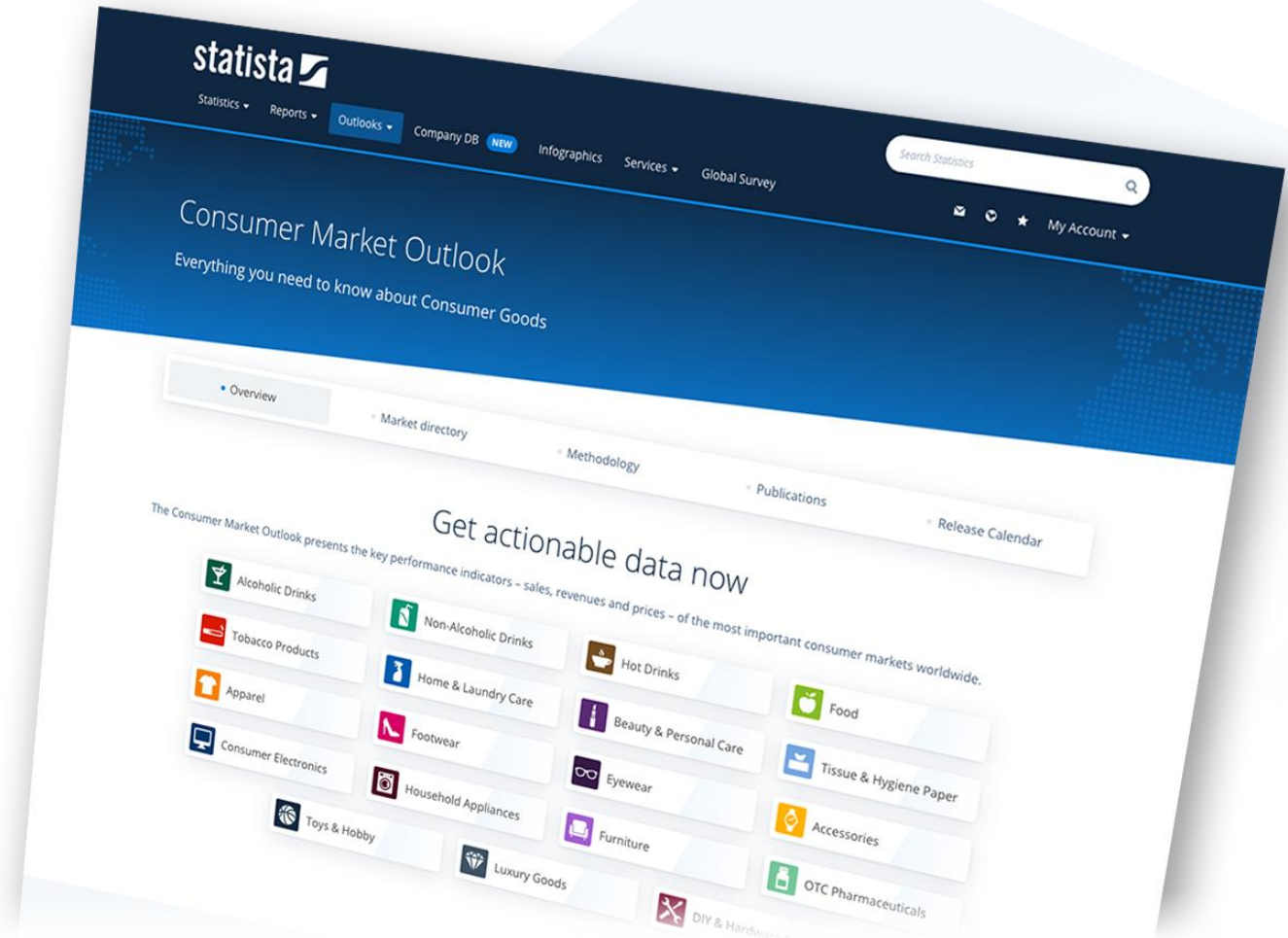
# Everything you need to know about **consumer goods**

The Consumer Market Outlook presents the key performance indicators – sales, revenues, and prices – of the most important consumer markets worldwide. Our market calculations made by our in-house analysts are based on data from validated sources.

- Revenues, volumes, prices, COVID-19 impact, and forecasts
- More than 250 product categories in 150+ countries and territories as well as 37 regions
- Covering the period 2012 to 2026

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Find out more on:  
[statista.com/outlook/consumer-markets](https://www.statista.com/outlook/consumer-markets)



## TECHNOLOGY MARKET OUTLOOK

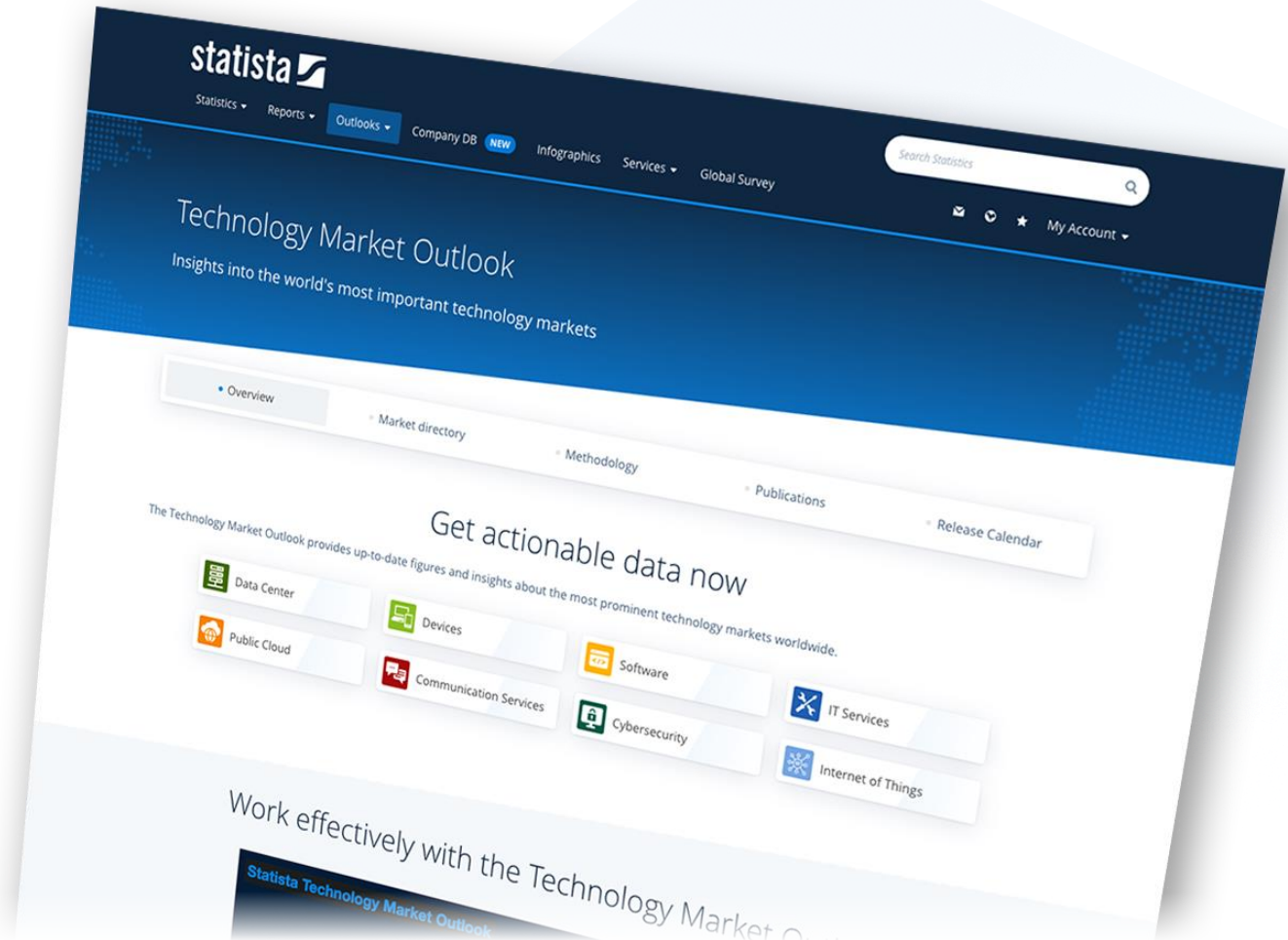
# Insights into the world's most important **technology markets**

The Technology Market Outlook is an intuitive tool with valid and comparable information that can be processed immediately about different technology markets.

- 150+ countries and territories as well as 37 regions
- 55+ of the most relevant technology markets
- The most important KPIs
- Market developments and forecasts up to 2026

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[statista.com/outlook/technology-outlook](https://www.statista.com/outlook/technology-outlook)



## MOBILITY MARKET OUTLOOK

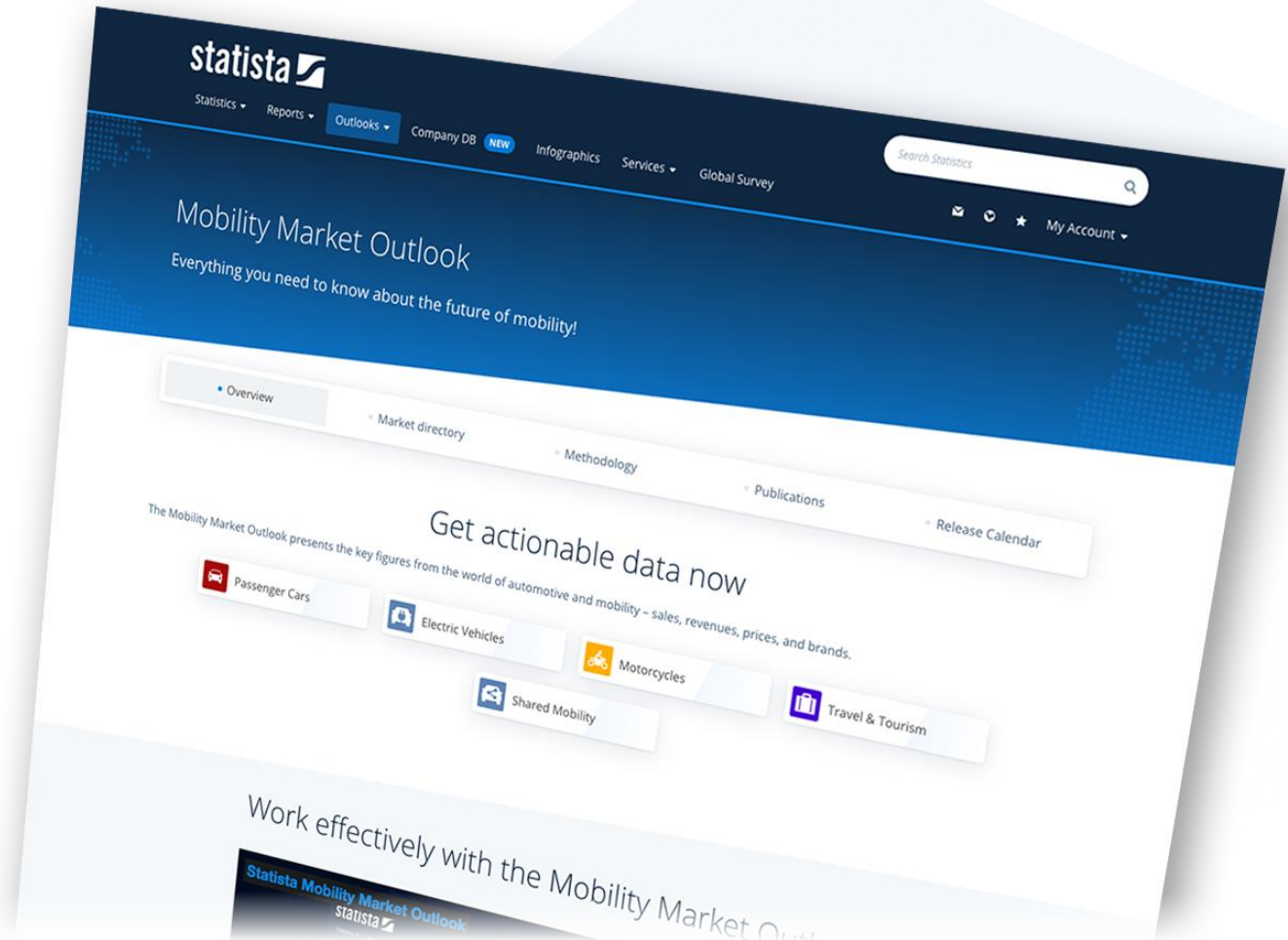
# Everything you need to know about the **future of mobility**

The Mobility Market Outlook combines key mobility topics and provides relevant figures and forecasts about the automotive market and mobility services on a global scale. We analyze, measure, and predict market behavior and share the results with you.

- Mobility-related market insights, forecasts, and indicators
- Passenger cars in 12 car classes, 140+ makes, and 150+ countries and territories as well as 37 regions
- Insights into electric mobility and motorcycles
- 9 markets about shared mobility and in-depth data on tourism

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Find out more on:  
[statista.com/outlook/mobility-markets](https://www.statista.com/outlook/mobility-markets)



## GLOBAL CONSUMER SURVEY 2022

# Understand what drives consumers

The Statista Global Consumer Survey offers a global perspective on consumption and media usage, covering the offline and online world of the consumer. Our survey is designed to help marketers, planners, and product managers understand consumer behavior and consumer interactions with brands.

- Cross-tabulation
- Customized target groups
- Trend and country comparisons
- Export in Excel (CSV) or PowerPoint format

[Go to Global Survey](#)

Find out more on:  
[statista.com/global-consumer-survey](https://www.statista.com/global-consumer-survey)

The screenshot shows the Statista website's landing page for the Global Consumer Survey. The header includes the Statista logo and navigation menus for Statistics, Reports, Outlooks, Company DB, Infographics, Services, and Global Survey. A search bar and 'My Account' link are also present. The main heading reads 'Welcome to the Global Consumer Survey' with a sub-heading 'Start exploring the different country and territory data sets, topics, and target groups.' A prominent blue button says 'Start your research'. Below this is a horizontal menu with options: Overview, Getting started (selected), Countries & Territories, Industries & Topics, Content Specials, Brand Reports, Releases, and Methodology. The 'GETTING STARTED' section is titled 'Learn how to use the tool' and includes a paragraph: 'Our online tool allows you to explore different country and territory data sets, topics, and target groups. Click below to take part in a guided tour to show you all features of the Global Consumer Survey or request a webinar with one of our experts.' Two buttons are provided: 'Start the guided tour' and 'Request a webinar'. At the bottom, five key statistics are listed with corresponding icons: 1,700,000+ interviews (speech bubble), 56 countries & territories (globe), 3.4bn.+ represented consumers (people icon), 14,500+ international brands (shopping bag), and 50+ topics & industries (line graph).

**1,700,000+**  
interviews

**56**  
countries & territories

**3.4bn.+**  
represented consumers

**14,500+**  
international brands

**50+**  
topics & industries



## COMPANY DB

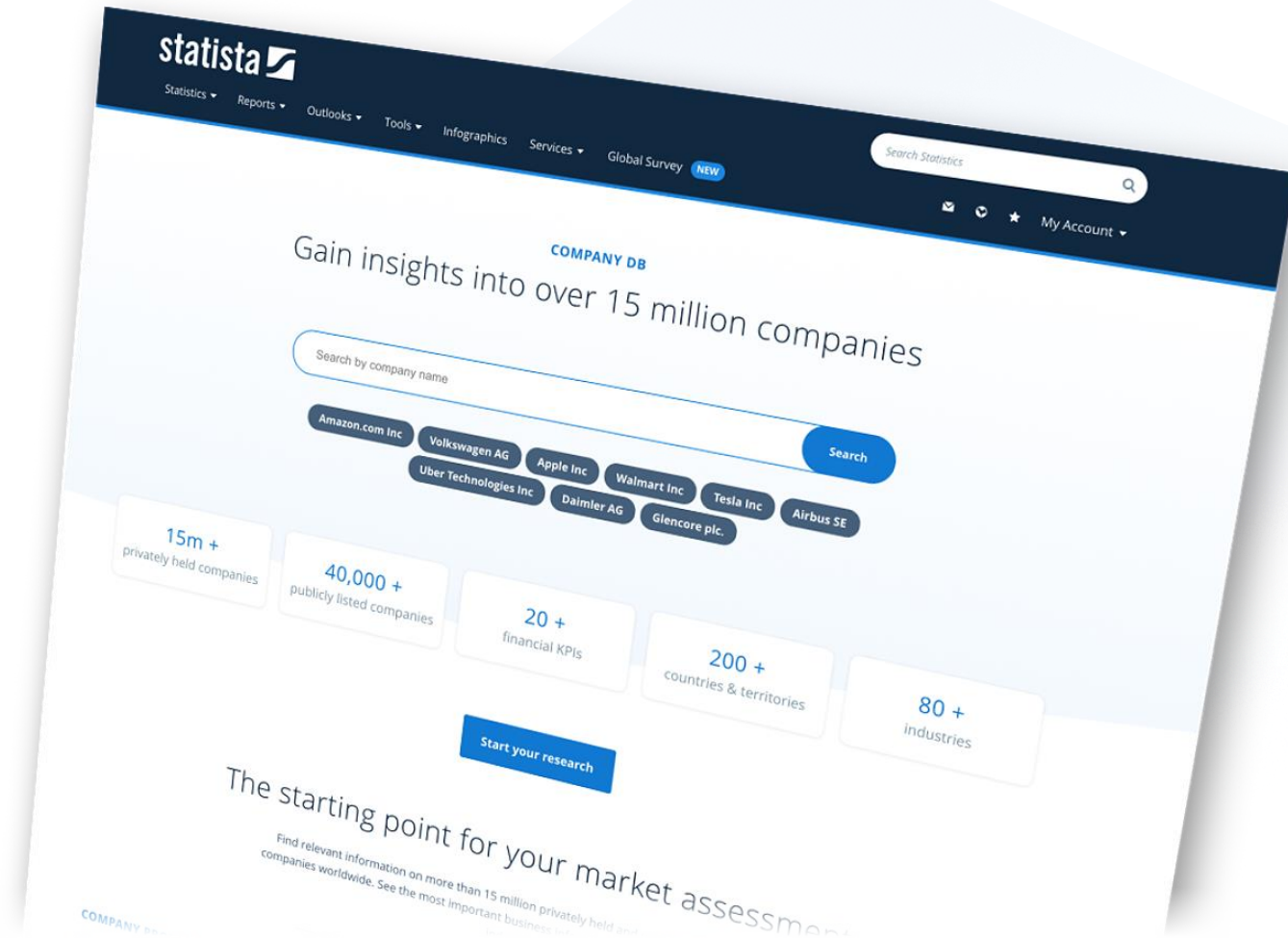
# Gain insights into over 15 million companies

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- Tailored rankings in 200+ countries and territories as well as 80+ industries
- In-depth information for 40,000+ stock-listed companies

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[statista.com/companydb/about](https://www.statista.com/companydb/about)

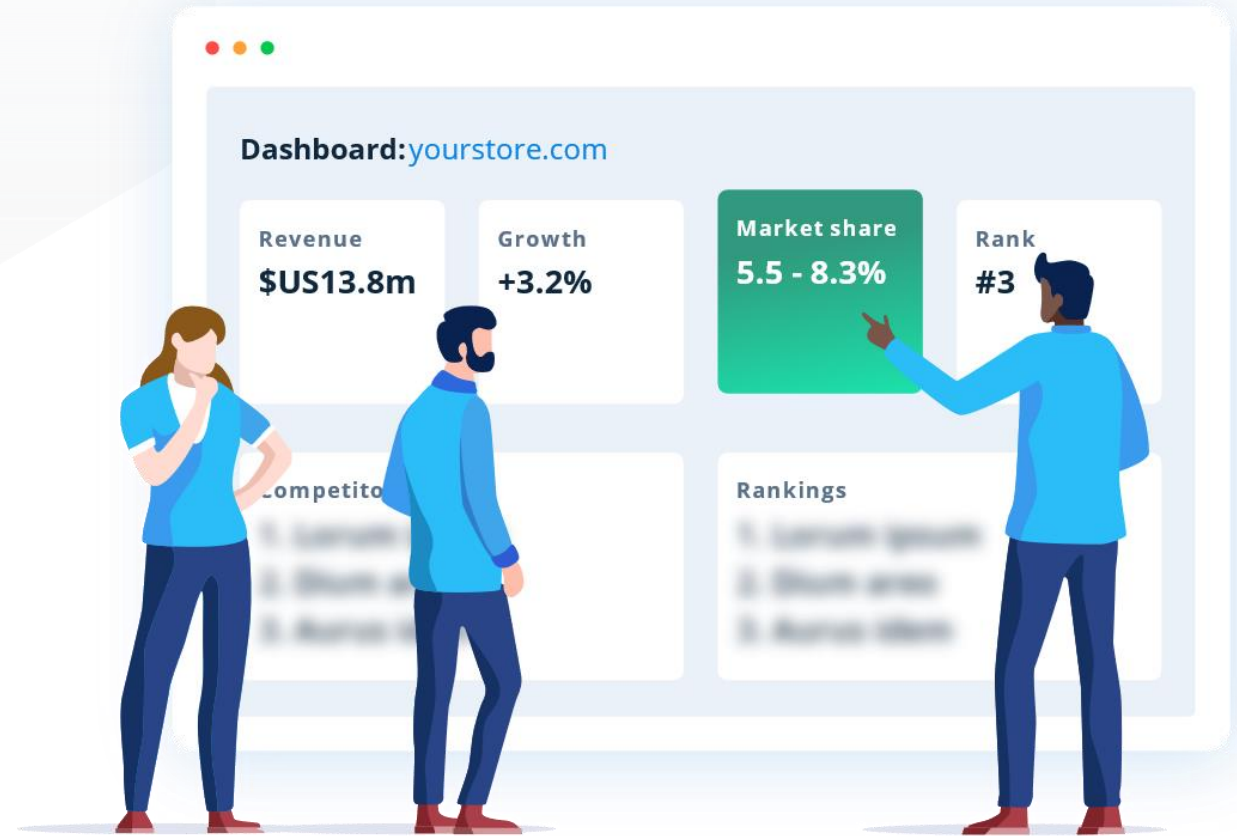


## ECOMMERCEDB

# eCommerce insights for your needs

We cover 28,000 stores in 57 countries and territories and provide detailed information about revenue analytics, competitor analyses, market developments, marketing budgets, and useful KPI metrics, including traffic, shipping providers, payment options, social media activity, and more.

- In-depth analyses for 20,000+ online store URLs
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- Smooth processing of downloadable shop profiles
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## The Great British Holiday

Staying connected away from home

### Staycation 2020

60.5 million domestic vacations were taken in Great Britain in 2019. Up from 58 million in 2018.

13.5 million of these trips were to caravan or camping sites.

90% of respondents said they were planning to have a UK holiday after lockdown restrictions were lifted.

Due to the Covid-19 pandemic, 2020 is also likely to see a rise in the number of Brits favouring a local holiday.

### What's the Wi-Fi password?

WHICH HOTEL SERVICES ARE MOST IMPORTANT TO YOU?

Internet access	80%
Accessible rooms	52%
Room service	45%
Garage or car park	42%

Yet in 2018, just 70% of UK holiday accommodation offered internet access.

Given how highly internet access is valued by guests, good infrastructure is key to attracting and retaining new customers.

### Why it pays to connect your guests

- Improved customer experience
- Increase in positive customer reviews
- Longer customer visits and repeat bookings
- Potential of additional revenue without increasing staff
- Increased marketing opportunities using connected devices on-site

## INTRODUCTION

### Enabling an All-electric Vehicle Future

The 20th century was ruled by the internal combustion engine (ICE). In the 21st, electric vehicles will be king. Manufacturers worldwide have accelerated the production of electric vehicles (EVs), ranging from cars to two-wheelers to buses, and between 2016 and 2017 sales of EVs grew by 54%. It is predicted that there will be up to 228 million EVs worldwide by 2030.

Gasoline prices, energy security concerns and environmental awareness are the converging forces driving behavior change at the policy, regulatory and consumer level toward EVs. As the 21st century progresses, sustainable transportation technology in the form of EVs is critical for entering the next great age of transportation – the Electric Age.

"We have the ambition, the talent and the technology to create a world with zero crashes, zero emissions and zero congestion."

Mary Barra, GM Chairman and CEO

### ELECTRIC VEHICLE TIMELINE

- 1800s - early 20th century: First electrically powered automobiles.
- 1900: First Model T by the masses.
- 1912: Thomas Edison's electric engine takes the show program of powering a motor.
- 1920s: Electric cars no longer commercially viable.
- 1960s: Consumers show renewed interest in electric vehicles.
- 1970s: Limited commercial availability of electric vehicles in the U.S.
- 2000: Rise in popularity of Toyota Prius, with 100,000 sold worldwide in 1st year.
- 2013: Tesla Model S, the world's first mass-produced electric car.

### ELECTRIC VEHICLES:

#### GM Commits to 20 New Electric Vehicle Models by 2023

There are more EVs than ever before. The global EV stock is growing exponentially and expected to hit 14 million units by 2025. This growth translates into a projected market for EVs of over \$270 billion by 2019 (compared with approximately \$80 billion in 2012). That is an 18% CAGR over the period and it will only increase. This growth is proliferating through the supply chain. For example, electric powertrain production is projected to grow by 72% in 2020 from its 2016 level. Europe (now in particular), China (72% growth in sales from 2016 to 2017) and the U.S. lead the way in terms of growth and market share.

SIZE OF THE GLOBAL MARKET FOR ELECTRIC VEHICLES (IN BILLION USD)

\$83.54 billion (2012) | \$271.67 billion (2019)

PROJECTED ELECTRIFIED POWERTRAIN PRODUCTION FROM 2016 TO 2020 (IN MILLION UNITS)

3.4 (2016) | 3.7 (2017) | 4.5 (2018) | 6.0 (2019) | 4.2 (2020)

### EVOLUTION OF THE GLOBAL ELECTRIC CAR STOCK, 2013-17, IN MILLIONS

United States

0.5 (2013) | 0.8 (2014) | 1.2 (2015) | 1.8 (2016) | 2.5 (2017)

In the Pursuit of an Emissions-Free Future, GM is:

- Investing Chevy that produces to meet high demand.
- Investing a portfolio of 20 new all-electric models by 2023.

### CHANGE IS COMING:

#### Meeting the Challenges to EV Adoption

As capture share in this rapidly growing market, automotive industry companies across the supply chain must address three major challenges:

- Reducing the price and total cost of ownership of the vehicle.
- Expanding the charging infrastructure.
- Improving the range and performance of the vehicle.

Based on comparisons across the leading EV models, the mean MSRP difference between EV and ICE vehicles today is over \$13,000 and, as of 2018, only the Tesla Model S offers a range of over 300 miles. Although the global number of charging stations is expected to reach 500,000 units by 2025, public ownership of EVs remains low.

TOTAL COST OF OWNERSHIP OVER A 20-YEAR LIFETIME FOR A COMPACT ICE VEHICLE AND AN EQUIVALENT BATTERY ELECTRIC VEHICLE (BEV), 2015 VS. 2025, IN USD (THOUSANDS)

ICEV: 60 (2015) | 60 (2025) | BEV: 50 (2015) | 50 (2025)

## Authors (1/2)



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